

502088-2026 - Licitación

Noruega – Servicios de desarrollo de software personalizado – Administrative system for the child protection service.

OJ S 138/2026 21/07/2026

Anuncio de contrato o de concesión. Régimen normal

Servicios

1. Comprador

1.1. Comprador

Denominación oficial: HALDEN KOMMUNE

Correo electrónico: helge.stolan@halden.kommune.no

Naturaleza jurídica del comprador: Organismo de Derecho público bajo el control de una autoridad local

Actividad del poder adjudicador: Servicios públicos generales

2. Procedimiento

2.1. Procedimiento

Título: Administrative system for the child protection service.

Descripción: The aim is to procure a system that safeguards the entire value chain within the child protection service. The software shall safeguard all communication and case handling between the parties in one case.

Identificador del procedimiento: 5186659e-1801-4774-8816-8f47acd0e222

Identificador interno: 2026/3663

Tipo de procedimiento: Abierto

El procedimiento está acelerado: no

Principales características del procedimiento: The aim of the procurement is to get: -

Facilitated for digital interaction with users in secure channels.- Optimized, coordinated and simplified administration of the child protection service - Have their own archive core or an integration to Documaster- Streamlined work through the most modern system that we believe provides the best user dialogue.- Simplifying work tasks by, among other things, reusing data.- Children are registered once during the procedure. The registration of the child's name etc. shall be obtained from DSF. A system that fulfils all requirements and laws when archiving all types of documents regardless of degree of sensitivity must also be registered manually. The list is not exhaustive. We want an innovative supplier who will develop the system in the future. See the attached competition documents for detailed information.

2.1.1. Finalidad

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 72230000 Servicios de desarrollo de software personalizado

Clasificación adicional (cpv): 48311100 Sistema de gestión de documentos, 48333000

Paquetes de software de gestión de contactos, 48510000 Paquetes de software de

comunicación, 72200000 Servicios de programación de software y de consultoría, 72211000

Servicios de programación de sistemas y software de usuario, 72268000 Servicios de suministro de software

2.1.2. Lugar de ejecución

Subdivisión del país (NUTS): Østfold (NO083)

2.1.3. Valor

Valor estimado, IVA excluido: 3 200 000,00 NOK

2.1.4. Información general

Base jurídica:

Directiva 2014/24/UE

Anskaffelsesforskriften - Facilitate digital interaction with the users in secure channels. Optimised, co-ordinated and simplified administration of the Child Protection Service. A system that fulfils all requirements and laws for archiving all types of documents regardless of degree of sensitivity. The list is not exhaustive. We want an innovative supplier who will develop the system in the future.

2.1.6. Motivos de exclusión

Fuentes de los motivos de exclusión: Anuncio

Corrupción: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Blanqueo de capitales o financiación del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Participación en una organización delictiva: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Delitos de terrorismo o delitos ligados a las actividades terroristas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Trabajo infantil y otras formas de trata de seres humanos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Incumplimiento de obligaciones en materia de Derecho medioambiental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Incumplimiento de obligaciones en materia de Derecho laboral: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Incumplimiento de obligaciones en materia de Derecho social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Acuerdos con otros operadores económicos destinados a falsear la competencia: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Falta profesional grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Declaración falsa, ocultación de información, incapacidad de presentar los documentos exigidos u obtención de información confidencial del presente procedimiento: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflicto de intereses debido a su participación en el procedimiento de contratación: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Participación, directa o indirecta, en la preparación del presente procedimiento de contratación : Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Rescisión anticipada, imposición de daños y perjuicios u otras sanciones comparables: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Incumplimiento de obligaciones basadas en motivos de exclusión puramente nacionales: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Incumplimiento de la obligación de pago de cotizaciones a la seguridad social: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Incumplimiento de la obligación de pago de impuestos: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Las actividades empresariales han sido suspendidas: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Quiebra: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Convenio con los acreedores: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvencia: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Activos que están siendo administrados por un liquidador: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Situación análoga a la quiebra con arreglo al Derecho nacional: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lote

5.1. Lote: LOT-0000

Título: Administrative system for the child protection service.

Descripción: The aim is to procure a system that safeguards the entire value chain within the child protection service. The software shall safeguard all communication and case handling between the parties in one case.

Identificador interno: 2026/3663

5.1.1. Finalidad

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 72230000 Servicios de desarrollo de software personalizado

Clasificación adicional (cpv): 48311100 Sistema de gestión de documentos, 48333000

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comunicación, 72200000 Servicios de programación de software y de consultoría, 72211000

Servicios de programación de sistemas y software de usuario, 72268000 Servicios de suministro de software

5.1.2. Lugar de ejecución

Subdivisión del país (NUTS): Østfold (NO083)

País: Noruega

5.1.3. Duración estimada

Duración: 48 Meses

5.1.5. Valor

Valor estimado, IVA excluido: 3 200 000,00 NOK

5.1.6. Información general

Participación reservada:

La participación no está reservada.

