207500-2026 - Hange

Norra – Dokumenditalletusteenused – Case and archive system
OJ S 60/2026 26/03/2026
Hanketeade või kontsessiooniteade – üldkord
Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: Finanstilsynet
E-posti aadress: andrew.colling@finanstilsynet.no
Hankija õiguslik vorm: Keskvalitsusasutuse kontrollitav avalik-õiguslik isik
Hankija tegevus: Üldised avalikud teenused

2. Menetlus

2.1. Menetlus

Pealkiri: Case and archive system
Kirjeldus: The aim of this procurement is to establish a contract for the implementation and continual provision of services via the Internet ("as-a-service" deliveries). The Financial Supervisory Authority of Norway shall procure and establish a new Case and Archive system that shall support efficient processes and statutory archiving requirements.
Menetluse tunnus: 892cdac7-09e7-4911-b7e8-a711dd122a59
Sisemine tunnus: 2026/3651
Menetluse liik: Väljakuulutamisega läbirääkimistega hankemenetlus / konkurentsipõhine läbirääkimistega hankemenetlus
Kiirendatud menetlus: ei
Menetluskorra kirjeldus: The Financial Supervisory Authority of Norway shall procure a new case and archive system. The system shall contribute to supporting the Financial Supervisory Authority of Norway´s strategy on a data driven business and an entity that follows technological developments. In addition, there is a stated goal of streamlining the processing of cases. To support these goals, the Financial Supervisory Authority wants to join up with a forward-leaning supplier who wants to be an active supporter and contribute to the Financial Supervisory Authority reaching its targets over time. In order to support the requirement for data driven operations, there is a need for a system that allows flexible use of the Financial Supervisory Authority's data, both internally in the case archive system and in cooperation with the Financial Supervisory Authority´s other system portfolio. The system must provide efficient and user-friendly processes for executing case handling and archiving. Good and flexible integration possibilities will be decisive. The solution´s flexibility as regards future development of the needs of case and archive. The Financial Supervisory Authority of Norway would like a system that is user friendly and improves the case manager´s and manager´s everyday life. The system must therefore have built-in flexibility, so that good process flow support can be developed in the long term for all work processes in the audit and has functionality for effective management follow-up. Furthermore, The Financial Supervisory Authority wants a system that supports the use of case flow and rule-controlled steps, so that workflows can be built and maintained efficiently without suring security, performance or user experience. This also means that the system is most seamlessly and closely connected with other work surfaces such as M365 and the Financial Supervisory Authority´s own trade and report systems. A high

degree of automated document capture and retrieval are also important elements in regard to efficiency. The Financial Supervisory Authority of Norway as a government body is subject to a number of legal requirements. The system shall comply with applicable legal requirements within case archives, e.g. archive law, the Personal Data Act, the Public Data Act, the Public Administration Act, etc. The Financial Supervisory Authority wants to connect with a supplier who closely follows the changes and develops the system continuously to ensure compliance with coming and changed legal requirements. An important element will be the system´s ability to good security of finanstilsynet´s data as regards both the physical storage place, that the data is not going astray and efficient and good access management. The Financial Supervisory Authority of Norway aims to use cloud based services where appropriate. The new case and archive system shall be delivered and operated by a service provider such as a Software as a Service system and be available on PCs, tablets and mobiles independent of the user´s place of work, without the requirement for their own hardware. The tenderer shall be responsible for upgrading the system, integrations, security, operation and maintenance of the system and underlying infrastructure.

2.1.1. Eesmärk

Lepingu olemus: Teenused
Peamine liigitus (cpv): 79560000 Dokumenditalletusteenused
Täiendav liigitus (cpv): 48000000 Tarkvarapaketid ja infosüsteemid, 48400000 Äritehingute ja eraasjade tarkvarapakett, 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused, 72200000 Tarkvara programmeerimis- ja nõustamisteenused, 72252000 Arvuti arhiveerimisteenused, 72400000 Internetiteenused

2.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Oslo (NO081)
Riik: Norra

2.1.3. Maksumus

Eeldatav maksumus käibemaksuta: 40 000 000,00 NOK

2.1.4. Üldine teave

Õiguslik alus:
Direktiiv 2014/24/EL
Anskaffelsesforskriften - The procurement will be carried out in accordance with the Public Procurement Act and the Public Procurement Regulations, part III.

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Euroopa ühtne hankedokument (ESPD), Teade, Hankedokument
Korruptsioon: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council´s framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.
Pettus: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud

by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).
Rahapesu või terrorismi rahastamine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).
Kuritegelikus ühenduses osalemine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council´s framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)
Terroriakti toimepanek või terroristliku tegevusega seotud õigusrikkumised: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council´s framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.
Laste tööjõu kasutamine ja muud inimkaubanduse vormid: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council´s framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).
Keskkonnaõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Tööõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Sotsiaalõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Konkurentsi moonutamise eesmärgil teiste ettevõtjatega sõlmitud kokkulepped: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?
Tõsine ametialane rikkumine: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.
Valeandmete esitamine, teabe esitamata jätmine, suutmatus nõutud dokumente esitada või selle menetluse kohta konfidentsiaalse teabe saamine: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?
Hankemenetluses osalemisega kaasnev huvide konflikt: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?
Otsene või kaude osalemine käesoleva hankemenetluse ettevalmistamisel: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?
Ennetähtaegne lõpetamine, kahjutasu või võrreldavad sanktsioonid: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?
Ainult siseriiklikest kõrvalejätmise alustest tulenevate kohustuste rikkumine: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?
Sotsiaalkindlustusmaksete tasumise kohustuse rikkumine: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?
Maksude tasumise kohustuse rikkumine: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?
Äritegevus on peatatud: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Pankrot: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Kokkulepe võlausaldajatega: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the

contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Maksejõuetus: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Vara haldab likvideerija: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Siseriikliku õiguse kohane samalaadne olukord, näiteks pankrot: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Osa

