

489972-2026 - Licitación

Noruega – Servicios de consultoría comercial y de gestión y servicios afines – Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

OJ S 134/2026 15/07/2026

Anuncio de contrato o de concesión. Régimen normal - Anuncio de cambios
Servicios

1. Comprador

1.1. Comprador

Denominación oficial: Ålesund kommune

Correo electrónico: jonette.valaas.skare@alesund.kommune.no

Naturaleza jurídica del comprador: Organismo de Derecho público bajo el control de una autoridad local

Actividad del poder adjudicador: Servicios públicos generales

2. Procedimiento

2.1. Procedimiento

Título: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Descripción: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Identificador del procedimiento: 91690aa5-8bbb-456e-94ab-a403904a9d12

Identificador interno: 26/490

Tipo de procedimiento: Abierto

El procedimiento está acelerado: no

2.1.1. Finalidad

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 79400000 Servicios de consultoría comercial y de gestión y servicios afines

Clasificación adicional (cpv): 48000000 Paquetes de software y sistemas de información, 72000000 Servicios TI: consultoría, desarrollo de software, Internet y apoyo, 72260000

Servicios relacionados con el software, 79000000 Servicios a empresas: legislación, mercadotecnia, asesoría, selección de personal, imprenta y seguridad, 79410000 Servicios de consultoría comercial y en gestión, 79414000 Servicios de consultoría en gestión de recursos humanos, 79420000 Servicios relacionados con la gestión

2.1.2. Lugar de ejecución

Subdivisión del país (NUTS): Møre og Romsdal (NO0A3)

País: Noruega

Información complementaria: Ålesund municipality.

2.1.4. Información general

Información complementaria: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

Base jurídica:

Directiva 2014/24/UE

2.1.6. Motivos de exclusión

Fuentes de los motivos de exclusión: Anuncio

Corrupción: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies?

Blanqueo de capitales o financiación del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participación en una organización delictiva: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Delitos de terrorismo o delitos ligados a las actividades terroristas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Trabajo infantil y otras formas de trata de seres humanos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Incumplimiento de obligaciones en materia de Derecho medioambiental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Incumplimiento de obligaciones en materia de Derecho laboral: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Incumplimiento de obligaciones en materia de Derecho social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Acuerdos con otros operadores económicos destinados a falsear la competencia: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Falta profesional grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Declaración falsa, ocultación de información, incapacidad de presentar los documentos exigidos u obtención de información confidencial del presente procedimiento: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflicto de intereses debido a su participación en el procedimiento de contratación: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Participación, directa o indirecta, en la preparación del presente procedimiento de contratación : Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Rescisión anticipada, imposición de daños y perjuicios u otras sanciones comparables: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Incumplimiento de la obligación de pago de cotizaciones a la seguridad social: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Incumplimiento de la obligación de pago de impuestos: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Las actividades empresariales han sido suspendidas: Has the tenderer's business conduct been stopped?

Quiebra: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Convenio con los acreedores: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Insolvencia: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Activos que están siendo administrados por un liquidador: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Situación análoga a la quiebra con arreglo al Derecho nacional: Is the tenderer in a similar situation in accordance with an equivalent procedure set in the national law? See the national law, the relevant notice or procurement documents.

5. Lote

5.1. Lote: LOT-0000

Título: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Descripción: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and

SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Identificador interno: 26/490

5.1.1. Finalidad

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 79400000 Servicios de consultoría comercial y de gestión y servicios afines

Clasificación adicional (cpv): 48000000 Paquetes de software y sistemas de información, 72000000 Servicios TI: consultoría, desarrollo de software, Internet y apoyo, 72260000 Servicios relacionados con el software, 79000000 Servicios a empresas: legislación, mercadotecnia, asesoría, selección de personal, imprenta y seguridad, 79410000 Servicios de consultoría comercial y en gestión, 79414000 Servicios de consultoría en gestión de recursos humanos, 79420000 Servicios relacionados con la gestión

Opciones:

Descripción de las opciones: NOTE: Regarding options for duration: different rules for different parts of the contract - see the tender documentation.

5.1.2. Lugar de ejecución

Subdivisión del país (NUTS): Møre og Romsdal (NO0A3)

País: Noruega

Información complementaria: Ålesund municipality.

5.1.3. Duración estimada

Duración: 2 Años

5.1.4. Renovación

Número máximo de renovaciones: 2

Más información sobre renovaciones: Renewal lenght is 12 months

5.1.6. Información general

Participación reservada:

La participación no está reservada.

