

219814-2026 - Hange

Norra – IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused – Procurement of a joint agreement for digital HR hand books.

OJ S 63/2026 31/03/2026

Hanketeade või kontsessiooniteade – üldkord

Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: Departementenes sikkerhets- og serviceorganisasjon

E-posti aadress: vinushiha.garithas@dss.dep.no

Hankija õiguslik vorm: Keskvalitsusasutuse kontrollitav avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

2. Menetlus

2.1. Menetlus

Pealkiri: Procurement of a joint agreement for digital HR hand books.

Kirjeldus: The Norwegian Government Security and Service Organisation (DSS) shall procure a digital HR handbook ("Software as a service") for the joint ministries. The solution is required to include a handbook that separates information that is directed at each employee (personnel handbook) in a part and a separate part that is directed at managers (management handbook). The contract shall include an option for a HSE handbook as well as an empty handbook that can be completely filled by the contracting authority if needed. In addition tenderers shall be able to offer consultancy services connected to the system in cases where the contracting authority needs it.

Menetluse tunnus: cc69f21a-b77c-4a7a-8740-93008fa9d089

Sisemine tunnus: 25/974

Menetluse liik: Avatud

Kiirendatud menetlus: ei

2.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused

Täiendav liigitus (cpv): 48200000 Võrgukasutuse, internetivõrgu ja intranetivõrgu tarkvarapakett, 48220000 Internetivõrgu ja intranetivõrgu tarkvarapakett, 72212200 Võrgukasutuse, internetivõrgu ja intranetivõrgu arendusteenused, 72400000 Internetiteenused, 75111200 Seadusandlikud teenused, 75130000 Abiteenused valitsusele, 75131100 Personalialased üldteenused valitsusele, 75240000 Avaliku turvalisuse, õiguskaitse ja korra teenused, 75242000 Avaliku õiguskaitse ja korra teenused, 79000000 Õigus-, turundus-, nõustamis-, värbamis-, trüki- ja turvaalased kommertsteenused

2.1.2. Lepingu täitmise koht

Riik: Norra

Kõikjal asjaomases riigis

2.1.3. Maksumus

Eeldatav maksumus käibemaksuta: 8 000 000,00 NOK
Raamlepingu maksimaalne maksumus: 8 000 000,00 NOK

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/24/EL

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Euroopa ühtne hankedokument (ESPD), Teade

Korruptsioon: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Pettus: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Rahapesu või terrorismi rahastamine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Kuritegelikus ühenduses osalemine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroriakti toimepanek või terroristliku tegevusega seotud õigusrikkumised: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p.

3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Laste tööjõu kasutamine ja muud inimkaubanduse vormid: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Keskkonnaõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Tööõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Sotsiaalõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Konkurentsi moonutamise eesmärgil teiste ettevõtjatega sõlmitud kokkulepped: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Tõsine ametialane rikkumine: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Valeandmete esitamine, teabe esitamata jätmine, suutmatuse nõutud dokumente esitada või selle menetluse kohta konfidentsiaalse teabe saamine: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Hankemenetluses osalemisega kaasnev huvide konflikt: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Otsene või kaude osalemine käesoleva hankemenetluse ettevalmistamisel: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Ennetähtaegne lõpetamine, kahjutasu või võrreldavad sanktsioonid: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Usaldusväarsuse puudumine riigi julgeolekule avalduvate ohtude välistamiseks: in accordance with the law.

Ainult siseriiklikest kõrvalejätmise alustest tulenevate kohustuste rikkumine: in accordance with the law.

Sotsiaalkindlustusmaksete tasumise kohustuse rikkumine: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Maksude tasumise kohustuse rikkumine: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Äritegevus on peatatud: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Pankrot: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Kokkulepe võlausaldajatega: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Maksejõuetus: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Vara haldab likvideerija: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Siseriikliku õiguse kohane samalaadne olukord, näiteks pankrot: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Osa

5.1. Osa: LOT-0000

Pealkiri: Procurement of a joint agreement for digital HR hand books.

Kirjeldus: The Norwegian Government Security and Service Organisation (DSS) shall procure a digital HR handbook ("Software as a service") for the joint ministries. The solution is required to include a handbook that separates information that is directed at each employee (personnel handbook) in a part and a separate part that is directed at managers (management handbook). The contract shall include an option for a HSE handbook as well as an empty handbook that can be completely filled by the contracting authority if needed. In addition tenderers shall be able to offer consultancy services connected to the system in cases where the contracting authority needs it.

5.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused

Täiendav liigitus (cpv): 48200000 Võrgukasutuse, internetivõrgu ja intranetivõrgu tarkvarapakett, 48220000 Internetivõrgu ja intranetivõrgu tarkvarapakett, 72212200 Võrgukasutuse, internetivõrgu ja intranetivõrgu arendusteenused, 72400000 Internetiteenused, 75111200 Seadusandlikud teenused, 75130000 Abiteenused valitsusele, 75131100 Personalialased üldteenused valitsusele, 75240000 Avaliku turvalisuse, õiguskaitse ja korra teenused, 75242000 Avaliku õiguskaitse ja korra teenused, 79000000 Õigus-, turundus-, nõustamis-, värbamis-, trüki- ja turvaalased kommertsteenused

Täiendavad hankevõimalused:

Täiendavate hankevõimaluste kirjeldus: Options for a total of 2 years, one year at a time. The total contract period is 4 years.

