

87604-2026 - Result

Croatia – Repair and maintenance services of cooler groups – Usluga servisa i popravka : klima uređaja, klima sustava sistem sale i sustava ventilacije AK i Casino

OJ S 26/2026 06/02/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Hrvatska Lutrija d.o.o.

Email: nabava@lutrija.hr

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: Usluga servisa i popravka : klima uređaja, klima sustava sistem sale i sustava ventilacije AK i Casino

Description: Predmet nabave su usluga servisa i popravaka: klima uređaja, klima sustava sistem sale i sustava ventilacije automat klubova i Casina: Grupa I: Usluga servisa i popravaka klima uređaja Grupa II: Usluga servisa i popravaka klima sustava sistem sale Grupa III: Usluga servisa i popravaka sustava ventilacije automat klubova i Casina Troškovnik se popunjava i dostavlja u odgovarajućem formatu, primjerice .xls ili .xlsx formatu. Nije dozvoljena izmjena troškovnika koji je preuzet uz Dokumentaciju o nabavi, već je dozvoljeno samo popunjavanje polja predviđenih za unos podataka.

Procedure identifier: 577f70d6-bb4f-47cc-8834-dbd851396196

Internal identifier: 18/2025 VV

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50730000 Repair and maintenance services of cooler groups

2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

2.1.3. Value

Estimated value excluding VAT: 260 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Grupa I: Usluga servisa i popravaka klima uređaja

Description: Predmet nabave su usluga servisa i popravaka: klima uređaja, klima sustava sistem sale i sustava ventilacije automat klubova i Casina: Grupa I: Usluga servisa i popravaka klima uređaja Troškovnik se popunjava i dostavlja u odgovarajućem formatu, primjerice .xls ili .xlsx formatu. Nije dozvoljena izmjena troškovnika koji je preuzet uz Dokumentaciju o nabavi, već je dozvoljeno samo popunjavanje polja predviđenih za unos podataka. Detaljnije u privitku ove DoN.

Internal identifier: 18/2025 VV-1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50730000 Repair and maintenance services of cooler groups

5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Lokacije na cijelom području RH, popis lokacija u privitku ove Don (točne adrese bit će navedene u narudžbenici Naručitelja)

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 148 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Aspekti se odnose na: Posebni uvjeti za izvršenje ugovora

Approach to reducing environmental impacts: Climate change adaptation

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 80

Criterion:

Type: Quality

Name: Vrijeme odaziva na utvrđivanje kvara

Description: Vrijeme odaziva na utvrđivanje kvara (detaljnije u pivitku ove DoN).

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name: Broj servisera koji posjeduju Uvjerenje o položenom stručnom ispitu

Description: Broj djelatnika koji posjeduju Uvjerenje o položenom stručnom ispitu. Detaljnije u privitku ove DoN.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: Hrvatska Lutrija d.o.o.

Organisation providing more information on the review procedures: Hrvatska Lutrija d.o.o.

5.1. Lot: LOT-0002

Title: Grupa II: Usluga servisa i popravaka klima sustava sistem sale

Description: Predmet nabave su usluga servisa i popravaka: klima uređaja, klima sustava sistem sale i sustava ventilacije automat klubova i Casina: Grupa II: Usluga servisa i popravaka klima sustava sistem sale Troškovnik se popunjava i dostavlja u odgovarajućem formatu, primjerice .xls ili .xlsx formatu. Nije dozvoljena izmjena troškovnika koji je preuzet uz Dokumentaciju o nabavi, već je dozvoljeno samo popunjavanje polja predviđenih za unos podataka. Detaljnije u privitku ove DoN.

Internal identifier: 18/2025 VV-2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50730000 Repair and maintenance services of cooler groups

5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Ulica grada Vukovara 72, Zagreb, Upravna zgrada Naručitelja, sistem sala

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 32 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Aspekti se odnose na: Posebni uvjeti za izvršenje ugovora

Approach to reducing environmental impacts: Climate change adaptation

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 80

Criterion:

Type: Quality

Name: Vrijeme odaziva na utvrđivanje kvara

Description: Vrijeme odaziva na utvrđivanje kvara, detaljnije u privitku ove DoN.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: Hrvatska Lutrija d.o.o.

Organisation providing more information on the review procedures: Hrvatska Lutrija d.o.o.

