

450617-2026 - Licitación

Noruega – Paquetes de software y sistemas de información – OAS - Education administrative system Lillehammer Øyer and Gausdal

OJ S 124/2026 01/07/2026

Anuncio de contrato o de concesión. Régimen normal

Suministros

1. Comprador

1.1. Comprador

Denominación oficial: IKOMM AS

Correo electrónico: post@ikomm.no

Naturaleza jurídica del comprador: Organismo de Derecho público bajo el control de una autoridad local

Actividad del poder adjudicador: Servicios públicos generales

2. Procedimiento

2.1. Procedimiento

Título: OAS - Education administrative system Lillehammer Øyer and Gausdal

Descripción: Lillehammer, Øyer and Gausdal municipalities are carrying out a joint procurement of education administrative systems for the municipalities' services in nurseries, primary and lower secondary schools with before-and-after-school care, educational-psychological services (PPT) and adult education. The procurement will be carried out in cooperation with the municipalities' joint ICT supplier IKOMM AS, who can assist with mercantile execution and project management. The education area in the three municipalities combined constitutes a comprehensive and socially critical service area with considerable complexity and large requirements for efficient interaction, information security and long-term development of the systems. The municipalities have a total of approx. 41,000 inhabitants and an education area consisting of municipal and private nurseries, primary and secondary schools, before-and-after-school care, PPT services and adult education. The procurement will be carried out as a negotiated procedure in accordance with part III of the regulations (EEA notice) and based on SSA-L with the accompanying annexes. The municipalities have chosen a modular procurement strategy to facilitate the best possible combination of functionality, quality, user friendliness and further development within the different disciplines. The procurement is therefore divided into the following sub-contracts: * Sub-contract 1 - Nursery administration * Sub-contract 2 - Primary and secondary schools and before-and-after-school care * Sub-contract 3 – PPT * Sub-contract 4 - Adult education Tenderers can submit tenders for one, several or all sub-contracts. Each sub-contract will be evaluated, assessed and awarded individually. The contracting authority reserves the right to enter into a contract with one or several tenderers. At the same time, the municipalities would like to ensure uniform and future orientated system architecture across the sub-contracts. Integrations, interface and interaction between the systems will therefore be a central theme in the competition. Tenderers shall describe how the systems support interaction between the sub-contracts, as well as integration with other municipal system portfolios and relevant national joint components. Separate requirement documents (Annex 1) have been prepared for each of the 4 sub-contracts in addition to the common requirement areas. The requirements will describe the functional, technical and integration needs within each discipline. The municipalities attach

great importance to information security, privacy and the suppliers' ability to long-term further development of the systems. The systems shall support the processing of sensitive personal data for children, pupils and users of the services, and at the same time facilitate efficient and user friendly work processes for employees, guardians and administration. The procurement shall contribute to modernising and further development of the municipalities' digital education services, with the aim of increasing quality, better interaction and more efficient administrative processes over time.

Identificador del procedimiento: 9bb92f12-89a8-4c99-8c44-a54a0b0a26a5

Identificador interno: 5030

Tipo de procedimiento: Negociado con publicación previa de un anuncio de licitación / licitación con negociación

El procedimiento está acelerado: no

2.1.1. Finalidad

Naturaleza del contrato: Suministros

Clasificación principal (cpv): 48000000 Paquetes de software y sistemas de información

Clasificación adicional (cpv): 75100000 Servicios de administración pública, 72222000

Servicios de planificación y revisión estratégica de sistemas de información o de tecnología de la información, 72000000 Servicios TI: consultoría, desarrollo de software, Internet y apoyo

2.1.2. Lugar de ejecución

Subdivisión del país (NUTS): Innlandet (NO020)

País: Noruega

2.1.4. Información general

Base jurídica:

Directiva 2014/24/UE

2.1.5. Condiciones de la contratación pública

Condiciones de presentación:

Número máximo de lotes a los que un licitador puede presentar ofertas: 4

Condiciones del contrato:

Número máximo de lotes por los que se pueden adjudicar contratos a un solo licitador: 4

2.1.6. Motivos de exclusión

Fuentes de los motivos de exclusión: Anuncio

Situación análoga a la quiebra con arreglo al Derecho nacional: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Quiebra: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corrupción: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the

Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Convenio con los acreedores: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participación en una organización delictiva: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Acuerdos con otros operadores económicos destinados a falsear la competencia: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Incumplimiento de obligaciones en materia de Derecho medioambiental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Blanqueo de capitales o financiación del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Trabajo infantil y otras formas de trata de seres humanos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the

prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolencia: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Incumplimiento de obligaciones en materia de Derecho laboral: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Activos que están siendo administrados por un liquidador: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Declaración falsa, ocultación de información, incapacidad de presentar los documentos exigidos u obtención de información confidencial del presente procedimiento: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflicto de intereses debido a su participación en el procedimiento de contratación: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Participación, directa o indirecta, en la preparación del presente procedimiento de contratación : Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Falta profesional grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Rescisión anticipada, imposición de daños y perjuicios u otras sanciones comparables: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Incumplimiento de obligaciones en materia de Derecho social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Incumplimiento de la obligación de pago de cotizaciones a la seguridad social: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Las actividades empresariales han sido suspendidas: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Incumplimiento de la obligación de pago de impuestos: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Delitos de terrorismo o delitos ligados a las actividades terroristas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Delito relacionado con su conducta profesional en el ámbito de los contratos públicos de defensa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Falta de fiabilidad que permita excluir riesgos para la seguridad del país: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Incumplimiento de obligaciones basadas en motivos de exclusión puramente nacionales: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lote

5.1. Lote: LOT-0001

Título: Nursery school system

Descripción: Lillehammer, Øyer and Gausdal municipalities are carrying out a joint procurement of education administrative systems for the municipalities' services in nurseries, primary and lower secondary schools with before-and-after-school care, educational-psychological services (PPT) and adult education. The procurement will be carried out in cooperation with the municipalities' joint ICT supplier IKOMM AS, who can assist with mercantile execution and project management. The education area in the three municipalities combined constitutes a comprehensive and socially critical service area with considerable complexity and large requirements for efficient interaction, information security and long-term development of the systems. The municipalities have a total of approx. 41,000 inhabitants and an education area consisting of municipal and private nurseries, primary and secondary schools, before-and-after-school care, PPT services and adult education. The procurement will be carried out as a negotiated procedure in accordance with part III of the regulations (EEA notice) and based on SSA-L with the accompanying annexes. The municipalities have chosen a modular procurement strategy to facilitate the best possible combination of functionality, quality, user friendliness and further development within the different disciplines. The procurement is therefore divided into the following sub-contracts: * Sub-contract 1 - Nursery administration * Sub-contract 2 - Primary and secondary schools and before-and-after-school care * Sub-contract 3 – PPT * Sub-contract 4 - Adult education Tenderers can submit tenders for one, several or all sub-contracts. Each sub-contract will be evaluated, assessed and awarded individually. The contracting authority reserves the right to enter into a contract with one or several tenderers. At the same time, the municipalities would like to ensure uniform and

future orientated system architecture across the sub-contracts. Integrations, interface and interaction between the systems will therefore be a central theme in the competition. Tenderers shall describe how the systems support interaction between the sub-contracts, as well as integration with other municipal system portfolios and relevant national joint components. Separate requirement documents (Annex 1) have been prepared for each of the 4 sub-contracts in addition to the common requirement areas. The requirements will describe the functional, technical and integration needs within each discipline. The municipalities attach great importance to information security, privacy and the suppliers' ability to long-term further development of the systems. The systems shall support the processing of sensitive personal data for children, pupils and users of the services, and at the same time facilitate efficient and user friendly work processes for employees, guardians and administration. The procurement shall contribute to modernising and further development of the municipalities' digital education services, with the aim of increasing quality, better interaction and more efficient administrative processes over time.

Identificador interno: 6562

5.1.1. Finalidad

Naturaleza del contrato: Suministros

Clasificación principal (cpv): 48000000 Paquetes de software y sistemas de información

Clasificación adicional (cpv): 75100000 Servicios de administración pública, 72222000

Servicios de planificación y revisión estratégica de sistemas de información o de tecnología de la información, 72000000 Servicios TI: consultoría, desarrollo de software, Internet y apoyo

5.1.2. Lugar de ejecución

Subdivisión del país (NUTS): Innlandet (NO020)

País: Noruega

5.1.3. Duración estimada

Fecha de inicio: 01/01/2027

Duración: otra información: Ilimitado

5.1.6. Información general

Participación reservada:

La participación no está reservada.

