

185265-2026 - Hange

Norra – Tervishoiu ja sotsiaaltöö teenused – Concession for user controlled personal assistance (BPA) 2026

OJ S 53/2026 17/03/2026

Hanketeade või kontsessiooniteade – üldkord

Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: Fredrikstad kommune

E-posti aadress: kingje@fredrikstad.kommune.no

Hankija õiguslik vorm: Kohaliku omavalitsuse kontrollitav avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

1.1. Hankija

Ametlik nimi: Hvaler kommune

E-posti aadress: kingje@fredrikstad.kommune.no

Hankija õiguslik vorm: Kohaliku omavalitsuse kontrollitav avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

1.1. Hankija

Ametlik nimi: Råde kommune

E-posti aadress: kingje@fredrikstad.kommune.no

Hankija õiguslik vorm: Kohaliku omavalitsuse kontrollitav avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

2. Menetlus

2.1. Menetlus

Pealkiri: Concession for user controlled personal assistance (BPA) 2026

Kirjeldus: The contracting authority invites tenderers to a competition for a service concession contract for user-controlled personal assistance (BPA).

Menetluse tunnus: c5d4a5fb-44e2-403a-bd70-d5dd2118883a

Sisemine tunnus: 2026/5162

Menetluskorra kirjeldus: The contracting authority has organised user-controlled personal assistance (BPA) service as a scheme with free user choice. The scheme is organised by entering into service concession contracts. All risk lies with the tenderer, as the tenderer will depend on the user choice for getting an assignment. Each work manager will, after the service has been granted, choose the tenderer. As long as the contracting authority receives a sufficient number of suitable tenders, a service concession contract shall be signed with up to 5 tenderers for the delivery of BPA. The service concession contract will be valid for 4 years, with an option for the contracting authority to extend the contract for 1+1 year (total 6 years). The contract will be based on NS 8435:2025 General contract terms for user controlled personal assistance (BPA) with the accompanying form A and B. Amendments and additions are stated in form A. Amendments and addition to form B is stated in form B. NS 8435:2025 must be purchased from standard Norway (www.standard.no). A service concession contract shall be signed with each individual municipality in separate contract documents. The price for the service is fixed by the contracting authority and stated in form A. The price will be the

same for all contracts for user-controlled personal assistance that will be entered into in the service concession scheme. The price shall include all of the tenderer's costs in accordance with NS 8435:2025 point 9.1. Reservations can be made on the price or price model. In 2025 the municipalities purchased BPA services for: Fredrikstad: approx. NOK 102 millionWhales: municipality approx. NOK 3.6 million: municipality approx. NOK 4.7 millionMaximal contract value over 6 years per municipality: Fredrikstad NOK 765 million: 51 millionRåde: 51 million The volume is only an estimate and is not binding for the contracting authority. This is only an estimate that is meant to give tenderers a guideline to the extent of the contract and the scope may deviate from this during the contract period. The volume will depend on, among other things, the number of activities, budgetary situation and other framework factors in the contract period. Fredrikstad municipality currently has 56 individual schemes at external BPA suppliers. This amounts to a total of approx. 3,836 decision hours per week. Hvaler municipality currently has 4 schemes for external BPA suppliers. Råde municipality currently has 5 schemes for external BPA suppliers. The contracting authority currently also operates the BPA schemes itself. The user will be able to choose between external suppliers and the municipal BPA scheme. The users will make selections of tenderers in accordance with new service concession contracts. See the requirement specifications, annex 1 for further information on the procurement's value and content.

