

213930-2026 - Licitación

Irlanda – Servicios para examen de conducir – ET2604 - Provision of Driver Theory Test and National Driver Licence Services

OJ S 61/2026 27/03/2026

**Anuncio de contrato o de concesión. Régimen normal
Servicios**

1. Comprador

1.1. Comprador

Denominación oficial: Road Safety Authority (RSA)

Correo electrónico: kcoyne@rsa.ie

Naturaleza jurídica del comprador: Organismo de Derecho público

El comprador es una entidad adjudicadora

Actividad del poder adjudicador: Servicios públicos generales

2. Procedimiento

2.1. Procedimiento

Título: ET2604 - Provision of Driver Theory Test and National Driver Licence Services

Descripción: The Road Safety Authority (Authority) is responsible for providing the Driver Theory Test Services (DTTS) in Ireland through which the Authority ensures that all potential drivers demonstrate essential knowledge of road rules, risk perception, hazard awareness and safe driving practices as part of the driver licensing process. The Authority is also responsible for providing the National Driver Licence Service (NDLS) in Ireland. NDLS is responsible for the provision of learner permits and driving licences in Ireland including issuance, renewals, category changes, replacement and exchange application for foreign licences. The Authority intends to procure a supplier to provide the DTTS and NDLS services under a new fully integrated contract with this integrated service transformation underpinned by a technology solution that aims to integrate, streamline and improve access to online services with an improved customer registration and application experience. The supplier will be responsible for providing services for the delivery of all types of driver theory tests and driving licences and learner permits in Ireland. Under this integrated DTTS and NDLS service contract there will also be a requirement for a consolidated real estate network of Authority centres. Each centre will integrate both DTTS and NDLS service delivery, allowing them to operate from within a single, combined facility. Interested parties should note that driving license and learner permit card production (also including the provision of tachograph cards and may also include certificate of professional competency or approved driving instructor cards), will remain a separate contract and be procured under a separate procurement process. A requirement of the services under the integrated DTT and NDLS contract will be the subsequent integration with this separate card production contract The process will be conducted under the Award of Concession Contracts Regulations and will be akin to a competitive dialogue procedure with a pre-qualification questionnaire stage, followed by an invitation to participate in competitive dialogue to shortlisted candidates as further detailed below.

Identificador del procedimiento: 3fd2657d-9574-4a5c-b83c-5cf395091c59

Identificador interno: ET2604

Tipo de procedimiento: Negociado con publicación previa de un anuncio de licitación /
licitación con negociación

2.1.1. Finalidad

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 80411100 Servicios para examen de conducir

Clasificación adicional (cpv): 22454000 Permisos de conducir, 48218000 Paquetes de software de gestión de licencias, 72212218 Servicios de desarrollo de software de gestión de licencias, 60000000 Servicios de transporte (excluido el transporte de residuos), 60100000 Servicios de transporte por carretera, 71311200 Servicios de consultoría en sistemas de transporte, 71600000 Servicios de ensayo, análisis y consultoría técnicos, 72212000 Servicios de programación de software de aplicación, 72416000 Proveedores de servicio de aplicaciones, 70332000 Servicios relacionados con propiedades no residenciales, 79342300 Servicios al cliente

2.1.2. Lugar de ejecución

País: Irlanda

En cualquier parte de un país dado

2.1.3. Valor

Valor estimado, IVA excluido: 607 000 000,00 EUR

2.1.4. Información general

Base jurídica:

Directiva 2014/23/UE

2.1.6. Motivos de exclusión

Fuentes de los motivos de exclusión: Documento de contratación

5. Lote

5.1. Lote: LOT-0001

Título: ET2604 - Provision of Driver Theory Test and National Driver Licence Services

Descripción: The Road Safety Authority (Authority) is responsible for providing the Driver Theory Test Services (DTTS) in Ireland through which the Authority ensures that all potential drivers demonstrate essential knowledge of road rules, risk perception, hazard awareness and safe driving practices as part of the licensing process. The Authority is also responsible for providing the National Driver Licence Service (NDLS) in Ireland. NDLS is responsible for the provision of learner permits and driving licences in Ireland including issuance, renewals, category changes, replacement and exchange application for foreign licences. The Authority intends to procure a supplier to provide the DTTS and NDLS services under a new fully integrated contract with this integrated service transformation underpinned by a technology solution that aims to integrate, streamline and improve access to online services with an improved customer registration and application experience. The supplier will be responsible for providing services for the delivery of all types of driver theory tests, driving licences and learner permits in Ireland. This new contract will also include integrated customer support services. Under this integrated DTTS and NDLS service contract there will be a requirement for a consolidated real estate network of Authority centres. Each centre will integrate both DTTS and NDLS service delivery, allowing them to operate from within a single, combined facility. The consolidation aims to create efficiencies, optimise resource utilisation, and enhance customer experience and convenience while ensuring that high standards of customer service quality are maintained. There is a requirement to have at least one centre in each county. These centres should be strategically located to ensure that 95% of the population resides within 50 km of an Authority centre. Furthermore, each centre must be