Proyecto de contratación pública no financiado con fondos de la UE

La contratación pública está cubierta por el Acuerdo sobre Contratación Pública (ACP): no

5.1.7. Contratación estratégica

Objetivo de la contratación estratégica: Reducción de los impactos ambientales

Descripción: Reduction of environmental impact

5.1.9. Criterios de selección

Fuentes de los criterios de selección: Anuncio

Criterio: Inscripción en un registro profesional relevante

Descripción del criterio de selección: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Criterio: Otros requisitos económicos o financieros

Descripción del criterio de selección: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for. Tenderers shall be credit worthy without a requirement for provision of security.

Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Criterio: Referencias sobre servicios específicos

Descripción del criterio de selección: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity. Experience from Norwegian municipalities or other public sector will be emphasised.

Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: * customer/contracting authority * gender neutral preferred at the reference customer * contract period * scope and value, if stated * which sub-areas/modules were delivered. * number of users/municipalities or equivalent extent. * the tenderer's role in the delivery * establishment/migration * integrations * operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Criterio: Técnicos o entidades técnicas para llevar a cabo el trabajo

Descripción del criterio de selección: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: *

Organisation and Manpower * relevant professional environments * Implementation Team * support and management organisation * development environment/product team * key competence * Capacity for the sub-contracts that the tenderer is applying for qualification for

Criterio: Técnicos o entidades técnicas para llevar a cabo el trabajo

Descripción del criterio de selección: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: * overall product strategy * roadmap for the next 3-5 years * development methodology * release model * how legislative and regulatory changes are handled * how customers are involved in prioritising further development * development capacity and organisation of product development

Criterio: Seguridad de la información

Descripción del criterio de selección: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector.

Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: * risk management * Access management * logging * Event Handler * handling vulnerability * Secure Development * stand-by and continuity

Criterio: Seguridad de la información

Descripción del criterio de selección: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils.

Documentation requirements: Tenderers shall describe: * Privacy Management * data processing role * routines for processing protocols * assistance with DPIA/data protection consequences assessment. * handling deviations * deletion and access * logging * use of sub-suppliers * transfer of personal data, including any processing outside the Norway/EEA ISO /IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Criterio: Medidas para garantizar la calidad

Descripción del criterio de selección: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Criterio: Medidas de gestión medioambiental

Descripción del criterio de selección: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

Criterio: Titulaciones educativas y profesionales relevantes

Descripción del criterio de selección: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: * Norwegian customer team * support function * learning resources * language competence * availability for project implementation and customer meetings * any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

Criterio: Técnicos o entidades técnicas para llevar a cabo el trabajo

Descripción del criterio de selección: Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context. Documentation requirements: Tenderers shall describe: * Implementation Methodology * typical project organisation * key roles * capacity in the establishment phase * experience with migration from existing systems * training system * transition to operation and management

5.1.10. Criterios de adjudicación

Criterio:

Tipo: Calidad

Descripción: Fulfilment of functional and technical requirements.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 40

Criterio:

Tipo: Calidad

Descripción: The system's suitability for user and process

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 25

Criterio:

Tipo: Calidad

Descripción: Services for establishment, operation and maintenance.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 15

Criterio:

Tipo: Precio

Descripción: Price

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 20

Criterio:

Tipo: Calidad

Descripción: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service/SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders.

Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 0

5.1.11. Pliegos de contratación

El acceso a determinados documentos de contratación está restringido

La información sobre los documentos restringidos está disponible en: <https://app.artifik.no/procurements/5030>

Canal de comunicación ad hoc:

Nombre: e-Tendering

5.1.12. Condiciones de la contratación pública

Condiciones de presentación:

Presentación electrónica: Obligatoria

Dirección para la presentación: <https://app.artifik.no/procurements/5030>

Lenguas en las que pueden presentarse las ofertas o solicitudes de participación: bokmål

Catálogo electrónico: No autorizada

Plazo de recepción de solicitudes de participación: 10/08/2026 07:00:00 (UTC+00:00) Hora de Europa Occidental, GMT

Condiciones del contrato:

