

628473-2026 - Licitación

Noruega – Servicios de consultoría en rendimiento energético – Consultancy services when Enova SF's new response service is initiated.

OJ S 176/2026 11/09/2026

Anuncio de contrato o de concesión. Régimen normal

Servicios

1. Comprador

1.1. Comprador

Denominación oficial: Enova SF

Correo electrónico: bjorn.hakon.aunoien@enova.no

Naturaleza jurídica del comprador: Empresa pública

Actividad del poder adjudicador: Asuntos económicos

2. Procedimiento

2.1. Procedimiento

Título: Consultancy services when Enova SF's new response service is initiated.

Descripción: Enova's most important means is investment support for projects, whether it is for large projects in the industry or for minor measures in households. Enova shall administer the community's funds so that these provide the greatest possible benefit to the community. By covering some of the additional costs that the market incurs by choosing more energy- and climate-friendly solutions, Enova shall contribute to lifting up climate projects. Enova also has guidance. Enova's response service has been operated remotely for over 20 years. Enova is now in the process of handling this service with her own employees. Small projects give information and advice, preferably on Enova's support offer, on Enova's website, through the newsletter and Enova's guidance service. Enova would like to enter into a contract for consultancy services for the establishment and operation of Enova SF's new response service. The objective of the procurement is to ensure that Enova has sufficient competence and capacity to handle enquiries and training in a transitional period until the internal response service is fully operative. The assignment includes consultancy services for guidance on Enova's support offer and the Energy Label Scheme as well as some guidance on topics within Enova's work areas. The tenderer shall serve the agreed upon in and outbound enquiries for Enova in accordance with the response service's fixed requirements for customer statistics, including response time and customer satisfaction. The consultants will be a part of Enova's newly established guidance service, and the work methodology and requirements for the service set by Enova will be followed by the consultants. The consultants' offices can be different from Trondheim, but some journeys to Trondheim during the agreement period must be expected. The estimated scope of the contract is equivalent to up to 2 FTE (full-time equivalents) in the period from 01.03.27 to 31.12.27. See the tender documentation for further details on the assignment.

Identificador del procedimiento: 7b5bb300-bfaf-4870-9cf2-5332746ae74a

Identificador interno: SID 26/25854

Tipo de procedimiento: Abierto

El procedimiento está acelerado: no

2.1.1. Finalidad

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 71314300 Servicios de consultoría en rendimiento energético

Clasificación adicional (cpv): 71315100 Servicios de consultoría en construcción de edificios, 71315210 Servicios de consultoría en acometidas de edificios, 71321400 Servicios de consultoría en ventilación, 79510000 Servicios de contestación de llamadas telefónicas, 90713000 Servicios de asesoramiento sobre asuntos ambientales

2.1.2. Lugar de ejecución

En cualquier lugar

2.1.4. Información general

Base jurídica:

Directiva 2014/24/UE

2.1.6. Motivos de exclusión

Fuentes de los motivos de exclusión: Anuncio

Corrupción: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Blanqueo de capitales o financiación del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Participación en una organización delictiva: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Delitos de terrorismo o delitos ligados a las actividades terroristas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Trabajo infantil y otras formas de trata de seres humanos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Incumplimiento de obligaciones en materia de Derecho medioambiental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Incumplimiento de obligaciones en materia de Derecho laboral: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Incumplimiento de obligaciones en materia de Derecho social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Acuerdos con otros operadores económicos destinados a falsear la competencia: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Falta profesional grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Declaración falsa, ocultación de información, incapacidad de presentar los documentos exigidos u obtención de información confidencial del presente procedimiento: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflicto de intereses debido a su participación en el procedimiento de contratación: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Participación, directa o indirecta, en la preparación del presente procedimiento de contratación : Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Rescisión anticipada, imposición de daños y perjuicios u otras sanciones comparables: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Incumplimiento de la obligación de pago de cotizaciones a la seguridad social: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Incumplimiento de la obligación de pago de impuestos: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Las actividades empresariales han sido suspendidas: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Quiebra: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Convenio con los acreedores: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvencia: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Activos que están siendo administrados por un liquidador: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Situación análoga a la quiebra con arreglo al Derecho nacional: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lote

5.1. Lote: LOT-0000

Título: Consultancy services when Enova SF's new response service is initiated.

Descripción: Enova's most important means is investment support for projects, whether it is for large projects in the industry or for minor measures in households. Enova shall administer the community's funds so that these provide the greatest possible benefit to the community. By

covering some of the additional costs that the market incurs by choosing more energy- and climate-friendly solutions, Enova shall contribute to lifting up climate projects. Enova also has guidance. Enova's response service has been operated remotely for over 20 years. Enova is now in the process of handling this service with her own employees. Small projects give information and advice, preferably on Enova's support offer, on Enova's website, through the newsletter and Enova's guidance service. Enova would like to enter into a contract for consultancy services for the establishment and operation of Enova SF's new response service. The objective of the procurement is to ensure that Enova has sufficient competence and capacity to handle enquiries and training in a transitional period until the internal response service is fully operative. The assignment includes consultancy services for guidance on Enova's support offer and the Energy Label Scheme as well as some guidance on topics within Enova's work areas. The tenderer shall serve the agreed upon in and outbound enquiries for Enova in accordance with the response service's fixed requirements for customer statistics, including response time and customer satisfaction. The consultants will be a part of Enova's newly established guidance service, and the work methodology and requirements for the service set by Enova will be followed by the consultants. The consultants' offices can be different from Trondheim, but some journeys to Trondheim during the agreement period must be expected. The estimated scope of the contract is equivalent to up to 2 FTE (full-time equivalents) in the period from 01.03.27 to 31.12.27. See the tender documentation for further details on the assignment.

