

89694-2026 - Competition

Norway – IT services: consulting, software development, Internet and support – NRK 2026/120 - Smart Hands (operation and installation) in NRK's computer centres - Qualification phase.

OJ S 27/2026 09/02/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Norsk rikskringkasting AS

Email: eva.solberg@nrk.no

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: NRK 2026/120 - Smart Hands (operation and installation) in NRK's computer centres - Qualification phase.

Description: The objective of the procurement is to ensure competent 'Smart Hands' services, primarily connected to NRK's 2 data centres. The procurement will be made in accordance with the Public Procurement Act of 17 June 2016 (LOA) and the public procurement regulations dated 12 August 2016 no. 974 (FOA) parts I and III, as well as the provisions in the tender documentation. The contract will be awarded in accordance with the negotiated procedure. The service is ongoing during the agreement period. The contract will be valid for 2 (two) years from when the contract is signed. The contracting authority has an option for an extension for a further 2 (two) years and the contract can then be extended for 1 (one) year at a time. See the competition description for further information.

Procedure identifier: c4aa62f7-f83c-498d-9595-29fb2bf9784a

Internal identifier: 2026/120

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: The aim of the procurement is to ensure competent "Smart Hands" services, primarily connected to NRK's 2 data centres. NRK's computer centres are built and established on modern systems and standards that follow best practice. They are operated by professional suppliers who, together with NRK, set high requirements for tidiness and routines for installation and use. NRK believes that "Smart Hands" services connected to physical installation and maintenance of equipment and systems in their data centres. This includes network equipment, including cabling, servers, storage and media specific equipment that shall be assembled and established. NRK assumes that there will be an SLA connected to any contract and that there will be variations in volume and needs throughout the contract period. As an option NRK reserves the right to use the contract at potentially other NRK locations, if it is deemed suitable for the NRK. See the tender documentation for complete information, 13 annexes.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 51000000 Installation services (except software), 72510000 Computer-related management services, 72600000 Computer support and consultancy services, 72610000 Computer support services, 72700000 Computer network services

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - The procurement will be made in accordance with the Public Procurement Act of 17 June 2016 (LOA) and the public procurement regulations dated 12 August 2016 no. 974 (FOA) parts I and III, as well as the provisions in the tender documentation. The contract will be awarded in accordance with the negotiated procedure.

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: NRK 2026/120 - Smart Hands (operation and installation) in NRK's computer centres - Qualification phase.

Description: The objective of the procurement is to ensure competent 'Smart Hands' services, primarily connected to NRK's 2 data centres. The procurement will be made in accordance with the Public Procurement Act of 17 June 2016 (LOA) and the public procurement regulations dated 12 August 2016 no. 974 (FOA) parts I and III, as well as the provisions in the tender documentation. The contract will be awarded in accordance with the negotiated procedure. The service is ongoing during the agreement period. The contract will be valid for 2 (two) years from when the contract is signed. The contracting authority has an option for an extension for a further 2 (two) years and the contract can then be extended for 1 (one) year at a time. See the competition description for further information.

Internal identifier: 2026/120

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5.1.2. Place of performance

Country: Norway

Anywhere in the given country

5.1.3. Estimated duration

Duration: 24 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Address of the procurement documents: <https://permalink.mercell.com/276194013.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/276194013.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 12/03/2026 11:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo Tingrett

Information about review deadlines: The deadline for temporary injunction - 15 days after notification of the result of the qualification The waiting period - 10 days calculated from the day after notification of the choice of supplier will be sent out

8. Organisations

8.1. ORG-0001

Official name: Norsk rikskringkasting AS

Registration number: 976390512
Postal address: Bjørnstjerne Bjørnsons plass 1
Town: OSLO
Postcode: 0340
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: Konserninnskjøp - NRK AS
Email: eva.solberg@nrk.no
Telephone: +47 23047000
Fax: +47 23048958
Internet address: <http://www.nrk.no/>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Oslo Tingrett
Registration number: 926 725 939
Town: Oslo
Postcode: 0164
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Roles of this organisation:
Review organisation

Notice information

Notice identifier/version: 651b330b-b498-4417-8e77-e228eba48ff9 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
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