5.1. Osa: LOT-0000

Pealkiri: Case and archive system
Kirjeldus: The aim of this procurement is to establish a contract for the implementation and continual provision of services via the Internet ("as-a-service" deliveries). The Financial Supervisory Authority of Norway shall procure and establish a new Case and Archive system that shall support efficient processes and statutory archiving requirements.
Sisemine tunnus: 2026/3651

5.1.1. Eesmärk

Lepingu olemus: Teenused
Peamine liigitus (cpv): 79560000 Dokumenditalletusteenused
Täiendav liigitus (cpv): 48000000 Tarkvarapaketid ja infosüsteemid, 48400000 Äritehingute ja eraasjade tarkvarapakett, 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused, 72200000 Tarkvara programmeerimis- ja nõustamisteenused, 72252000 Arvuti arhiveerimisteenused, 72400000 Internetiteenused

5.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Oslo (NO081)
Riik: Norra

5.1.3. Eeldatav kestus

Kestus: 120 Kuud

5.1.5. Maksumus

Eeldatav maksumus käibemaksuta: 40 000 000,00 NOK

5.1.6. Üldine teave

Reserveeritud osalemine:
Osalemine ei ole reserveeritud.
Hankeprojekt, mida ei rahastata ELi vahenditest

Hanke suhtes kohaldatakse riigihankelepingut (GPA): jah

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Euroopa ühtne hankedokument (ESPD), Teade, Hankedokument
Kriteerium: Registreerimine äriregistris
Valikukriteeriumi kirjeldus: Tenderers are registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.
Kriteeriume kasutatakse menetluse teise etappi kutsutavate taotlejate väljavalimiseks
Vastuvõetavate pakkumuste maksimaalne arv: 5
Teave kaheetapilise menetluse teise etapi kohta:
Menetluse teise etappi kutsutavate taotlejate miinimumarv: 3
Menetluse teise etappi kutsutavate taotlejate maksimumarv: 5
Menetlus toimub järjestikuste etappidena. Igas etapis võidakse mõni osaleja kõrvaldada

5.1.11. Hankedokumendid

Keeled, milles hankedokumendid on ametlikult kättesaadavad: norra keel
Lisateabe taotlemise tähtaeg: 27/04/2026 21:55:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Hankedokumentide aadress: https://permalink.mercell.com/279753074.aspx

5.1.12. Hanke tingimused

Esitamise tingimused:
Elektrooniline esitamine: Nõutav
Esitamise aadress: https://permalink.mercell.com/279753074.aspx
Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra keel
Elektrooniline kataloog: Ei ole lubatud
Variandid: Ei ole lubatud
Pakkujad võivad esitada rohkem kui ühe pakkumuse: Ei ole lubatud
Osalemistaotluste esitamise tähtaeg: 06/05/2026 11:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Teave, mida saab pärast esitamise tähtaega täiendada:
Ostja äranägemisel võib osa puuduvad pakkujaga seotud dokumente esitada hiljem.
Lisateave: Within the procurement regulations' limitations
Lepingutingimused:
Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei
E-arveldamine: Nõutav
Kasutatakse elektroonilisi tellimusi: ei
Kasutatakse elektroonilisi makseid: jah

5.1.15. Vahendid

Raamleping:
Ei kohaldata raamlepingut
Teave dünaamilise hankesüsteemi kohta:
Ei kohaldata dünaamilist hankesüsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: Oslo tingrett
Teave vaidlustamise tähtaegade kohta: The waiting period is 10 days after the award, see the tender documentation.
Organisatsioon, millele laekuvad osalemistaotlused: Finanstilsynet

Pakkumusi menetlev organisatsioon: Finanstilsynet

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: Finanstilsynet
Registreerimisnumber: 840747972
Postiaadress: Revierstredet 3
Linn: OSLO
Sihtnumber: 0151
Riik – jaotus (NUTS): Oslo (NO081)
Riik: Norra
Kontaktpunkt: Andrew Colling
E-posti aadress: andrew.colling@finanstilsynet.no
Telefon: +47 22939800
Selle organisatsiooni rollid:
Hankija
Organisatsioon, millele laekuvad osalemistaotlused
Pakkumusi menetlev organisatsioon

8.1. ORG-0002

Ametlik nimi: Oslo tingrett
Registreerimisnumber: 926725939
Linn: Oslo
Sihtnumber: 0164
Riik – jaotus (NUTS): Oslo (NO081)
Riik: Norra
Selle organisatsiooni rollid:
Vaidlustusorgan

Teave teate kohta

Teate tunnus/versioon: e80a7fae-7c85-4eb3-9a74-7bc673d6e663 - 01
Vormi liik: Hange
Teate liik: Hanketeade või kontsessiooniteade – üldkord
Teate alaliik: 16
Teate saatmise kuupäev: 24/03/2026 12:42:22 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Teate saatmise kuupäev (eSender): 24/03/2026 13:03:59 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel
Teate avaldamise number: 207500-2026
ELT S väljaande number: 60/2026
Avaldamise kuupäev: 26/03/2026