

180038-2026 - Licitación

Noruega – Paquetes de software y sistemas de información – Procurement of a SaaS system for enterprise architecture and quality management.

OJ S 52/2026 16/03/2026

Anuncio de contrato o de concesión. Régimen normal

Suministros

1. Comprador

1.1. Comprador

Denominación oficial: Oslo kommune v/ Plan- og bygningsetaten

Correo electrónico: postmottak@pbe.oslo.kommune.no

Naturaleza jurídica del comprador: Organismo de Derecho público bajo el control de una autoridad local

Actividad del poder adjudicador: Servicios públicos generales

2. Procedimiento

2.1. Procedimiento

Título: Procurement of a SaaS system for enterprise architecture and quality management.

Descripción: Oslo municipality c/o the Agency for Planning and Building Invites tenderers to a restricted tender contest. The aim of the competition is to enter into a contract for a SaaS service for the administration of our overall management system, which shall be administered by section quality. The procured service shall be able to facilitate for integrating both performance architecture, quality management, risk management and compliance/deviation management. Oslo municipality is one of Norway's largest employers with approx. 50,000 employees and an annual budget of approx. The Planning and Building Agency is responsible for the execution of the municipality's area management. In 2024, the agency carried out procurements for approx.

Identificador del procedimiento: 636b178b-0052-4abd-888d-a2aed6bb9686

Identificador interno: 4030

Tipo de procedimiento: Restringido

El procedimiento está acelerado: no

2.1.1. Finalidad

Naturaleza del contrato: Suministros

Clasificación principal (cpv): 48000000 Paquetes de software y sistemas de información

Clasificación adicional (cpv): 72000000 Servicios TI: consultoría, desarrollo de software, Internet y apoyo, 48451000 Paquetes de software de planificación de recursos empresariales, 48170000 Paquetes de software de conformidad, 48310000 Paquetes de software de creación de documentos, 48400000 Paquetes de software de transacciones comerciales y personales

2.1.2. Lugar de ejecución

Subdivisión del país (NUTS): Oslo (NO081)

País: Noruega

2.1.3. Valor

Valor estimado, IVA excluido: 11 000 000,00 NOK

2.1.4. Información general

Base jurídica:

Directiva 2014/24/UE

2.1.6. Motivos de exclusión

Fuentes de los motivos de exclusión: Anuncio

Situación análoga a la quiebra con arreglo al Derecho nacional: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Quiebra: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corrupción: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Convenio con los acreedores: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participación en una organización delictiva: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Acuerdos con otros operadores económicos destinados a falsear la competencia: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Incumplimiento de obligaciones en materia de Derecho medioambiental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Blanqueo de capitales o financiación del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the

competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Trabajo infantil y otras formas de trata de seres humanos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvencia: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Incumplimiento de obligaciones en materia de Derecho laboral: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Activos que están siendo administrados por un liquidador: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Declaración falsa, ocultación de información, incapacidad de presentar los documentos exigidos u obtención de información confidencial del presente procedimiento: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflicto de intereses debido a su participación en el procedimiento de contratación: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Participación, directa o indirecta, en la preparación del presente procedimiento de contratación : Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Falta profesional grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Rescisión anticipada, imposición de daños y perjuicios u otras sanciones comparables: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Incumplimiento de obligaciones en materia de Derecho social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Incumplimiento de la obligación de pago de cotizaciones a la seguridad social: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Las actividades empresariales han sido suspendidas: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Incumplimiento de la obligación de pago de impuestos: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Delitos de terrorismo o delitos ligados a las actividades terroristas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Delito relacionado con su conducta profesional en el ámbito de los contratos públicos de defensa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Falta de fiabilidad que permita excluir riesgos para la seguridad del país: Is the tenderer assessed to lack reliability that is necessary to exclude the risk of national security?

Incumplimiento de obligaciones basadas en motivos de exclusión puramente nacionales: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lote

5.1. Lote: LOT-0001

Título: Procurement of a SaaS system for enterprise architecture and quality management.

Descripción: Oslo municipality c/o the Agency for Planning and Building Invites tenderers to a restricted tender contest. The aim of the competition is to enter into a contract for a SaaS service for the administration of our overall management system, which shall be administered by section quality. The procured service shall be able to facilitate for integrating both performance architecture, quality management, risk management and compliance/deviation management. Oslo municipality is one of Norway's largest employers with approx. 50,000 employees and an annual budget of approx. The Planning and Building Agency is responsible for the execution of the municipality's area management. In 2024, the agency carried out procurements for approx.

