

495447-2026 - Licitación

Alemania – Servicios a empresas: legislación, mercadotecnia, asesoría, selección de personal, imprenta y seguridad – 10011637- Technical Assistance for Improved Subnational Service Delivery and Decentralisation Reform - Cambodia

OJ S 136/2026 17/07/2026

**Anuncio de contrato o de concesión. Régimen normal - Anuncio de cambios
Servicios**

1. Comprador

1.1. Comprador

Denominación oficial: Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

Correo electrónico: giz.ausschreibungen@fgvw.de

Naturaleza jurídica del comprador: Empresa pública bajo el control de una autoridad estatal

Actividad del poder adjudicador: Servicios públicos generales

2. Procedimiento

2.1. Procedimiento

Título: 10011637- Technical Assistance for Improved Subnational Service Delivery and Decentralisation Reform - Cambodia

Descripción: The contract concerns the provision and management of technical assistance services to support the implementation of the programme "Improved Service Delivery for Citizens in Cambodia II (ISD II)", a multi-donor initiative jointly financed by Germany, Switzerland and Luxembourg. The overall objective of ISD II is to improve inclusive, climate-sensitive and digital public service delivery at District and Municipal level (DMs) in selected provinces of Cambodia, in the context of the National Programme for Sub-National Democratic Development (NP-2). Under Cambodia's NP-2, numerous functions have been transferred to subnational administrations. Despite progress, significant implementation gaps remain in operational service delivery, planning and budgeting, accountability mechanisms, and the legal and financial framework conditions. Additional challenges include gender inequality, limited participation of disadvantaged groups, climate risks, digital transformation gaps, and pressures resulting from border-related tensions and internal displacement. ISD II follows a systemic, multi-level approach and works with 18 competitively selected "champion DMs" in four partner provinces. The programme combines operational improvements in selected administrative and sector services (e.g. waste management, small-scale irrigation, social services) with institutional strengthening in organisational development, local planning and budgeting, and leadership. Furthermore, the programme strengthens participation and social accountability mechanisms, promotes peer-learning and knowledge exchange among DMs, and supports the development of improved legal, financial and strategic framework conditions at national level. Evidence generated at local level will inform national reform processes in a bottom-up manner. The project is structured around five interlinked programme outputs: - Output 1: Improved operational capacity of selected DMs for inclusive, climate-sensitive and digital delivery of administrative and selected sector services (e.g. optimisation and digitalisation of One Window Service Offices, development of service improvement plans, implementation of demonstration measures). - Output 2: Strengthened institutional capacities of selected DMs to perform steering and management functions, including organisational development, planning and budgeting systems, gender-responsive human resource management and leadership

strengthening. - Output 3: Strengthened mechanisms for meaningful citizen participation and accountability in service provision at DM level, including improvement of participation and social accountability frameworks at local and national levels. - Output 4: Improved access of DM practitioners to relevant knowledge, peer-learning and institutionalised training formats to support sustainable service delivery and scaling of tested approaches. - Output 5: Improved legal, financial and strategic framework conditions for inclusive, climate-sensitive and digital service provision through technical advisory support to national partner institutions and structured multi-level dialogue processes. Cross-cutting principles include gender equality, the Leave No One Behind (LNOB) principle, climate sensitivity, digitalisation ("Digital by Default"), and conflict sensitivity ("Do No Harm"). By combining pilot implementation, scaling mechanisms and structured policy dialogue, ISD II aims to contribute sustainably to improved subnational governance and enhanced access of the population to quality public services.?

Identificador del procedimiento: 793cdd58-bec0-4152-ab6a-c841da7d6d95

Identificador interno: 10011637

Tipo de procedimiento: Abierto

El procedimiento está acelerado: no

2.1.1. Finalidad

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 79000000 Servicios a empresas: legislación, mercadotecnia, asesoría, selección de personal, imprenta y seguridad

2.1.2. Lugar de ejecución

País: Camboya

En cualquier parte de un país dado

2.1.4. Información general

Información complementaria: #Bekanntmachungs-ID: CXTRY6YTWKT9GX8# All communication takes place in English via communication tool in the project area of the procurement portal.