within 0.5 km of a public transport link, facilitating accessibility for all customers. The real estate network should be designed and established to be flexible that can adjust to changes in future NDLS and DTTS service demand over the contract period. Currently, approximately 60% of applications are processed online, and this number is anticipated to grow as users switch to the online channel, reducing the volume of applications handled at physical locations over time. On the other hand, for DTTS, the possibility of the introduction of hazard prediction and other driver education technology testing could increase footfall, while the possibility of the introduction of remote proctoring could lead to a decrease in footfall at Authority centres for DTTS customers. Hence the real estate network needs to be able to flex for these and any other future changes while ensuring it continues to meet required service levels. Through this notice, the Authority wishes to inform the market that it is commencing the procurement of a contract to provide the combined DTTS and NDLS service. The process will be held under the Award of Concession Contracts Regulations and will be akin to a competitive dialogue procedure with a pre-qualification questionnaire stage, followed by an invitation to participate in competitive dialogue to shortlisted candidates. The Authority intends to shortlist three candidates at the pre-qualification stage, however the Authority reserves the right to shortlist additional candidates. As part of the evaluation, among other requirements, interested candidates will be required to submit financial statements for each of the last two to three financial years for entities that are proposed as shareholders and if separate entities, the entities proposed to provide the DTTS services and the NDLS services. Interested candidates will be required to demonstrate how their experience can support the following or similar areas through the submission of case studies: • Design, development, implementation and operation of the following: o NDLS o DTTS o Customer Support Services • Transition of Services • Management of real estate network Interested candidates will be required to submit case studies of where it has provided the above listed services in the seven years preceding the date of publication of the Contract Notice. Interested parties should note that card production of driving license and learner permits (also including the provision of tachograph cards and may also include certificate of professional competency or approved driving instructor cards) will be a procured by way of a separate procurement process.

Identificador interno: ET2604

5.1.1. Finalidad

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 80411100 Servicios para examen de conducir

Clasificación adicional (cpv): 22454000 Permisos de conducir, 48218000 Paquetes de software de gestión de licencias, 72212218 Servicios de desarrollo de software de gestión de licencias, 60000000 Servicios de transporte (excluido el transporte de residuos), 60100000 Servicios de transporte por carretera, 71311200 Servicios de consultoría en sistemas de transporte, 71600000 Servicios de ensayo, análisis y consultoría técnicos, 72212000 Servicios de programación de software de aplicación, 72416000 Proveedores de servicio de aplicaciones, 70332000 Servicios relacionados con propiedades no residenciales, 79342300 Servicios al cliente

5.1.2. Lugar de ejecución

País: Irlanda

En cualquier parte de un país dado

5.1.3. Duración estimada

Duración: 156 Meses

5.1.5. Valor

Valor estimado, IVA excluido: 607 000 000,00 EUR

5.1.6. Información general

Participación reservada:

La participación no está reservada.

Proyecto de contratación pública no financiado con fondos de la UE

La contratación pública está cubierta por el Acuerdo sobre Contratación Pública (ACP): no

Información complementaria: After the first 120 month contract duration the contract may be extended three times with each extension being for an additional 12 months. The €607m end user revenue referenced in this notice is a genuine estimate (ex VAT) of the total extended contract value in terms of revenue potential generated from the end users of the service, with actual revenue being dependent on the actual demand during the contract term. On a gross user charge basis, the end user revenue is estimated at €747m, which depending on VAT remuneration arrangements would equate to the Ex VAT €607m stated above This estimated revenue from the contract over the contract period will primarily comprise revenue derived from the driver theory test and national driving license services from end users, including income from study materials and other ancillary income. Out of this estimated end user revenue, the contractor will need to discharge the following: (i) The contractor's retained portion, i.e. revenue, to cover the costs associated with the provision of services including contractor profits (estimated at Ex VAT €358m) (ii) Levies and royalties to be paid to the Authority (being the difference between the end user revenue and the contractor revenue) Total revenue will be dependent on the demand for services under the agreement and will be confirmed in the Contract Notice.

