

## 644898-2026 - Licitación

**Finlandia – Servicios TI: consultoría, desarrollo de software, Internet y apoyo – VR-Group/ Web development expert services, framework agreement**

**OJ S 181/2026 18/09/2026**

**Anuncio de contrato o de concesión. Régimen normal**

**Servicios**

### 1. Comprador

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#### 1.1. Comprador

Denominación oficial: VR-Yhtymä Oyj

Correo electrónico: [info.procurement@vr.fi](mailto:info.procurement@vr.fi)

Naturaleza jurídica del comprador: Empresa pública

Actividad de la entidad adjudicadora: Servicios de transporte ferroviario

### 2. Procedimiento

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#### 2.1. Procedimiento

Título: VR-Group/ Web development expert services, framework agreement

Descripción: The objective of this procurement is to establish a multi-supplier framework agreement for the provision of software development expertise for the entire VR Group. The framework covers development needs arising across VR Group companies, including but not limited to passenger services, logistics operations, infrastructure-related systems, commercial platforms, customer-facing digital services, and internal operational systems. The procurement covers Web Development (e.g. web based technologies such as modern frontend frameworks and standards). Experts are assigned to VR's agile development teams, who operate according to VR's technology choices and established models where VR acts as the Product Owner and oversees overall project and development management. Work is carried out in a hybrid model, both on-site at VR's premises in Helsinki and remotely in accordance with VR's working guidelines. The service also includes a Supplier-appointed Service Manager (for reporting, invoicing etc.). In accordance with Section 45(2) of the Act on Procurement in the Utilities Sectors, the maximum total value of contracts awarded under this Framework Agreement during the entire contract period shall be EUR 20 000 000 (VAT 0%). Tenderers are requested to note that the value stated above does not constitute the estimated value of the procurement, but the statutory maximum value as referred to in the Act. The maximum value also includes possible option periods of the procurement. VR Group does not commit to any minimum purchase volumes. Actual resource needs may increase or decrease during the contract period based on business requirements, technological development, and the lifecycle of projects and systems. The initial contract period is two (2) years, after which the Customer may extend the Agreement with four (4) optional periods of one (1) year each. This procurement will be carried out using an open procedure. The Finnish Act on Procurements and Concession Contracts of Entities Operating in the Water and Energy Supply, Transport and Postal Services Sector (Act 1398/2016, "Act on Public Contracts in the Utilities Sector") applies to this procurement. Tenders must meet all suitability requirements set out in this notice and its appendices. The subject of the procurement is described in more detail in Appendix 2 (Procurement Description) to the Invitation to Tender. The suitability requirements for Tenderers are set out in the ESPD form.

Identificador del procedimiento: 01576206-2cb0-4103-9fa5-757670ea9edf

Identificador interno: 627939

Tipo de procedimiento: Abierto

El procedimiento está acelerado: no

Principales características del procedimiento: The procurement procedure applied is an open procedure. If none of the tenders received complies with the Invitation to Tender, or if the circumstances during the tendering procedure change in such a way that VR cannot make use of the results of the tendering procedure, VR may suspend the procurement procedure in part or in its entirety. No compensation shall be paid to Tenderers for submitting a tender, presenting a tender, or otherwise participating in the procurement procedure. The contract notice and the tender documents are available in English. The stages of the procedure are as follows: A. Opening of tenders B. Verification of the suitability of Tenderers C. Verification of compliance of tenders with the Invitation to Tender D. Evaluation of tenders: Stage 1 E. Evaluation of tenders: Stage 2 – Interviews F. Final evaluation of tenders G. Contract award: the contract award shall be notified electronically to all Tenderers. H. Conclusion of the procurement agreement. The procurement agreement shall enter into force only upon signature of a written agreement. The tender must comply with the Invitation to Tender and its appendices and shall include all information requested for the assessment of Tenderers and tenders and for the comparison of tenders, in accordance with the instructions provided. Submission of alternative or variant tenders is not permitted. The Tenderer's own contract terms shall not be attached to the tender and may lead to rejection of the tender.