2.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 85000000 Tervishoiu ja sotsiaaltöö teenused

Täiendav liigitus (cpv): 85300000 Sotsiaaltöö ja vastavad teenused, 85310000 Sotsiaaltöö, 85311200 Sotsiaalteenused puuetega isikutele, 85320000 Sotsiaalteenused, 85323000 Kogukonna tervishoiuteenused

2.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Østfold (NO083)

Riik: Norra

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/23/EL

Konsesjonskontraktforskriften - Concession contract regulations (the concession contract regulations)

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Euroopa ühtne hankedokument (ESPD), Teade, Hankedokument
Korruptsioon: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Pettus: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud

by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Rahapesu või terrorismi rahastamine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Kuritegelikus ühenduses osalemine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroriakti toimepanek või terroristliku tegevusega seotud õigusrikkumised: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Laste tööjõu kasutamine ja muud inimkaubanduse vormid: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Keskkonnaõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Tööõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Sotsiaalõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Konkurentsi moonutamise eesmärgil teiste ettevõtjatega sõlmitud kokkulepped: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Tõsine ametialane rikkumine: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Valeandmete esitamine, teabe esitamata jätmine, suutmatuse nõutud dokumente esitada või selle menetluse kohta konfidentsiaalse teabe saamine: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Hankemenetluses osalemisega kaasnev huvide konflikt: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Otsene või kaude osalemine käesoleva hankemenetluse ettevalmistamisel: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Ennetähtaegne lõpetamine, kahjutasu või võrreldavad sanktsioonid: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Ainult siseriiklikest kõrvalejätmise alustest tulenevate kohustuste rikkumine: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Sotsiaalkindlustusmaksete tasumise kohustuse rikkumine: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Maksude tasumise kohustuse rikkumine: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Äritegevus on peatatud: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Pankrot: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Kokkulepe võlausaldajatega: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the

contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Maksejõuetus: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Vara haldab likvideerija: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Siseriikliku õiguse kohane samalaadne olukord, näiteks pankrot: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Osa

5.1. Osa: LOT-0000

Pealkiri: Concession for user controlled personal assistance (BPA) 2026

Kirjeldus: The contracting authority invites tenderers to a competition for a service concession contract for user-controlled personal assistance (BPA).

Sisemine tunnus: 2026/5162

5.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 85000000 Tervishoiu ja sotsiaaltöö teenused

Täiendav liigitus (cpv): 85300000 Sotsiaaltöö ja vastavad teenused, 85310000 Sotsiaaltöö, 85311200 Sotsiaalteenused puuetega isikutele, 85320000 Sotsiaalteenused, 85323000 Kogukonna tervishoiuteenused

5.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Østfold (NO083)

Riik: Norra

5.1.3. Eeldatav kestus

Kestus: 72 Kuud

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.

Hankeprojekt, mida ei rahastata ELi vahenditest

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Euroopa ühtne hankedokument (ESPD), Teade, Hankedokument

Kriteerium: Registreerimine äriregistris

Valikukriteeriumi kirjeldus: Tenderers are registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive

2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Kriteerium: Muud majanduslikud või finantsnõuded

Valikukriteeriumi kirjeldus: Regarding any other economic and financial requirements that have been stated in the notice or in the procurement documents, the tenderer declares that: Minimum qualification requirements Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Creditworthiness with no requirement for collateral will be sufficient to meet the requirement. The contracting authority will evaluate the tenderer's fulfilment of the requirement in the following manner: - A credit rating based on the most recent financial figures. The rating shall be carried out by a credit rating company with licence to conduct this service. - The credit rating shall have a minimum rating of creditworthy. - Newly established companies, or companies that are rated lower than credit worthy, can instead submit a parent company guarantee or a bank guarantee that can document sufficient economic and financial capacity to fulfil the contract obligations. - If a parent company guarantee is submitted, the parent company will be rated in an equivalent way so the requirement for creditworthiness thus applies to the parent company. See the annex parent company guarantee. If a tenderer has a justifiable reason for not submitting the documentation required by the contracting authority, he can document his economic and financial capacity by presenting any other document that the Contracting Authority deems appropriate.