5.1.2. Lepingu täitmise koht

Riik: Norra

Kõikjal asjaomases riigis

5.1.3. Eeldatav kestus

Kestus: 4 Aastad

5.1.5. Maksumus

Eeldatav maksumus käibemaksuta: 8 000 000,00 NOK

Raamlepingu maksimaalne maksumus: 8 000 000,00 NOK

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.

Hankeprojekt, mida ei rahastata ELi vahenditest

Hanke suhtes kohaldatakse riigihankelepingut (GPA): jah

See hange sobib ka väikestele ja keskmise suurusega ettevõtjatele (VKEd): jah

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Euroopa ühtne hankedokument (ESPD), Teade

Kriteerium: Finants suhtarv

Valikukriteeriumi kirjeldus: 1) Payment of taxes and duties 2) Sufficient economic and financial capacity to be able to fulfil the contract. See the tender documentation for more information.

Kriteerium: Registreerimine äriregistris

Valikukriteeriumi kirjeldus: 1) The tenderer must be a legally established company. See the tender documentation for more information.

Kriteerium: Tehnikud või tehnilised organid kvaliteedikontrolliks

Valikukriteeriumi kirjeldus: 1) Tenderers shall have sufficient ability, capacity and experience to fulfil the contract. 2) Tenderers shall have a relevant quality assurance system for the execution of the delivery. See the tender documentation for more information.

5.1.10. Pakkumuste hindamise kriteeriumid

Kriteerium:

Liik: Hind

Nimi: Price

Kirjeldus: Prices for different categories

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 40

Kriteerium:

Liik: Kvaliteet

Nimi: Quality

Kirjeldus: User friendliness, KI functionality and search indexing.

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 60

5.1.11. Hankedokumendid

Hankedokumentide aadress: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=452964&TID=200413810&B=

5.1.12. Hanke tingimused

Esitamise tingimused:

Elektrooniline esitamine: Nõutav

Esitamise aadress: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=452964&TID=200413810&B=

Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra keel

Elektrooniline kataloog: Ei ole lubatud

Variandid: Ei ole lubatud

Pakkujad võivad esitada rohkem kui ühe pakkumuse: Ei ole lubatud

Pakkumuste esitamise tähtaeg: 04/05/2026 10:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Periood, mille jooksul pakkumus peab jääma kehtivaks: 3 Kuud

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei

E-arveldamine: Nõutav

Kasutatakse elektroonilisi tellimusi: jah

Kasutatakse elektroonilisi makseid: jah

5.1.15. Vahendid

Raamleping:

Raamleping ilmaminikonkursita

Osalejate maksimaalne arv: 100

Teave dunaamilise hankesüsteemi kohta:

Ei kohaldata dunaamilist hankesüsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: Oslo Tingrett

Teave vaidlustamise tähtaegade kohta: In accordance with the national rules

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: Departementenes sikkerhets- og serviceorganisasjon

Registreerimisnumber: 974 761 424

Postiaadress: Postboks 8129 Dep

Linn: Oslo
Sihtnumber: 0032
Riik – jaotus (NUTS): Oslo (NO081)
Riik: Norra
Kontaktpunkt: Vinushiha Garithas
E-posti aadress: vinushiha.garithas@dss.dep.no
Telefon: +47 22249090
Internetiaadress: <https://www.dss.dep.no>
Hankija profiil: <https://eu.eu-supply.com/ctm/company/companyinformation/index/275688>

Selle organisatsiooni rollid:

Hankija

Keskne hankija, kes sõlmib teiste hankijate jaoks ette nähtud ehitustööde, asjade või teenuste riigihankelepinguid või raamlepinguid

8.1. ORG-0002

Ametlik nimi: Oslo Tingrett
Registreerimisnumber: 926 725 939
Postiaadress: Postboks 2106 Vika
Linn: Oslo
Sihtnumber: 0125
Riik – jaotus (NUTS): Oslo (NO081)
Riik: Norra
E-posti aadress: oslo.tingrett@domstol.no
Telefon: +47 22035200
Internetiaadress: <http://www.domstol.no/otir>

Selle organisatsiooni rollid:

Vaidlustusorgan

Teave teate kohta

Teate tunnus/version: c141c3e1-0dcb-4ede-8920-576e72ba1ad6 - 01
Vormi liik: Hange
Teate liik: Hanketeade või kontsessiooniteade – üldkord
Teate alaliik: 16
Teate saatmise kuupäev: 27/03/2026 13:44:34 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Teate saatmise kuupäev (eSender): 27/03/2026 13:58:25 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel
Teate avaldamise number: 219814-2026
ELT S väljaande number: 63/2026
Avaldamise kuupäev: 31/03/2026