Base jurídica:

Directiva 2014/24/UE

vgv -

2.1.6. Motivos de exclusión

Fuentes de los motivos de exclusión: Anuncio

Incumplimiento de obligaciones basadas en motivos de exclusión puramente nacionales: In accordance with §§ 123,124 GWB, § 22 LkSG

5. Lote

5.1. Lote: LOT-0001

Título: 10011637- Technical Assistance for Improved Subnational Service Delivery and Decentralisation Reform - Cambodia

Descripción: The contractor shall provide flexible, demand-driven technical assistance services to support the implementation of the programme "Improved Service Delivery for Citizens in Cambodia II (ISD II)" during the project's implementation period. Services will be delivered through the mobilisation and management of predominantly short-term national and international experts as well as one senior international long-term advisor. Assignments will be agreed with GIZ under a defined mobilisation procedure and aligned with the programme's annual operational planning. The scope of services is structured along the following indicative

work packages aligned to the output structure of ISD II: WP1.1 - OWSO Service Innovations Provision of technical advisory services to assess, modernise and introduce innovations in One Window Service Office (OWSO) service delivery processes. This includes process diagnostics, development and piloting of digital and administrative innovations (e.g. workflow optimisation, digital tools, mobile services), change management support, and documentation of lessons learned for scaling. WP1.2 - Service Improvement Planning and Demonstration Projects Advisory support to selected Districts and Municipalities (DMs) for the development, endorsement and implementation of participatory, evidence-based and climate-sensitive service improvement plans in selected sectors (e.g. waste management, irrigation, social services). This includes design and implementation support for demonstration measures and documentation of results for replication. WP2.1 - Organisational and HR Strengthening Technical and process advisory services to strengthen organisational structures, internal processes, leadership and human resource management of selected DMs. This includes organisational diagnostics, implementation of improvement measures, gender-responsive HR approaches, and support to women's leadership. WP2.2 - Planning and Budgeting Strengthening Advisory support to improve planning and budgeting systems of DMs, including participatory and climate-sensitive investment planning, alignment between medium-term and annual budgets, and development and application of practical planning and budgeting tools. WP3.1 - National Participation and Social Accountability Frameworks Provision of technical and strategic advisory services to national partner institutions (e.g. NCDD-S, Ministry of Interior) to strengthen legal, regulatory and institutional frameworks for participation and accountability at DM level. This includes analysis of existing mechanisms, development of reform proposals, and facilitation of consultations. WP3.2 - DM-Level Participation and Accountability Operational advisory support to DMs and relevant stakeholders to strengthen the application of participation and accountability mechanisms in service delivery and planning processes. This may include methodological support to civil society organisations and piloting of integrated accountability workflows, including digital formats where appropriate. WP4.1 - Peer-Learning Networks Technical and process advisory services to establish and institutionalise intra- and inter-provincial peer-learning networks among DMs. This includes design and facilitation of exchange formats, documentation of good practices, and development of scaling products. WP4.2 - Institutionalised Training and E-Learning Support to training institutions (e.g. National School of Local Administration - NASLA) to develop, pilot and institutionalise structured, needs-based training and e-learning formats aligned with lessons generated under ISD II. WP5.1 - Strategic and Legal Reform Advice (NP-2) Provision of technical advice to national partner institutions (e.g. NCDD-S, Ministry of Interior, Ministry of Economy and Finance) on selected implementation issues related to decentralization reform, including fiscal decentralization, non-tax revenues, and regulatory or policy adjustments. WP5.2 - Multi-Level Dialogue and Policy Uptake Technical and procedural support to structure and facilitate multi-level dialogue processes between subnational and national stakeholders. This includes systematisation of evidence from implementation, development of policy briefs and proposals, and documentation of follow-up actions. WP0 - Project Implementation Support (Cross-Cutting) Provision of cross-cutting support services to ensure effective implementation of ISD II. This includes i) Support to the operationalisation of monitoring and evaluation systems; ii) Facilitation and moderation of workshops and coordination meetings; iii) Organisational development and team support measures; iv) Quality assurance and support to results-based reporting; v) Flexible and timely mobilisation and management of short-term experts. The list of work packages is indicative and may be adjusted in line with programme needs. The contractor shall ensure: - High-quality expert selection and management; - High degree of flexibility and adaptability - Integration of cross-cutting principles (gender equality, Leave No One Behind, climate sensitivity, digitalisation, conflict sensitivity); - Effective

coordination with GIZ and partner institutions; - Results-based monitoring and reporting in line with contractual requirements.

Identificador interno: 10011637

5.1.1. Finalidad

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 79000000 Servicios a empresas: legislación, mercadotecnia, asesoría, selección de personal, imprenta y seguridad

Opciones:

Descripción de las opciones: GIZ may optionally commission contract amendments and/or increases based on the criteria in the tender documents to the successful bidder of this tender. For details, please see the terms of reference.

5.1.2. Lugar de ejecución

País: Camboya

En cualquier parte de un país dado

5.1.3. Duración estimada

Duración: 39 Meses

5.1.4. Renovación

Número máximo de renovaciones: 2

Más información sobre renovaciones: GIZ may optionally commission contract amendments and/or increases based on the criteria in the tender documents to the successful bidder of this tender. For details, please see the terms of reference.

5.1.6. Información general

Participación reservada:

La participación no está reservada.

