83251-2026 - Result

Luxembourg – IT services: consulting, software development, Internet and support – Assistance à la maîtrise d'ouvrage pour les projets MyGuichet.lu
OJ S 25/2026 05/02/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Centre des technologies de l'information de l'État
Email: sara.dossantospinto@ctie.etat.lu
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Assistance à la maîtrise d'ouvrage pour les projets MyGuichet.lu
Description: Le marché consiste à assister le CTIE pour l'assistance à la maîtrise d'ouvrage dans le cadre des projets liés à MyGuichet.lu. (Lot 3)
Procedure identifier: 7ed8dd4a-e0c9-451a-9918-d01c0d638a27
Previous notice: 582709-2024
Internal identifier: 2402134
Type of procedure: Open
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg

2.1.4. General information

Additional information: Modalités de retrait du dossier : Modalités de retrait du dossier : Le dossier peut être téléchargé gratuitement sur le site : www.pmp.lu Réception des offres /candidatures : Réception des offre :Les offres sont à déposer selon les dispositions du point 2.10 du cahier des charges.
Legal basis:
Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Assistance à la maîtrise d'ouvrage pour les projets MyGuichet.lu (660 j.h)

Description: Le marché consiste à assister le CTIE pour l’assistance à la maîtrise d’ouvrage dans le cadre des projets liés à MyGuichet.lu.
Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg

5.1.6. General information

Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:
Type: Price
Description: Qualité/prix
Category of award weight criterion: Weight (points, exact)
Award criterion number: 100

5.1.15. Techniques

Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Juridictions administratives
Information about review deadlines: https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html
Organisation providing additional information about the procurement procedure: Centre des technologies de l'information de l'État
Organisation providing offline access to the procurement documents: Centre des technologies de l'information de l'État
Organisation signing the contract: Centre des technologies de l'information de l'État

5.1. Lot: LOT-0002

Title: Assistance à la maîtrise d'ouvrage pour les projets MyGuichet.lu (660 j.h)
Description: Le marché consiste à assister le CTIE pour l’assistance à la maîtrise d’ouvrage dans le cadre des projets liés à MyGuichet.lu.
Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

5.1.6. General information

Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:
Type: Price
Description: Qualité/Prix
Category of award weight criterion: Weight (points, exact)
Award criterion number: 100

5.1.15. Techniques

Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Juridictions administratives
Information about review deadlines: https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html
Organisation providing additional information about the procurement procedure: Centre des technologies de l'information de l'État
Organisation providing offline access to the procurement documents: Centre des technologies de l'information de l'État
Organisation signing the contract: Centre des technologies de l'information de l'État

5.1. Lot: LOT-0003

Title: Assistance à la maîtrise d'ouvrage pour les projets MyGuichet.lu (660 j.h)
Description: Le marché consiste à assister le CTIE pour l’assistance à la maîtrise d’ouvrage dans le cadre des projets liés à MyGuichet.lu.
Internal identifier: 3

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg

5.1.6. General information

Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:
Type: Price
Description: Qualité/Prix
Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Juridictions administratives

Information about review deadlines: https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html

Organisation providing additional information about the procurement procedure: Centre des technologies de l'information de l'État

Organisation providing offline access to the procurement documents: Centre des technologies de l'information de l'État

Organisation signing the contract: Centre des technologies de l'information de l'État

6. Results

Value of all contracts awarded in this notice: 1 122 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Sfeir Benelux S.A.

Tender:

Tender identifier: EL14

Identifier of lot or group of lots: LOT-0001

Value of the tender: 409 200,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 2402134-1

Date of the conclusion of the contract: 21/01/2025

Organisation signing the contract: Centre des technologies de l'information de l'État

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 11

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Aubay S.A.

Tender:

Tender identifier: EL10

Identifier of lot or group of lots: LOT-0002

Value of the tender: 386 100,00 EUR
Subcontracting: No
Contract information:
Identifier of the contract: 2402134-2
Date of the conclusion of the contract: 21/01/2025
Organisation signing the contract: Centre des technologies de l'information de l'État

6.1.4. Statistical information

Received tenders or requests to participate:
Type of received submissions: Tenders
Number of tenders or requests to participate received: 9

6.1. Result lot identifier: LOT-0003

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:
Official name: DSI Lux S.A.
Tender:
Tender identifier: EL19
Identifier of lot or group of lots: LOT-0003
Value of the tender: 326 700,00 EUR
Subcontracting: Yes
Subcontracting value is known: no
Subcontracting percentage is known: no
Contract information:
Identifier of the contract: 2402134-3
Date of the conclusion of the contract: 21/01/2025
Organisation signing the contract: Centre des technologies de l'information de l'État

6.1.4. Statistical information

Received tenders or requests to participate:
Type of received submissions: Tenders
Number of tenders or requests to participate received: 7

8. Organisations

8.1. ORG-0001

Official name: Centre des technologies de l'information de l'État
Registration number: LU10889245
Postal address: 560, rue de Neudorf
Town: Luxembourg
Postcode: 2220
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Contact point: Centre des technologies de l'information de l'État
Email: sara.dossantospinto@ctie.etat.lu
Telephone: +35224771196
Roles of this organisation:
Buyer
Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents
Organisation signing the contract

8.1. ORG-0002

Official name: Juridictions administratives
Registration number: JURAD
Postal address: 1, rue du Fort Thüngen
Town: Luxembourg
Postcode: 1499
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Contact point: Tribunal administratif - greffe
Email: greffe.tribunal@ja.etat.lu
Telephone: 42105-1
Internet address: https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html
Roles of this organisation:
Review organisation

8.1. ORG-0003

Official name: Sfeir Benelux S.A.
Size of the economic operator: Micro, small, or medium
Registration number: B76899
Postal address: 78, avenue de la Liberté
Town: Luxembourg
Postcode: 1930
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001

8.1. ORG-0004

Official name: Aubay S.A.
Size of the economic operator: Micro, small, or medium
Registration number: B65258
Postal address: 39, Parc d'activités
Town: Capellen
Postcode: 8308
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0002

8.1. ORG-0005

Official name: DSI Lux S.A.
Size of the economic operator: Micro, small, or medium
Registration number: B250978
Postal address: 8-10, rue Mathias Hardt
Town: Luxembourg
Postcode: 1717

Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0003

Notice information

Notice identifier/version: d7b51a90-8360-4039-a9e1-3796f572f777 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 02/02/2026 13:35:40 (UTC+01:00) Central European Time, Western European Summer Time
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