

98127-2026 - Competition

Austria – Repair and maintenance services – VORORT2025

OJ S 29/2026 11/02/2026

**Contract or concession notice – standard regime - Change notice
Services**

1. Buyer

1.1. Buyer

Official name: Bundesrechenzentrum GmbH

Email: ausschreibung.procurement@brz.gv.at

Legal type of the buyer: Public undertaking, controlled by a central government authority

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: VORORT2025

Description: Abschluss einer Rahmenvereinbarung betreffend die Erbringung von Vor-Ort-Services

Procedure identifier: ad1f47a5-a43e-4075-81ed-6d2b76b066ba

Internal identifier: 2025-0.651.718 (BRZ)

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50000000 Repair and maintenance services

Additional classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 50310000 Maintenance and repair of office machinery, 50312000 Maintenance and repair of computer equipment, 50320000 Repair and maintenance services of personal computers, 50321000 Repair services of personal computers, 50322000 Maintenance services of personal computers, 50323000 Maintenance and repair of computer peripherals, 50323100 Maintenance of computer peripherals, 50323200 Repair of computer peripherals, 50324000 Support services of personal computers, 51600000 Installation services of computers and office equipment, 51610000 Installation services of computers and information-processing equipment, 51611000 Installation services of computers, 51611100 Hardware installation services, 72000000 IT services: consulting, software development, Internet and support, 72500000 Computer-related services, 72514100 Facilities management services involving computer operation, 72541100 Memory expansion services, 72541000 Computer expansion services, 72541100 Memory expansion services, 72590000 Computer-related professional services, 72600000 Computer support and consultancy services, 72610000 Computer support services, 72611000 Technical computer support services, 60000000 Transport services (excl. Waste transport), 60100000 Road transport services

2.1.3. Value

Estimated value excluding VAT: 13 397 652,62 EUR

2.1.4. General information

Additional information: Der unter Abschnitt III angegebene Wert bezieht sich auf die gesamte Laufzeit der Rahmenvereinbarung (4 + 2 Jahre). Der geschätzte Auftragswert kann sowohl über- als auch unterschritten werden. Zur maximalen Abrufmenge wird auf Teil G, Punkt 2.2, verwiesen.

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-4221

Title: VORORT2025

Description: Abschluss einer Rahmenvereinbarung betreffend die Erbringung von Vor-Ort-Services

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50000000 Repair and maintenance services

Additional classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 50312000 Maintenance and repair of computer equipment, 50320000 Repair and maintenance services of personal computers, 50321000 Repair services of personal computers, 50322000 Maintenance services of personal computers, 50323000 Maintenance and repair of computer peripherals, 50323100 Maintenance of computer peripherals, 50323200 Repair of computer peripherals, 50324000 Support services of personal computers, 51600000 Installation services of computers and office equipment, 51610000 Installation services of computers and information-processing equipment, 51611000 Installation services of computers, 51611100 Hardware installation services, 72000000 IT services: consulting, software development, Internet and support, 72500000 Computer-related services, 72514100 Facilities management services involving computer operation, 72540000 Computer upgrade services, 72541000 Computer expansion services, 72541100 Memory expansion services, 72590000 Computer-related professional services, 72600000 Computer support and consultancy services, 72611000 Technical computer support services, 60000000 Transport services (excl. Waste transport), 60100000 Road transport services, 72610000 Computer support services, 50310000 Maintenance and repair of office machinery

5.1.2. Place of performance

Town: Wien

Country subdivision (NUTS): Wien (AT130)

Country: Austria

5.1.3. Estimated duration

Start date: 01/10/2026

Duration: 72 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Die Laufzeit der Rahmenvereinbarung beträgt vier Jahre mit der Option einer Verlängerung um jeweils ein Jahr auf insgesamt höchstens sechs Jahre (siehe Teil G, Punkt 1.1).