#### **2.1.1. Finalidad**

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 72000000 Servicios TI: consultoría, desarrollo de software, Internet y apoyo

#### **2.1.2. Lugar de ejecución**

País: Finlandia

En cualquier parte de un país dado

#### **2.1.3. Valor**

Valor máximo del acuerdo marco: 20 000 000,00 EUR

#### **2.1.4. Información general**

Información complementaria: This procurement is made for all legal entities under VR Group, i. e. VR-Group Plc and all its group companies. Any future group entities established or acquired during the term of the framework agreement may also be covered under this procurement. For the sake of clarity, the specific entities to be covered by the procured services shall be specified in each purchase order or mini-competition and/or in the corresponding purchase agreement. The primary Contracting Entities include the following companies: VR Kunnossapito Oy (2945253-7), AVECRA Oy (0110858-2), Oy Pohjolan Liikenne Ab (0678125-8), VR Sverige AB (556351-9437) and VR Snabbtåg Sverige AB (556923-4304). VR Group will also sign the Agreement on behalf of all legal entities under VR Group. This procurement is a joint procurement of VR-Group Plc and VR Snabbtåg Sverige AB as referred to in Article 57 point 4 of the Utilities Directive (25/2014/EU), section 32 subsection 3 of the Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) and chapter 7, sections 9, 12, 13 and 14 of the Swedish Act on Procurement in the Utilities Sectors (2016:1146). VR Group Plc will conduct the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB. VR-Group Plc will be responsible for the entire procurement procedure including all stages of the procurement procedure and possible appeal and rectification procedures. All of these processes will be entirely conducted in accordance with applicable Finnish law. The

Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) is applied to the procurement. For the avoidance of doubt, the procurement is made for all legal entities under VR Group, i.e. VR-Group Plc and all its group companies. VR-Group Plc and VR Snabbtåg Sverige AB have been mentioned specifically here due to procurement law reasons, but the procurement as such covers all legal entities under VR Group as described also elsewhere in the procurement notice documents.

**Base jurídica:**

Directiva 2014/25/UE

**2.1.6. Motivos de exclusión**

Fuentes de los motivos de exclusión: Documento de contratación, Anuncio, Documento europeo único de contratación (DEUC)

Corrupción: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for corruption, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Fraude: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for fraud, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Blanqueo de capitales o financiación del terrorismo: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for money laundering or terrorist financing, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Participación en una organización delictiva: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for participation in a criminal organisation, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Delitos de terrorismo o delitos ligados a las actividades terroristas: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for terrorist offences or offences linked to terrorist activities, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Trabajo infantil y otras formas de trata de seres humanos: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for child labour and other forms of trafficking in human beings, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Incumplimiento de obligaciones en materia de Derecho medioambiental: The economic operator has breached its obligations in the field of environmental law.

Incumplimiento de obligaciones en materia de Derecho laboral: The economic operator has breached its obligations in the field of labour law.

Incumplimiento de obligaciones en materia de Derecho social: The economic operator has breached its obligations in the field of social law.

Acuerdos con otros operadores económicos destinados a falsear la competencia: The economic operator has entered into agreements with other economic operators aimed at distorting competition.

Falta profesional grave: The economic operator is guilty of grave professional misconduct.

Declaración falsa, ocultación de información, incapacidad de presentar los documentos exigidos u obtención de información confidencial del presente procedimiento: The economic operator can confirm that: a) It has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria, b) It has withheld such information, c) It has not been able, without delay, to submit the supporting documents required by a contracting authority or contracting entity, and d) It has undertaken to unduly influence the decision making process of the contracting authority or contracting entity, to obtain confidential information that may confer upon it undue advantages in the procurement procedure or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award.

Conflicto de intereses debido a su participación en el procedimiento de contratación: The economic operator is aware of any conflict of interest, as indicated in national law, the relevant notice or the procurement documents due to its participation in the procurement procedure.

