

661524-2026 - Licitación

Noruega – Ordenadores portátiles – Student PCs

OJ S 186/2026 25/09/2026

Anuncio de contrato o de concesión. Régimen normal

Suministros

1. Comprador

1.1. Comprador

Denominación oficial: Innlandet fylkeskommune

Correo electrónico: post@innlandetfylke.no

Naturaleza jurídica del comprador: Organismo de Derecho público bajo el control de una autoridad regional

Actividad del poder adjudicador: Servicios públicos generales

2. Procedimiento

2.1. Procedimiento

Título: Student PCs

Descripción: Background and purpose The current contract expires in October 2026 and a new contract is needed. The objective of the framework agreement is to ensure Innlandet County a comprehensive and cost efficient system for the procurement, delivery and management of pupil PCs for sixth form education. The system shall support the curriculum and digital learning processes in a way that gives students stable, functional and educational relevant work tools throughout the entire school run. The pupils keep the PCs after schooling. It is planned to enter into parallel framework agreements with three tenderers (provided that there are at least 3 tenders that can be accepted). The three tenderers who have the best relationship between price and quality, cf. the award criteria, will be chosen as suppliers. The winner of the competition for the framework agreement will be awarded a contract for delivery 2027. Thereafter, mini-competitions will be held every year. If there is only one tender that is accepted, the duration of the framework agreement will be limited to one year, i.e. delivery 2027. The framework agreement shall provide predictability in both price and quality, at the same time as facilitating flexibility with technological changes and adaptations to educational needs. Good logistics, high delivery precision and easy handling for schools are central, so that the pupils have access to the equipment on time and with minimal administrative work for the county. The agreement shall ensure a uniform, efficient and traceable process for registering, processing and completing all cases related to pupil PCs (claims, insurance, guarantee, repair/replacement) so that schools and ICT personnel have predictable response times, repair times and clear status in the entire course of the case. The machines shall be delivered for 2027 with operating system MS Windows 11 Pro Education or newer, as this is necessary to ensure compatibility with the contracting authority's existing system portfolio and management. A need may arise during the contract period for clients based on other operating systems, including Apple Mac. Tenderers shall be able to offer relevant products in accordance with this if the need arises.

Identificador del procedimiento: 672954ff-7b42-4840-93e1-7d3d9c235929

Identificador interno: cmtznpkhx000004l03md1c22i

Tipo de procedimiento: Abierto

El procedimiento está acelerado: no

Principales características del procedimiento: The procurement will be made in accordance with the Public Procurement Act dated 17 June 2016 no. 73 (LOA), and the public procurement regulations dated 12 August 2016 no. 974 (FOA), parts I and III. This procurement follows the procedure open tender contest, cf. the Public Procurement Regulations § 13-1 (1). Negotiations are not allowed in this competition, and therefore the tenders cannot be amended after the tender deadline. Tenderers are therefore strongly encouraged to follow the instructions given in this document. An open tender contest is a procurement procedure that allows all interested tenderers to submit a tender. It is planned to enter into parallel framework agreements with three tenderers (provided that there are at least 3 tenders that can be accepted). The three tenderers who have the best relationship between price and quality, cf. the award criteria, will be chosen as tenderers under the framework agreement. The winner of the competition for the framework agreement will be awarded a contract for delivery 2027. Thereafter, mini-competitions will be held every year. If there is only one tender that is accepted, the duration of the framework agreement will be limited to one year, i.e. delivery 2027.

2.1.1. Finalidad

Naturaleza del contrato: Suministros

Clasificación principal (cpv): 30213100 Ordenadores portátiles

Clasificación adicional (cpv): 30213000 Ordenadores personales, 30237300 Material informático, 30230000 Equipo relacionado con la informática, 30237200 Accesorios informáticos, 30200000 Equipo y material informático

2.1.2. Lugar de ejecución

Dirección postal: Parkgata 64

Localidad: Hamar

Código postal: 2317

Subdivisión del país (NUTS): Innlandet (NO020)

País: Noruega

Información complementaria: Norway

2.1.3. Valor

Valor estimado, IVA excluido: 125 000 000,00 NOK

2.1.4. Información general

Base jurídica:

Directiva 2014/24/UE

Anskaffelsesforskriften -

2.1.6. Motivos de exclusión

Fuentes de los motivos de exclusión: Documento de contratación, Documento de contratación

5. Lote

5.1. Lote: LOT-0001

Título: Student PCs

Descripción: Background and purpose The current contract expires in October 2026 and a new contract is needed. The objective of the framework agreement is to ensure Innlandet County a comprehensive and cost efficient system for the procurement, delivery and management of pupil PCs for sixth form education. The system shall support the curriculum and digital learning processes in a way that gives students stable, functional and educational relevant work tools throughout the entire school run. The pupils keep the PCs after schooling.