Proyecto de contratación pública no financiado con fondos de la UE

La contratación pública está cubierta por el Acuerdo sobre Contratación Pública (ACP): sí
Esta contratación también es adecuada para las pequeñas y medianas empresas (pymes): sí

Información complementaria: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is

considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

5.1.9. Criterios de selección

Fuentes de los criterios de selección: Anuncio

Criterio: Inscripción en un registro profesional relevante

Descripción del criterio de selección: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014 /24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Criterio: Inscripción en un registro mercantil

Descripción del criterio de selección: The tenderer is registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Criterio: Autorización o pertenencia a una organización particular necesaria para contratos de servicios

Descripción del criterio de selección: Is it necessary to have specific authorisation from a particular organisation in order to provide the service in the tenderer's home country?

Criterio: Autorización o pertenencia a una organización particular necesaria para contratos de servicios

Descripción del criterio de selección: Is it necessary to have a particular membership in a particular organisation in order to provide the service in the tenderer's home country?

Criterio: Medidas para garantizar la calidad

Descripción del criterio de selección: For goods or services that are complicated or that in exceptional cases shall be used for a particular purpose: Will the tenderer allow checks of the tenderer's production capacity or technical capacity and, where necessary, of the survey and research facilities that the tenderer has at its disposal and of quality control measures? The inspections shall be undertaken by the contracting authority or the contracting authority can leave it to a competent public body in the country where the tenderer is established.

Criterio: Muestras, descripciones o fotografías sin certificación de autenticidad

Descripción del criterio de selección: Procurement of goods: The tenderer presents supplies that shall be delivered, requested samples, descriptions or photographs, which do not need to be accompanied by certificates that they are genuine.

Criterio: Muestras, descripciones o fotografías con certificación de autenticidad para contratos de suministro

Descripción del criterio de selección: When procurement of goods: If requested, the tenderer further declares that they will deliver the requested certificates that they are genuine.

Criterio: Certificados de institutos de control de calidad

Descripción del criterio de selección: Can tenderers submit the requested certificates issued by official bodies for quality control, and who can confirm that the goods, which are clearly identified by reference to technical specifications or standards, as determined in the notice or in the procurement documents, are in accordance with these?

Criterio: Certificados por organismos independientes sobre normas de aseguramiento de la calidad

Descripción del criterio de selección: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements?

Criterio: Certificados por organismos independientes sobre sistemas o normas de gestión ambiental

Descripción del criterio de selección: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards?

Criterio: Otros requisitos económicos o financieros

Descripción del criterio de selección: Requirement: Tenderers must have the financial capacity to fulfil the contract. Tenderers are required to be credit worthy, minimum A, in accordance with Dun & Bradstreet's service. RiskGuardian Suite, or have the financial capacity to execute the contract based on the contracting authority's judgement. Documentation requirement: The Contracting Authority will carry out an assessment of the tenderer's finances through the RiskGuardian Suite (RGS).

Criterio: Otros requisitos económicos o financieros

Descripción del criterio de selección: This requirement only applies to Norwegian tenderers. Requirement: Tenderers must have their tax, payroll tax and VAT in accordance with the legal provisions and the tenderer shall not have significant arrears. Any arrears or other irregularities must be justified. Documentation requirement: Documented by presenting the certificate "Information on taxes and duties". The certificate shall be of the type "RF-1507" and not "RF-1316". Tenderers can order such a certificate from the Norwegian Tax Administration on behalf of their activities. The tax certificate must not be older than six months calculated from the deadline for receipt of tenders.

Criterio: Referencias sobre servicios específicos

Descripción del criterio de selección: Requirement: Tenderers, or employees at the tenderer are required to have experience from at least two assignments in the last three years, with a transferable value to this contract. This means the delivery of process support and system tools for the prevention and reduction of sick leave. Documentation requirement: Completed annex "The Tenderer's experience" or other document with equivalent information. If another document is used, the response shall be on maximum 1 A4 page. The response shall not include a cover page or table of contents. Any pages after page 1 will not be considered. Any links etc. in the reply will not be considered.