Participación, directa o indirecta, en la preparación del presente procedimiento de contratación : The economic operator or an undertaking related to it has advised the contracting authority or contracting entity or otherwise been involved in the preparation of the procurement procedure.

Rescisión anticipada, imposición de daños y perjuicios u otras sanciones comparables: The economic operator has experienced that a prior public contract, a prior contract with a contracting entity or a prior concession contract was terminated early, or that damages or other comparable sanctions were imposed in connection with that prior contract.

Incumplimiento de obligaciones basadas en motivos de exclusión puramente nacionales: The tenderer itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has breached the following obligations defined in the Finnish criminal code: aggravated accounting offence, work safety offence, work hour offence, work discrimination, extortionate work discrimination, violation of the right to organise, the use of unauthorised foreign labour, aggravated degradation of the environment or aggravated nature conservation offence.

Incumplimiento de la obligación de pago de cotizaciones a la seguridad social: The economic operator has breached its obligations relating to the payment social security contributions, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Incumplimiento de la obligación de pago de impuestos: The economic operator has breached its obligations relating to the payment of taxes, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Las actividades empresariales han sido suspendidas: The business activities of the economic operator are suspended.

Quiebra: The economic operator is bankrupt.

Convenio con los acreedores: The economic operator is in arrangement with creditors.

Insolvencia: The economic operator is the subject of insolvency or winding-up.

Activos que están siendo administrados por un liquidador: The assets of the economic operator are being administered by a liquidator or by the court.

Situación análoga a la quiebra con arreglo al Derecho nacional: The economic operator is in any analogous situation like bankruptcy arising from a similar procedure under national laws and regulations.

## 5. Lote

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### 5.1. Lote: LOT-0000

Título: VR-Group/ Web development expert services, framework agreement

Descripción: The objective of this procurement is to establish a multi-supplier framework agreement for the provision of software development expertise for the entire VR Group. The framework covers development needs arising across VR Group companies, including but not limited to passenger services, logistics operations, infrastructure-related systems, commercial platforms, customer-facing digital services, and internal operational systems. The procurement covers Web Development (e.g. web based technologies such as modern frontend frameworks and standards). Experts are assigned to VR's agile development teams, who operate according to VR's technology choices and established models where VR acts as the Product Owner and oversees overall project and development management. Work is carried out in a hybrid model, both on-site at VR's premises in Helsinki and remotely in accordance with VR's working guidelines. The service also includes a Supplier-appointed Service Manager (for reporting, invoicing etc.). In accordance with Section 45(2) of the Act on Procurement in the Utilities Sectors, the maximum total value of contracts awarded under this Framework Agreement during the entire contract period shall be EUR 20 000 000 (VAT 0%). Tenderers are requested to note that the value stated above does not constitute the estimated value of the procurement, but the statutory maximum value as referred to in the Act. The maximum value also includes possible option periods of the procurement. VR Group does not commit to any minimum purchase volumes. Actual resource needs may increase or decrease during the contract period based on business requirements, technological development, and the lifecycle of projects and systems. The initial contract period is two (2) years, after which the Customer may extend the Agreement with four (4) optional periods of one (1) year each. This procurement will be carried out using an open procedure. The Finnish Act on Procurements and Concession Contracts of Entities Operating in the Water and Energy Supply, Transport and Postal Services Sector (Act 1398/2016, "Act on Public Contracts in the Utilities Sector") applies to this procurement. Tenders must meet all suitability requirements set out in this notice and its appendices. The subject of the procurement is described in more detail in Appendix 2 (Procurement Description) to the Invitation to Tender. The suitability requirements for Tenderers are set out in the ESPD form.