It is planned to enter into parallel framework agreements with three tenderers (provided that there are at least 3 tenders that can be accepted). The three tenderers who have the best relationship between price and quality, cf. the award criteria, will be chosen as suppliers. The winner of the competition for the framework agreement will be awarded a contract for delivery 2027. Thereafter, mini-competitions will be held every year. If there is only one tender that is accepted, the duration of the framework agreement will be limited to one year, i.e. delivery 2027. The framework agreement shall provide predictability in both price and quality, at the same time as facilitating flexibility with technological changes and adaptations to educational needs. Good logistics, high delivery precision and easy handling for schools are central, so that the pupils have access to the equipment on time and with minimal administrative work for the county. The agreement shall ensure a uniform, efficient and traceable process for registering, processing and completing all cases related to pupil PCs (claims, insurance, guarantee, repair/replacement) so that schools and ICT personnel have predictable response times, repair times and clear status in the entire course of the case. The machines shall be delivered for 2027 with operating system MS Windows 11 Pro Education or newer, as this is necessary to ensure compatibility with the contracting authority's existing system portfolio and management. A need may arise during the contract period for clients based on other operating systems, including Apple Mac. Tenderers shall be able to offer relevant products in accordance with this if the need arises.

Identificador interno: cmtznpkjb000304l0e5zqckwa

5.1.1. Finalidad

Naturaleza del contrato: Suministros

Clasificación principal (cpv): 30213100 Ordenadores portátiles

Clasificación adicional (cpv): 30213000 Ordenadores personales, 30237300 Material informático, 30230000 Equipo relacionado con la informática, 30237200 Accesorios informáticos, 30200000 Equipo y material informático

Opciones:

Descripción de las opciones: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.2. Lugar de ejecución

Dirección postal: Parkgata 64

Localidad: Hamar

Código postal: 2317

Subdivisión del país (NUTS): Innlandet (NO020)

País: Noruega

Información complementaria: Norway

5.1.3. Duración estimada

Duración: 47 Meses

5.1.4. Renovación

Número máximo de renovaciones: 2

Más información sobre renovaciones: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.5. Valor

Valor estimado, IVA excluido: 125 000 000,00 NOK

5.1.6. Información general

Participación reservada:

La participación no está reservada.

Proyecto de contratación pública no financiado con fondos de la UE

La contratación pública está cubierta por el Acuerdo sobre Contratación Pública (ACP): sí

5.1.7. Contratación estratégica

Objetivo de la contratación estratégica: Reducción de los impactos ambientales

Descripción: The aim of the procurement is to reduce environmental impact.

Objetivo de la contratación estratégica: Cumplimiento de objetivos sociales

Descripción: The objective of the procurement is to promote social aims.

Enfoque para reducir el impacto ambiental: Otros

Objetivo social promovido: Diligencia debida en materia de derechos humanos en las cadenas de suministro globales, Condiciones de trabajo justas

5.1.9. Criterios de selección

Fuentes de los criterios de selección: Documento de contratación

5.1.10. Criterios de adjudicación

Criterio:

Tipo: Calidad

Nombre: Portal system

Descripción: Portal system: The contracting authority will emphasise to what degree the tenderer's portal facilitates for a good effective, transparent and user friendly management of cases connected to pupil PCs. Particular emphasis will be put on: • Clear and structured communication in the cases, with clear responsibility and follow-up. • The entrage receives confirmation and ongoing status updates • Good and updated overview of the status of own cases. • Appropriate filtering and search (at least on status and case type) • User friendliness, including intuitive build-up and adaptation for non-technical users. • Accessibility, including support for use on different devices (mobile adaptation) • Option for an overview, reporting and extraction of relevant data.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 10

Criterio:

Tipo: Calidad

Nombre: Quality of service

Descripción: Handling quality deviations: Based on responses to case 1, the contracting authority will assess the tenderer's ability to handle major quality deviations in deliveries, including systematic errors that affect multiple units. The contracting authority will evaluate capacity and implementation ability connected to the identification, handling, improvement /replacement, communication and prevention of deviations. Insurance: Based on responses to case 2, the contracting authority will assess: • To what degree the offered system ensures quick and predictable handling of cases • How insurance cases are handled in order to minimise administrative work at the contracting authority. • Degree of traceability, documentation and verifiability in the case handling. Repair: Based on responses to case 3, the contracting authority will assess the tenderer's ability to ensure quick and effective handling of repair cases so that students maintain continual access to functioning equipment. Support: The contracting authority will assess to what degree the tenderer's user support apparatus ensures competent, available and effective handling of enquiries connected to the delivery. Particular emphasis will be put on: • Competence and experience of contact persons (documented by CVs). • Availability and organisation of permanent contact persons on the

contract. • Appropriate and user friendly support channels • Clear distribution of responsibility in support and delivery processes • Clear and efficient escalation routines • Ability to deliver a predictable response time for enquiries.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 20

Criterio:

Tipo: Precio

Nombre: Price

Descripción: Prices are to be filled in in annexes. All yellow fields must be filled in. The prices shall include all costs for deliveries in accordance with the requirement specifications and the tender, including additional services such as the portal system, freight, customs, invoice fees, fees and duties.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 70

Criterio:

Tipo: Calidad

Nombre: Climate and environment

Descripción: The contracting authority's assessment in this procurement is that it is clear that the climate and environmental requirements in the requirement specifications will have a better climate and environmental effect than the award criteria. The climate and environmental impact of the procurement is assessed to come from: 1. Production and use of PCs 2.

