92397-2026 - Competition

Norway – Travel agency and similar services – NRK 2026/37 Contract for travel agency services for NRK-Qualification Application [Stage 1]
OJ S 27/2026 09/02/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Norsk rikskringkasting AS
Email: nils.arne.oygarden@nrk.no
Legal type of the buyer: Public undertaking
Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: NRK 2026/37 Contract for travel agency services for NRK-Qualification Application [Stage 1]
Description: The aim of this procurement is to ensure access to competent service within travel agency services by entering into an exclusive service contract, which facilitates centralised travel agency services for NRK´s total activities domestic and abroad. NRK attaches great importance to the fact that the new agreement shall ensure a continued high degree of self-ordering. It is therefore important that NRK´s travel agency has user-friendly systems for self-booking. This procurement replaces procurement NRK 2025/314, which was cancelled due to an error not being published in accordance with the EEA threshold (only in the Norway via Doffin). In addition to changes related to the implementation of the new competition, there are also new imposed requirements for the use of apprentices as a part of the contract.
Procedure identifier: bd6e5961-87c9-4a76-9446-bded7e8fefd3
Internal identifier: 2026/37
Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation
The procedure is accelerated: no
Main features of the procedure: In addition to individual journeys in service, NRK also needs coordination of journeys for small and large groups of varying lengths and scope for units in NRK within administration/staff, sports, drama, news and entertainment. An important part of the travel agency´s service will therefore be to help NRK with the most efficient planning, booking, coordination and execution of this travel business. The safety aspect is very important for NRK, and NRK's travel agency shall therefore have routines for unsolicited to provide information on where employees on official journeys are at all times, and actively be able to assist the individual and NRK if unfortunate incidents occur. As a result of NRK defining the contract as a service contract, it is a condition that a fixed price agreement will form the basis for calculating compensation for ordinary travel agency services for individual journeys, and not service fees per assignment etc. For courses, conferences and complicated group journeys, the travel agency can still calculate fees per assignment.

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 63510000 Travel agency and similar services
Additional classification (cpv): 63511000 Organisation of package tours, 63512000 Sale of travel tickets and package tours services, 63515000 Travel services, 63516000 Travel management services, 79997000 Business travel services

2.1.2. Place of performance

Country: Norway
Anywhere in the given country

2.1.4. General information

Legal basis:
Directive 2014/24/EU
Anskaffelsesforskriften - The Procurement Regulations.

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: NRK 2026/37 Contract for travel agency services for NRK-Qualification Application [Stage 1]
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Internal identifier: 2026/37

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 63510000 Travel agency and similar services
Additional classification (cpv): 63511000 Organisation of package tours, 63512000 Sale of travel tickets and package tours services, 63515000 Travel services, 63516000 Travel management services, 79997000 Business travel services

5.1.2. Place of performance

Country: Norway
Anywhere in the given country

5.1.3. Estimated duration

Duration: 72 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice
Criterion: Other economic or financial requirements
Description of selection criterion: Tax certificate (point 4.1 in Competition instructions): Norwegian tenderers shall have their tax, employer contributions and VAT payments in order.

Criterion: Enrolment in a trade register
Description of selection criterion: The tenderer´s registration, authorisation etc. (point 4.2 in competition instructions): Tenderers shall be registered in a company register, professional register or a commerce register in the country where the tenderer is established.

Criterion: Financial ratio
Description of selection criterion: The tenderer´s economic and financial capacity (point 4.3 in the Competition Instructions): The tenderer shall have sufficient economic and financial capacity to be able to fulfil the contract. Creditworthiness with no requirement for collateral will be sufficient to meet the requirement.

Criterion: References on specified services
Description of selection criterion: The tenderer´s technical and professional qualifications (point 4.4 in the Competition Instructions): Document competence and professional capacity: ● Well-established and complete travel agency concept both within classical travel agency services and self-booking as well as a separate department for group journeys, where Norwegian/Nordic is the communication language. 40% weight in the qualification. ● Strategies for "following" developments in their disciplines. ● System for safety and tracing where the travellers are located, both in the event of accidents/terror and in the event of unwanted situations due to weather or health conditions. ● Tool for quality assurance and information security. ● 24 hour staffed security telephone. ● Competent and effective Key - Account organisation that can assist a customer of NRK´s size and complexity. ● Tenderers shall have a portfolio of their own travel related contracts that can be used by the tenderer's customers. ● Description of recruitment and training.
The criteria will be used to select the candidates to be invited for the second stage of the procedure

Criterion: Technicians or technical bodies for quality control
Description of selection criterion: Delivery ability, capacity and self-booking degree (point 4.5 in Competition Instructions): Tenderers shall have the capacity to serve NRK in a satisfactory manner throughout the contract period. We expect that the tenderer has a high share of self-ordering/online at its customers. 30% weight in the qualification.
The criteria will be used to select the candidates to be invited for the second stage of the procedure

Criterion: References on specified deliveries
Description of selection criterion: Relevant deliveries and references (point 4.6 in the Competition Instructions): Tenderers shall have experience from comparable contracts. 30% weight in the qualification.

The criteria will be used to select the candidates to be invited for the second stage of the procedure

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 02/03/2026 11:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: https://permalink.mercell.com/274225169.aspx

5.1.12. Terms of procurement

Terms of the procedure:

Estimated date of dispatch of the invitations to submit tenders: 13/03/2026

Terms of submission:

Electronic submission: Required

Address for submission: https://permalink.mercell.com/274225169.aspx

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 10/03/2026 11:00:00 (UTC+00:00) Western European Time, GMT

Information that can be supplemented after the submission deadline:

At the discretion of the buyer, some missing tenderer-related documents may be submitted later.

Additional information: See the tender instructions.

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Information about review deadlines: 10 days after award.

Organisation receiving requests to participate: Norsk rikskringkasting AS

Organisation processing tenders: Norsk rikskringkasting AS

8. Organisations

8.1. ORG-0001

Official name: Norsk rikskringkasting AS
Registration number: 976390512
Postal address: Bjørnstjerne Bjørnsons plass 1
Town: OSLO
Postcode: 0340
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: Konserninnkjøp - NRK AS
Email: nils.arne.oygarden@nrk.no
Telephone: +47 23047000
Fax: +47 23048958
Internet address: http://www.nrk.no/
Roles of this organisation:
Buyer
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002

Official name: Oslo tingrett
Registration number: 926 725 939
Town: Oslo
Postcode: 0125
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Roles of this organisation:
Review organisation

Notice information

Notice identifier/version: 4dde3611-ee7d-41e3-9f6a-8194f1789756 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 06/02/2026 08:46:48 (UTC+00:00) Western European Time, GMT
Notice dispatch date (eSender): 06/02/2026 08:55:31 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: English
Notice publication number: 92397-2026
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