

594355-2026 - Licitación

Noruega – Servicios de salud y asistencia social – EL-26-07 Framework agreement for temporary staff for Elverum municipality.

OJ S 166/2026 28/08/2026

Anuncio de contrato. Régimen simplificado

Servicios

1. Comprador

1.1. Comprador

Denominación oficial: Elverum kommune

Correo electrónico: postmottak@elverum.kommune.no

Naturaleza jurídica del comprador: Organismo de Derecho público bajo el control de una autoridad local

Actividad del poder adjudicador: Servicios públicos generales

2. Procedimiento

2.1. Procedimiento

Título: EL-26-07 Framework agreement for temporary staff for Elverum municipality.

Descripción: Purpose and scope Elverum municipality intends to enter into a framework agreement for temporary staff services within municipal health and care services. The contract includes, among other things: Doctors for use in institutions/nursing homes, health centres, family doctor's offices and emergency doctor surgeries. Nurse emergency doctor surgery Nurses and health care workers for use in institutions/nursing homes, home based services and the emergency doctor surgery. The objective of the procurement is to ensure reliable operation of the municipality's statutory health and care services by covering the need for qualified personnel in connection with absence and capacity challenges. The contract shall contribute to the municipality always having access to available and competent temporary staff who can carry out the assignments in accordance with applicable requirements for quality, patient safety and professional prudence. The framework agreement shall be able to be used by all relevant entities within the health and welfare sector in the municipality that have a need for external temporary staff. The need for temporary staff services will vary and can occur both in connection with planned leave, such as holidays and leave and for unforeseen events or increased activity. The assignments can be both shorter and longer and the need will typically be greatest during holiday periods, public holidays and weekends. The tenderer is required to have sufficient capacity and access to qualified personnel to be able to cover the contracting authority's needs when this occurs. The delivery shall be of high quality and it shall fulfil the current requirements in legislation and agreements, including working environment legislation and relevant tariff provisions. Tenderers shall actively use their competence and experience to ensure good execution of the delivery and contribute to achieving the objective of the framework agreement. Call-off mechanism The following call-off mechanisms will be used when ordering the framework agreement: If there is a need for temporary staff(s) contacted first supplier A. If tenderer A cannot deliver within the deadline stated in the order, the request goes to supplier B on the same terms. If supplier B is unable to deliver, the enquiry will go to supplier C. It is a prerequisite that supplier A has the capacity to deliver in most cases,

especially when it comes to planned call-offs. If a tenderer is not able to deliver, it is obligated to state this, without undue delay. The assignment will then proceed to the next tenderer in prioritised order.

Identificador del procedimiento: 7c523aa0-e765-44b6-b75b-56fe812c87d6

Identificador interno: cmr1rwl6y000004k0smf2k45a

Tipo de procedimiento: Abierto

Principales características del procedimiento: All interested suppliers can submit tender offers through Hyrr. The competition does not have a prequalification phase. The tenders will be evaluated directly, and dialogues or negotiations will not be allowed beyond minor clarifications and corrections of the tenders. Tenderers are strongly encouraged to follow the instructions given in this tender documentation with annexes and possibly ask questions about uncertainties in the communication module in Hyrr.

2.1.1. Finalidad

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 85000000 Servicios de salud y asistencia social

Clasificación adicional (cpv): 79625000 Servicios de suministro de personal médico, 85323000

Servicio municipal de salud, 79624000 Servicios de suministro de personal de enfermería, 85141000 Servicios prestados por personal médico, 85100000 Servicios de salud, 85300000 Servicios de asistencia social y servicios conexos, 79620000 Servicios de suministro de personal, incluido personal temporal, 79600000 Servicios de contratación, 85120000 Servicios de ejercicio de la medicina y servicios conexos

2.1.2. Lugar de ejecución

Localidad: Elverum

Código postal: 2408

Subdivisión del país (NUTS): Innlandet (NO020)

País: Noruega

Información complementaria: Norway

2.1.3. Valor

Valor estimado, IVA excluido: 44 000 000,00 NOK

2.1.4. Información general

Base jurídica:

Directiva 2014/24/UE

Anskaffelsesforskriften -

2.1.6. Motivos de exclusión

Fuentes de los motivos de exclusión: Documento de contratación

5. Lote

5.1. Lote: LOT-0001

Título: EL-26-07 Framework agreement for temporary staff for Elverum municipality.