Transport 3. Waste Lifetime of the battery, repair possibilities, guarantee on products, robustness, environmental labelling and compliance of Norwegian and European rules on climate and environmentally friendly products are required. By setting these requirements, the need for production of PCs, as well as reducing the climate and environmental impact of production and use of the delivered PCs. Euro standards are required for heavy vehicles and zero emissions for light vehicles. By setting these requirements, climate gas emissions are reduced by transport. There are requirements that ensure that materials in the products and packaging can be recycled. By setting these requirements, the climate and environmental impact is reduced from waste. The pupils keep their PCs at the end of their schooling. This ensures that the PCs are used out their lifetime that reduces the need for pupils to procure a new PC and the background is that disposals cannot be set, etc. This is also the background for the contracting authority not having a need to set further lifetime requirements. The requirements are on a high level as regards what the market can deliver. Having the award criteria on the same conditions risks that a tenderer who has poorer attainment wins the competition on the basis of the other award criteria. The Contracting Authority uses, on this basis, the Public Procurements Act § 5b second paragraph, the third period.

Categoría del criterio de adjudicación de peso: Ponderación (porcentaje, exacto)

Criterio de adjudicación: número: 0

5.1.11. Pliegos de contratación

Dirección de los pliegos de contratación: <https://hyyr.no/procurement/cmtznphx000004l03md1c22i>

5.1.12. Condiciones de la contratación pública

Condiciones de presentación:

Presentación electrónica: Obligatoria

Dirección para la presentación: <https://hyyr.no/procurement/cmtznphx000004l03md1c22i>

Lenguas en las que pueden presentarse las ofertas o solicitudes de participación: noruego, inglés

Catálogo electrónico: No autorizada

Los licitadores pueden presentar más de una oferta: No autorizada

Plazo de recepción de ofertas: 28/10/2026 12:00:00 (UTC+01:00) Hora de Europa Central, hora de verano de Europa Occidental

Duración durante la cual la oferta debe permanecer válida: 45 Días

Condiciones del contrato:

La ejecución del contrato debe realizarse en el marco de programas de empleo protegido: No

Condiciones relativas a la ejecución del contrato: See Tender Documents

Facturación electrónica: Obligatoria

Se utilizarán pedidos electrónicos: no

Se utilizará el pago electrónico: no

Estructura financiera: See tender documents

5.1.15. Técnicas

Acuerdo marco:

Acuerdo marco con convocatoria de nueva licitación

Número máximo de participantes: 3

Información sobre el sistema dinámico de adquisición:

Ningún sistema dinámico de adquisición

5.1.16. Información adicional, mediación y recurso

Organización encargada de los procedimientos de recurso: HEDMARKEN OG ØSTERDAL TINGRETT

Organización que proporciona información adicional sobre el procedimiento de contratación: Innlandet fylkeskommune

Organización que proporciona más información sobre los procedimientos de recurso: HEDMARKEN OG ØSTERDAL TINGRETT

Organización que recibe solicitudes de participación: Hyrr AS

8. Organizaciones

8.1. ORG-0001

Denominación oficial: HEDMARKEN OG ØSTERDAL TINGRETT

Número de registro: 935364892

Dirección postal: Østregate 41

Localidad: HAMAR

Código postal: 2317

Subdivisión del país (NUTS): Innlandet (NO020)

País: Noruega

Punto de contacto: HEDMARKEN OG ØSTERDAL TINGRETT

Funciones de esta organización:

Organización encargada de los procedimientos de recurso

Organización que proporciona más información sobre los procedimientos de recurso

8.1. ORG-0002

Denominación oficial: Hyrr AS

Número de registro: 924998687

Dirección postal: Gaustadalléen 21

Localidad: Oslo

Código postal: 0349

Subdivisión del país (NUTS): Oslo (NO081)

País: Noruega

Punto de contacto: Hyyr Support

Correo electrónico: admin@hyyr.no

Teléfono: +47 90 63 65 38

Funciones de esta organización:

Organización que recibe solicitudes de participación

8.1. ORG-0003

Denominación oficial: Innlandet fylkeskommune

Número de registro: 920717152

Dirección postal: Parkgata 64

Localidad: Hamar

Código postal: 2317

Subdivisión del país (NUTS): Innlandet (NO020)

País: Noruega

Punto de contacto: Innlandet fylkeskommune

Correo electrónico: post@innlandetfylke.no

Teléfono: +47 62 00 08 80

Funciones de esta organización:

Comprador

Organización que proporciona información adicional sobre el procedimiento de contratación

Información del anuncio

Identificador/versión del anuncio: dc5f5623-c203-4f5d-9a8e-13a66faf8c74 - 01

Tipo de formulario: Licitación

Tipo de anuncio: Anuncio de contrato o de concesión. Régimen normal

Subtipo de anuncio: 16

Fecha de envío del anuncio: 23/09/2026 18:12:07 (UTC+02:00) Hora de Europa Oriental, hora de verano de Europa Central

Lenguas en las que este anuncio está disponible oficialmente: inglés

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