Deben indicarse los nombres y las cualificaciones profesionales del personal encargado de ejecutar el contrato: Requisito en oferta

Proyecto de contratación pública no financiado con fondos de la UE

La contratación pública está cubierta por el Acuerdo sobre Contratación Pública (ACP): sí

Esta contratación también es adecuada para las pequeñas y medianas empresas (pymes): sí

Información complementaria: #Besonders auch geeignet für:selbst#

5.1.7. Contratación estratégica

Objetivo de la contratación estratégica: Reducción de los impactos ambientales

Descripción: Reference is made to the Terms of reference (ToRs), especially 2.5.

Objetivo de la contratación estratégica: Cumplimiento de objetivos sociales

Descripción: Reference is made to the Terms of reference (ToRs), especially 2.5 and 3.3.4.

Enfoque para reducir el impacto ambiental: Mitigación del cambio climático

Objetivo social promovido: Igualdad étnica, Igualdad de género, Condiciones de trabajo justas

5.1.9. Criterios de selección

Fuentes de los criterios de selección: Anuncio

Criterio: Otros requisitos económicos o financieros

Descripción del criterio de selección: EN-A1: Principles for the execution of orders (Mit dem Angebot; Mittels Eigenerklärung): The eligibility criteria are not from the same category as stipulated above, as there is no suitable category. 1. Self-declaration: name of company and address, tax ID, registration and commercial register number or equivalent register in accordance with the legal provisions of the country of origin. 2. No grounds for exclusion

pursuant to § 123, § 124 GWB, § 22 LkSG, EU-Russia sanctions, 3. Declaration of bidding consortium and/or declaration of Eligibility through reliance upon the capacities of other entities and or sub-contractors (if applicable) (if applicable)

Criterio: Referencias sobre servicios específicos

Descripción del criterio de selección: EN-B1: Technical and professional ability (Mit dem Angebot; Mittels Eigenerklärung): 1. The technical assessment is only based on reference projects with a minimum commission value of 500,000 EUR (net). 2. At least 5 reference projects in the technical field "local governance and municipal service delivery reform" and thereof at least 1 reference projects in the region South-Eastern Asia n the above-metioned technical field (local governance and municipal service delivery reform) in the last 36 months.

Criterio: Volumen de negocios anual medio

Descripción del criterio de selección: EN-C1: Economic and financial standing (Mit dem Angebot; Mittels Eigenerklärung): Average annual turnover for the last three years (last-but-four financial year can be included in case of tenders held within 6 months of end of last financial year), at least: 5 millions EUR (net).

Criterio: Media anual de personal

Descripción del criterio de selección: EN-B2: Technical and professional ability (Mit dem Angebot; Mittels Eigenerklärung): Average number of employees and managers in the last three calendar years, at least 20 persons.

5.1.11. Pliegos de contratación

Lenguas en las que los pliegos de contratación están disponibles oficialmente: inglés

Plazo para solicitar información complementaria: 07/08/2026 23:59:59 (UTC+02:00) Hora de Europa Oriental, hora de verano de Europa Central

Dirección de los pliegos de contratación: <https://ausschreibungen.giz.de/Satellite/notice/CXTRYY6YTWKT9GX8/documents>

Canal de comunicación ad hoc:

Dirección web: <https://ausschreibungen.giz.de/Satellite/notice/CXTRYY6YTWKT9GX8>

5.1.12. Condiciones de la contratación pública

Condiciones de presentación:

Presentación electrónica: Obligatoria

Dirección para la presentación: <https://ausschreibungen.giz.de/Satellite/notice/CXTRYY6YTWKT9GX8>

Lenguas en las que pueden presentarse las ofertas o solicitudes de participación: inglés

Catálogo electrónico: No autorizada

Variantes: No autorizada

Los licitadores pueden presentar más de una oferta: No autorizada

Descripción de la garantía financiera: An advance payment guarantee may be required

Plazo de recepción de ofertas: 18/08/2026 12:00:00 (UTC+02:00) Hora de Europa Oriental, hora de verano de Europa Central

Duración durante la cual la oferta debe permanecer válida: 135 Días

Información que puede completarse finalizado el plazo de presentación:

A discreción del comprador, podrán presentarse posteriormente todos los documentos relacionados con el licitador que falten.

Información complementaria: GIZ asks the applicant or bidder to submit, complete or correct documents, within the framework laid down by law.

Condiciones del contrato:

La ejecución del contrato debe realizarse en el marco de programas de empleo protegido: No
Condiciones relativas a la ejecución del contrato: The execution conditions result from the information given in the contract notice and the tender documents. The contractor must comply with the Federal Tariff Act (BTTG).