Deben indicarse los nombres y las cualificaciones profesionales del personal encargado de ejecutar el contrato: Requisito en oferta

Proyecto de contratación pública no financiado con fondos de la UE

La contratación pública está cubierta por el Acuerdo sobre Contratación Pública (ACP): no

5.1.9. Criterios de selección

Fuentes de los criterios de selección: Documento de contratación

5.1.11. Pliegos de contratación

Lenguas en las que los pliegos de contratación están disponibles oficialmente: noruego

Plazo para solicitar información complementaria: 21/08/2026 10:00:00 (UTC+00:00) Hora de Europa Occidental, GMT

Dirección de los pliegos de contratación: <https://permalink.mercell.com/283784436.aspx>

5.1.12. Condiciones de la contratación pública

Condiciones de presentación:

Presentación electrónica: Obligatoria

Dirección para la presentación: <https://permalink.mercell.com/283784436.aspx>

Lenguas en las que pueden presentarse las ofertas o solicitudes de participación: noruego

Catálogo electrónico: Permitida

Son necesarios el sello o la firma electrónicos avanzados o cualificados [como se definen en el Reglamento (UE) nº 910/2014]

Variantes: No autorizada

Los licitadores pueden presentar más de una oferta: No autorizada
Plazo de recepción de ofertas: 28/08/2026 10:00:00 (UTC+00:00) Hora de Europa Occidental, GMT

Duración durante la cual la oferta debe permanecer válida: 3 Meses

Información que puede completarse finalizado el plazo de presentación:

A discreción del comprador, podrán presentarse posteriormente algunos de los documentos relacionados con el licitador que falten.

Información complementaria: Only documents related to qualification and no documents that can strengthen the tenderer's tender offer.

Información sobre la apertura pública:

Fecha de apertura: 28/08/2026 10:00:00 (UTC+00:00) Hora de Europa Occidental, GMT

Condiciones del contrato:

La ejecución del contrato debe realizarse en el marco de programas de empleo protegido: No

Es necesario un acuerdo de confidencialidad: no

Facturación electrónica: Obligatoria

Se utilizarán pedidos electrónicos: no

Se utilizará el pago electrónico: sí

5.1.15. Técnicas

Acuerdo marco:

Ningún acuerdo marco

Información sobre el sistema dinámico de adquisición:

Ningún sistema dinámico de adquisición

5.1.16. Información adicional, mediación y recurso

Organización de mediación: Søndre Østfold Tingrett

Organización encargada de los procedimientos de recurso: Søndre Østfold Tingrett

Información sobre los plazos de revisión: 10 day waiting period after award of contract.

Organización que proporciona más información sobre los procedimientos de recurso: Søndre Østfold Tingrett

Organización que recibe solicitudes de participación: HALDEN KOMMUNE

Organización que tramita ofertas: HALDEN KOMMUNE

8. Organizaciones

8.1. ORG-0001

Denominación oficial: HALDEN KOMMUNE

Número de registro: 959159092

Dirección postal: Storgata 8

Localidad: HALDEN

Código postal: 1771

Subdivisión del país (NUTS): Østfold (NO083)

País: Noruega

Punto de contacto: Helge Stølan

Correo electrónico: helge.stolan@halden.kommune.no

Teléfono: +47 69174500

Fax: +47 69180058

Dirección de internet: <http://www.halden.kommune.no>

Funciones de esta organización:

Comprador

Organización que recibe solicitudes de participación
Organización que tramita ofertas

8.1. **ORG-0002**

Denominación oficial: Søndre Østfold Tingrett
Número de registro: 926 722 808
Departamento: Rettssted Halden
Dirección postal: Borgergata 10
Localidad: Halden
Código postal: 1767
Subdivisión del país (NUTS): Østfold (NO083)
País: Noruega
Punto de contacto: Helge Stølan
Correo electrónico: helge.stolan@halden.kommune.no
Teléfono: +47 69174500
Fax: +47 69180058
Dirección de internet: <http://www.halden.kommune.no>

Funciones de esta organización:

Organización encargada de los procedimientos de recurso
Organización que proporciona más información sobre los procedimientos de recurso
Organización de mediación

Información del anuncio

Identificador/versión del anuncio: 6126a254-0303-4001-a840-60d182fd27b8 - 01
Tipo de formulario: Licitación
Tipo de anuncio: Anuncio de contrato o de concesión. Régimen normal
Subtipo de anuncio: 16
Fecha de envío del anuncio: 20/07/2026 08:03:21 (UTC+00:00) Hora de Europa Occidental, GMT
Anuncio: fecha de envío (por parte del eSender): 20/07/2026 08:17:28 (UTC+00:00) Hora de Europa Occidental, GMT
Lenguas en las que este anuncio está disponible oficialmente: inglés
Número de publicación del anuncio: 502088-2026
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Fecha de publicación: 21/07/2026