Identificador interno: SID 26/25854

5.1.1. Finalidad

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 71314300 Servicios de consultoría en rendimiento energético

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5.1.2. Lugar de ejecución

En cualquier lugar

5.1.3. Duración estimada

Fecha de inicio: 01/03/2027

Fecha de finalización de la duración: 31/12/2027

5.1.6. Información general

Participación reservada:

La participación no está reservada.

Proyecto de contratación pública no financiado con fondos de la UE

La contratación pública está cubierta por el Acuerdo sobre Contratación Pública (ACP): sí

Esta contratación también es adecuada para las pequeñas y medianas empresas (pymes): sí

5.1.9. Criterios de selección

Fuentes de los criterios de selección: Documento de contratación

5.1.10. Criterios de adjudicación

Criterio:

Tipo: Calidad

Nombre: Competence and experience for offered resource persons

Descripción: See the tender documentation

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 70

Criterio:

Tipo: Precio

Nombre: Price

Descripción: See the tender documentation

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 30

5.1.11. Pliegos de contratación

Lenguas en las que los pliegos de contratación están disponibles oficialmente: noruego

Dirección de los pliegos de contratación: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=460717&TID=200421125&B=

5.1.12. Condiciones de la contratación pública

Condiciones de presentación:

Presentación electrónica: Obligatoria

Dirección para la presentación: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=460717&TID=200421125&B=

Lenguas en las que pueden presentarse las ofertas o solicitudes de participación: noruego

Catálogo electrónico: No autorizada

Variantes: No autorizada

Los licitadores pueden presentar más de una oferta: No autorizada

Plazo de recepción de ofertas: 14/10/2026 11:00:00 (UTC+00:00) Hora de Europa Occidental, GMT

Duración durante la cual la oferta debe permanecer válida: 45 Días

Condiciones del contrato:

La ejecución del contrato debe realizarse en el marco de programas de empleo protegido: No

Facturación electrónica: Obligatoria

Se utilizarán pedidos electrónicos: no

Se utilizará el pago electrónico: sí

5.1.15. Técnicas

Acuerdo marco:

Ningún acuerdo marco

Información sobre el sistema dinámico de adquisición:

Ningún sistema dinámico de adquisición

5.1.16. Información adicional, mediación y recurso

Organización encargada de los procedimientos de recurso: Trøndelag tingrett

Información sobre los plazos de revisión: The waiting period is minimum 10 days after notification of contract award.

Organización que proporciona más información sobre los procedimientos de recurso: Enova SF

Organización que recibe solicitudes de participación: Enova SF

Organización que tramita ofertas: Enova SF

8. Organizaciones

8.1. ORG-0001

Denominación oficial: Enova SF

Número de registro: 983609155
Dirección postal: Brattørkaia 17A
Localidad: Trondheim
Código postal: 7010
Subdivisión del país (NUTS): Trøndelag/Tröndelage (NO060)
País: Noruega
Punto de contacto: Bjørn H. Aunøien
Correo electrónico: bjorn.hakon.aunoien@enova.no
Teléfono: +47 73190430
Dirección de internet: <https://www.enova.no/>
Perfil de comprador: <https://eu.eu-supply.com/ctm/company/companyinformation/index/255658>

Funciones de esta organización:

Comprador
Organización que recibe solicitudes de participación
Organización que tramita ofertas
Organización que proporciona más información sobre los procedimientos de recurso

8.1. ORG-0002

Denominación oficial: Trøndelag tingrett
Número de registro: 926722794
Localidad: Trondheim
Código postal: 7010
Subdivisión del país (NUTS): Trøndelag/Tröndelage (NO060)
País: Noruega
Punto de contacto: Trøndelag tingrett
Correo electrónico: trondelag.tingrett@domstol.no
Teléfono: +4773542400

Funciones de esta organización:

Organización encargada de los procedimientos de recurso

Información del anuncio

Identificador/versión del anuncio: 81368a7c-faba-4769-ab2c-457981ce3f53 - 01
Tipo de formulario: Licitación
Tipo de anuncio: Anuncio de contrato o de concesión. Régimen normal
Subtipo de anuncio: 16
Fecha de envío del anuncio: 09/09/2026 13:10:29 (UTC+00:00) Hora de Europa Occidental, GMT
Anuncio: fecha de envío (por parte del eSender): 09/09/2026 13:13:22 (UTC+00:00) Hora de Europa Occidental, GMT
Lenguas en las que este anuncio está disponible oficialmente: inglés
Número de publicación del anuncio: 628473-2026
Número de la edición del DO S: 176/2026
Fecha de publicación: 11/09/2026