La ejecución del contrato debe realizarse en el marco de programas de empleo protegido: No
Condiciones relativas a la ejecución del contrato: N/A
Facturación electrónica: Obligatoria
Se utilizarán pedidos electrónicos: sí
Se utilizará el pago electrónico: sí
Estructura financiera: N/A

5.1.15. Técnicas

Acuerdo marco:

Ningún acuerdo marco

Información sobre el sistema dinámico de adquisición:

Ningún sistema dinámico de adquisición

5.1.16. Información adicional, mediación y recurso

Organización encargada de los procedimientos de recurso: Gudbrandsdal tingrett

Organización que proporciona información adicional sobre el procedimiento de contratación: IKOMM AS

Organización que proporciona más información sobre los procedimientos de recurso: IKOMM AS

Organización que recibe solicitudes de participación: Artifikk AS

5.1. Lote: LOT-0002

Título: Primary and secondary school system

Descripción: The sub-agreement includes systems for student administration and school administrative processes within primary and secondary schools and before-and-after-school care services (SFO). The system shall support central work processes connected to student management, school administration, absence, communication, school-home collaboration, reporting and administration of before-and-after-school care. The municipalities would like systems that support uniform and user friendly work processes for administration, school management, employees, pupils and guardians. Emphasis will be put on flexibility, integration ability and support for further digitalisation of the education area.

Identificador interno: 6563

5.1.1. Finalidad

Naturaleza del contrato: Suministros

Clasificación principal (cpv): 48000000 Paquetes de software y sistemas de información

Clasificación adicional (cpv): 75100000 Servicios de administración pública, 72222000

Servicios de planificación y revisión estratégica de sistemas de información o de tecnología de la información, 72000000 Servicios TI: consultoría, desarrollo de software, Internet y apoyo

5.1.2. Lugar de ejecución

Subdivisión del país (NUTS): Innlandet (NO020)

País: Noruega

5.1.3. Duración estimada

Fecha de inicio: 01/01/2027

Duración: otra información: Ilimitado

5.1.6. Información general

Participación reservada:

La participación no está reservada.

Proyecto de contratación pública no financiado con fondos de la UE

La contratación pública está cubierta por el Acuerdo sobre Contratación Pública (ACP): no

5.1.7. Contratación estratégica

Objetivo de la contratación estratégica: Reducción de los impactos ambientales

Descripción: Reduction of environmental impact

5.1.9. Criterios de selección

Fuentes de los criterios de selección: Anuncio

Criterio: Inscripción en un registro profesional relevante

Descripción del criterio de selección: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Criterio: Otros requisitos económicos o financieros

Descripción del criterio de selección: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for. Tenderers shall be credit worthy without a requirement for provision of security.

Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Criterio: Referencias sobre servicios específicos

Descripción del criterio de selección: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity. Experience from Norwegian municipalities or other public sector will be emphasised.

Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: * customer/contracting authority * gender neutral preferred at the reference customer * contract period * scope and value, if stated * which sub-areas/modules were delivered. * number of users/municipalities or equivalent extent. * the tenderer's role in the delivery * establishment/migration * integrations * operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Criterio: Técnicos o entidades técnicas para llevar a cabo el trabajo

Descripción del criterio de selección: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: * Organisation and Manpower * relevant professional environments * Implementation Team * support and management organisation * development environment/product team * key competence * Capacity for the sub-contracts that the tenderer is applying for qualification for

Criterio: Técnicos o entidades técnicas para llevar a cabo el trabajo

Descripción del criterio de selección: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: * overall product strategy * roadmap for the next 3-5 years * development methodology * release model * how legislative and regulatory changes are handled * how customers are involved in prioritising further development * development capacity and organisation of product development

Criterio: Seguridad de la información

Descripción del criterio de selección: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector.

Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: * risk management * Access management * logging * Event Handler * handling vulnerability * Secure Development * stand-by and continuity

Criterio: Seguridad de la información

Descripción del criterio de selección: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils.

