

153622-2026 - Hange

Norra – IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused – NRK 2026 - 41 SOC services

OJ S 45/2026 05/03/2026

Hanketeade või kontsessiooniteade – üldkord - Paranduse teade
Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: Norsk rikskringkasting AS

E-posti aadress: rune.dahler@nrk.no

Hankija õiguslik vorm: Avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

2. Menetlus

2.1. Menetlus

Pealkiri: NRK 2026 - 41 SOC services

Kirjeldus: NRK is seeking a strategic security partner for the establishment and operation of a 24 hour SOC (Security Operations Center) service. The aim is to create a robust defence that strengthens NRK's ability to prevent, detect and manage digital threats in a complex and complex technology landscape.

Menetluse tunnus: 7ca9f175-522c-4ac9-8041-2ccc084ce368

Sisemine tunnus: 2026/41

Menetluse liik: Väljakuulutamisega läbirääkimistega hankemenetlus / konkurentsipõhine läbirääkimistega hankemenetlus

Kiirendatud menetlus: ei

Menetluskorra kirjeldus: Through a proactive cooperation, the partner shall deliver a complete monitoring service supported by a competent professional environment (24/7/365). This includes an integrated Incident Response Team (IRT) function that ensures NRK necessary impact and assistance with serious security incidents. A central part of the delivery is a mature surgical model with clearly defined roles, distribution of responsibility and efficient interface between the supplier and NRK. It is a requirement that strategic management and customer dialogue take place in Norwegian. English is allowed for technical operative follow-up and documentation, but systems that ensure Norwegian language competence at this level will also be rewarded in order to minimise the risk of mix-ups in critical situations.

2.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused

Täiendav liigitus (cpv): 72222300 Infotehnoloogia teenused, 72246000 Süsteemi nõustamisteenused, 72300000 Andmeteenused, 72610000 Arvuti tugiteenused, 72700000 Arvutivõrkude teenused, 79710000 Turvateenused, 79714000 Järelevalveteenused

2.1.2. Lepingu täitmise koht

Riik: Norra

Kõikjal asjaomases riigis

2.1.3. Maksumus

Eeldatav maksumus käibemaksuta: 200 000 000,00 NOK

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/24/EL

Anskaffelsesforskriften - Restricted tender contest. Only those who are invited after a prequalification can submit tender offers.

Anskaffelsesforskriften - Change in the competition. The apprentice requirement has been removed. The deadline for qualification has been postponed.

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Euroopa ühtne hankedokument (ESPD), Hankedokument

5. Osa

5.1. Osa: LOT-0000

Pealkiri: NRK 2026 - 41 SOC services

Kirjeldus: NRK is seeking a strategic security partner for the establishment and operation of a 24 hour SOC (Security Operations Center) service. The aim is to create a robust defence that strengthens NRK's ability to prevent, detect and manage digital threats in a complex and complex technology landscape.

Sisemine tunnus: 2026/41

5.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused

Täiendav liigitus (cpv): 72222300 Infotehnoloogia teenused, 72246000 Süsteemi nõustamisteenused, 72300000 Andmeteenused, 72610000 Arvuti tugiteenused, 72700000 Arvutivõrkude teenused, 79710000 Turvateenused, 79714000 Järelevalveteenused

5.1.2. Lepingu täitmise koht

Riik: Norra

Kõikjal asjaomases riigis

5.1.3. Eeldatav kestus

Kestus: 48 Kuud

5.1.5. Maksumus

Eeldatav maksumus käibemaksuta: 200 000 000,00 NOK

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.

Hankeprojekt, mida ei rahastata ELi vahenditest

Hanke suhtes kohaldatakse riigihankepingut (GPA): ei

See hange sobib ka väikestele ja keskmise suurusega ettevõtjatele (VKEd): ei

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Euroopa ühtne hankedokument (ESPD), Teade, Hankedokument

Kriteerium: Registreerimine äriregisstris

Valikukriteeriumi kirjeldus: Tenderers shall be registered in a company register, professional register or a commerce register in the country where the tenderer is established.

Documentation requirement: Norwegian companies: Company Registration Certificate Foreign companies: Verification that the tenderer is registered in a company register, professional register or a commerce register in the country where the tenderer is established.

Kriteerium: Muud majanduslikud või finantsnõuded

Valikukriteeriumi kirjeldus: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Documentation requirement: The tenderer's Annual Financial Statements from the last two years, including notes, the Board's Annual Reports and Audit Reports, as well as any other and new information of relevance to the tenderer's financial situation and fiscal figures. In addition for foreign companies: A credit rating based on the last known accounting figures. The rating shall be carried out by a credit rating company with licence to conduct this service. This assessment must not be more than three months old from the tender deadline and be based on the last approved accounts, and it should provide information on credit worthiness and the degree of bankruptcy risk (bankruptcy prediction).] The contracting authority reserves the right to obtain a credit/solidity assessment of the tenderer from a certified credit rating company. If the tenderer has a justifiable reason for not submitting the requested documentation, alternative documentation can instead be submitted that sufficiently substantiates that the requirement for economic and financial capacity is fulfilled. The contracting authority will assess whether the documentation is suitable for the requirement's purpose and the documentation's content and reliability. It is the tenderer's responsibility to demonstrate that the alternative documentation provides a sufficient basis for evaluation. The alternative documentation must be issued by or pertaining to the tenderer himself. See point 6.5 for support from other entities.