Descripción: Purpose and scope Elverum municipality intends to enter into a framework agreement for temporary staff services within municipal health and care services. The contract includes, among other things: Doctors for use in institutions/nursing homes, health centres, family doctor's offices and emergency doctor surgeries. Nurse emergency doctor surgery Nurses and health care workers for use in institutions/nursing homes, home based services and the emergency doctor surgery. The objective of the procurement is to ensure reliable operation of the municipality's statutory health and care services by covering the need for

qualified personnel in connection with absence and capacity challenges. The contract shall contribute to the municipality always having access to available and competent temporary staff who can carry out the assignments in accordance with applicable requirements for quality, patient safety and professional prudence. The framework agreement shall be able to be used by all relevant entities within the health and welfare sector in the municipality that have a need for external temporary staff. The need for temporary staff services will vary and can occur both in connection with planned leave, such as holidays and leave and for unforeseen events or increased activity. The assignments can be both shorter and longer and the need will typically be greatest during holiday periods, public holidays and weekends. The tenderer is required to have sufficient capacity and access to qualified personnel to be able to cover the contracting authority's needs when this occurs. The delivery shall be of high quality and it shall fulfil the current requirements in legislation and agreements, including working environment legislation and relevant tariff provisions. Tenderers shall actively use their competence and experience to ensure good execution of the delivery and contribute to achieving the objective of the framework agreement. Call-off mechanism The following call-off mechanisms will be used when ordering the framework agreement: If there is a need for temporary staff(s) contacted first supplier A. If tenderer A cannot deliver within the deadline stated in the order, the request goes to supplier B on the same terms. If supplier B is unable to deliver, the enquiry will go to supplier C. It is a prerequisite that supplier A has the capacity to deliver in most cases, especially when it comes to planned call-offs. If a tenderer is not able to deliver, it is obligated to state this, without undue delay. The assignment will then proceed to the next tenderer in prioritised order.

Identificador interno: cmr1rwl95000304k01xp2io8a

5.1.1. Finalidad

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 85000000 Servicios de salud y asistencia social

Clasificación adicional (cpv): 79625000 Servicios de suministro de personal médico, 85323000

Servicio municipal de salud, 79624000 Servicios de suministro de personal de enfermería, 85141000 Servicios prestados por personal médico, 85100000 Servicios de salud, 85300000 Servicios de asistencia social y servicios conexos, 79620000 Servicios de suministro de personal, incluido personal temporal, 79600000 Servicios de contratación, 85120000 Servicios de ejercicio de la medicina y servicios conexos

5.1.2. Lugar de ejecución

Localidad: Elverum

Código postal: 2408

Subdivisión del país (NUTS): Innlandet (NO020)

País: Noruega

Información complementaria: Norway

5.1.3. Duración estimada

Duración: 48 Meses

5.1.4. Renovación

Número máximo de renovaciones: 2

Más información sobre renovaciones: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.5. Valor

Valor estimado, IVA excluido: 44 000 000,00 NOK

5.1.6. Información general

Participación reservada:

La participación no está reservada.

Proyecto de contratación pública no financiado con fondos de la UE

5.1.9. Criterios de selección

Fuentes de los criterios de selección: Documento de contratación

5.1.10. Criterios de adjudicación

Criterio:

Tipo: Calidad

Nombre: Follow-up of the contracting authority and temporary staff.

Descripción: Tenderers shall describe their system for following-up both their temporary staff who are hired and the contracting authority, in order to ensure that all requirements for the delivery in the requirement specifications are safeguarded, including, in particular, the requirements in the Working Environment Act. Special emphasis will be put on the tenderer's system and work to ensure that the temporary staff's working conditions are in accordance with the Working Environment Act and the tenderer's handling of deviations with offered temporary staff. The contracting authority will emphasise systems and routines at the tenderer in order to ensure that the terms in the contract, and particularly the requirement specifications, are taken care of.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 40

Criterio:

Tipo: Precio

Nombre: Price

Descripción: The tender prices shall be stated in the attached price form. All the fields shall be completed. The form cannot be changed with new item lines or columns. It is the tenderer's responsibility that the price form is completed completely and correctly. Tenderers shall state the mark-up percentage of the stated paid hourly wage. This mark-up percentage shall cover all of the service provider's administrative and other costs incurred when performing the service. For hourly wages that are higher than the tariff stated in the price form, the actual basic salary will form the basis for the percentage mark-up. Any addition to the temporary staff's wages will not be calculated as a basis for percentage mark-up. If there is contradiction between the information in the price form and the tender letter, the information in the tender letter will take precedence. The prices shall be stated excluding VAT, and they shall include all relevant costs and duties for executing the service. All costs not stated or specified will be seen as included. Changes to the mark-up percentage will not be possible in the contract period. The increases in the temporary staff's tariff wage lead to proportional increases in income for the framework agreement suppliers.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 60

Criterio:

Tipo: Calidad

Nombre: Climate and environment

Descripción: Cf. the Public Procurement Regulations § 7-9 Climate and environmental considerations in public procurements, the requirements and criteria shall aim at reducing the procurement's total climate footprint or environmental impact. The obligation to set requirements or criteria on climate and environmental considerations that are immaterial. The contracting authority estimates that the procurement of doctors, where the core of the delivery

is labour, will only have a marginal climate footprint and environmental impact. Other elements, such as the type of vehicles that the temporary staff are driving, are considered to be outside the nature of the procurement and are therefore not further assessed. The contracting authority will, on the basis of its justification, use the exclusion provisions in the procurement regulations § 7-9, fifth paragraph, as the procurement is considered to have a climate footprint and an environmental impact that is immaterial.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 0

5.1.11. Pliegos de contratación

Dirección de los pliegos de contratación: <https://hyyr.no/procurement/cmr1rwl6y000004k0smf2k45a>

5.1.12. Condiciones de la contratación pública

Condiciones de presentación:

Presentación electrónica: Obligatoria

Dirección para la presentación: <https://hyyr.no/procurement/cmr1rwl6y000004k0smf2k45a>

Lenguas en las que pueden presentarse las ofertas o solicitudes de participación: noruego, inglés

Catálogo electrónico: No autorizada

Los licitadores pueden presentar más de una oferta: No autorizada

Plazo de recepción de ofertas: 01/10/2026 12:00:00 (UTC+02:00) Hora de Europa Oriental, hora de verano de Europa Central

Duración durante la cual la oferta debe permanecer válida: 90 Días

Condiciones del contrato:

La ejecución del contrato debe realizarse en el marco de programas de empleo protegido: No

Condiciones relativas a la ejecución del contrato: See Tender Documents

Facturación electrónica: Obligatoria

Se utilizarán pedidos electrónicos: no

Se utilizará el pago electrónico: no

Estructura financiera: See tender documents

5.1.15. Técnicas

Acuerdo marco:

Acuerdo marco sin convocatoria de nueva licitación

Número máximo de participantes: 3

Información sobre el sistema dinámico de adquisición:

Ningún sistema dinámico de adquisición

5.1.16. Información adicional, mediación y recurso

Organización encargada de los procedimientos de recurso: HEDMARKEN OG ØSTERDAL TINGRETT

Organización que proporciona información adicional sobre el procedimiento de contratación: Elverum kommune

Organización que proporciona más información sobre los procedimientos de recurso: HEDMARKEN OG ØSTERDAL TINGRETT

Organización que recibe solicitudes de participación: Hyrr AS

8. Organizaciones

8.1. ORG-0001

Denominación oficial: HEDMARKEN OG ØSTERDAL TINGRETT

Número de registro: 935364892

Dirección postal: Østregate 41

Localidad: HAMAR

Código postal: 2317

Subdivisión del país (NUTS): Innlandet (NO020)

País: Noruega

Punto de contacto: HEDMARKEN OG ØSTERDAL TINGRETT

Funciones de esta organización:

Organización encargada de los procedimientos de recurso

Organización que proporciona más información sobre los procedimientos de recurso

8.1. ORG-0002

Denominación oficial: Hyrr AS

Número de registro: 924998687

Dirección postal: Gaustadalléen 21

Localidad: Oslo

Código postal: 0349

Subdivisión del país (NUTS): Oslo (NO081)

País: Noruega

Punto de contacto: Hyrr Support

Correo electrónico: admin@hyrr.no

Teléfono: +47 90 63 65 38

Funciones de esta organización:

Organización que recibe solicitudes de participación

8.1. ORG-0003

Denominación oficial: Elverum kommune

Número de registro: 952857991

Dirección postal: Lærerskolealléen 1

Localidad: Elverum

Código postal: 2408

Subdivisión del país (NUTS): Innlandet (NO020)

País: Noruega

Punto de contacto: Elverum kommune

Correo electrónico: postmottak@elverum.kommune.no

Teléfono: 62 43 30 00

Funciones de esta organización:

Comprador

Organización que proporciona información adicional sobre el procedimiento de contratación

Información del anuncio

Identificador/versión del anuncio: 2d0eb02c-f3bc-4433-97b7-c09ca589adee - 01

Tipo de formulario: Licitación

Tipo de anuncio: Anuncio de contrato. Régimen simplificado

Subtipo de anuncio: 20

Fecha de envío del anuncio: 27/08/2026 11:59:00 (UTC+02:00) Hora de Europa Oriental, hora de verano de Europa Central

Lenguas en las que este anuncio está disponible oficialmente: inglés

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