

## 96249-2026 - Competition

Ireland – IT services: consulting, software development, Internet and support – HSE 26867 – HSE One Health Record Application Service, a national Electronic Health Record

OJ S 28/2026 10/02/2026

Contract or concession notice – standard regime

Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Health Service Executive (HSE)

Email: [procurement.helpdesk@hse.ie](mailto:procurement.helpdesk@hse.ie)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

### 2. Procedure

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#### 2.1. Procedure

Title: HSE 26867 – HSE One Health Record Application Service, a national Electronic Health Record

Description: The Health Service Executive (HSE), as the contracting authority, seeks to appoint a suitably qualified economic operator to provide the HSE One Health Record Application Service as a national Electronic Health Record for Ireland via a competitive dialogue procurement process. The One Health Record Application Service will deliver a unified, lifetime electronic healthcare record that empowers patients and care providers to achieve better health outcomes, enhances quality and safety across all acute and community care settings services in Ireland which will be capable of supporting each patient's journey through a range of multidisciplinary clinical, operational, and case management processes and improves their efficiency and agility. It is currently envisioned that the One Health Record Application Service will be available to: all patients and their carers (where appropriate); all HSE healthcare staff in all six health regions, including but not limited to: community and acute care staff - clinical, operational, and administrative; and all publicly funded (now and in the future) healthcare services, including the HSE, Section 38 providers and some Section 39 providers, in all six health regions, including specialist care services. The scope of the services required from the successful tenderer will be finalised and further defined during the dialogue phase. It includes, but is not limited to, the provision of managed software services, configuration services, installation services, integration services, implementation services, data migration services, training, hosting services and post implementation support (including support and maintenance services). For more information please see the Request to Participate documentation, available with the Contract Notice published on the eTenders website, <https://www.etenders.gov.ie>.

Procedure identifier: a1cbf3d7-1829-4d5d-b49c-f3679b822320

Type of procedure: Competitive dialogue

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72222300 Information technology services, 72224000 Project management consultancy services, 72224100 System implementation planning services, 72260000 Software-related services, 72261000 Software support services, 72262000 Software development services, 72263000 Software implementation services, 72265000 Software configuration services, 72266000 Software consultancy services, 72267000 Software maintenance and repair services, 72267100 Maintenance of information technology software, 72268000 Software supply services, 48000000 Software package and information systems, 48100000 Industry specific software package, 48180000 Medical software package, 48600000 Database and operating software package, 48610000 Database systems, 48611000 Database software package, 48612000 Database-management system, 48613000 Electronic data management (EDM), 48614000 Data-acquisition system, 48800000 Information systems and servers, 48810000 Information systems, 48814000 Medical information systems, 48814100 Nursing information system, 48814200 Patient-administration system, 48814400 Clinical information system, 48900000 Miscellaneous software package and computer systems

**2.1.2. Place of performance**

Country subdivision (NUTS): Dublin (IE061)  
Country: Ireland

**2.1.3. Value**

Estimated value excluding VAT: 0,00 EUR

**2.1.4. General information**

**Legal basis:**

Directive 2014/24/EU

**2.1.6. Grounds for exclusion**

Sources of grounds for exclusion: Procurement Document

## 5. Lot

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**5.1. Lot: LOT-0001**

Title: HSE 26867 – HSE One Health Record Application Service, a national Electronic Health Record

Description: The Health Service Executive (HSE), as the contracting authority, seeks to appoint a suitably qualified economic operator to provide the HSE One Health Record Application Service as a national Electronic Health Record for Ireland via a competitive dialogue procurement process. The One Health Record Application Service will deliver a unified, lifetime electronic healthcare record that empowers patients and care providers to achieve better health outcomes, enhances quality and safety across all acute and community care settings services in Ireland which will be capable of supporting each patient's journey through a range of multidisciplinary clinical, operational, and case management processes and improves their efficiency and agility. It is currently envisioned that the One Health Record Application Service will be available to: all patients and their carers (where appropriate); all HSE healthcare staff in all six health regions, including but not limited to: community and acute care staff - clinical, operational, and administrative; and all publicly funded (now and in the future) healthcare services, including the HSE, Section 38 providers and some Section 39 providers, in all six health regions, including specialist care services. The scope of the services required from the successful tenderer will be finalised and further defined during the dialogue phase. It includes, but is not limited to, the provision of managed software services, configuration services, installation services, integration services, implementation services, data

migration services, training, hosting services and post implementation support (including support and maintenance services). For more information please see the Request to Participate documentation, available with the Contract Notice published on the eTenders website, <https://www.etenders.gov.ie>.