Kriteerium: Viited määratud teenustele

Valikukriteeriumi kirjeldus: Tenderers shall have documented experience with the delivery of SOC and event handling services in complex environments with high requirements for security and availability. Documentation requirement: Describe the 3 most important relevant assignments carried out in the last 3 years (max. 1 A4 page per reference. The descriptions shall document the assignments' transferable value to NRK, with particular emphasis on: Operative complexity: Experience with hybrid environments (cloud and on-prem) and organisations with critical needs for 24 hour operation (24/7/365). Regulated security level: Experience with customers who have critical social functions or operate under statutory security requirements (e.g. the Security Act or the Digital Security Act). The scope of the delivery: Technical details such as number of log sources, end points and monitoring regime (detection logic). NRK reserves the right to contact the stated references.

Kriteerium: Sõltumatute asutuste poolt väljastatud sertifikaadid kvaliteedi tagamise standardite kohta

Valikukriteeriumi kirjeldus: Tenderers shall document that the company and service delivery comply with recognised national or international quality standards for information security and SOC operations. Documentation requirement: Valid certificate or certificate (or documentation of equivalent level) for the following: Company certification: ISO/IEC 27001 (information security), SOC 2 Type II (covering the SOC delivery), or equivalent national/international schemes. Operative framework: Documentation that the SOC function and methodology for event management comply with recognised industry standards (e.g. FIRST or NBIM's quality scheme).

Kriteerium: Tarneahela juhtimine

Valikukriteeriumi kirjeldus: Tenderers shall have established systems for systematic security management and quality assurance, including routines for identifying and managing risks connected to their own sub-suppliers and value chains. Documentation requirement: An account of the tenderer's methods for: Security management: How information security is integrated into the company's management system Supplier chain control: Processes for risk assessment, follow-up and audit of sub-suppliers with access to infrastructure and data. This includes handling of vulnerabilities in third-party components and software. Service quality and SLA: Routines for handling deviations, continual improvements to detection capability and ensuring agreed service quality.

Kriteerium: Keskkonnajuhtimise meetmed

Valikukriteeriumi kirjeldus: Tenderers shall have an established environmental management system to ensure continual improvement of their environmental performance in relation to the delivery. Documentation requirement: Certificate from third party certified systems such as Miljøfyrtårn, ISO 14001, EMAS or equivalent. Suppliers without certification can document fulfilment by describing their internal environmental management routines, including concrete routines for energy efficiency and environmentally friendly handling of IT equipment.

Teave kaheetapilise menetluse teise etapi kohta:

Menetluse teise etapi kutsutavate taotlejate miinimumarv: 3

Menetlus toimub järjestikuste etappidena. Igas etapis võidakse mõni osaleja kõrvaldada Hankija jätab endale õiguse sõlmida leping esialgsete pakkumuste alusel ilma edasiste läbirääkimisteta

5.1.11. Hankedokumendid

Keeled, milles hankedokumendid on ametlikult kättesaadavad: norra keel

Hankedokumentide aadress: <https://permalink.mercell.com/277344221.aspx>

5.1.12. Hanke tingimused

Esitamise tingimused:

Elektrooniline esitamine: Nõutav

Esitamise aadress: <https://permalink.mercell.com/277344221.aspx>

Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra keel

Elektrooniline kataloog: Lubatud

Variandid: Ei ole lubatud

Pakkujad võivad esitada rohkem kui ühe pakkumuse: Ei ole lubatud

Osalemistaotluste esitamise tähtaeg: 23/03/2026 08:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei

E-arveldamine: Nõutav

Kasutatakse elektroonilisi tellimusi: jah

Kasutatakse elektroonilisi makseid: jah

5.1.15. Vahendid

Raamleping:

Ei kohaldata raamlepingut

Teave dūnaamilise hankesūsteemi kohta:

Ei kohaldata dūnaamilist hankesūsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Lepitusorganisatsioon: Oslo Tingrett

Vaidlustusorgan: Oslo Tingrett

Teave vaidlustamise tähtaegade kohta: 10 days waiting period after publication of which tenderer we intend to enter into a contract with.

Organisatsioon, mis annab lisateavet vaidlustamise kohta: Norsk rikskringkasting AS

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: Norsk rikskringkasting AS

Registreerimisnumber: 976390512

Postiaadress: Bjørnstjerne Bjørnsons plass 1

Linn: OSLO

Sihtnumber: 0340

Riik – jaotus (NUTS): Oslo (NO081)

Riik: Norra

Kontaktpunkt: Konserninnkjøp - NRK AS

E-posti aadress: rune.dahler@nrk.no

Telefon: +47 23047000

Faks: +47 23048958

Internetiaadress: <http://www.nrk.no/>

Selle organisatsiooni rollid:

Hankija

Organisatsioon, mis annab lisateavet vaidlustamise kohta

8.1. ORG-0002

Ametlik nimi: Oslo Tingrett

Registreerimisnumber: 926725939

Linn: Oslo

Sihtnumber: 0125

Riik – jaotus (NUTS): Oslo (NO081)

Riik: Norra

Selle organisatsiooni rollid:

Vaidlustusorgan

Lepitusorganisatsioon

10. Muudatus

Eelmise teate versioon, mida muudetakse

:

6c7ac638-2ec5-4021-a179-a331eb0fa788-01

Muudatuse peamine põhjus

:

Teave ajakohastatud

10.1. Muudatus

Punkti tunnus: PROCEDURE

10.1. Muudatus

Punkti tunnus: LOT-0000

Teave teate kohta

Teate tunnus/version: d9238468-bf89-47a9-b2a7-dff402a2937f - 01

Vormi liik: Hange

Teate liik: Hanketeade või kontsessiooniteade – üldkord

Teate alaliik: 16

Teate saatmise kuupäev: 04/03/2026 12:19:39 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Teate saatmise kuupäev (eSender): 04/03/2026 12:25:12 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel

Teate avaldamise number: 153622-2026

ELT S väljaande number: 45/2026

Avaldamise kuupäev: 05/03/2026