

89559-2026 - Result

Ireland – Software package and information systems – Services pursuant to Community Connect Specialised Care Service Clinical Management System

OJ S 27/2026 09/02/2026

Contract or concession award notice – standard regime

Supplies - Services

1. Buyer

1.1. Buyer

Official name: Health Service Executive (HSE)

Email: procurement.helpdesk@hse.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Services pursuant to Community Connect Specialised Care Service Clinical Management System

Description: A Request for Tender was conducted under a HSE Single Supplier Framework Agreement for a Clinical Management Systems for Specialised Care Services, Ref. HSE 7802. The requirement was for the provision of due diligence for a proof-of-concept discovery phase to determine the scope of the requirement and to develop a blueprint for a Clinical Management System for Specialised Care Services 'Community Connect'.

Procedure identifier: ad558de4-6003-4461-84bd-9023d268a014

Internal identifier: HSE 25525

Type of procedure: Other single stage procedure

Main features of the procedure: Request for Tender under a Single Supplier Framework Agreement

2.1.1. Purpose

Main nature of the contract: Supplies

Additional nature of the contract: Services

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48180000 Medical software package, 48814000 Medical information systems, 48814200 Patient-administration system, 48814400 Clinical information system

2.1.2. Place of performance

Country: Ireland

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 4 967 460,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Services pursuant to Community Connect Specialised Care Service

Description: A Request for Tender was conducted under a HSE Single Supplier Framework Agreement for a Clinical Management Systems for Specialised Care Services, Ref. HSE 7802. The requirement was for the provision of due diligence for a proof-of-concept discovery phase to determine the scope of the requirement and to develop a blueprint for a Clinical Management System for Specialised Care Services 'Community Connect'.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Supplies

Additional nature of the contract: Services

Main classification (cpv): 48000000 Software package and information systems

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 10 Months

5.1.5. Value

Estimated value excluding VAT: 4 967 460,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Cost

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing additional information about the procurement procedure: Health Service Executive (HSE)

Organisation providing offline access to the procurement documents: Health Service Executive (HSE)

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Value of all contracts awarded in this notice: 4 967 460,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: InterSystems B.V.

Tender:

Tender identifier: Tender of InterSystems B.V

Identifier of lot or group of lots: LOT-0001

Value of the tender: 4 967 460,00 EUR

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: HSE 25525

Date of the conclusion of the contract: 25/02/2025

Organisation signing the contract: Health Service Executive (HSE)

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: Health Service Executive (HSE)

Registration number: 1448

Postal address: Oak House, Millennium Park, Naas Co. Kildare

Town: Naas

Postcode: W91 KDC2

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Contact point: HSE Procurement Helpdesk

Email: procurement.helpdesk@hse.ie

Telephone: +353 1 5119700

Internet address: <https://www.hse.ie>

Buyer profile: <https://www.hse.ie>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation signing the contract

8.1. ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: InterSystems B.V.
Size of the economic operator: Large
Registration number: 34127566
Postal address: 18 Westland Square Pearse Street, Dublin
Town: Dublin
Postcode: D02 F751
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Contact point: www.InterSystems.com
Email: bidteam@intersystems.com
Telephone: +44 1753 829600

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: e588510c-fb70-4b1f-93c0-39d23187e7e1 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 05/02/2026 19:38:19 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 89559-2026

OJ S issue number: 27/2026

Publication date: 09/02/2026