Kriteerium: Viited määratud teenustele

Valikukriteeriumi kirjeldus: Only for services: In the reference period, the tenderer has carried out the following important goods deliveries of the requested type, or the following important services of the requested type. The contracting authority can require up to three years experience and allow experience from the previous three years to be taken into consideration. Minimum qualification requirements Tenderers shall have experience from comparable contracts. Documented by a description of the tenderer's up to 3 most relevant assignments in the course of the last 3 years. The description must include a statement of the contract's value, date and recipient (name, telephone number and e-mail address). It is the tenderer's responsibility to document relevance through the description. Tenderers can document their experience by referring to competence of the personnel he has at his disposal and can use this assignment, even if the experience has been worked up while the personnel have served another service provider.

5.1.11. Hankedokumendid

Keeled, milles hankedokumendid on ametlikult kättesaadavad: norra keel

Lisateabe taotlemise tähtaeg: 09/04/2026 10:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Hankedokumentide aadress: <https://permalink.mercell.com/276055653.aspx>

5.1.12. Hanke tingimused

Esitamise tingimused:

Elektrooniline esitamine: Nõutav

Esitamise aadress: <https://permalink.mercell.com/276055653.aspx>

Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra keel

Nõutav on täiustatud või kvalifitseeritud e-allkiri või e-tempel (nagu on määratletud määruses (EL) nr 910/2014)

Variandid: Ei ole lubatud

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: Søndre Østfold Tingrett

Teave vaidlustamise tähtaegade kohta: In accordance with the concession contract regulations.

Organisatsioon, mis annab lisateavet hankemenetluse kohta: Fredrikstad kommune

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: Fredrikstad kommune

Registreerimisnumber: 940039541

Postiaadress: Rådhuset, Nygaardsgaten 14-16

Linn: FREDRIKSTAD

Sihtnumber: 1606

Riik – jaotus (NUTS): Østfold (NO083)

Riik: Norra

Kontaktpunkt: Kine Gjerlaugsen

E-posti aadress: kingje@fredrikstad.kommune.no

Telefon: +47 69306000

Internetiaadress: <http://www.fredrikstad.kommune.no/>

Selle organisatsiooni rollid:

Hankija

Rühmajuht

Organisatsioon, mis annab lisateavet hankemenetluse kohta

8.1. ORG-0002

Ametlik nimi: Hvaler kommune

Registreerimisnumber: 964947082

Linn: Hvaler

Sihtnumber: 1680

Riik – jaotus (NUTS): Østfold (NO083)

Riik: Norra

Kontaktpunkt: Hvaler kommune

E-posti aadress: kingje@fredrikstad.kommune.no

Telefon: 69306000

Selle organisatsiooni rollid:

Hankija

8.1. ORG-0003

Ametlik nimi: Råde kommune

Registreerimisnumber: 940 802 652

Linn: Råde

Sihtnumber: 1640

Riik – jaotus (NUTS): Østfold (NO083)

Riik: Norra

Kontaktpunkt: Råde kommune

E-posti aadress: kingje@fredrikstad.kommune.no

Telefon: 69306000

Selle organisatsiooni rollid:

Hankija

8.1. ORG-0004

Ametlik nimi: Søndre Østfold Tingrett

Registreerimisnumber: 926 722 808

Linn: FREDRIKSTAD

Sihtnumber: 1601

Riik – jaotus (NUTS): Østfold (NO083)

Riik: Norra

Selle organisatsiooni rollid:

Vaidlustusorgan

Teave teate kohta

Teate tunnus/version: cf0ee653-c284-48fe-9886-aa3869ffb970 - 01

Vormi liik: Hange

Teate liik: Hanketeade või kontsessiooniteade – üldkord

Teate alaliik: 19

Teate saatmise kuupäev: 16/03/2026 09:21:15 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Teate saatmise kuupäev (eSender): 16/03/2026 09:24:47 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel

Teate avaldamise number: 185265-2026

ELT S väljaande number: 53/2026

Avaldamise kuupäev: 17/03/2026