

172500-2026 - Hange

Norra – Tarkvarapaketid ja infosüsteemid – Stage 1: New customer system / integration platform - VESAR

OJ S 50/2026 12/03/2026

Hanketeade või kontsessiooniteade – üldkord

Asjad

1. Hankija

1.1. Hankija

Ametlik nimi: Vestfold Avfall og Ressurs AS

E-posti aadress: post@vesar.no

Hankija õiguslik vorm: Kohaliku omavalitsuse kontrollitav avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

2. Menetlus

2.1. Menetlus

Pealkiri: Stage 1: New customer system / integration platform - VESAR

Kirjeldus: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants /users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

Menetluse tunnus: a3174c47-f835-477f-a33d-3ae6176571ca

Sisemine tunnus: 797

Menetluse liik: Väljakuulutamisega läbirääkimistega hankemenetlus / konkurentsipõhine läbirääkimistega hankemenetlus

Kiirendatud menetlus: ei

Menetluskorra kirjeldus: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants/users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

2.1.1. Eesmärk

Lepingu olemus: Asjad

Peamine liigitus (cpv): 48000000 Tarkvarapaketid ja infosüsteemid

Täiendav liigitus (cpv): 48100000 Tööstusliku tarkvara pakett, 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused, 72200000 Tarkvara programmeerimis- ja nõustamisteenused

2.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Vestfold (NO093)

Riik: Norra

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/24/EL

Anskaffelsesforskriften - Procurement with negotiations after a prior notice.

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Teade, Euroopa ühtne hankedokument (ESPD)

Korruptsioon: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Pettus: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Rahapesu või terrorismi rahastamine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Kuritegelikus ühenduses osalemine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroriakti toimepanek või terroristliku tegevusega seotud õigusrikkumised: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such

bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Laste tööjõu kasutamine ja muud inimkaubanduse vormid: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Keskkonnaõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Tööõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Sotsiaalõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Konkurentsi moonutamise eesmärgil teiste ettevõtjatega sõlmitud kokkulepped: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Tõsine ametialane rikkumine: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Valeandmete esitamine, teabe esitamata jätmine, suutmatus nõutud dokumente esitada või selle menetluse kohta konfidentsiaalse teabe saamine: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Hankemenetluses osalemisega kaasnev huvide konflikt: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Otsene või kaude osalemine käesoleva hankemenetluse ettevalmistamisel: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Ennetähtaegne lõpetamine, kahjutasu või võrreldavad sanktsioonid: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public

contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Ainult siseriiklikest kõrvalejätmise alustest tulenevate kohustuste rikkumine: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Sotsiaalkindlustusmaksete tasumise kohustuse rikkumine: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Maksude tasumise kohustuse rikkumine: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Äritegevus on peatatud: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Pankrot: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Kokkulepe võlausaldajatega: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Maksejõuetus: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Vara haldab likvideerija: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Siseriikliku õiguse kohane samalaadne olukord, näiteks pankrot: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Osa

5.1. Osa: LOT-0000

Pealkiri: Stage 1: New customer system / integration platform - VESAR

Kirjeldus: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants /users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

Sisemine tunnus: 797

5.1.1. Eesmärk

Lepingu olemus: Asjad

Peamine liigitus (cpv): 48000000 Tarkvarapaketid ja infosüsteemid

Täiendav liigitus (cpv): 48100000 Tööstusliku tarkvara pakett, 72000000 IT-teenused:

nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused, 72200000 Tarkvara programmeerimis- ja nõustamisteenused

Täiendavad hankevõimalused:

Täiendavate hankevõimaluste kirjeldus: Unilateral option for the contracting authority for an extension for 2+2 years.

5.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Vestfold (NO093)

Riik: Norra

5.1.3. Eeldatav kestus

Alguskuupäev: 31/07/2026

Kestuse lõppkuupäev: 31/03/2031

5.1.4. Uuendamine

Maksimaalne lepingu uuendamiste arv: 2

Muu informatsioon uuendamise kohta: Unilateral option for the contracting authority for an extension for 2+2 years.

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.

Hankeprojekt, mida ei rahastata ELi vahenditest

Hanke suhtes kohaldatakse riigihankepingut (GPA): ei

See hange sobib ka väikestele ja keskmise suurusega ettevõtjatele (VKEd): jah

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Teade, Hankedokument

Kriteerium: Registreerimine asjakohases kutsealases registris

Valikukriteeriumi kirjeldus: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex. Minimum qualification requirements The tenderer shall be a legally established company. Documentation: Company Registration Certificate. Foreign tenderers must submit an equivalent certificate from the register of business enterprises in the country where the company is established.

