

81322-2026 - Result

Netherlands – IT services: consulting, software development, Internet and support – Managed SIEM / SOC

OJ S 24/2026 04/02/2026

**Contract or concession award notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Veiligheidsregio Twente

Email: inkoop@brandweertwente.nl

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Public order and safety

2. Procedure

2.1. Procedure

Title: Managed SIEM / SOC

Description: Leveren van SIEM/SOC diensten; zie beschrijvend document. Overeenkomst voor meerdere jaren sluiten met een partij die 'managed SIEM / SOC' kan leveren en ondersteunen.

Procedure identifier: 36921e0c-4c0c-4d6e-9250-ce83d4bf8edc

Internal identifier: Z2500XX/MASM

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Twente (NL213)

Country: Netherlands

Additional information: Enschede

2.1.3. Value

Estimated value excluding VAT: 450 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: SIEM/SOC

Description: Zie beschrijvend document; totale dienstverlening. Zie beschrijvend document.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Options:

Description of the options: 2 x verlengingsoptie van 1 jaar

5.1.2. Place of performance

Country subdivision (NUTS): Twente (NL213)

Country: Netherlands

Additional information: Enschede

5.1.3. Estimated duration

Duration: 6 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: 1 jaar per verlenging, maximaal totaal 6 jaar.

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Gunningscriteria Kwaliteit (K1, K2,K3 en K4)

Description: Zie beschrijvend document

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

Criterion:

Type: Cost

Name: Prijzenblad (Gunningscriteria P1 en P2)

Description: Zie beschrijvend document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Veiligheidsregio Twente - Twentse Klachtencommissie Aanbesteden p /a Samen Twente

Review organisation: Veiligheidsregio Twente - Rechtbank Overijssel

Organisation providing additional information about the procurement procedure:

Veiligheidsregio Twente

Organisation providing more information on the review procedures: Veiligheidsregio Twente

Organisation signing the contract: Veiligheidsregio Twente

6. Results

Maximum value of the framework agreements in this notice: 450 000,00 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 450 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: Wortell Secure B.V.

Tender:

Tender identifier: 1

Identifier of lot or group of lots: LOT-0000

The tender was ranked: no

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: CON-0001

Title: P1 SIEM/SOC

Date on which the winner was chosen: 27/10/2025

Date of the conclusion of the contract: 03/11/2025

Organisation signing the contract: Veiligheidsregio Twente

6.1.4. Statistical information

Summary of the review requests the buyer received:

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 4

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

Range of tenders:

Value of the lowest admissible tender: 315 628,00 EUR

Value of the highest admissible tender: 621 536,00 EUR

8. Organisations

8.1. ORG-0001

Official name: Veiligheidsregio Twente

Registration number: 441589314

Postal address: Nijverheidstraat 30

Town: ENSCHEDE

Postcode: 7511JM
Country subdivision (NUTS): Twente (NL213)
Country: Netherlands
Contact point: Maarten Smelt
Email: inkoop@brandweertwente.nl
Telephone: +31 882567800
Internet address: <http://www.vrtwente.nl>
Buyer profile: <https://www.vrtwente.nl/inkoop>

Other contact points:

Official name: Rechtbank Overijssel
Postal address: Postbus 323
Town: Almelo
Postcode: 7600AH
Country subdivision (NUTS): Twente (NL213)
Country: Netherlands
Email: kantonalmelo@rechtspraak.nl
Internet address: <http://www.rechtspraak.nl>

Other contact points:

Official name: Twentse Klachtencommissie Aanbesteden p/a Samen Twente
Postal address: Nijverheidstraat 20
Town: Enschede
Postcode: 7511JM
Country subdivision (NUTS): Twente (NL213)
Country: Netherlands
Contact point: Mevrouw mr. E. van Duuren
Email: info@samentwente.nl
Internet address: <http://www.samentwente.nl>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Review organisation
Organisation providing more information on the review procedures
Mediation organisation
Organisation signing the contract

8.1. ORG-0002

Official name: Wortell Secure B.V.
Size of the economic operator: Medium
Registration number: 75218321
Postal address: Schipholweg 641
Town: Lijnden
Postcode: 1175KP
Country subdivision (NUTS): Groot-Amsterdam (NL32B)
Country: Netherlands

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 06a2482b-28fd-4958-bf42-f2d3477497d1 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 02/02/2026 16:05:31 (UTC+01:00) Central European Time, Western European Summer Time

Languages in which this notice is officially available: Dutch

Notice publication number: 81322-2026

OJ S issue number: 24/2026

Publication date: 04/02/2026