207500-2026 - Licitación

Noruega – Servicios de archivo – Case and archive system
OJ S 60/2026 26/03/2026
Anuncio de contrato o de concesión. Régimen normal
Servicios

1. Comprador

1.1. Comprador

Denominación oficial: Finanstilsynet
Correo electrónico: andrew.colling@finanstilsynet.no
Naturaleza jurídica del comprador: Organismo de Derecho público bajo el control de una autoridad estatal
Actividad del poder adjudicador: Servicios públicos generales

2. Procedimiento

2.1. Procedimiento

Título: Case and archive system
Descripción: The aim of this procurement is to establish a contract for the implementation and continual provision of services via the Internet ("as-a-service" deliveries). The Financial Supervisory Authority of Norway shall procure and establish a new Case and Archive system that shall support efficient processes and statutory archiving requirements.
Identificador del procedimiento: 892cdac7-09e7-4911-b7e8-a711dd122a59
Identificador interno: 2026/3651
Tipo de procedimiento: Negociado con publicación previa de un anuncio de licitación / licitación con negociación
El procedimiento está acelerado: no
Principales características del procedimiento: The Financial Supervisory Authority of Norway shall procure a new case and archive system. The system shall contribute to supporting the Financial Supervisory Authority of Norway´s strategy on a data driven business and an entity that follows technological developments. In addition, there is a stated goal of streamlining the processing of cases. To support these goals, the Financial Supervisory Authority wants to join up with a forward-leaning supplier who wants to be an active supporter and contribute to the Financial Supervisory Authority reaching its targets over time. In order to support the requirement for data driven operations, there is a need for a system that allows flexible use of the Financial Supervisory Authority's data, both internally in the case archive system and in cooperation with the Financial Supervisory Authority´s other system portfolio. The system must provide efficient and user-friendly processes for executing case handling and archiving. Good and flexible integration possibilities will be decisive. The solution´s flexibility as regards future development of the needs of case and archive. The Financial Supervisory Authority of Norway would like a system that is user friendly and improves the case manager´s and manager´s everyday life. The system must therefore have built-in flexibility, so that good process flow support can be developed in the long term for all work processes in the audit and has functionality for effective management follow-up. Furthermore, The Financial Supervisory Authority wants a system that supports the use of case flow and rule-controlled steps, so that workflows can be built and maintained efficiently without suring security, performance or user experience. This also means that the system is most seamlessly and closely connected with

other work surfaces such as M365 and the Financial Supervisory Authority´s own trade and report systems. A high degree of automated document capture and retrieval are also important elements in regard to efficiency. The Financial Supervisory Authority of Norway as a government body is subject to a number of legal requirements. The system shall comply with applicable legal requirements within case archives, e.g. archive law, the Personal Data Act, the Public Data Act, the Public Administration Act, etc. The Financial Supervisory Authority wants to connect with a supplier who closely follows the changes and develops the system continuously to ensure compliance with coming and changed legal requirements. An important element will be the system´s ability to good security of finanstilsynet´s data as regards both the physical storage place, that the data is not going astray and efficient and good access management. The Financial Supervisory Authority of Norway aims to use cloud based services where appropriate. The new case and archive system shall be delivered and operated by a service provider such as a Software as a Service system and be available on PCs, tablets and mobiles independent of the user´s place of work, without the requirement for their own hardware. The tenderer shall be responsible for upgrading the system, integrations, security, operation and maintenance of the system and underlying infrastructure.

2.1.1. Finalidad

Naturaleza del contrato: Servicios
Clasificación principal (cpv): 79560000 Servicios de archivo
Clasificación adicional (cpv): 48000000 Paquetes de software y sistemas de información, 48400000 Paquetes de software de transacciones comerciales y personales, 72000000 Servicios TI: consultoría, desarrollo de software, Internet y apoyo, 72200000 Servicios de programación de software y de consultoría, 72252000 Servicios de archivo informático, 72400000 Servicios de Internet

2.1.2. Lugar de ejecución

Subdivisión del país (NUTS): Oslo (NO081)
País: Noruega

2.1.3. Valor

Valor estimado, IVA excluido: 40 000 000,00 NOK

2.1.4. Información general

Base jurídica:
Directiva 2014/24/UE
Anskaffelsesforskriften - The procurement will be carried out in accordance with the Public Procurement Act and the Public Procurement Regulations, part III.

2.1.6. Motivos de exclusión

Fuentes de los motivos de exclusión: Documento europeo único de contratación (DEUC), Anuncio, Documento de contratación
Corrupción: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council´s framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).
Blanqueo de capitales o financiación del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).
Participación en una organización delictiva: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council´s framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)
Delitos de terrorismo o delitos ligados a las actividades terroristas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council´s framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.
Trabajo infantil y otras formas de trata de seres humanos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council´s framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).
Incumplimiento de obligaciones en materia de Derecho medioambiental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Incumplimiento de obligaciones en materia de Derecho laboral: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Incumplimiento de obligaciones en materia de Derecho social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Acuerdos con otros operadores económicos destinados a falsear la competencia: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?
Falta profesional grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.
Declaración falsa, ocultación de información, incapacidad de presentar los documentos exigidos u obtención de información confidencial del presente procedimiento: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?
Conflicto de intereses debido a su participación en el procedimiento de contratación: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?
Participación, directa o indirecta, en la preparación del presente procedimiento de contratación : Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?
Rescisión anticipada, imposición de daños y perjuicios u otras sanciones comparables: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?
Incumplimiento de obligaciones basadas en motivos de exclusión puramente nacionales: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?
Incumplimiento de la obligación de pago de cotizaciones a la seguridad social: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?
Incumplimiento de la obligación de pago de impuestos: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?
Las actividades empresariales han sido suspendidas: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Quiebra: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Convenio con los acreedores: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Insolvencia: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Activos que están siendo administrados por un liquidador: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Situación análoga a la quiebra con arreglo al Derecho nacional: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lote