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Request to participate requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Die in Abschnitt IV.2 angegebene "Mindestzahl der zur zweiten Phase des Verfahrens einzuladenden Teilnehmer" wurde aufgrund der technischen Vorgaben der Vergabeplattform auf 3 festgelegt. Der Auftraggeber hält fest, dass entsprechend den Ausschreibungsunterlagen auch eine geringere Anzahl als 3 Teilnehmern eingeladen werden kann.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Siehe Ausschreibungsunterlagen Teil E, Punkt 16

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Price

Description: Siehe Ausschreibungsunterlagen Teil E, Punkt 16

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

5.1.11. Procurement documents

Deadline for requesting additional information: 23/02/2026 10:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://brz.vergabeportal.at/Detail/233616>

5.1.12. Terms of procurement

Terms of the procedure:

Security clearance is required

Description: §55 SPG-Überprüfung, sofern vom Auftraggeber verlangt (siehe Teil G, Punkt 2.9.)

Terms of submission:

Electronic submission: Required

Address for submission: <https://brz.vergabeportal.at/Detail/233616>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 09/03/2026 10:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: yes

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Legal form that must be taken by a group of tenderers that is awarded a contract: Siehe Ausschreibungsunterlagen Teil E, Punkt 5

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: Es sind Dienstleistungen in großem Umfang und großer Vielfalt über die gesamte Vertragsdauer hinweg an diversifizierter Infrastruktur zu erbringen. Für die effiziente Leistungserbringung ist spezifische Wissen über die zu versorgende Infrastruktur erforderlich, welches der Auftragnehmer im Zuge der Leistungserbringung erwirbt. Der Aufbau und Erwerb dieser Wissensbereiche stellt für den Auftraggeber eine immaterielle Investition dar. Weiters ist ein Rollout Projekt von erheblichem Umfang während der Vertragslaufzeit geplant. Im Nachgang des Projekts gegebenenfalls auftretende Schwierigkeiten sollen auch im Falle von zeitlichen Projektverschiebungen bzw. Umplanungen mit dem das Rollout Projekt abwickelnden Vertragspartner in einem aufrechten Vertragsverhältnis bereinigt werden können. Um aus den vorgenannten Investitionen den bestmöglichen wirtschaftlichen Nutzen zu ziehen ist es essenziell, dass derselbe Auftragnehmer die ausschreibungsgegenständlichen Dienstleistungen über einen Zeitraum von bis zu 6 Jahren durchführen kann.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

8. Organisations

8.1. ORG-8304

Official name: Bundesrechenzentrum GmbH

Registration number: 9110015934120

Postal address: Hintere Zollamtsstraße 4

Town: Wien

Postcode: 1030

Country subdivision (NUTS): Wien (AT130)

Country: Austria

Email: ausschreibung.procurement@brz.gv.at

Telephone: +43 17112388-0
Internet address: <https://www.brz.gv.at>

Roles of this organisation:

Buyer

8.1. ORG-0206

Official name: Bundesverwaltungsgericht
Registration number: 9110008059823
Postal address: Erdbergstraße 192-196
Town: Wien
Postcode: 1030
Country subdivision (NUTS): Wien (AT130)
Country: Austria
Email: einlaufstelle@bvwg.gv.at
Telephone: +43 160149
Fax: +43 140009938529
Internet address: <https://www.bvwg.gv.at/>

Roles of this organisation:

Review organisation

10. Change

Version of the previous notice to be changed

:

2e9ef1af-d273-4a1a-9518-4cd29c84b1b1-01

Main reason for change

:

Information updated

Description

:

Siehe berichtigte Teilnahmeunterlagen (die Änderungen sind im Mark-up-Modus bzw. in blauer Schrift hervorgehoben)

Notice information

Notice identifier/version: b78d7032-d933-44da-a60c-d5664f5159a8 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 10/02/2026 08:26:00 (UTC+01:00) Central European Time, Western European Summer Time

Languages in which this notice is officially available: German

Notice publication number: 98127-2026

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