5.1. Lot: LOT-0003

Title: Grupa III: Usluga servisa i popravaka sustava ventilacije automat klubova i Casina

Description: Predmet nabave su usluga servisa i popravaka: klima uređaja, klima sustava sistem sale i sustava ventilacije automat klubova i Casina: Grupa III: Usluga servisa i popravaka sustava ventilacije automat klubova i Casina Troškovnik se popunjava i dostavlja u odgovarajućem formatu, primjerice .xls ili .xlsx formatu. Nije dozvoljena izmjena troškovnika koji je preuzet uz Dokumentaciju o nabavi, već je dozvoljeno samo popunjavanje polja predviđenih za unos podataka. Detaljnije u privitku ove DoN.

Internal identifier: 18/2025 VV-3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50730000 Repair and maintenance services of cooler groups

5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Lokacije navedene u troškovniku.

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 80 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Aspekti se odnose na: Posebni uvjeti za izvršenje ugovora

Approach to reducing environmental impacts: Climate change adaptation

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 80

Criterion:

Type: Quality

Name: Vrijeme odaziva za utvrđivanje kvara

Description: Vrijeme odaziva za utvrđivanje kvara, detaljnije u prilogu ove DoN.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: Hrvatska Lutrija d.o.o.

Organisation providing more information on the review procedures: Hrvatska Lutrija d.o.o.

6. Results

Value of all contracts awarded in this notice: 137 458,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: VERTRON d.o.o.

Tender:

Tender identifier: 344-025
Identifier of lot or group of lots: LOT-0001
Value of the tender: 117 858,00 EUR
The tender was ranked: yes
Rank of the tender: 1
The tender is a variant: no
Subcontracting: No

Contract information:

Identifier of the contract: UGNR-05-1-2025/41335 za grupu 1
Title: Grupa I: Usluga servisa i popravaka klima uređaja
Date on which the winner was chosen: 25/09/2025
Date of the conclusion of the contract: 13/11/2025

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders
Number of tenders or requests to participate received: 3
Type of received submissions: Tenders submitted electronically
Number of tenders or requests to participate received: 3
Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from micro, small or medium tenderers
Number of tenders or requests to participate received: 3

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: AJSTER d.o.o.

Tender:

Tender identifier: 80/2025
Identifier of lot or group of lots: LOT-0002
Value of the tender: 19 600,00 EUR
The tender was ranked: yes
Rank of the tender: 1
The tender is a variant: no
Subcontracting: No

Contract information:

Identifier of the contract: UGNR-05-1-2025/41392 za grupu 2
Title: Grupa II: Usluga servisa i popravaka klima sustava sistem sale
Date on which the winner was chosen: 25/09/2025
Date of the conclusion of the contract: 24/10/2025

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1
Type of received submissions: Tenders submitted electronically
Number of tenders or requests to participate received: 1
Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from micro, small or medium tenderers
Number of tenders or requests to participate received: 1

6.1. Result lot identifier: LOT-0003

Winner selection status: No winner was chosen and the competition is closed.
The reason why a winner was not chosen: All tenders, requests to participate or projects were withdrawn or found inadmissible

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders
Number of tenders or requests to participate received: 2
Type of received submissions: Tenders submitted electronically
Number of tenders or requests to participate received: 2
Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from micro, small or medium tenderers
Number of tenders or requests to participate received: 2

8. Organisations

8.1. ORG-0001

Official name: Hrvatska Lutrija d.o.o.
Registration number: 27905228158
Postal address: Ulica grada Vukovara 72
Town: Grad Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Služba nabave
Email: nabava@lutrija.hr
Telephone: +385 6164865
Internet address: <https://www.lutrija.hr/>
Buyer profile: <https://www.lutrija.hr/>
Roles of this organisation:
Buyer
Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: dkom@dkom.hr

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: eojn@nn.hr

Telephone: +385 16652889

Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: VERTRON d.o.o.

Size of the economic operator: Micro

Registration number: 84490502115

Postal address: PUT DUILOVA 47

Town: Split

Postcode: 21000

Country subdivision (NUTS): Splitsko-dalmatinska županija (HR035)

Country: Croatia

Contact point: Miranda Gudić Muslim

Email: info@vertron.hr

Telephone: +385 021314400

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0005

Official name: AJSTER d.o.o.

Size of the economic operator: Micro
Registration number: 21012756709
Postal address: Hvarska ulica 10
Town: Grad Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Hermelinda Berišić
Email: ajster@ajster.hr
Telephone: 01 6188-011

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0002

Notice information

Notice identifier/version: 83b461d0-b2cd-4d3c-960e-620fac85b170 - 01
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