

## 403282-2024 - Licitación

Noruega – Servicios de agencias de recaudación de fondos – Debt collection services

OJ S 130/2024 05/07/2024

Anuncio de contrato o de concesión. Régimen normal

Servicios

### 1. Comprador

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#### 1.1. Comprador

Denominación oficial: Asker kommune

Correo electrónico: [rolf.brakstad@asker.kommune.no](mailto:rolf.brakstad@asker.kommune.no)

Naturaleza jurídica del comprador: Autoridad regional

Actividad del poder adjudicador: Servicios públicos generales

### 2. Procedimiento

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#### 2.1. Procedimiento

Título: Debt collection services

Descripción: Asker municipality invites tenderers to an open tender contest for an assignment contract for the procurement of collection services for invoice requirements.

Identificador del procedimiento: 04a12aee-a79c-4cbc-aede-2c79581b7bf

Identificador interno: 24/13

Tipo de procedimiento: Abierto

El procedimiento está acelerado: no

Principales características del procedimiento: The procurement will be carried out in accordance with the Public Procurement Act (LOA) and the Public Procurement Regulations (FOA) parts I and III. The contract will be awarded in accordance with the open tender contest procedure, c.f. the Public Procurement Regulations § 13-1 (1). Negotiations are not allowed in this competition. Tenders cannot, therefore, be changed after the tender deadline has expired. For this reason, tenderers are invited to submit their best terms in the submitted tender offer. Furthermore, attention is defined as tenders that include significant deviations from the procurement documents shall be rejected in accordance with the Public Procurement Regulations § 24-8 (1) b. The contracting authority can reject tenders that include deviations from the procurement documents, uncertainties or similar that must not be considered insignificant, cf. § 24-8 (2) a. Tenderers are therefore strongly encouraged to follow the instructions given in the tender documentation with annexes - and possibly ask questions about any uncertainties in good time.

##### 2.1.1. Finalidad

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 79940000 Servicios de agencias de recaudación de fondos

Clasificación adicional (cpv): 79900000 Servicios comerciales diversos y otros servicios conexos

##### 2.1.2. Lugar de ejecución

Subdivisión del país (NUTS): Viken (NO082)

País: Noruega

##### 2.1.3. Valor

Valor estimado, IVA excluido: 12 000 000,00 NOK

#### **2.1.4. Información general**

##### **Base jurídica:**

Directiva 2014/24/UE

#### **2.1.6. Motivos de exclusión**

Situación análoga a la quiebra con arreglo al Derecho nacional: See the national law, the relevant notice or procurement documents. Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Quiebra: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Corrupción: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Convenio con los acreedores: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Participación en una organización delictiva: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Acuerdos con otros operadores económicos destinados a falsear la competencia: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Incumplimiento de obligaciones en materia de Derecho medioambiental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Blanqueo de capitales o financiación del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the

competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism as defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on the Protection of the European Communities Financial Interests (EFT C 316 of 27.11.1995, p. 48).

Trabajo infantil y otras formas de trata de seres humanos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvencia: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Incumplimiento de obligaciones en materia de Derecho laboral: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Activos que están siendo administrados por un liquidador: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Que haya incurrido en falsas declaraciones, le haya ocultado información, no esté en condiciones de facilitar los documentos necesarios y haya obtenido información confidencial sobre este procedimiento: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflicto de intereses debido a su participación en el procedimiento de contratación: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents, as a result of his participation in the competition?

Participación, directa o indirecta, en la preparación del presente procedimiento de contratación : Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Ha cometido una falta profesional grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Rescisión anticipada, imposición de daños y perjuicios u otras sanciones comparables: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Incumplimiento de obligaciones en materia de Derecho social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Pago de cotizaciones a la seguridad social: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Las actividades empresariales han sido suspendidas: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Pago de impuestos: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Delitos de terrorismo o delitos ligados a las actividades terroristas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164 of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

## 5. Lote

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### 5.1. Lote: LOT-0000

Título: Debt collection services

Descripción: Asker municipality invites tenderers to an open tender contest for an assignment contract for the procurement of collection services for invoice requirements.