Identificador interno: 627939

#### 5.1.1. Finalidad

Naturaleza del contrato: Servicios

Clasificación principal (cpv): 72000000 Servicios TI: consultoría, desarrollo de software, Internet y apoyo

#### 5.1.2. Lugar de ejecución

País: Finlandia

En cualquier parte de un país dado

#### 5.1.3. Duración estimada

Fecha de inicio: 01/12/2026

Fecha de finalización de la duración: 30/11/2028

#### **5.1.4. Renovación**

Número máximo de renovaciones: 4

Más información sobre renovaciones: After the initial fixed term of two (2) years the Customer may extend the Agreement with four (4) optional periods of one (1) year each.

#### **5.1.5. Valor**

Valor máximo del acuerdo marco: 20 000 000,00 EUR

#### **5.1.6. Información general**

##### **Participación reservada:**

La participación no está reservada.

La contratación pública está cubierta por el Acuerdo sobre Contratación Pública (ACP): sí  
Esta contratación también es adecuada para las pequeñas y medianas empresas (pymes): sí  
Información complementaria: This procurement is made for all legal entities under VR Group, i.e. VR-Group Plc and all its group companies. Any future group entities established or acquired during the term of the framework agreement may also be covered under this procurement. For the sake of clarity, the specific entities to be covered by the procured services shall be specified in each purchase order or mini-competition and/or in the corresponding purchase agreement. The primary Contracting Entities include the following companies: VR Kunnossapito Oy (2945253-7), AVECRA Oy (0110858-2), Oy Pohjolan Liikenne Ab (0678125-8), VR Sverige AB (556351-9437) and VR Snabbtåg Sverige AB (556923-4304). VR Group will also sign the Agreement on behalf of all legal entities under VR Group. This procurement is a joint procurement of VR-Group Plc and VR Snabbtåg Sverige AB as referred to in Article 57 point 4 of the Utilities Directive (25/2014/EU), section 32 subsection 3 of the Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) and chapter 7, sections 9, 12, 13 and 14 of the Swedish Act on Procurement in the Utilities Sectors (2016:1146). VR Group Plc will conduct the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB. VR-Group Plc will be responsible for the entire procurement procedure including all stages of the procurement procedure and possible appeal and rectification procedures. All of these processes will be entirely conducted in accordance with applicable Finnish law. The Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) is applied to the procurement. For the avoidance of doubt, the procurement is made for all legal entities under VR Group, i.e. VR-Group Plc and all its group companies. VR-Group Plc and VR Snabbtåg Sverige AB have been mentioned specifically here due to procurement law reasons, but the procurement as such covers all legal entities under VR Group as described also elsewhere in the procurement notice documents.

#### **5.1.7. Contratación estratégica**

Objetivo social promovido: Diligencia debida en materia de derechos humanos en las cadenas de suministro globales, Condiciones de trabajo justas

#### **5.1.9. Criterios de selección**

Fuentes de los criterios de selección: Documento europeo único de contratación (DEUC)

#### **5.1.10. Criterios de adjudicación**

##### **Criterio:**

Tipo: Precio

Nombre: Price

Descripción: Comparison Price is calculated based on expert hourly prices.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 30

##### **Criterio:**

Tipo: Calidad  
Nombre: Quality  
Descripción: Professional quality  
Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)  
Criterio de adjudicación: número: 70

#### 5.1.11. Pliegos de contratación

Plazo para solicitar información complementaria: 29/09/2026 09:00:00 (UTC+00:00) Hora de Europa Occidental, GMT

Dirección de los pliegos de contratación: <https://tarjouspalvelu.fi/vryhtymaoy?id=627939&tpk=a7f551f7-e49c-43aa-ba58-a25502ba6d17>

#### 5.1.12. Condiciones de la contratación pública

##### Condiciones de presentación:

Presentación electrónica: Obligatoria

Dirección para la presentación: <https://tarjouspalvelu.fi/vryhtymaoy?id=627939&tpk=a7f551f7-e49c-43aa-ba58-a25502ba6d17>

Lenguas en las que pueden presentarse las ofertas o solicitudes de participación: inglés

Catálogo electrónico: No autorizada

Los licitadores pueden presentar más de una oferta: No autorizada

Plazo de recepción de ofertas: 16/10/2026 09:00:00 (UTC+00:00) Hora de Europa Occidental, GMT

Duración durante la cual la oferta debe permanecer válida: 6 Meses

##### Condiciones del contrato:

La ejecución del contrato debe realizarse en el marco de programas de empleo protegido: No

Condiciones relativas a la ejecución del contrato: The conditions for performance of the contract are set out in the draft contract attached to the procurement documents.