5.1.9. Criterios de selección

Fuentes de los criterios de selección: Documento de contratación

5.1.11. Pliegos de contratación

Lenguas en las que los pliegos de contratación están disponibles oficialmente: inglés

Lenguas en las que los pliegos de contratación (o parte de ellos) están disponibles de forma no oficial: inglés

Plazo para solicitar información complementaria: 23/04/2026 12:00:00 (UTC+00:00) Hora de Europa Occidental, GMT

Dirección de los pliegos de contratación: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7782950>

5.1.12. Condiciones de la contratación pública

Condiciones del procedimiento:

Fecha estimada de envío de las invitaciones a presentar ofertas: 01/07/2026

Condiciones de presentación:

Presentación electrónica: Obligatoria

Dirección para la presentación: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7782950>

Lenguas en las que pueden presentarse las ofertas o solicitudes de participación: inglés

Los licitadores pueden presentar más de una oferta: No autorizada

Plazo de recepción de solicitudes de participación: 30/04/2026 12:00:00 (UTC+00:00) Hora de Europa Occidental, GMT

Condiciones del contrato:

La ejecución del contrato debe realizarse en el marco de programas de empleo protegido: No

5.1.16. Información adicional, mediación y recurso

Organización encargada de los procedimientos de recurso: The High Court of Ireland

Organización que proporciona información adicional sobre el procedimiento de contratación: Road Safety Authority (RSA)
Organización que proporciona acceso fuera de línea a los documentos de la contratación: Road Safety Authority (RSA)
Organización que proporciona más información sobre los procedimientos de recurso: The High Court of Ireland
Organización que recibe solicitudes de participación: Road Safety Authority (RSA)
Organización que tramita ofertas: Road Safety Authority (RSA)

8. Organizaciones

8.1. ORG-0001

Denominación oficial: Road Safety Authority (RSA)
Número de registro: Road Safety Authority (RSA)
Dirección postal: Moy Valley Business Park, Primrose Hill
Localidad: Ballina
Código postal: F26 V6E4
Subdivisión del país (NUTS): Dublin (IE061)
País: Irlanda
Punto de contacto: Katharina Coyne
Correo electrónico: kcoyne@rsa.ie
Teléfono: +353 96 25000
Dirección de internet: <http://www.rsa.ie>
Perfil de comprador: <http://www.rsa.ie>

Funciones de esta organización:

Comprador

Organización que proporciona información adicional sobre el procedimiento de contratación
Organización que proporciona acceso fuera de línea a los documentos de la contratación
Organización que recibe solicitudes de participación
Organización que tramita ofertas

8.1. ORG-0002

Denominación oficial: The High Court of Ireland
Número de registro: The High Court of Ireland
Departamento: The High Court of Ireland
Dirección postal: Four Courts, Inns Quay, Dublin 7
Localidad: Dublin
Código postal: D07 WDX8
Subdivisión del país (NUTS): Dublin (IE061)
País: Irlanda
Correo electrónico: HighCourtCentralOffice@courts.ie
Teléfono: +353 1 8886000

Funciones de esta organización:

Organización encargada de los procedimientos de recurso
Organización que proporciona más información sobre los procedimientos de recurso

8.1. ORG-0003

Denominación oficial: European Dynamics S.A.
Número de registro: 002024901000
Departamento: European Dynamics S.A.

Localidad: Athens
Código postal: 15125
Subdivisión del país (NUTS): Βόρειος Τομέας Αθηνών (EL301)
País: Grecia
Correo electrónico: eproc-esender@eurodyn.com
Teléfono: +30 2108094500
Funciones de esta organización:
TED eSender

Información del anuncio

Identificador/versión del anuncio: ae7c10d9-f312-4bd3-9ce3-46bf6f600fed - 01
Tipo de formulario: Licitación
Tipo de anuncio: Anuncio de contrato o de concesión. Régimen normal
Subtipo de anuncio: 19
Fecha de envío del anuncio: 25/03/2026 15:13:48 (UTC+00:00) Hora de Europa Occidental, GMT
Lenguas en las que este anuncio está disponible oficialmente: inglés
Número de publicación del anuncio: 213930-2026
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Fecha de publicación: 27/03/2026