Facturación electrónica: Obligatoria

Se utilizarán pedidos electrónicos: sí

Se utilizará el pago electrónico: sí

5.1.15. Técnicas**Acuerdo marco:**

Ningún acuerdo marco

Información sobre el sistema dinámico de adquisición:

Ningún sistema dinámico de adquisición

5.1.16. Información adicional, mediación y recurso

Organización encargada de los procedimientos de recurso: Vergabekammern des Bundes
Información sobre los plazos de revisión: According to Article 160, Section 3 of the German Act Against Restraint of Competition (GWB), application for review is not permissible insofar as 1. the applicant has identified the claimed infringement of the procurement rules before submitting the application for review and has not submitted a complaint to the contracting authority within a period of 10 calendar days; the expiry of the period pursuant to Article 134, Section 2 remains unaffected, 2. complaints of infringements of procurement rules that are evident in the tender notice are not submitted to the contracting authority at the latest by the expiry of the deadline for the application or by the deadline for the submission of bids, specified in the tender notice. 3. complaints of infringements of procurement rules that first become evident in the tender documents are not submitted to the contracting authority at the latest by the expiry of the deadline for application or by the deadline for the submission of bids, 4. more than 15 calendar days have expired since receipt of notification from the contracting authority that it is unwilling to redress the complaint. Sentence 1 does not apply in the case of an application to determine the invalidity of the contract in accordance with Article 135, Section 1 (2). Article 134, Section 1, Sentence 2 remains unaffected.

Organización que proporciona información adicional sobre el procedimiento de contratación: Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

Organización que recibe solicitudes de participación: Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

8. Organizaciones**8.1. ORG-0001**

Denominación oficial: Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

Número de registro: 993-80072-52

Dirección postal: Dag-Hammarskjöld-Weg 1 - 5

Localidad: Eschborn

Código postal: 65760

Subdivisión del país (NUTS): Main-Taunus-Kreis (DE71A)

País: Alemania

Punto de contacto: Friedrich Graf von Westphalen & Partner mbB Rechtsanwälte

Correo electrónico: giz.ausschreibungen@fgvw.de

Teléfono: +49 69719189012

Dirección de internet: <https://www.giz.de>

Funciones de esta organización:

Comprador

Organización que proporciona información adicional sobre el procedimiento de contratación

Organización que recibe solicitudes de participación

8.1. ORG-0002

Denominación oficial: Vergabekammern des Bundes

Número de registro: 022894990

Dirección postal: Kaiser-Friedrich-Straße 16

Localidad: Bonn

Código postal: 53113

Subdivisión del país (NUTS): Bonn, Kreisfreie Stadt (DEA22)

País: Alemania

Correo electrónico: vk@bundeskartellamt.bund.de

Teléfono: +49 2289499-0

Fax: +49 2289499-163

Dirección de internet: <https://www.bundeskartellamt.de>

Funciones de esta organización:

Organización encargada de los procedimientos de recurso

8.1. ORG-0003

Denominación oficial: Datenservice Öffentlicher Einkauf (in Verantwortung des Beschaffungsamts des BMI)

Número de registro: 0204:994-DOEVD-83

Localidad: Bonn

Código postal: 53119

Subdivisión del país (NUTS): Bonn, Kreisfreie Stadt (DEA22)

País: Alemania

Correo electrónico: noreply.esender_hub@bescha.bund.de

Teléfono: +49228996100

Funciones de esta organización:

TED eSender

10. Modificación

Versión del anuncio anterior que debe modificarse

:

2d03d2aa-9bb8-4a08-b69c-4342e45aae35-01

Principal motivo de la modificación

:

Información disponible ahora

Descripción

:

The requirement for regional references in South Eastern Asia is reduced from three (3) to one (1). Accordingly, at least one of the five references must be from South Eastern Asia; the remaining references may be from any region worldwide.

10.1. Modificación

Identificador de sección: PROCEDURE

Descripción de las modificaciones: The requirement for regional references in South Eastern Asia is reduced from three (3) to one (1). Accordingly, at least one of the five references must be from South Eastern Asia; the remaining references may be from any region worldwide.
Los pliegos de contratación se modificaron el: 16/07/2026

Información del anuncio

Identificador/versión del anuncio: c40dddb8-2ded-4c7c-bf91-1c84d074ba33 - 01

Tipo de formulario: Licitación

Tipo de anuncio: Anuncio de contrato o de concesión. Régimen normal

Subtipo de anuncio: 16

Fecha de envío del anuncio: 16/07/2026 11:54:12 (UTC+02:00) Hora de Europa Oriental, hora de verano de Europa Central

Lenguas en las que este anuncio está disponible oficialmente: inglés

Número de publicación del anuncio: 495447-2026

Número de la edición del DO S: 136/2026

Fecha de publicación: 17/07/2026