Identificador interno: 24/13

#### 5.1.1. Finalidad

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 79940000 Servicios de agencias de recaudación de fondos

Clasificación adicional (cpv): 79900000 Servicios comerciales diversos y otros servicios conexos

### 5.1.2. Lugar de ejecución

Subdivisión del país (NUTS): Viken (NO082)

País: Noruega

### 5.1.3. Duración estimada

Fecha de inicio: 31/12/2024

Fecha de finalización de la duración: 30/12/2026

### 5.1.4. Renovación

Número máximo de renovaciones: 4

Más información sobre renovaciones: Renewal lenght is 12 months

### 5.1.5. Valor

Valor estimado, IVA excluido: 12 000 000,00 NOK

### 5.1.6. Información general

#### Participación reservada:

La participación no está reservada.

Proyecto de contratación pública no financiado con fondos de la UE

La contratación pública está cubierta por el Acuerdo sobre Contratación Pública (ACP): no

### 5.1.9. Criterios de selección

Criterio:

Tipo: Solvencia económica y financiera

Nombre: The tenderer's economic and financial capacity

Descripción del criterio de selección: 1) The tenderer shall have economic and financial solidity /capacity - so that security that the tenderer will be financial viable to carry out the entire the assignment/contract and the company is required to be credit worthy - requirement A (also applies to sub-contractors). 2) Relevant liability insurances 1.4.2.1 / Asker municipality will obtain a new rating itself from Dun&Bradstreet RiskGuardian Suite (to be obtained at week 35 /36). Documentation shall not be enclosed with the tender. 1.4.2.2 / liability insurance certificate

Uso de este criterio: Usado

Criterio:

Tipo: Otros

Nombre: Requirements connected to the quality management system.

Descripción del criterio de selección: 1) A good and well-functioning quality management system is required for the services that shall be provided. The concept of a quality management system is that i.a. the tenderer has a awareness of quality objectives, planning, securing, handling of deviations, quality improvement and data security. 2) Tenderers shall have a well-functioning management system for safeguarding information security (ISMS).

1.4.4.1 / A brief description of the tenderer's quality assurance methods/ Alternatively:

Certificate for the company's quality assurance system issued by independent bodies that confirm that the tenderer fulfils certain quality assurance standards, for example ISO 9001: 2015. 1.4.4.2 / Certificate for the company's information security system, which shows that the tenderer safeguards information security, ISO/IEC 27001 or equivalent..... or other documentation that shows that the tenderer has a well functioning system for safeguarding information security.

Uso de este criterio: Usado

Criterio:

Tipo: Aptitud para ejercer la actividad profesional

Nombre: Experience from comparable assignments/technical and professional qualifications.  
Descripción del criterio de selección: 1) Tenderers must be able to document that they have considerable/solid experience. and implementation ability from equivalent/relevant deliveries (which are relevant/comparable for Asker municipality and that cover the municipality's needs). - as well as have solid qualifications and sufficient/necessary capacity. 1.4.3.1 / Tenderers shall give a short description of their own capacity/specialisation for the requested services - cf. annex 04 requirement specifications. 1.4.3.2 / Tenderers shall give a short description of the tenderer's technical personnel or technical units that the tenderer can use for fulfilment of the contract - whether they belong to the company or not. 1.4.3.3 / Tenderers shall give a short account of the tenderer's average workforce and the number of employees in the administrative management during the last three years. 1.4.3.4 / The tenderer's most important relevant deliveries over the last three years, including their size, date and customer /contact information (references who can be contacted).  
Uso de este criterio: Usado

Criterio:

Tipo: Capacidad técnica y profesional

Nombre: Experience from comparable assignments/technical and professional qualifications.

Uso de este criterio: Usado

Criterio:

Tipo: Capacidad técnica y profesional

Nombre: The supplier's registration, authorization etc.

Descripción del criterio de selección: 1) The supplier must be registered in a company register or a commercial register in that state the supplier is established. 2) The supplier must hold license/grant from Finanstilsynet for execution of debt collection services in Norway i in accordance with §4 of the Debt Collection Act. 1.4.1.1 / Norwegian companies: Company certificate issued by The Brønnøysund registers. Foreign companies: Remuneration that the company is registered in a business register or a trade register therein the state the supplier is established. 1.4.1.2 / Documentation for licence/collection authorization from the Norwegian Financial Supervisory Authority for the performance of collection services.

