

842405-2025 - Competition

Norway – Drinks dispensers – Framework agreement for leasing beverage dispensers , service and the accompanying consumables (1).

OJ S 244/2025 18/12/2025

Contract or concession notice – standard regime

Supplies - Services

1. Buyer

1.1. Buyer

Official name: ARBEIDSTILSYNET

Email: heidi.kvam@arbeidstilsynet.no

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Framework agreement for leasing beverage dispensers , service and the accompanying consumables (1).

Description: The purpose of the procurement is to establish a framework agreement for leasing beverage dispensers that provide hot drinks and water at most of our office locations, as well as a service agreement covering operation, repairs and maintenance of the equipment. The agreement will also include the purchase of related products. The contracting authority aims to ensure that employees at the office locations have access to high-quality beverages from reliable dispensers that are easy and intuitive to operate. The dispenser solutions should contribute to a positive user experience in everyday work, offering convenient access to coffee and other hot drinks. The collaboration between the contracting authority and the supplier shall be characterized by efficiency and solution-oriented dialogue. Inquiries and orders must be handled promptly, and it should be easy for the customer to manage the agreement, including an overview of leased dispensers, costs related to product purchases and service assignments, as well as compliance with sustainability requirements. Maintenance and cleaning of the dispensers should be simple and require minimal time from the customer's employees. It should also be easy to arrange service and repairs at all locations covered by the agreement. The procurement shall meet sustainability requirements at all levels and throughout the value chain, contributing to the contracting authority's goals of responsible consumption and environmentally friendly solutions.

Procedure identifier: f1de0a2d-3ee5-4672-aae1-eacc4b3d07c5

Previous notice: 119444-2025

Internal identifier: 2025/42803

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Additional nature of the contract: Services

Main classification (cpv): 42968100 Drinks dispensers

Additional classification (cpv): 03131100 Coffee beans, 09321000 Hot water, 15512100 Single cream, 15860000 Coffee, tea and related products, 15861000 Coffee, 15861100 Roasted coffee, 15861200 Decaffeinated coffee, 15862000 Coffee substitutes, 15900000 Beverages, tobacco and related products, 15980000 Non-alcoholic beverages, 15981000 Mineral water, 15981100 Still mineral water, 15981200 Sparkling mineral water, 39000000 Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products, 39143310 Coffee tables, 39700000 Domestic appliances, 39710000 Electrical domestic appliances, 39711000 Electrical domestic appliances for use with foodstuffs, 39711310 Electric coffee makers, 41000000 Collected and purified water, 41100000 Natural water, 41110000 Drinking water, 42200000 Machinery for food, beverage and tobacco processing and associated parts, 42210000 Food, beverage and tobacco-processing machinery, 44212233 Water towers, 44612100 Gas cylinders, 44612200 Gas tanks, 44613500 Water containers, 50000000 Repair and maintenance services, 51000000 Installation services (except software), 55500000 Canteen and catering services, 66114000 Financial leasing services

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 8 700 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

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the agreement. The procurement shall meet sustainability requirements at all levels and throughout the value chain, contributing to the contracting authority's goals of responsible consumption and environmentally friendly solutions.

Internal identifier: 2025/42803

5.1.1. Purpose

Main nature of the contract: Supplies

Additional nature of the contract: Services

Main classification (cpv): 42968100 Drinks dispensers

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5.1.2. Place of performance

Country: Norway

Anywhere in the given country

5.1.3. Estimated duration

Duration: 2 Years

5.1.4. Renewal

Maximum renewals: 2

5.1.5. Value

Estimated value excluding VAT: 8 700 000,00 NOK

5.1.6. General information

This is a recurrent procurement

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: • Price for leasing beverage dispensers • Price of service and maintenance services. • Price of the accompanying consumables

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: • User friendliness, cleaning, maintenance and capacity/function of the offered beverage dispensers . • Service and availability • Electronic interaction (flexible and efficient ordering of products)

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Name: Environment

Description: • The tenderer's use of climate friendly vehicles to carry out service in accordance with this framework agreement.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=447113&TID=408278&B=

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=447113&TID=408278&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 19/01/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 10 Weeks

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: no

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Trøndelag Tingrett

Review organisation: Klagenemda for offentlige anskaffelser

Information about review deadlines: <https://www.klagenemndssekretariatet.no/klagenemda-for-offentlige-anskaffelser-kofa/saksgangen/frister-for-klager-og-innklagede>

Organisation providing additional information about the procurement procedure:

ARBEIDSTILSYNET

Organisation providing offline access to the procurement documents: ARBEIDSTILSYNET

Organisation providing more information on the review procedures: Klagenemda for offentlige anskaffelser

8. Organisations

8.1. ORG-0001

Official name: ARBEIDSTILSYNET

Registration number: 974761211

Postal address: Postboks 4720 Torgarden

Town: TRONDHEIM

Postcode: 7468

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Contact point: Heidi Kvam

Email: heidi.kvam@arbeidstilsynet.no

Telephone: +47 97074537

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/524409>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: Trøndelag Tingrett

Registration number: 926 722 794

Department: Trøndelag Tingrett

Postal address: Postboks 2317 Torgarden

Town: 7004 Trondheim

Postcode: 7004

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Email: trodelagtingrett@domstolene.no

Telephone: +47 73542400

Roles of this organisation:

Mediation organisation

8.1. ORG-0003

Official name: Klagenemda for offentlige anskaffelser

Registration number: 918 195 548

Postal address: Postboks 511 Sentrum

Town: Bergen

Postcode: 5805

Country subdivision (NUTS): Vestland (NO0A2)

Country: Norway

Email: post@knse.no

Telephone: +47 55193000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: dd3e8944-4499-406f-ad16-82d57e075dee - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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