Kriteerium: Muud majanduslikud või finantsnõuded

Valikukriteeriumi kirjeldus: Regarding any other economic and financial requirements that have been stated in the notice or in the procurement documents, the tenderer declares that:

Minimum qualification requirements Tenderers must have the financial capacity to fulfil the contract, including credit worthy, or in another way document satisfactory financial capacity.

Documentation: - Presentation of the company's Annual Financial Statements (last Annual Report to the Brønnøysund Register Centre, including the auditor's report). - Credit rating carried out by a publicly certified credit rating institution, not older than three months, at least credit worthy. If the tenderer does not fulfil the above mentioned documentation requirements, other documentation that the contracting authority finds suitable for documenting the economic and financial capacity will be accepted, such as a parent company guarantee or other guarantee/security.

Kriteerium: Viited määratud tarnetele

Valikukriteeriumi kirjeldus: Only for public goods deliveries: In the reference period, the tenderer has carried out the following important deliveries of the requested type, or the following important services of the requested type. The contracting authority can require up to three years experience and allow experience from the previous three years to be taken into consideration. Minimum qualification requirements Requirement 1: The tenderer shall have sufficient implementation ability and capacity in relation to the services that shall be provided.

Documentation: - Short CVs for each employee thought to have a short description of relevant competence/experience. - The tenderer shall confirm and justify that they can provide the necessary capacity in the contract period. - The tenderer shall give a brief description of: - how they handle any replacement of main personnel. - how backup manpower is organised to ensure continuity of the delivery. Requirement 2: The tenderer shall have relevant experience and competence from equivalent deliveries. Relevant experience and competence means the delivery of trade systems for infrastructure, e.g. the waste industry, including experience with delivery, implementation and adaptation of business systems that handle customer and service management, financial management, resource planning or logistics. Documentation: An account of relevant deliveries in the last 3 years. The account shall include a description of the delivery, contracting authority, value, date, name and contact data of a gender neutral preferred.

Kriteerium: Sõltumatute asutuste poolt väljastatud sertifikaadid kvaliteedi tagamise standardite kohta

Valikukriteeriumi kirjeldus: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements? Minimum qualification requirements Tenderers shall have a satisfactory quality management system that is certified in accordance with ISO 9001, or have an equivalent extent, cf. NS-EN ISO 9001, which covers the deliveries included in the contract. Documentation: Documentation of valid certification, ISO or equivalent. If a tenderer is not certified, documentation shall be given that the tenderer has an equivalent quality management system. It is the tenderer's responsibility to document that another certification or quality management system is equivalent.

Kriteerium: Sõltumatute asutuste poolt väljastatud sertifikaadid keskkonnajuhtimise süsteemide või standardite kohta

Valikukriteeriumi kirjeldus: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management

systems or standards? Minimum qualification requirements Tenderers shall have an environmental management system that is certified in accordance with ISO 14001, Miljøfyrtårn or equivalent, that covers the activities included in the agreement. Documentation: Documentation of valid certification, ISO, Miljøfyrtårn (eco-lighthouse programme), or equivalent.

Teave kaheetapilise menetluse teise etapi kohta:

Menetluse teise etappi kutsutavate taotlejate miinimumarv: 3

Menetlus toimub järjestikuste etappidena. Igas etapis võidakse mõni osaleja kõrvaldada. Hankija jätab endale õiguse sõlmida leping esialgsete pakkumuste alusel ilma edasiste läbirääkimisteta

5.1.10. Pakkumuste hindamise kriteeriumid

Kriteerium:

Liik: Hind

Nimi: Price

Kirjeldus: 1.0 Price, calculated from the following: 1.1 Tender sum stated in Annex 06

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 30

Kriteerium:

Liik: Kvaliteet

Nimi: Quality

Kirjeldus: 2.0 Quality of the delivery, including execution and support/follow-up, assessed on the following: 2.1. The tenderer's organisation of the project and the key personnel's competence, as well as a plan for carrying out the assignment, including progress planning (20 %) 2.2. Quality of the delivery as assessed by the description of the tender, including completed requirement specifications, as well as on the tenderer's presentation of the content of the tender, in addition to the set-up and scope for support, follow-up and availability, including key personnel, after the delivery is commissioned (50 %)

