

350486-2026 - Licitación

Noruega – Servicios relacionados con el software – Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

OJ S 98/2026 22/05/2026

**Anuncio de contrato o de concesión. Régimen normal - Anuncio de cambios
Servicios**

1. Comprador

1.1. Comprador

Denominación oficial: Ringsaker kommune

Correo electrónico: anho@ringsaker.kommune.no

Naturaleza jurídica del comprador: Organismo de Derecho público bajo el control de una autoridad local

Actividad del poder adjudicador: Servicios públicos generales

2. Procedimiento

2.1. Procedimiento

Título: Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

Descripción: The procurement includes: A joint SaaS platform for administration, operation and alarm reception Welfare technological units and sensors for service recipients in residences (approx. 1,000 private residences and 16 shared housing)Welfare technological units and sensors for 5 out of 7 nursing homes, with an option for the last two if the existing system cannot be transferred to the offered platform as well as a respite care centre.

Response centre service for safety alarms (the home service) Training and supportOption on the replacement of welfare technological units and sensors for service recipients in private housingOption on door control on kms tømmerli Agreement applies to Ringsaker municipality's health and care services, including home services, 16 shared housing with approx. 100 users and institutions (7 pcs). Site inspection KMS Tømmerli: Tuesday 12.5.2026, 09.00 - 11.00.

Meet at 09:00 at the main entrance. No registrations. Site inspections cannot be executed outside this point in time. Presentation days for tenders: Thursday and Friday 18 - 19.6.2026.

Tenderers must set aside both days. Invitations will be sent out 16.6.

Identificador del procedimiento: 402d6324-f251-4132-8d40-ed8ed4ea9510

Identificador interno: 2026/7944

Tipo de procedimiento: Abierto

El procedimiento está acelerado: no

Principales características del procedimiento: Contract formNS 8407 for installations at nursing homes and housing communitySSA-L 2026 for a platform solution, Contract for replacing welfare technological units and sensors for service recipients in private residences Contract for the response centre service Framework agreement for the hire and purchase of productsAbsoluted value of the procurement is NOK 100,000 excluding VAT. 70.000.000

2.1.1. Finalidad

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 72260000 Servicios relacionados con el software

Clasificación adicional (cpv): 33195000 Sistema de monitorización de los pacientes, 33196000 Ayudas médicas, 33196100 Aparatos para las personas de avanzada edad, 33196200 Aparatos para minusválidos, 35125100 Sensores, 45314000 Instalación de equipo de telecomunicaciones, 48814000 Sistemas de información médica, 80511000 Servicios de formación del personal, 85312000 Servicios de asistencia social sin alojamiento

2.1.2. Lugar de ejecución

Subdivisión del país (NUTS): Innlandet (NO020)
País: Noruega

2.1.3. Valor

Valor estimado, IVA excluido: 30 000 000,00 NOK

2.1.4. Información general

Base jurídica:

Directiva 2014/24/UE

Anskaffelsesforskriften - Above the EEA threshold

Anskaffelsesforskriften - Postponed tender deadline

2.1.6. Motivos de exclusión

Fuentes de los motivos de exclusión: Documento europeo único de contratación (DEUC)

5. Lote

5.1. Lote: LOT-0000

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5.1.1. Finalidad

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 72260000 Servicios relacionados con el software

Clasificación adicional (cpv): 33195000 Sistema de monitorización de los pacientes, 33196000 Ayudas médicas, 33196100 Aparatos para las personas de avanzada edad, 33196200 Aparatos para minusválidos, 35125100 Sensores, 45314000 Instalación de equipo de telecomunicaciones, 48814000 Sistemas de información médica, 80511000 Servicios de formación del personal, 85312000 Servicios de asistencia social sin alojamiento

5.1.2. Lugar de ejecución

Subdivisión del país (NUTS): Innlandet (NO020)

País: Noruega

5.1.3. Duración estimada

Duración: 36 Meses

5.1.5. Valor

Valor estimado, IVA excluido: 30 000 000,00 NOK

5.1.6. Información general

Participación reservada:

La participación no está reservada.

