

83586-2026 - Competition

Ireland – Software programming and consultancy services – Request for Tender for the provision of Volunteer Management System

OJ S 25/2026 05/02/2026

Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Department of Transport

Email: procurement@transport.gov.ie

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Request for Tender for the provision of Volunteer Management System

Description: In summary, the Services comprise Unified Access Mobile app iOS and Android and web-based platform with role based access controls. Qualification and Availability Track training, certifications, and volunteer availability, send renewal and threshold alerts. Training and Activity Logging Auto-update profiles for Coast Guard courses; log operational hours, allow certificate uploads. Payments Submit and approve payment lists within the system for transparency. Administration Create forms, workflows, and logbooks. Dynamic Reporting Real-time, customizable reports on attendance, training, qualifications, incidents, availability and payments. Probation Management Digital checklist, task logging, and approval workflows for probationary volunteers. Attendance Volunteers confirm or decline events/exercises, OICs create events or exercises, simplify incident hour logging. Equipment Management Defect reporting and resolution planned maintenance scheduling, full audit and reporting capabilities and work orders.

Procedure identifier: 24e21d72-44a2-4f35-957b-2e3342ee2953

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support, 72212517 IT software development services, 72262000 Software development services, 72268000 Software supply services, 72232000 Development of transaction processing and custom software, 75252000 Rescue services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 1 950 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Request for Tender for the provision of Volunteer Management System

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Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

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5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 120 Months

5.1.5. Value

Estimated value excluding VAT: 1 950 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 06/03/2026 15:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7445809>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7445809>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 18/03/2026 15:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 18/03/2026 15:30:00 (UTC+00:00) Western European Time, GMT

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=7445809>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Department of Transport

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Department of Transport

Organisation processing tenders: Department of Transport

8. Organisations

8.1. ORG-0001

Official name: Department of Transport

Registration number: 8989898

Postal address: Leeson Lane, Dublin 2
Town: Dublin
Postcode: D02 TR60
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: procurement@transport.gov.ie
Telephone: +35316707444
Internet address: <https://www.gov.ie/transport>
Buyer profile: <https://www.gov.ie/transport>

Roles of this organisation:

Buyer
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: b7287a24-7704-40cd-879a-189d1f14c63b - 01
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