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 70

5.1.11. Hankedokumendid

Keeled, milles hankedokumendid on ametlikult kättesaadavad: norra keel

Lisateabe taotlemise tähtaeg: 30/03/2026 21:55:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Hankedokumentide aadress: <https://permalink.mercell.com/278300776.aspx>

5.1.12. Hanke tingimused

Esitamise tingimused:

Elektrooniline esitamine: Nõutav

Esitamise aadress: <https://permalink.mercell.com/278300776.aspx>

Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra keel

Elektrooniline kataloog: Ei ole lubatud

Nõutav on täiustatud või kvalifitseeritud e-allkiri või e-tempel (nagu on määratletud määruses (EL) nr 910/2014)

Variandid: Ei ole lubatud

Pakkujad võivad esitada rohkem kui ühe pakkumuse: Lubatud

Osalemistaotluste esitamise tähtaeg: 13/04/2026 10:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Teave, mida saab pärast esitamise tähtaega täiendada:

Dokumente ei ole võimalik hiljem esitada.

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei

E-arveldamine: Nõutav

Kasutatakse elektroonilisi tellimusi: ei

Kasutatakse elektroonilisi makseid: jah

5.1.15. Vahendid**Raamleping:**

Ei kohaldata raamlepingut

Teave dünaamilise hankesüsteemi kohta:

Ei kohaldata dünaamilist hankesüsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: Vestfold tingrett

Teave vaidlustamise tähtaegade kohta: There will be a waiting period of minimum 10 calendar days calculated from the date the notification of the award is sent electronically.

Organisatsioon, mis annab lisateavet hankemenetluse kohta: Damhaug Consulting AS

Hankedokumentidele internetivälist juurdepääsu pakkuv organisatsioon: Damhaug Consulting AS

Organisatsioon, mis annab lisateavet vaidlustamise kohta: Damhaug Consulting AS

Organisatsioon, millele laekuvad osalemistaotlused: Damhaug Consulting AS

Pakkumusi menetlev organisatsioon: Damhaug Consulting AS

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: Damhaug Consulting AS

Registreerimisnumber: 820851382

Postiaadress: Torggata 52

Linn: HAMAR

Sihtnumber: 2317

Riik – jaotus (NUTS): Innlandet (NO020)

Riik: Norra

Kontaktpunkt: Reidar Seim

E-posti aadress: r.seim@d-consult.no

Telefon: 41478037

Internetiaadress: <http://www.d-consult.no>

Selle organisatsiooni rollid:

Organisatsioon, mis annab lisateavet hankemenetluse kohta

Hankedokumentidele internetivälist juurdepääsu pakkuv organisatsioon

Organisatsioon, millele laekuvad osalemistaotlused

Pakkumusi menetlev organisatsioon

Organisatsioon, mis annab lisateavet vaidlustamise kohta

8.1. ORG-0002

Ametlik nimi: Vestfold Avfall og Ressurs AS

Registreerimisnumber: 979 281 536

Postiaadress: Tarandrødveien 95B

Linn: Sem

Sihtnumber: 3171

Riik – jaotus (NUTS): Vestfold (NO093)

Riik: Norra
E-posti aadress: post@vesar.no
Telefon: 33354380
Internetiaadress: <http://www.vesar.no/>
Selle organisatsiooni rollid:
Hankija

8.1. ORG-0003

Ametlik nimi: Vestfold tingrett
Registreerimisnumber: 926 723 618
Linn: Tønsberg
Sihtnumber: 3103
Riik – jaotus (NUTS): Vestfold (NO093)
Riik: Norra
E-posti aadress: vestfold.tingrett@domstol.no
Telefon: 33 20 67 00
Selle organisatsiooni rollid:
Vaidlustusorgan

Teave teate kohta

Teate tunnus/version: 584d3ee4-39ff-443a-8e99-5e3eb2ec3e96 - 01
Vormi liik: Hange
Teate liik: Hanketeade või kontsessiooniteade – üldkord
Teate alaliik: 16
Teate saatmise kuupäev: 10/03/2026 13:46:52 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Teate saatmise kuupäev (eSender): 11/03/2026 06:28:04 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel
Teate avaldamise number: 172500-2026
ELT S väljaande number: 50/2026
Avaldamise kuupäev: 12/03/2026