5.1.10. Criterios de adjudicación

Criterio:

Tipo: Precio

Nombre: Price

Descripción: Tenderers shall fill in the attached price form in their cost calculations and submit it as an annex to the tender in Excel format. All fields in the attached price form marked with yellow shall be completed. Missing the price fields can cause difficulties in assessing the tender and the tender can then be rejected. See further information in the tender documentation.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 40

Criterio:

Tipo: Calidad

Nombre: Quality

Descripción: Tenderers are asked to describe the offered process and system in order to achieve the municipality's objective of the procurement, for the prevention and reduction of sick leave. See further information in the tender documentation.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 60

5.1.11. Pliegos de contratación

Plazo para solicitar información complementaria: 02/08/2026 22:00:00 (UTC+00:00) Hora de Europa Occidental, GMT

Dirección de los pliegos de contratación: <https://tendsign.com/doc.aspx?MeFormsNoticeld=94784>

5.1.12. Condiciones de la contratación pública

Condiciones de presentación:

Presentación electrónica: Obligatoria

Dirección para la presentación: <https://tendsign.com/doc.aspx?MeFormsNoticeld=94784&GoTo=Tender>

Lenguas en las que pueden presentarse las ofertas o solicitudes de participación: noruego

Catálogo electrónico: Permitida

Variantes: No autorizada

Los licitadores pueden presentar más de una oferta: Permitida

Plazo de recepción de ofertas: 11/08/2026 10:00:58 (UTC+00:00) Hora de Europa Occidental, GMT

Duración durante la cual la oferta debe permanecer válida: 89 Días

Información sobre la apertura pública:

Fecha de apertura: 11/08/2026 10:05:00 (UTC+00:00) Hora de Europa Occidental, GMT

Condiciones del contrato:

La ejecución del contrato debe realizarse en el marco de programas de empleo protegido: No

Facturación electrónica: Obligatoria

Se utilizarán pedidos electrónicos: sí

Se utilizará el pago electrónico: sí

5.1.15. Técnicas

Acuerdo marco:

Acuerdo marco sin convocatoria de nueva licitación

Número máximo de participantes: 1

Información sobre el sistema dinámico de adquisición:

Ningún sistema dinámico de adquisición

5.1.16. Información adicional, mediación y recurso

Organización encargada de los procedimientos de recurso: Sunnmøre tingrett

Información sobre los plazos de revisión: In accordance with the current regulations.

8. Organizaciones

8.1. ORG-0001

Denominación oficial: Ålesund kommune
Número de registro: 929911709
Departamento: Innkjøp
Dirección postal: Keiser Wilhelms gate 11
Localidad: Ålesund
Código postal: 6003
Subdivisión del país (NUTS): Møre og Romsdal (NO0A3)
País: Noruega
Punto de contacto: Jonette Valaas Skare
Correo electrónico: jonette.valaas.skare@alesund.kommune.no
Teléfono: +4770162000
Funciones de esta organización:
Comprador

8.1. ORG-0002

Denominación oficial: Sunnmøre tingrett
Número de registro: 935365201
Dirección postal: Postboks 1354 Sentrum
Localidad: Ålesund
Código postal: 6001
Subdivisión del país (NUTS): Møre og Romsdal (NO0A3)
País: Noruega
Correo electrónico: sunnmore.tingrett@domstol.no
Teléfono: 70 33 47 00
Dirección de internet: <https://www.domstol.no/no/domstoler/tingrett/sunnmore-tingrett/>
Funciones de esta organización:
Organización encargada de los procedimientos de recurso

10. Modificación

Versión del anuncio anterior que debe modificarse

:

45a4b43e-7a06-401f-9a40-89d0fc3750ef-01

Principal motivo de la modificación

:

Información actualizada

Descripción

:

The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

10.1. Modificación

Identificador de sección: LOT-0000

Descripción de las modificaciones: The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

Información del anuncio

Identificador/versión del anuncio: ce5f7ce4-a269-4f06-89fb-a2215945985b - 01

Tipo de formulario: Licitación

Tipo de anuncio: Anuncio de contrato o de concesión. Régimen normal

Subtipo de anuncio: 16

Fecha de envío del anuncio: 14/07/2026 07:47:42 (UTC+00:00) Hora de Europa Occidental, GMT

Anuncio: fecha de envío (por parte del eSender): 14/07/2026 08:01:12 (UTC+00:00) Hora de Europa Occidental, GMT

Lenguas en las que este anuncio está disponible oficialmente: inglés

Número de publicación del anuncio: 489972-2026

Número de la edición del DO S: 134/2026

Fecha de publicación: 15/07/2026