

92314-2026 - Result

Ireland – Software package and information systems – Adobe Software (Acrobat Pro and Creative Cloud) and Aftercare Support

OJ S 27/2026 09/02/2026

Contract or concession award notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: Tusla Child and Family Agency

Email: tuslaprourement@tusla.ie

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Social protection

2. Procedure

2.1. Procedure

Title: Adobe Software (Acrobat Pro and Creative Cloud) and Aftercare Support

Description: TUSLA requests tender submissions from interested parties for Adobe Acrobat Pro licences, software management and product support for 1 year from 21/05/2025 to 20/05/2026. TUSLA also request quotations from interested parties for 1 licence for Adobe Creative Cloud for 1 year from 21/05/2025 to 20/05/2026. Any Contract that may result from this competition will be issued for a term of 12 months with the option to extend for 2 x 12 months

Procedure identifier: 7f07a3f9-5a19-4958-a69d-7392b87743f4

Previous notice: fae360b3-a56e-4bc5-8353-4681843d7cef-01

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48517000 IT software package, 72260000 Software-related services, 72261000 Software support services, 72268000 Software supply services

2.1.2. Place of performance

Town: Dublin

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 360 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Adobe Software (Acrobat Pro and Creative Cloud) and Aftercare Support

Description: TUSLA requests tender submissions from interested parties for Adobe Acrobat Pro licences, software management and product support for 1 year from 21/05/2025 to 20/05/2026. TUSLA also request quotations from interested parties for 1 licence for Adobe Creative Cloud for 1 year from 21/05/2025 to 20/05/2026. Any Contract that may result from this competition will be issued for a term of 12 months with the option to extend for 2 x 12 months
Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48517000 IT software package, 72260000 Software-related services, 72261000 Software support services, 72268000 Software supply services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 3 Years

5.1.5. Value

Estimated value excluding VAT: 360 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Cost @ 70%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

Criterion:

Type: Quality

Description: Quality @ 30 %

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Tusla Child and Family Agency

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Value of all contracts awarded in this notice: 360 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Micromail

Tender:

Tender identifier: 000111577

Identifier of lot or group of lots: LOT-0001

Value of the tender: 360 000,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 435286

Date on which the winner was chosen: 21/05/2025

Date of the conclusion of the contract: 21/05/2025

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 4

8. Organisations

8.1. ORG-0001

Official name: Tusla Child and Family Agency

Registration number: 640451

Postal address: Brunel Building, Heuston South Quarter, Dublin 8.

Town: Dublin

Postcode: D08 X01F

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: tuslaprocurement@tusla.ie

Telephone: 017718500

Buyer profile: <https://www.tusla.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: Micromail

Size of the economic operator: Medium

Registration number: 215566

Postal address: 3 Nessel House, Bessboro Road, Blackrock

Town: Cork
Postcode: T12 N2NC
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: stephen@micromail.ie
Telephone: 0214515590

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

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