Internal identifier: 0

#### **5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72222300 Information technology services, 72224000 Project management consultancy services, 72224100 System implementation planning services, 72260000 Software-related services, 72261000 Software support services, 72262000 Software development services, 72263000 Software implementation services, 72265000 Software configuration services, 72266000 Software consultancy services, 72267000 Software maintenance and repair services, 72267100 Maintenance of information technology software, 72268000 Software supply services, 48000000 Software package and information systems, 48100000 Industry specific software package, 48180000 Medical software package, 48600000 Database and operating software package, 48610000 Database systems, 48611000 Database software package, 48612000 Database-management system, 48613000 Electronic data management (EDM), 48614000 Data-acquisition system, 48800000 Information systems and servers, 48810000 Information systems, 48814000 Medical information systems, 48814100 Nursing information system, 48814200 Patient-administration system, 48814400 Clinical information system, 48900000 Miscellaneous software package and computer systems

#### **5.1.2. Place of performance**

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

#### **5.1.3. Estimated duration**

Duration: 240 Months

#### **5.1.5. Value**

Estimated value excluding VAT: 0,00 EUR

#### **5.1.6. General information**

##### **Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### **5.1.7. Strategic procurement**

Aim of strategic procurement: No strategic procurement

#### **5.1.9. Selection criteria**

Sources of selection criteria: Procurement Document

##### **Information about the second stage of a two-stage procedure:**

Minimum number of candidates to be invited for the second stage of the procedure: 4

Maximum number of candidates to be invited for the second stage of the procedure: 4

The procedure will take place in successive stages. At each stage, some participants may be eliminated

#### **5.1.11. Procurement documents**

Languages in which the procurement documents are officially available: English  
Languages in which the procurement documents (or their parts) are unofficially available: English  
Deadline for requesting additional information: 06/03/2026 15:00:00 (UTC+00:00) Western European Time, GMT  
Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7469411>

#### **5.1.12. Terms of procurement**

##### **Terms of submission:**

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7469411>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 24/03/2026 15:00:00 (UTC+00:00) Western European Time, GMT

##### **Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

#### **5.1.15. Techniques**

##### **Framework agreement:**

No framework agreement

##### **Information about the dynamic purchasing system:**

No dynamic purchase system

#### **5.1.16. Further information, mediation and review**

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Health Service Executive (HSE)

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Health Service Executive (HSE)

Organisation processing tenders: Health Service Executive (HSE)

## **8. Organisations**

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### **8.1. ORG-0001**

Official name: Health Service Executive (HSE)

Registration number: 1448

Postal address: Oak House, Millennium Park Naas Co. Kildare

Town: Kildare

Postcode: W91 KDC2

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: [procurement.helpdesk@hse.ie](mailto:procurement.helpdesk@hse.ie)

Telephone: +35315119700

Internet address: <https://www.hse.ie>

Buyer profile: <https://www.hse.ie>

**Roles of this organisation:**

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

**8.1. ORG-0002**

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

Telephone: +353 1 8886000

**Roles of this organisation:**

Review organisation

Organisation providing more information on the review procedures

**8.1. ORG-0003**

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

Telephone: +30 2108094500

**Roles of this organisation:**

TED eSender

## Notice information

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Notice identifier/version: 92c104d0-cad1-4d77-8144-3009461e328d - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 06/02/2026 18:05:30 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 96249-2026

OJ S issue number: 28/2026

Publication date: 10/02/2026