Identificador interno: 5263

5.1.1. Finalidad

Naturaleza del contrato: Suministros

Clasificación principal (cpv): 48000000 Paquetes de software y sistemas de información

Clasificación adicional (cpv): 72000000 Servicios TI: consultoría, desarrollo de software, Internet y apoyo, 48451000 Paquetes de software de planificación de recursos empresariales, 48170000 Paquetes de software de conformidad, 48310000 Paquetes de software de creación de documentos, 48400000 Paquetes de software de transacciones comerciales y personales

5.1.2. Lugar de ejecución

Subdivisión del país (NUTS): Oslo (NO081)

País: Noruega

5.1.3. Duración estimada

Fecha de inicio: 01/06/2026

Fecha de finalización de la duración: 01/06/2036

5.1.4. Renovación

Número máximo de renovaciones: 2

Más información sobre renovaciones: 2 + 2 years. The contract will be valid for 6 years, with an option for an extension for 2+2 years.

5.1.6. Información general

Participación reservada:

La participación no está reservada.

Proyecto de contratación pública no financiado con fondos de la UE

La contratación pública está cubierta por el Acuerdo sobre Contratación Pública (ACP): sí

5.1.9. Criterios de selección

Fuentes de los criterios de selección: Anuncio

Criterio: Inscripción en un registro mercantil

Descripción del criterio de selección: The tenderer shall be a legally established company.

Documentation requirements: Norwegian companies: Company Registration Certificate.

Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Criterio: Otros requisitos económicos o financieros

Descripción del criterio de selección: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Documentation requirements: The company's last Annual Financial Statements including notes, the Board's Annual Report and Audit Report, as well as new information of relevance to the company's fiscal numbers. The contracting

authority reserves the right to obtain credit appraisal on its own initiative. If a tenderer has a justifiable reason (e.g. newly started company) of not submitting the documentation that the Contracting Authority has required, he can document his economic and financial capacity with any other document that the Contracting Authority deems suitable.

Criterio: Gestión de la cadena de suministro

Descripción del criterio de selección: Tenderers shall be suitable for fulfilment of contract requirements for due diligence assessments for responsible businesses, cf. annex to the contract 'Oslo municipality's seriousness provisions and the requirements for due diligence assessments'. This means that the Tenderer has implemented measures and systems that are used in the Tenderer's work to safeguard basic human rights and decent working conditions, as well as prevent environmental degradation and corruption. Documentation requirements: A description of the tenderer's systems for working with due diligence assessments in accordance with the UN's guiding principles for business and human rights (UNGP) and OECD's guidelines for multinational companies. The documentation shall include: * Formal policies/policies that cover an obligation to comply with the requirements of responsible businesses. * Formal policy/guidelines for accountability for sub-suppliers/the supplier chain, (Supplier Code of Conduct). [This shall only be delivered if sub-suppliers are used.] * Descriptions of the tenderer's processes and routines for how the company works with due diligence assessments.

5.1.10. Criterios de adjudicación

Criterio:

Tipo: Calidad

Descripción: Functionality, user friendliness and service level

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 40

Criterio:

Tipo: Precio

Descripción: Extended price

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 30

Criterio:

Tipo: Calidad

Descripción: Implementation, technical quality and information security.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 30

Criterio:

Tipo: Calidad

Descripción: Grounds 1. The nature and work of the procurement. The procurement is for a Software as a Service (SaaS) system for performance architecture and quality management. The service is fully cloud based and market surveys show that such software is delivered as a standardised software system. As a starting point, it is known that the climate and environmental impact of cloud services can be significant. This is due to possibly high energy consumption, non-environmentally friendly cooling and a lack of reuse of waste heat in computer centres where the cloud service is coughed. 2. Assessments of the legal state The main rule for procurements is that the contracting authority shall weight climate and miljø consideration with a minimum of 30% cf. the Public Procurement Regulations (FOA) § 7-9 second paragraph. The aim of the provision is that the requirements and criteria in accordance with this provision shall aim at "reducing the procurement's total climate footprint or

environmental impact" cf. the Public Procurement Regulations § 7-9 first section. Alternatively, there can be requirements for climate and environment in the procurement's requirement specifications, cf. the Public Procurement Regulations § 7-9 fourth paragraph, but only if it is clear that it will have better climate and environmental effect than weighting climate and environment by 30 %. The contracting authority has assessed the use of the third section of this procurement. The contracting authority has, however, had market surveys published on Doffin/TED. The results of the survey indicate that the cloud service market must be seen as immature. The cloud service providers have little control and influence on the operation of data centres where the service is coughed. It is also difficult to document real climate impact. As relevant requirements in the requirement specifications would be related to hosting at sub-providers, it is considered that such requirements to the service provider would be disproportionate. The Regulations § 7-9 fifth paragraph states that the contracting authority can fail to set climate and environmental requirements if "the procurement is of its nature has a climate footprint and an environmental impact that is immaterial, and this is justified in the procurement documents." Review The procured service is a pure SaaS system that is completely developed in the market, where relevant systems are coughed at other than the cloud service provider. Storage and processing will be done in the tenderer's existing infrastructure. This procurement does not trigger expansions, particularly hardware or new operations that generate environmental impact. The procurement does not involve any hardware procurements, installation of physical components, transport or logistics, and will have a minimal consumption of resources at the contracting authority. There are, thus, no significant environmental impacts related to production, replacement or disposal of products connected to the procurement. The service stores a modest data quantity of 300 GB. This is equivalent to a very low energy consumption in a modern cloud system and it represents an insignificant environmental impact and climate footprint. Considering the low data volume, the Contracting Authority believes that the procurement will not affect energy consumption in a measurable way, change the choice of technology or operational model for suppliers, or give gains in the form of lower emissions or less resource use. The risk of limiting competition is considered to be real when weighting the climate and environment by 30%, without the award criteria in the competition contributing to real environmental effect. Conclusion The Planning and Building Agency assesses that the procurement of a SaaS system for enterprise architecture and quality management has an immaterial climate footprint and environmental impact, and that climate and environmental requirements in this competition will not have an actual effect. The terms for exemptions in the PPR § 7-9 fifth paragraph are therefore assessed.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 0