Documentation requirements: Tenderers shall describe: * Privacy Management * data processing role * routines for processing protocols * assistance with DPIA/data protection consequences assessment. * handling deviations * deletion and access * logging * use of sub-suppliers * transfer of personal data, including any processing outside the Norway/EEA ISO /IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Criterio: Medidas para garantizar la calidad

Descripción del criterio de selección: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Criterio: Medidas de gestión medioambiental

Descripción del criterio de selección: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

Criterio: Titulaciones educativas y profesionales relevantes

Descripción del criterio de selección: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: * Norwegian customer team * support function * learning resources * language competence * availability for project implementation and

customer meetings * any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

Criterio: Técnicos o entidades técnicas para llevar a cabo el trabajo

Descripción del criterio de selección: Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context. Documentation requirements: Tenderers shall describe: *

Implementation

Methodology * typical project organisation * key roles * capacity in the establishment phase * experience with migration from existing systems * training system * transition to operation and management

5.1.10. Criterios de adjudicación

Criterio:

Tipo: Calidad

Descripción: Fulfilment of functional and technical requirements.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 40

Criterio:

Tipo: Calidad

Descripción: The system's suitability for user and process

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 25

Criterio:

Tipo: Calidad

Descripción: Services for establishment, operation and maintenance.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 15

Criterio:

Tipo: Precio

Descripción: Price

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 20

Criterio:

Tipo: Calidad

Descripción: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service/SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders.

Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 0

5.1.11. Pliegos de contratación

El acceso a determinados documentos de contratación está restringido

La información sobre los documentos restringidos está disponible en: <https://app.artifik.no/procurements/5030>

Canal de comunicación ad hoc:

Nombre: e-Tendering

5.1.12. Condiciones de la contratación pública

Condiciones de presentación:

Presentación electrónica: Obligatoria

Dirección para la presentación: <https://app.artifik.no/procurements/5030>

Lenguas en las que pueden presentarse las ofertas o solicitudes de participación: bokmål

Catálogo electrónico: No autorizada

Plazo de recepción de solicitudes de participación: 10/08/2026 07:00:00 (UTC+00:00) Hora de Europa Occidental, GMT

Condiciones del contrato:

La ejecución del contrato debe realizarse en el marco de programas de empleo protegido: No

Condiciones relativas a la ejecución del contrato: N/A

Facturación electrónica: Obligatoria

Se utilizarán pedidos electrónicos: sí

Se utilizará el pago electrónico: sí

Estructura financiera: N/A

5.1.15. Técnicas

Acuerdo marco:

Ningún acuerdo marco

Información sobre el sistema dinámico de adquisición:

Ningún sistema dinámico de adquisición

5.1.16. Información adicional, mediación y recurso

Organización encargada de los procedimientos de recurso: Gudbrandsdal tingrett

Organización que proporciona información adicional sobre el procedimiento de contratación: IKOMM AS

Organización que proporciona más información sobre los procedimientos de recurso: IKOMM AS

Organización que recibe solicitudes de participación: Artifik AS

5.1. Lote: LOT-0003

Título: PPT solution

Descripción: The sub-agreement includes systems for educational-psychological services (PPT) for Lillehammer, Øyer and Gausdal municipalities. The PPT services handle a broad spectrum of work processes and types of cases connected to follow-up, assessment and documentation for children and youths. The system shall support case handling, documentation, follow-up, interaction and reporting within the service area. The municipalities particularly focus on information security, privacy and support for efficient and flexible work processes. The system shall be able to interact with other education administrative systems and relevant municipal trade systems.

Identificador interno: 6564

5.1.1. Finalidad

Naturaleza del contrato: Suministros

Clasificación principal (cpv): 48000000 Paquetes de software y sistemas de información
Clasificación adicional (cpv): 75100000 Servicios de administración pública, 72222000 Servicios de planificación y revisión estratégica de sistemas de información o de tecnología de la información, 72000000 Servicios TI: consultoría, desarrollo de software, Internet y apoyo

5.1.2. Lugar de ejecución

Subdivisión del país (NUTS): Innlandet (NO020)

País: Noruega

5.1.3. Duración estimada

Fecha de inicio: 01/01/2027

Duración: otra información: Ilimitado

5.1.6. Información general

Participación reservada:

La participación no está reservada.

Proyecto de contratación pública no financiado con fondos de la UE

La contratación pública está cubierta por el Acuerdo sobre Contratación Pública (ACP): no

5.1.7. Contratación estratégica

Objetivo de la contratación estratégica: Reducción de los impactos ambientales

Descripción: Reduction of environmental impact

5.1.9. Criterios de selección

Fuentes de los criterios de selección: Anuncio

Criterio: Inscripción en un registro profesional relevante

Descripción del criterio de selección: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Criterio: Otros requisitos económicos o financieros

Descripción del criterio de selección: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for. Tenderers shall be credit worthy without a requirement for provision of security.

Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Criterio: Referencias sobre servicios específicos

Descripción del criterio de selección: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity. Experience from Norwegian municipalities or other public sector will be emphasised.

Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum,

state: * customer/contracting authority * gender neutral preferred at the reference customer * contract period * scope and value, if stated * which sub-areas/modules were delivered. * number of users/municipalities or equivalent extent. * the tenderer's role in the delivery * establishment/migration * integrations * operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Criterio: Técnicos o entidades técnicas para llevar a cabo el trabajo

Descripción del criterio de selección: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: * Organisation and Manpower * relevant professional environments * Implementation Team * support and management organisation * development environment/product team * key competence * Capacity for the sub-contracts that the tenderer is applying for qualification for

Criterio: Técnicos o entidades técnicas para llevar a cabo el trabajo

Descripción del criterio de selección: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: * overall product strategy * roadmap for the next 3-5 years * development methodology * release model * how legislative and regulatory changes are handled * how customers are involved in prioritising further development * development capacity and organisation of product development

Criterio: Seguridad de la información

Descripción del criterio de selección: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector. Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: * risk management * Access management * logging * Event Handler * handling vulnerability * Secure Development * stand-by and continuity

Criterio: Seguridad de la información

Descripción del criterio de selección: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils. Documentation requirements: Tenderers shall describe: * Privacy Management * data processing role * routines for processing protocols * assistance with DPIA/data protection consequences assessment. * handling deviations * deletion and access * logging * use of sub-suppliers * transfer of personal data, including any processing outside the Norway/EEA ISO /IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Criterio: Medidas para garantizar la calidad

Descripción del criterio de selección: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Criterio: Medidas de gestión medioambiental

Descripción del criterio de selección: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

Criterio: Titulaciones educativas y profesionales relevantes

Descripción del criterio de selección: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: * Norwegian customer team * support function * learning resources * language competence * availability for project implementation and customer meetings * any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

Criterio: Técnicos o entidades técnicas para llevar a cabo el trabajo

Descripción del criterio de selección: Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context. Documentation requirements: Tenderers shall describe: * Implementation Methodology * typical project organisation * key roles * capacity in the establishment phase * experience with migration from existing systems * training system * transition to operation and management

5.1.10. Criterios de adjudicación

Criterio:

Tipo: Calidad

Descripción: Fulfilment of functional and technical requirements.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 40

Criterio:

Tipo: Calidad

Descripción: The system's suitability for user and process

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 25

Criterio:

Tipo: Calidad

Descripción: Services for establishment, operation and maintenance.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 15

Criterio:

Tipo: Precio

Descripción: Price

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 20

Criterio:

Tipo: Calidad

Descripción: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service/SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders. Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 0

5.1.11. Pliegos de contratación

El acceso a determinados documentos de contratación está restringido

La información sobre los documentos restringidos está disponible en: <https://app.artifik.no/procurements/5030>

Canal de comunicación ad hoc:

Nombre: e-Tendering

5.1.12. Condiciones de la contratación pública

Condiciones de presentación:

Presentación electrónica: Obligatoria

Dirección para la presentación: <https://app.artifik.no/procurements/5030>

Lenguas en las que pueden presentarse las ofertas o solicitudes de participación: bokmål

Catálogo electrónico: No autorizada

Plazo de recepción de solicitudes de participación: 10/08/2026 07:00:00 (UTC+00:00) Hora de Europa Occidental, GMT

Condiciones del contrato:

La ejecución del contrato debe realizarse en el marco de programas de empleo protegido: No

Condiciones relativas a la ejecución del contrato: N/A

Facturación electrónica: Obligatoria

Se utilizarán pedidos electrónicos: sí

Se utilizará el pago electrónico: sí

Estructura financiera: N/A

5.1.15. Técnicas

Acuerdo marco:

Ningún acuerdo marco

Información sobre el sistema dinámico de adquisición:

Ningún sistema dinámico de adquisición

5.1.16. Información adicional, mediación y recurso

Organización encargada de los procedimientos de recurso: Gudbrandsdal tingrett

Organización que proporciona información adicional sobre el procedimiento de contratación: IKOMM AS

Organización que proporciona más información sobre los procedimientos de recurso: IKOMM AS

5.1. Lote: LOT-0004

Título: Adult Education System

Descripción: The sub-agreement comprises systems for administration and follow-up within adult education and will be carried out as an option. The system shall support central administrative processes connected to pupil administration, course and teaching follow-up, reporting and communication. The municipalities want flexible systems that can be adapted to changes in organisation, rules and service needs over time. Interaction with other education administrative systems and integration with municipal support systems will be important.