Estructura financiera: The contract is financed from the contracting entity's own budget.

Payments will be made against approved invoices in accordance with the contract terms.

#### 5.1.15. Técnicas

##### Acuerdo marco:

Acuerdo marco, en parte con y en parte sin convocatoria de nueva licitación

##### Información sobre el sistema dinámico de adquisición:

Ningún sistema dinámico de adquisición

#### 5.1.16. Información adicional, mediación y recurso

Organización encargada de los procedimientos de recurso: Markkinaoikeus

Organización que proporciona información adicional sobre el procedimiento de contratación: VR-Yhtymä Oyj

Organización que proporciona más información sobre los procedimientos de recurso: Markkinaoikeus

## 8. Organizaciones

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### 8.1. ORG-0001

Denominación oficial: Markkinaoikeus

Número de registro: 3006157-6

Dirección postal: Radanrakentajantie 5

Localidad: Helsinki

Código postal: 00520

Subdivisión del país (NUTS): Helsinki-Uusimaa (FI1B1)

País: Finlandia

Correo electrónico: [markkinaoikeus@oikeus.fi](mailto:markkinaoikeus@oikeus.fi)

Teléfono: +358 295643300

Dirección de internet: <https://www.markkinaoikeus.fi>

**Funciones de esta organización:**

Organización encargada de los procedimientos de recurso

Organización que proporciona más información sobre los procedimientos de recurso

**8.1. ORG-0002**

Denominación oficial: VR-Yhtymä Oyj

Número de registro: 1003521-5

Dirección postal: PL 488 (Radiokatu 3)

Localidad: VR

Código postal: 00096

Subdivisión del país (NUTS): Helsinki-Uusimaa (FI1B1)

País: Finlandia

Punto de contacto: Procurement unit

Correo electrónico: [info.procurement@vr.fi](mailto:info.procurement@vr.fi)

Teléfono: +358 294343

Dirección de internet: <http://www.vrgroup.fi>

**Funciones de esta organización:**

Comprador

Organización que proporciona información adicional sobre el procedimiento de contratación

**8.1. ORG-0003**

Denominación oficial: Hansel Oy (Hilma)

Número de registro: FI09880841

Dirección postal: Mannerheiminaukio 1a

Localidad: Helsinki

Código postal: 00100

Subdivisión del país (NUTS): Helsinki-Uusimaa (FI1B1)

País: Finlandia

Punto de contacto: eSender

Correo electrónico: [tekninen@hankintailmoitukset.fi](mailto:tekninen@hankintailmoitukset.fi)

Teléfono: 029 55 636 30

Dirección de internet: <http://hankintailmoitukset.fi>

**Funciones de esta organización:**

TED eSender

## Información del anuncio

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Identificador/versión del anuncio: f8e878ac-9bfd-4fcd-8ad8-10df73a556f4 - 01

Tipo de formulario: Licitación

Tipo de anuncio: Anuncio de contrato o de concesión. Régimen normal

Subtipo de anuncio: 17

Fecha de envío del anuncio: 16/09/2026 15:12:49 (UTC+00:00) Hora de Europa Occidental, GMT

Anuncio: fecha de envío (por parte del eSender): 16/09/2026 15:12:50 (UTC+00:00) Hora de Europa Occidental, GMT

Lenguas en las que este anuncio está disponible oficialmente: inglés

Número de publicación del anuncio: 644898-2026

Número de la edición del DO S: 181/2026

Fecha de publicación: 18/09/2026