

84877-2026 - Competition

Finland – Application service providers – Contract notice: Digital Participation Platform for the City of Lahti

OJ S 25/2026 05/02/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Lahden kaupunki (City of Lahti)

Email: sanna.virta@lahti.fi

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Contract notice: Digital Participation Platform for the City of Lahti

Description: The City of Lahti intends to procure a comprehensive Participation Platform (Digital Participatory Platform) delivered as a SaaS service, suitable for use across the entire municipal organization. The procurement will include system delivery, continuous support and maintenance, further development, and any additional expert services required for the deployment and ongoing use of the platform. A more detailed description of the subject matter of the procurement is provided in Annex 1 "Description of the Procurement Digital Participation Platform" The procurement has not been divided into lots, as the contracting authority considers that the works included in the procurement constitute a single whole, the division of which into separate lots would be inappropriate for technical and economic reasons (Act on Public Procurement and Concession Contracts 1397/2016, Section 75). The tender shall be submitted in English. Official communication between the contracting authority and the tenderer will take place in Finnish or English. The contracting authority will not pay any remuneration or compensation for the preparation of the tender.

Procedure identifier: 4ac6e5af-3886-46b0-bc4d-bb3025854438

Internal identifier: 634/02.05.00.01/2026

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: PROCESSING OF TENDERS Before comparing the tenders, it will be assessed whether the tenderers meet the suitability requirements set out in the call for tenders. The preliminary assessment of the tenderers' suitability will be carried out on the basis of the information provided in the tender and any clarifications that may be requested from the tenderers. A tenderer who does not meet the required suitability criteria will be excluded from the tendering process. A tenderer subject to an exclusion ground under Section 80 of the Public Procurement Act will be excluded from the tendering process. A tenderer may also be excluded from the tendering process based on other exclusion grounds referred to in Section 81 of the Public Procurement Act. The contracting authority will verify the information provided in the ESPD through official registers or, if necessary, request the winner(s) of the tendering process to provide documents demonstrating compliance with the suitability requirements. In addition, the winner(s) will be required to submit criminal record extracts to

verify the mandatory exclusion grounds mentioned above. The services offered must comply with the requirements set out in the call for tenders and its annexes. The tenderer must respond to all questions and attach all requested documents to the tender. Tenders that do not comply with the requirements of the call for tenders or the tendering procedure will be excluded from the tendering process. The comparison of tenders will be carried out as described in the sections "Criteria for the Object of Procurement" and "Decision-Making Criteria". If the information or documents included in the request to participate or the tender are incomplete or missing, the contracting authority has the right, but not the obligation, to request the tenderer to clarify or supplement the information or documents within a deadline set by the contracting authority. The contracting authority has the right to request clarification from a tenderer regarding an abnormally low tender. A tender may be rejected if the explanation provided by the tenderer and the evidence submitted do not satisfactorily justify the low level of the offered prices or costs. The offered prices must correspond to normal market price levels. Intentional price manipulation ("price dumping") is prohibited and may result in the exclusion of the tender from the competition. The contracting authority reserves the right to cancel the procurement for a justified reason. The contracting authority will inform the tenderers immediately if the procurement is cancelled. Substantially incomplete tenders will be rejected. The contracting authority may, at its discretion, request clarifications from the tenderer before rejecting a tender.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72416000 Application service providers

Additional classification (cpv): 48000000 Software package and information systems

2.1.2. Place of performance

Anywhere in the European Economic Area

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Contract notice: Digital Participation Platform for the City of Lahti

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Internal identifier: 634/02.05.00.01/2026

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72416000 Application service providers

Additional classification (cpv): 48000000 Software package and information systems

5.1.2. Place of performance

Anywhere in the European Economic Area

5.1.3. Estimated duration

Other duration: Unknown

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Social objective promoted: Fair working conditions

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Name: Total Price

Description: The comparison price is formed by the total cost of the service over four years together with any applicable implementation project costs.

Category of award fixed criterion: Fixed value (total)

Award criterion number: 100

5.1.11. Procurement documents

Deadline for requesting additional information: 13/02/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/lahti?id=593178&tpk=2f69fcd3-1005-4ebc-9df3-6005d50aa067>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/lahti?id=593178&tpk=2f69fcd3-1005-4ebc-9df3-6005d50aa067>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 10/03/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 10/03/2026 10:01:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

Information about review deadlines: An application for review (appeal) to the Finnish Market Court must be lodged within 14 days of the tenderer having received notification of the procurement decision and its grounds, in accordance with Section 146 of the Act on Public Procurement and Concession Contracts (1397/2016). The standstill period is 14 days from electronic notification of the procurement decision, pursuant to Section 129 of the same Act. A request for rectification (hankintaoikaisu) must be submitted to the contracting authority within 14 days of receipt of the procurement decision, in accordance with Section 133 of the Act.

8. Organisations

8.1. ORG-0001

Official name: Lahden kaupunki (City of Lahti)

Registration number: 0149669-3

Postal address: PL 202

Town: Lahti

Postcode: 15101

Country subdivision (NUTS): Päijät-Häme (FI1C6)

Country: Finland

Contact point: Elinvoiman palvelualue

Email: sanna.virta@lahti.fi

Telephone: +358 444826390

Internet address: <http://www.lahti.fi>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Markkinaoikeus

Registration number: 3006157-6

Postal address: Radanrakentajantie 5

Town: Helsinki

Postcode: 00520

Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)

Country: Finland

Email: markkinaoikeus@oikeus.fi

Telephone: +358 295643300

Internet address: <https://www.markkinaoikeus.fi>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Hansel Oy (Hilma)

Registration number: FI09880841

Postal address: Mannerheiminaukio 1a

Town: Helsinki

Postcode: 00100

Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)

Country: Finland

Contact point: eSender

Email: tekninen@hankintailmoitukset.fi

Telephone: 029 55 636 30

Internet address: <http://hankintailmoitukset.fi>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: e7e35fbe-388a-44d8-b406-72b0f1934bc8 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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