5.1.11. Pliegos de contratación

El acceso a determinados documentos de contratación está restringido

La información sobre los documentos restringidos está disponible en: <https://app.artifik.no/procurements/4030>

Canal de comunicación ad hoc:

Nombre: e-Tendering

5.1.12. Condiciones de la contratación pública

Condiciones de presentación:

Presentación electrónica: Obligatoria

Dirección para la presentación: <https://app.artifik.no/procurements/4030>

Lenguas en las que pueden presentarse las ofertas o solicitudes de participación: inglés, noruego

Catálogo electrónico: No autorizada

Plazo de recepción de solicitudes de participación: 17/04/2026 21:59:00 (UTC+00:00) Hora de Europa Occidental, GMT

Condiciones del contrato:

La ejecución del contrato debe realizarse en el marco de programas de empleo protegido: No

Condiciones relativas a la ejecución del contrato: N/A

Facturación electrónica: Obligatoria

Se utilizarán pedidos electrónicos: sí

Se utilizará el pago electrónico: sí

Estructura financiera: N/A

5.1.15. Técnicas

Acuerdo marco:

Ningún acuerdo marco

Información sobre el sistema dinámico de adquisición:

Ningún sistema dinámico de adquisición

5.1.16. Información adicional, mediación y recurso

Organización encargada de los procedimientos de recurso: Oslo tingrett

Organización que proporciona información adicional sobre el procedimiento de contratación:

Oslo kommune v/ Plan- og bygningsetaten

Organización que proporciona más información sobre los procedimientos de recurso: Oslo kommune v/ Plan- og bygningsetaten

Organización que recibe solicitudes de participación: Artifikk AS

8. Organizaciones

8.1. ORG-0001

Denominación oficial: Oslo kommune v/ Plan- og bygningsetaten

Número de registro: 971040823

Dirección postal: Vahls gate 1

Localidad: Oslo

Código postal: 0187

Subdivisión del país (NUTS): Oslo (NO081)

País: Noruega

Punto de contacto: Linda Bredesen

Correo electrónico: postmottak@pbe.oslo.kommune.no

Teléfono: +47 21802180

Dirección de internet: <https://www.oslo.kommune.no/etater-foretak-og-ombud/plan-og-bygningsetaten/>

Perfil de comprador: <https://www.oslo.kommune.no/etater-foretak-og-ombud/plan-og-bygningsetaten/>

Funciones de esta organización:

Comprador

Organización que proporciona información adicional sobre el procedimiento de contratación

Organización que proporciona más información sobre los procedimientos de recurso

8.1. ORG-0002

Denominación oficial: Oslo tingrett

Número de registro: 926725939
Dirección postal: Postboks 2106 Vika
Localidad: Oslo
Código postal: 0125
Subdivisión del país (NUTS): Oslo (NO081)
País: Noruega
Correo electrónico: oslo.tingrett@domstol.no
Teléfono: +47 22035200
Dirección de internet: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Funciones de esta organización:

Organización encargada de los procedimientos de recurso

8.1. ORG-0003

Denominación oficial: Artifik AS
Número de registro: 925364967
Dirección postal: Stortingsgata 12
Localidad: Oslo
Código postal: 0161
Subdivisión del país (NUTS): Oslo (NO081)
País: Noruega
Correo electrónico: support@artifik.no
Dirección de internet: <https://artifik.no>

Funciones de esta organización:

Proveedor de servicios de contratación pública
Organización que recibe solicitudes de participación

Información del anuncio

Identificador/versión del anuncio: d35845ea-9a5f-4cee-a3f4-ec808a0efc29 - 01
Tipo de formulario: Licitación
Tipo de anuncio: Anuncio de contrato o de concesión. Régimen normal
Subtipo de anuncio: 16
Fecha de envío del anuncio: 13/03/2026 13:08:59 (UTC+00:00) Hora de Europa Occidental, GMT
Lenguas en las que este anuncio está disponible oficialmente: inglés
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