

160980-2026 - Hange

Norra – Litsentside haldamise tarkvara arendusteenused – Framework agreement for Microsoft /Adobe licenses, license management and cloud services

OJ S 47/2026 09/03/2026

Hanketeade või kontsessiooniteade – üldkord

Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: Direktoratet for byggkvalitet

E-posti aadress: dma@dibk.no

Hankija õiguslik vorm: Keskvalitsusasutuse kontrollitav avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

2. Menetlus

2.1. Menetlus

Pealkiri: Framework agreement for Microsoft/Adobe licenses, license management and cloud services

Kirjeldus: Background The Agency for Building Quality (DiBK) shall procure a new framework agreement for the purpose of establishing a more centralised and standardised licence management, as well as strengthened compliance reporting for Microsoft and Adobe licences, including accompanying cloud services. The need is driven by the desire for better control throughout the entire licence life cycle, reduced risk of licence deviations and increased compliance with the current licence terms. Furthermore, the procurement shall contribute to a better overview of actual use, licence coverage and cost development, as well as strengthened documentation and traceability with internal and external audits. DiBK needs licence management and reporting to be based on relevant and updated source systems and that the system supports automated processes connected to onboarding and offboarding, ordering, changes and completions. This shall ensure that the basis for awarding and recalling licences is at all times as correct and updated as possible, and that deviations can be uncovered and handled in an efficient and verifiable manner. Description of the assignment The assignment is for the establishment of a framework agreement for the delivery of Microsoft and Adobe licences, accompanying cloud services, as well as an overall service for licence management and Software Asset Management (SAM). The framework agreement shall cover the administration and operative management of the licence portfolio, including orders, changes, terminations and ongoing follow-up of licence use. The contract shall also include standardised compliance reporting, consumption and costs, so that DiBK has a good decision basis to optimise the licence portfolio. The delivery shall support license management in relevant administration areas and services, including M365, Azure and Adobe Admin Console. Automated processes shall be facilitated for awarding and removing licences based on identity and life cycle data, as well as mechanisms that support control, certification and traceability when required. The service shall be able to collaborate with DiBK's central systems for identity, personnel and onboarding, ordering as well as configuration and device data (i.a. Entra ID, HR system, ITSM and relevant unit and fixture sources), so that the licence documentation and reporting are consistent, assembled and verifiable across sources.

Tenderers can submit a solution proposal themselves and state which systems are supported.

Tenderers shall have full delivery and operational responsibility in the contract period, including user support, error handling and escalation with the software suppliers as needed. The framework agreement shall also ensure security and management requirements for access management, logging and audit tracks, as well as principles for data storage and protection of information in the delivery. André Stjernen is responsible for the contract in the Directorate of Building Quality.

Menetluse tunnus: 57295c59-23e1-46e3-9b44-3b1f202d870d

Sisemine tunnus: cmm4ncdi1000304jykdvu6n5f

Menetluse liik: Avatud

Kiirendatud menetlus: ei

2.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72212218 Litsentside haldamise tarkvara arendusteenused

Täiendav liigitus (cpv): 72260000 Tarkvaraga seotud teenused, 72266000 Tarkvara nõustamisteenused, 72227000 Tarkvara integreerimise nõustamisteenused, 72250000 Süsteemi hooldus- ja tugiteenused, 72253000 Konsultatsioonipunkti- ja tugiteenused, 72267100 Infotehnoloogia tarkvara hooldus, 72267000 Tarkvara hooldus- ja parandusteenused, 72600000 Arvuti tugi- ja nõustamisteenused, 79994000 Lepinguhaldusteenused

2.1.2. Lepingu täitmise koht

Postiaadress: Mariboes gate 13

Linn: Oslo

Sihtnumber: 0183

Riik – jaotus (NUTS): Oslo (NO081)

Riik: Norra

Lisateave: Norway

2.1.3. Maksumus

Eeldatav maksumus käibemaksuta: 4 000 000,00 NOK

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/24/EL

Anskaffelsesforskriften -

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Hankedokument, Hankedokument

