

81066-2026 - Competition

Sweden – Call centre – Beställningscentral och administrativ tjänst för persontransporter
OJ S 24/2026 04/02/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Lunds kommun

Email: ursula.strindemark@lund.se

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Beställningscentral och administrativ tjänst för persontransporter

Description: Uppdraget omfattar tillhandahållande av beställningscentral för persontransporter för Lunds kommun. Uppdraget innefattar såväl operativa som administrativa tjänster kopplade till beställning, planering, samordning, uppföljning och administration av persontransporter.

Procedure identifier: a8226747-8fef-4942-966e-f3a095a9f298

Internal identifier: TN 2026/0095

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79512000 Call centre

Additional classification (cpv): 79900000 Miscellaneous business and business-related services

2.1.2. Place of performance

Anywhere

2.1.3. Value

Estimated value excluding VAT: 30 000 000,00 SEK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Beställningscentral och administrativ tjänst för persontransporter

Description: Uppdraget omfattar tillhandahållande av beställningscentral för persontransporter för Lunds kommun. Uppdraget innefattar såväl operativa som administrativa tjänster kopplade till beställning, planering, samordning, uppföljning och administration av persontransporter.
Internal identifier: TN 2026/0095

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79512000 Call centre

Additional classification (cpv): 79900000 Miscellaneous business and business-related services

5.1.2. Place of performance

Anywhere

5.1.3. Estimated duration

Other duration: Unknown

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: Förlängning är 12 månader

5.1.5. Value

Estimated value excluding VAT: 30 000 000,00 SEK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Deadline for requesting additional information: 21/02/2026 23:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tendsign.com/doc.aspx?MeFormsNoticeld=82579>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tendsign.com/doc.aspx?MeFormsNoticeld=82579&GoTo=Tender>

Languages in which tenders or requests to participate may be submitted: Swedish

Electronic catalogue: Allowed

Deadline for receipt of tenders: 05/03/2026 22:59:59 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 182 Days

Information about public opening:

Opening date: 05/03/2026 23:00:00 (UTC+00:00) Western European Time, GMT

Place: Lund

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten

Information about review deadlines: Enligt upphandlingsdokument

Organisation providing more information on the review procedures: Förvaltningsrätten

8. Organisations

8.1. ORG-0001

Official name: Lunds kommun

Registration number: 2120001132

Department: _Upphandlingsenheten

Postal address: BOX 41

Town: LUND

Postcode: 22100

Country subdivision (NUTS): Skåne län (SE224)

Country: Sweden

Contact point: Ursula Strindemark

Email: ursula.strindemark@lund.se

Telephone: +46 (0)46 359 50 00

Internet address: <http://www.lund.se>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Förvaltningsrätten

Registration number: 202100-2742

Postal address: Box 4522

Town: Malmö

Postcode: 203 20

Country subdivision (NUTS): Skåne län (SE224)

Country: Sweden

Email: forvaltningsrattenimalmo@dom.se

Telephone: 040-35 35 00

Internet address: <https://www.domstol.se/forvaltningsratten-i-malmo/>

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: c3698c26-7045-4515-bd86-072480b2b924 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 02/02/2026 16:46:00 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 02/02/2026 16:46:11 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: Swedish

Notice publication number: 81066-2026

OJ S issue number: 24/2026

Publication date: 04/02/2026