Proyecto de contratación pública no financiado con fondos de la UE

La contratación pública está cubierta por el Acuerdo sobre Contratación Pública (ACP): no

5.1.9. Criterios de selección

Fuentes de los criterios de selección: Documento europeo único de contratación (DEUC)

5.1.10. Criterios de adjudicación

Criterio:

Tipo: Calidad

Nombre: Quality - Solution proposal for KMS Tømmerli 30.0%

Descripción: The Municipal Medisian Centre (KMS) Tømmerli is considered by the Contracting Authority to be the nursing home, where a new welfare technological system shall first be installed. The solution proposal for this nursing home is therefore included in the evaluation and the stated implementation plan under the quality criteria "Plan for establishment /implementation of the Agreement" will be binding for the tenderer. The tenderer will be completely responsible for planning, coordinating and implementing the delivery at KMS Tømmerli, including ICT installation, cabling and commissioning of welfare technological equipment and infrastructure. The delivery is entirely regulated by NS 8407 and the accompanying annexes. The tenderer is obliged to indemnify Ringsaker municipality for requirements from sub-suppliers, installers and third parties in connection with the execution of the delivery at KMS Tømmerli. The Customer will, under this criteria, judgementally assess the tenderer's solution proposal for KMS Tømmerli, against the needs description for the unit /property. The customer will, under the assessment, particularly emphasise how the offered system supports employee work flow and the patients' needs. The tenderer shall also present the offered system per team. The presentation shall be uploaded with the tender. The maximum presentation time is 60 minutes. The presentation will be taken up and transcribed by the Contracting Authority. If the tenderer in the presentation informs about information that has not been written in the tender, this information will not be emphasised when evaluating the tenders, as this will result in improvements to the already submitted tender. Documentation Solution proposal for KMS Tømmerli Presentation of the offered system that shall be used during the presentation meeting.

Criterio:

Tipo: Precio

Nombre: Price

Descripción: The tenderer's tender price, the total sum under the tab "Products", forms the basis for any price mark-up when the tenderer does not achieve the highest score on the quality criteria, cf. the Annex General regarding the procurement point 4.2 Evaluation Method. Documentation Tenderers shall upload in point 10.1 under the tab "Requirements": Completed price form Detailed price offers for the implementation plan Detailed price offer for the solution proposal at KMS Tømmerli, including an option for door control. Detailed price offer for an

option on replacing safety technology at service recipients in private residences. Detailed price offer for an option on preparing safety foil for service recipients in private residences. Detailed price offer for the offered platform system. Detailed price offers for SLA Detailed price offers for training The detailed tender must include all elements included in the offered system/price line in the annex Price Form Welfare Technology.

Criterio:

Tipo: Calidad

Nombre: Quality - Plan for the establishment/implementation of the Agreement 20 %

Descripción: Under this criteria, the tenderer's plan for the implementation will be judgementally assessed. The contracting authority considers that it is very important that the establishment/implementation of the Contract is carried out in a professional and structured manner with clear role distribution and good progress in an operation situation with continual service provision. The tenderer shall prepare a plan for the implementation of the Agreement, c.f. The contract's point 4.1. The plan shall as a minimum contain: Generic detailed progress plan for Implementation of a platform system Implementation of the response centre service. KMS Tømmerli Overview of key personnel, including roles, responsibilities and authority for the different progress plans. Information on any sub-suppliers/third-party suppliers, as well as an account of the role, responsibility and authority. The contracting authority's role and responsibility in the different progress plans. Five milestones that ensure that the Customer intends, cf. the tab "Requirement" point 1.1 - these milestones, day fines will be attached to Other elements that the tenderer believes are important in the implementation of the agreement Documentation The plan for the establishment/implementation with the accompanying annexes shall be uploaded under the tab 'Requirements' point 10.3

Criterio:

Tipo: Calidad

Nombre: Quality - offered system 20 %

Descripción: Under this criteria, the Customer will judge on the offered platform system's user friendliness and the offered products' possible additional fulfilment of minimum requirements (required functions and any other relevant functions beyond the minimum requirements). The tenderer's response to the Contracting Authority's needs/requirement specifications will form the basis for the evaluation. The contracting authority reserves the right to request a demo user for the offered platform system if needed. The demo user will, in such cases, only be used to check the service provider's provided information. The following robustness properties will be assessed separately during the evaluation of the products: Assortment breadth and depth Generally for all products Degree of water tightness of units exposed to humidity Battery capacity of the elements in the system (sensors, wireless switches etc.) Robustness against breakage Expected lifetime and operational reliability over time Documentation The tenderer's response under the tab "Requirements" will form the basis