5. Osa

5.1. Osa: LOT-0001

Pealkiri: Framework agreement for Microsoft/Adobe licenses, license management and cloud services

Kirjeldus: Background The Agency for Building Quality (DiBK) shall procure a new framework agreement for the purpose of establishing a more centralised and standardised licence management, as well as strengthened compliance reporting for Microsoft and Adobe licences, including accompanying cloud services. The need is driven by the desire for better control throughout the entire licence life cycle, reduced risk of licence deviations and increased compliance with the current licence terms. Furthermore, the procurement shall contribute to a better overview of actual use, licence coverage and cost development, as well as

strengthened documentation and traceability with internal and external audits. DiBK needs licence management and reporting to be based on relevant and updated source systems and that the system supports automated processes connected to onboarding and offboarding, ordering, changes and completions. This shall ensure that the basis for awarding and recalling licences is at all times as correct and updated as possible, and that deviations can be uncovered and handled in an efficient and verifiable manner. Description of the assignment

The assignment is for the establishment of a framework agreement for the delivery of Microsoft and Adobe licences, accompanying cloud services, as well as an overall service for licence management and Software Asset Management (SAM). The framework agreement shall cover the administration and operative management of the licence portfolio, including orders, changes, terminations and ongoing follow-up of licence use. The contract shall also include standardised compliance reporting, consumption and costs, so that DiBK has a good decision basis to optimise the licence portfolio. The delivery shall support license management in relevant administration areas and services, including M365, Azure and Adobe Admin Console. Automated processes shall be facilitated for awarding and removing licences based on identity and life cycle data, as well as mechanisms that support control, certification and traceability when required. The service shall be able to collaborate with DiBK's central systems for identity, personnel and onboarding, ordering as well as configuration and device data (i.a. Entra ID, HR system, ITSM and relevant unit and fixture sources), so that the licence documentation and reporting are consistent, assembled and verifiable across sources. Tenderers can submit a solution proposal themselves and state which systems are supported. Tenderers shall have full delivery and operational responsibility in the contract period, including user support, error handling and escalation with the software suppliers as needed. The framework agreement shall also ensure security and management requirements for access management, logging and audit tracks, as well as principles for data storage and protection of information in the delivery. André Stjernen is responsible for the contract in the Directorate of Building Quality.

Sisemine tunnus: cmm4ncdjf000604jydnme0op5

5.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72212218 Litsentside haldamise tarkvara arendusteenused

Täiendav liigitus (cpv): 72260000 Tarkvaraga seotud teenused, 72266000 Tarkvara nõustamisteenused, 72227000 Tarkvara integreerimise nõustamisteenused, 72250000 Süsteemi hooldus- ja tugiteenused, 72253000 Konsultatsioonipunkti- ja tugiteenused, 72267100 Infotehnoloogia tarkvara hooldus, 72267000 Tarkvara hooldus- ja parandusteenused, 72600000 Arvuti tugi- ja nõustamisteenused, 79994000 Lepinguhaldusteenused

5.1.2. Lepingu täitmise koht

Postiaadress: Mariboës gate 13

Linn: Oslo

Sihtnumber: 0183

Riik – jaotus (NUTS): Oslo (NO081)

Riik: Norra

Lisateave: Norway

5.1.3. Eeldatav kestus

Kestus: 48 Kuud

5.1.5. Maksumus

Eeldatav maksumus käibemaksuta: 4 000 000,00 NOK

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.

Hankeprojekt, mida ei rahastata ELi vahenditest

Hanke suhtes kohaldatakse riigihankelepingut (GPA): jah

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Hankedokument

5.1.10. Pakkumuste hindamise kriteeriumid

Kriteerium:

Liik: Kvaliteet

Nimi: Climate and environment

Kirjeldus: Under this criteria, associated requirements will be assessed.