Identificador interno: 6565

5.1.1. Finalidad

Naturaleza del contrato: Suministros

Clasificación principal (cpv): 48000000 Paquetes de software y sistemas de información

Clasificación adicional (cpv): 75100000 Servicios de administración pública, 72222000

Servicios de planificación y revisión estratégica de sistemas de información o de tecnología de la información, 72000000 Servicios TI: consultoría, desarrollo de software, Internet y apoyo

5.1.2. Lugar de ejecución

Subdivisión del país (NUTS): Innlandet (NO020)

País: Noruega

5.1.3. Duración estimada

Fecha de inicio: 01/01/2027

Duración: otra información: Ilimitado

5.1.6. Información general

Participación reservada:

La participación no está reservada.

Proyecto de contratación pública no financiado con fondos de la UE

La contratación pública está cubierta por el Acuerdo sobre Contratación Pública (ACP): no

5.1.7. Contratación estratégica

Objetivo de la contratación estratégica: Reducción de los impactos ambientales

Descripción: Reduction of environmental impact

5.1.9. Criterios de selección

Fuentes de los criterios de selección: Anuncio

Criterio: Inscripción en un registro profesional relevante

Descripción del criterio de selección: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Criterio: Otros requisitos económicos o financieros

Descripción del criterio de selección: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for. Tenderers shall be credit worthy without a requirement for provision of security.

Documentation requirements: Tenderers shall provide a credit rating or credit rating from an

approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Criterio: Referencias sobre servicios específicos

Descripción del criterio de selección: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity. Experience from Norwegian municipalities or other public sector will be emphasised.

Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: * customer/contracting authority * gender neutral preferred at the reference customer * contract period * scope and value, if stated * which sub-areas/modules were delivered. * number of users/municipalities or equivalent extent. * the tenderer's role in the delivery * establishment/migration * integrations * operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Criterio: Técnicos o entidades técnicas para llevar a cabo el trabajo

Descripción del criterio de selección: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: *

Organisation and Manpower * relevant professional environments * Implementation Team * support and management organisation * development environment/product team * key competence * Capacity for the sub-contracts that the tenderer is applying for qualification for

Criterio: Técnicos o entidades técnicas para llevar a cabo el trabajo

Descripción del criterio de selección: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: * overall product strategy * roadmap for the next 3-5 years * development methodology * release model * how legislative and regulatory changes are handled * how customers are involved in prioritising further development * development capacity and organisation of product development

Criterio: Seguridad de la información

Descripción del criterio de selección: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector.

Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: * risk management * Access management * logging * Event Handler * handling vulnerability * Secure Development * stand-by and continuity

Criterio: Seguridad de la información

Descripción del criterio de selección: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing

responsibility, built-in privacy and the processing of information about children and pupils. Documentation requirements: Tenderers shall describe: * Privacy Management * data processing role * routines for processing protocols * assistance with DPIA/data protection consequences assessment. * handling deviations * deletion and access * logging * use of sub-suppliers * transfer of personal data, including any processing outside the Norway/EEA ISO /IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Criterio: Medidas para garantizar la calidad

Descripción del criterio de selección: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Criterio: Medidas de gestión medioambiental

Descripción del criterio de selección: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

Criterio: Titulaciones educativas y profesionales relevantes

Descripción del criterio de selección: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: * Norwegian customer team * support function * learning resources * language competence * availability for project implementation and customer meetings * any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

Criterio: Técnicos o entidades técnicas para llevar a cabo el trabajo

Descripción del criterio de selección: Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context. Documentation requirements: Tenderers shall describe: * Implementation Methodology * typical project organisation * key roles * capacity in the establishment phase * experience with migration from existing systems * training system * transition to operation and management

5.1.10. Criterios de adjudicación

Criterio:

Tipo: Calidad

Descripción: Fulfilment of functional and technical requirements.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 40

Criterio:

Tipo: Calidad

Descripción: The system's suitability for user and process

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 25

Criterio:

Tipo: Calidad

Descripción: Services for establishment, operation and maintenance.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 15

Criterio:

Tipo: Precio

Descripción: Price

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 20

Criterio:

Tipo: Calidad

Descripción: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service/SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders.

Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 0

5.1.11. Pliegos de contratación

El acceso a determinados documentos de contratación está restringido

La información sobre los documentos restringidos está disponible en: <https://app.artifik.no/procurements/5030>

Canal de comunicación ad hoc:

Nombre: e-Tendering

5.1.12. Condiciones de la contratación pública

Condiciones de presentación:

Presentación electrónica: Obligatoria

Dirección para la presentación: <https://app.artifik.no/procurements/5030>

Lenguas en las que pueden presentarse las ofertas o solicitudes de participación: bokmål

Catálogo electrónico: No autorizada

Plazo de recepción de solicitudes de participación: 10/08/2026 07:00:00 (UTC+00:00) Hora de Europa Occidental, GMT

Condiciones del contrato:

La ejecución del contrato debe realizarse en el marco de programas de empleo protegido: No

Condiciones relativas a la ejecución del contrato: N/A

Facturación electrónica: Obligatoria

Se utilizarán pedidos electrónicos: sí

Se utilizará el pago electrónico: sí

Estructura financiera: N/A

5.1.15. Técnicas

Acuerdo marco:

Ningún acuerdo marco

Información sobre el sistema dinámico de adquisición:

Ningún sistema dinámico de adquisición

5.1.16. Información adicional, mediación y recurso

Organización encargada de los procedimientos de recurso: Gudbrandsdal tingrett

Organización que proporciona información adicional sobre el procedimiento de contratación: IKOMM AS

Organización que proporciona más información sobre los procedimientos de recurso: IKOMM AS

Organización que recibe solicitudes de participación: Artifikk AS

8. Organizaciones

8.1. ORG-0001

Denominación oficial: IKOMM AS

Número de registro: 991335846

Dirección postal: Fakkeltgården, Vormstuguvegen 40

Localidad: LILLEHAMMER

Código postal: 2624

Subdivisión del país (NUTS): Innlandet (NO020)

País: Noruega

Punto de contacto: Bernt Refsahl

Correo electrónico: post@ikomm.no

Teléfono: +47 61050605

Dirección de internet: <https://www.ikomm.no/>

Perfil de comprador: <https://www.ikomm.no/>

Funciones de esta organización:

Comprador

Organización que proporciona información adicional sobre el procedimiento de contratación

Organización que proporciona más información sobre los procedimientos de recurso

8.1. ORG-0002

Denominación oficial: Gudbrandsdal tingrett

Número de registro: 935364833

Dirección postal: Jul Pettersens gate 2

Localidad: Lillehammer

Código postal: 2615

Subdivisión del país (NUTS): Innlandet (NO020)

País: Noruega

Correo electrónico: gudbrandsdal.tingrett@domstol.no

Teléfono: +47 61022900

Dirección de internet: <https://www.domstol.no/no/domstoler/tingrett/gudbrandsdal-tingrett/>

Funciones de esta organización:

Organización encargada de los procedimientos de recurso

8.1. ORG-0003

Denominación oficial: Artifik AS

Número de registro: 925364967

Dirección postal: Stortingsgata 12

Localidad: Oslo

Código postal: 0161

Subdivisión del país (NUTS): Oslo (NO081)

País: Noruega

Correo electrónico: support@artifik.no

Dirección de internet: <https://artifik.no>

Funciones de esta organización:

Proveedor de servicios de contratación pública

Organización que recibe solicitudes de participación

Información del anuncio

Identificador/versión del anuncio: 926def3f-33ef-40fc-83fa-5fbf5fc2e686 - 01

Tipo de formulario: Licitación

Tipo de anuncio: Anuncio de contrato o de concesión. Régimen normal

Subtipo de anuncio: 16

Fecha de envío del anuncio: 29/06/2026 13:42:30 (UTC+00:00) Hora de Europa Occidental, GMT

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