Uso de este criterio: Usado

#### **5.1.10. Criterios de adjudicación**

**Criterio:**

Tipo: Precio

Nombre: Price

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 20

**Criterio:**

Tipo: Calidad

Nombre: Quality

Descripción: The criterium quality is divided into 3 sub-criteria: 1. Capacity, system and delivery /weight 40 % 2. Digital interface/ weight 30 % 3. Collection routines and case related requirements/ weight 30 %

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 80

#### **5.1.11. Pliegos de contratación**

Lenguas en las que los pliegos de contratación están disponibles oficialmente: noruego

Dirección de los pliegos de contratación: <https://tendsign.com/doc.aspx?MeFormsNoticeld=25720>

#### 5.1.12. Condiciones de la contratación pública

##### Condiciones de presentación:

Presentación electrónica: Obligatoria

Dirección para la presentación: <https://tendsign.com/doc.aspx?MeFormsNoticeld=25720&GoTo=Tender>

Lenguas en las que pueden presentarse las ofertas o solicitudes de participación: noruego

Catálogo electrónico: Permitida

Son necesarios el sello o la firma electrónicos avanzados o cualificados [como se definen en el Reglamento (UE) n° 910/2014]

Variantes: No autorizada

Los licitadores pueden presentar más de una oferta: No autorizada

Plazo de recepción de ofertas: 27/08/2024 07:00:58 (UTC+00:00) Hora de Europa Occidental, GMT

Duración durante la cual la oferta debe permanecer válida: 95 Días

##### Información que puede completarse finalizado el plazo de presentación:

A discreción del comprador, podrán presentarse posteriormente algunos de los documentos relacionados con el licitador que falten.

##### Información sobre la apertura pública:

Fecha de apertura: 27/08/2024 07:05:00 (UTC+00:00) Hora de Europa Occidental, GMT

Lugar: Asker

##### Condiciones del contrato:

La ejecución del contrato debe realizarse en el marco de programas de empleo protegido: No

Es necesario un acuerdo de confidencialidad: no

Facturación electrónica: Obligatoria

Se utilizarán pedidos electrónicos: sí

Se utilizará el pago electrónico: sí

#### 5.1.15. Técnicas

##### Acuerdo marco:

Ningún acuerdo marco

##### Información sobre el sistema dinámico de adquisición:

Ningún sistema dinámico de adquisición

Subasta electrónica: no

#### 5.1.16. Información adicional, mediación y recurso

Organización encargada de los procedimientos de recurso: Ringerike, Asker og Bærum tingrett

Organización que proporciona información adicional sobre el procedimiento de contratación:

Asker kommune

Organización que recibe solicitudes de participación: Asker kommune

Organización que tramita ofertas: Asker kommune

## 8. Organizaciones

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### 8.1. ORG-0001

Denominación oficial: Asker kommune

Número de registro: 920125298

Departamento: Anskaffelser

Dirección postal: Postboks 353

Localidad: Asker  
Código postal: 1372  
País: Noruega  
Punto de contacto: Rolf Inge Brakstad  
Correo electrónico: [rolf.brakstad@asker.kommune.no](mailto:rolf.brakstad@asker.kommune.no)  
Teléfono: 66 90 90 00  
Dirección de internet: <https://www.asker.kommune.no/>

**Funciones de esta organización:**

Comprador  
Organización que proporciona información adicional sobre el procedimiento de contratación  
Organización que recibe solicitudes de participación  
Organización que tramita ofertas

**8.1. ORG-0002**

Denominación oficial: Ringerike, Asker og Bærum tingrett  
Número de registro: 926 725 963  
Dirección postal: Postboks 578  
Localidad: Sandvika  
Código postal: 1302  
Subdivisión del país (NUTS): Viken (NO082)  
País: Noruega  
Correo electrónico: [trabpost@domstol.no](mailto:trabpost@domstol.no)  
Teléfono: 67 57 65 00  
Dirección de internet: <https://www.domstol.no/no/domstoler/tingrett/ringerike-asker-og-barum-tingrett/>

**Funciones de esta organización:**

Organización encargada de los procedimientos de recurso

## Información del anuncio

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Identificador/versión del anuncio: 76b62ce9-125e-4333-8a5c-7a12930a9c94 - 01  
Tipo de formulario: Licitación  
Tipo de anuncio: Anuncio de contrato o de concesión. Régimen normal  
Subtipo de anuncio: 16  
Fecha de envío del anuncio: 04/07/2024 12:39:38 (UTC+00:00) Hora de Europa Occidental, GMT  
Anuncio: fecha de envío (por parte del eSender): 04/07/2024 12:39:43 (UTC+00:00) Hora de Europa Occidental, GMT  
Lenguas en las que este anuncio está disponible oficialmente: inglés  
Número de publicación del anuncio: 403282-2024  
Número de la edición del DO S: 130/2024  
Fecha de publicación: 05/07/2024