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 30

Kriteerium:

Liik: Kvaliteet

Nimi: Quality

Kirjeldus: Under this criteria, associated requirements will be assessed.

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 40

Kriteerium:

Liik: Hind

Nimi: Price

Kirjeldus: The price form will be assessed under this criteria.

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 30

5.1.11. Hankedokumendid

Hankedokumentide aadress: <https://hyyr.no/procurement/cmm4ncdi1000304jykdvu6n5f>

5.1.12. Hanke tingimused

Esitamise tingimused:

Elektrooniline esitamine: Nõutav

Esitamise aadress: <https://hyyr.no/procurement/cmm4ncdi1000304jykdvu6n5f>

Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra keel, inglise keel

Elektrooniline kataloog: Ei ole lubatud

Pakkumuste esitamise tähtaeg: 10/04/2026 14:00:00 (UTC+02:00) Ida-Euroopa aeg, Kesk-Euroopa suveaeg

Periood, mille jooksul pakkumus peab jääma kehtivaks: 60 Päevad

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei

Lepingu täitmisega seotud tingimused: See Tender Documents

E-arveldamine: Nõutav

Kasutatakse elektroonilisi tellimusi: ei

Kasutatakse elektroonilisi makseid: ei

Rahastamiskord: See tender documents

5.1.15. Vahendid

Raamleping:

Raamleping ilmaminikonkursita

Osalejate maksimaalne arv: 1

Teave d naamilise hankes steemi kohta:

Ei kohaldata d naamilist hankes steemi

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: OSLO TINGRETT

Organisatsioon, mis annab lisateavet hankemenetluse kohta: Direktoratet for byggkvalitet

Organisatsioon, mis annab lisateavet vaidlustamise kohta: OSLO TINGRETT

Organisatsioon, millele laekuvad osalemistaotlused: Hyyr AS

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: OSLO TINGRETT

Registreerimisnumber: 926725939

Postiaadress: Postboks 2106 Vika

Linn: OSLO

Sihtnumber: 0125

Riik – jaotus (NUTS): Oslo (NO081)

Riik: Norra

Kontaktpunkt: OSLO TINGRETT

Selle organisatsiooni rollid:

Vaidlustusorgan

Organisatsioon, mis annab lisateavet vaidlustamise kohta

8.1. ORG-0002

Ametlik nimi: Hyyr AS

Registreerimisnumber: 924998687

Postiaadress: Gaustadall  en 21

Linn: Oslo

Sihtnumber: 0349

Riik – jaotus (NUTS): Oslo (NO081)

Riik: Norra

Kontaktpunkt: Hyyr Support

E-posti aadress: admin@hyyr.no

Telefon: +47 90 63 65 38

Internetiaadress: <https://hyyr.no>

Selle organisatsiooni rollid:

Organisatsioon, millele laekuvad osalemistaotlused

8.1. ORG-0003

Ametlik nimi: Direktoratet for byggkvalitet

Registreerimisnumber: 974760223

Postiaadress: Mariboes gate 13

Linn: Oslo

Sihtnumber: 0183

Riik – jaotus (NUTS): Oslo (NO081)

Riik: Norra

Kontaktpunkt: Direktoratet for byggkvalitet

E-posti aadress: dma@dibk.no

Telefon: +4741624336

Selle organisatsiooni rollid:

Hankija

Organisatsioon, mis annab lisateavet hankemenetluse kohta

Teave teate kohta

Teate tunnus/version: 1052b7a8-2cc3-4f23-886a-b5410b841192 - 01

Vormi liik: Hange

Teate liik: Hanketeade või kontsessiooniteade – üldkord

Teate alaliik: 16

Teate saatmise kuupäev: 06/03/2026 10:34:50 (UTC+01:00) Kesk-Euroopa aeg, Lääne-Euroopa suveaeg

Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel

Teate avaldamise number: 160980-2026

ELT S väljaande number: 47/2026

Avaldamise kuupäev: 09/03/2026