Descripción del método que debe utilizarse si la ponderación no puede expresarse mediante criterios: See below

5.1.11. Pliegos de contratación

Lenguas en las que los pliegos de contratación están disponibles oficialmente: noruego

Plazo para solicitar información complementaria: 08/06/2026 08:00:00 (UTC+00:00) Hora de Europa Occidental, GMT

Dirección de los pliegos de contratación: <https://permalink.mercell.com/281349455.aspx>

5.1.12. Condiciones de la contratación pública

Condiciones de presentación:

Presentación electrónica: Obligatoria

Dirección para la presentación: <https://permalink.mercell.com/281349455.aspx>
Lenguas en las que pueden presentarse las ofertas o solicitudes de participación: noruego
Catálogo electrónico: No autorizada
Son necesarios el sello o la firma electrónicos avanzados o cualificados [como se definen en el Reglamento (UE) nº 910/2014]
Variantes: No autorizada
Plazo de recepción de ofertas: 15/06/2026 10:00:00 (UTC+00:00) Hora de Europa Occidental, GMT
Duración durante la cual la oferta debe permanecer válida: 4 Meses
Información sobre la apertura pública:
Fecha de apertura: 15/06/2026 10:00:00 (UTC+00:00) Hora de Europa Occidental, GMT
Condiciones del contrato:
La ejecución del contrato debe realizarse en el marco de programas de empleo protegido: No
Facturación electrónica: Obligatoria
Se utilizarán pedidos electrónicos: sí
Se utilizará el pago electrónico: sí

5.1.15. Técnicas

Acuerdo marco:

Ningún acuerdo marco

Información sobre el sistema dinámico de adquisición:

Ningún sistema dinámico de adquisición

5.1.16. Información adicional, mediación y recurso

Organización encargada de los procedimientos de recurso: Hedmarken og Østerdal tingrett

Información sobre los plazos de revisión: In the award letter

Organización que proporciona más información sobre los procedimientos de recurso:
Hedmarken og Østerdal tingrett

8. Organizaciones

8.1. ORG-0001

Denominación oficial: Ringsaker kommune
Número de registro: 864950582
Dirección postal: Postboks 13
Localidad: BRUMUNDDAL
Código postal: 2381
Subdivisión del país (NUTS): Innlandet (NO020)
País: Noruega
Punto de contacto: Ann Marit Holumsnes
Correo electrónico: anho@ringsaker.kommune.no
Teléfono: +47 62335000
Dirección de internet: <http://www.ringsaker.kommune.no>

Funciones de esta organización:

Comprador

8.1. ORG-0002

Denominación oficial: Hedmarken og Østerdal tingrett
Número de registro: 935364892
Localidad: Hamar
Código postal: 2326

Subdivisión del país (NUTS): Innlandet (NO020)

País: Noruega

Funciones de esta organización:

Organización encargada de los procedimientos de recurso

Organización que proporciona más información sobre los procedimientos de recurso

10. Modificación

Versión del anuncio anterior que debe modificarse

:

38de16de-db50-4807-bdc3-00306bf9c5e3-01

Principal motivo de la modificación

:

Información actualizada

10.1. Modificación

Identificador de sección: PROCEDURE

10.1. Modificación

Identificador de sección: LOT-0000

Información del anuncio

Identificador/versión del anuncio: 988f4be5-1e0c-4110-bdfe-e7f447b74f87 - 01

Tipo de formulario: Licitación

Tipo de anuncio: Anuncio de contrato o de concesión. Régimen normal

Subtipo de anuncio: 16

Fecha de envío del anuncio: 21/05/2026 09:22:43 (UTC+00:00) Hora de Europa Occidental, GMT

Anuncio: fecha de envío (por parte del eSender): 21/05/2026 09:36:32 (UTC+00:00) Hora de Europa Occidental, GMT

Lenguas en las que este anuncio está disponible oficialmente: inglés

Número de publicación del anuncio: 350486-2026

Número de la edición del DO S: 98/2026

Fecha de publicación: 22/05/2026