5.1. Lote: LOT-0000

Título: Case and archive system
Descripción: The aim of this procurement is to establish a contract for the implementation and continual provision of services via the Internet ("as-a-service" deliveries). The Financial Supervisory Authority of Norway shall procure and establish a new Case and Archive system that shall support efficient processes and statutory archiving requirements.
Identificador interno: 2026/3651

5.1.1. Finalidad

Naturaleza del contrato: Servicios
Clasificación principal (cpv): 79560000 Servicios de archivo
Clasificación adicional (cpv): 48000000 Paquetes de software y sistemas de información, 48400000 Paquetes de software de transacciones comerciales y personales, 72000000 Servicios TI: consultoría, desarrollo de software, Internet y apoyo, 72200000 Servicios de programación de software y de consultoría, 72252000 Servicios de archivo informático, 72400000 Servicios de Internet

5.1.2. Lugar de ejecución

Subdivisión del país (NUTS): Oslo (NO081)
País: Noruega

5.1.3. Duración estimada

Duración: 120 Meses

5.1.5. Valor

Valor estimado, IVA excluido: 40 000 000,00 NOK

5.1.6. Información general

Participación reservada:
La participación no está reservada.
Proyecto de contratación pública no financiado con fondos de la UE
La contratación pública está cubierta por el Acuerdo sobre Contratación Pública (ACP): sí

5.1.9. Criterios de selección
Fuentes de los criterios de selección: Documento europeo único de contratación (DEUC), Anuncio, Documento de contratación
Criterio: Inscripción en un registro mercantil
Descripción del criterio de selección: Tenderers are registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.
Los criterios se utilizarán para seleccionar a los candidatos que serán invitados a la segunda fase del procedimiento
Número máximo de ofertas que pasan: 5
Información sobre la segunda fase de un procedimiento de dos fases:
Número mínimo de candidatos que serán invitados a la segunda fase del procedimiento: 3
Número máximo de candidatos que serán invitados a la segunda fase del procedimiento: 5
El procedimiento se desarrollará en fases sucesivas. En cada fase, pueden eliminarse algunos participantes

5.1.11. Pliegos de contratación
Lenguas en las que los pliegos de contratación están disponibles oficialmente: noruego
Plazo para solicitar información complementaria: 27/04/2026 21:55:00 (UTC+00:00) Hora de Europa Occidental, GMT
Dirección de los pliegos de contratación: https://permalink.mercell.com/279753074.aspx

5.1.12. Condiciones de la contratación pública
Condiciones de presentación:
Presentación electrónica: Obligatoria
Dirección para la presentación: https://permalink.mercell.com/279753074.aspx
Lenguas en las que pueden presentarse las ofertas o solicitudes de participación: noruego
Catálogo electrónico: No autorizada
Variantes: No autorizada
Los licitadores pueden presentar más de una oferta: No autorizada
Plazo de recepción de solicitudes de participación: 06/05/2026 11:00:00 (UTC+00:00) Hora de Europa Occidental, GMT
Información que puede completarse finalizado el plazo de presentación:
A discreción del comprador, podrán presentarse posteriormente algunos de los documentos relacionados con el licitador que falten.
Información complementaria: Within the procurement regulations' limitations
Condiciones del contrato:
La ejecución del contrato debe realizarse en el marco de programas de empleo protegido: No
Facturación electrónica: Obligatoria
Se utilizarán pedidos electrónicos: no
Se utilizará el pago electrónico: sí

5.1.15. Técnicas
Acuerdo marco:
Ningún acuerdo marco

Información sobre el sistema dinámico de adquisición:
Ningún sistema dinámico de adquisición

5.1.16. Información adicional, mediación y recurso
Organización encargada de los procedimientos de recurso: Oslo tingrett
Información sobre los plazos de revisión: The waiting period is 10 days after the award, see the tender documentation.
Organización que recibe solicitudes de participación: Finanstilsynet
Organización que tramita ofertas: Finanstilsynet

8. Organizaciones

8.1. ORG-0001
Denominación oficial: Finanstilsynet
Número de registro: 840747972
Dirección postal: Revierstredet 3
Localidad: OSLO
Código postal: 0151
Subdivisión del país (NUTS): Oslo (NO081)
País: Noruega
Punto de contacto: Andrew Colling
Correo electrónico: andrew.colling@finanstilsynet.no
Teléfono: +47 22939800
Funciones de esta organización:
Comprador
Organización que recibe solicitudes de participación
Organización que tramita ofertas

8.1. ORG-0002
Denominación oficial: Oslo tingrett
Número de registro: 926725939
Localidad: Oslo
Código postal: 0164
Subdivisión del país (NUTS): Oslo (NO081)
País: Noruega
Funciones de esta organización:
Organización encargada de los procedimientos de recurso

Información del anuncio

Identificador/versión del anuncio: e80a7fae-7c85-4eb3-9a74-7bc673d6e663 - 01
Tipo de formulario: Licitación
Tipo de anuncio: Anuncio de contrato o de concesión. Régimen normal
Subtipo de anuncio: 16
Fecha de envío del anuncio: 24/03/2026 12:42:22 (UTC+00:00) Hora de Europa Occidental, GMT
Anuncio: fecha de envío (por parte del eSender): 24/03/2026 13:03:59 (UTC+00:00) Hora de Europa Occidental, GMT
Lenguas en las que este anuncio está disponible oficialmente: inglés
Número de publicación del anuncio: 207500-2026

Número de la edición del DO S: 60/2026
Fecha de publicación: 26/03/2026