

304653-2026 - Hange

Norra – Tarkvaraga seotud teenused – Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

OJ S 86/2026 05/05/2026

Hanketeade või kontsessiooniteade – üldkord

Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: Ringsaker kommune

E-posti aadress: anho@ringsaker.kommune.no

Hankija õiguslik vorm: Kohaliku omavalitsuse kontrollitav avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

2. Menetlus

2.1. Menetlus

Pealkiri: Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

Kirjeldus: The procurement includes: A joint SaaS platform for administration, operation and alarm reception Welfare technological units and sensors for service recipients in residences (approx. 1,000 private residences and 16 shared housing) Welfare technological units and sensors for 5 out of 7 nursing homes, with an option for the last two if the existing system cannot be transferred to the offered platform as well as a respite care centre. Response centre service for safety alarms (the home service) Training and support Option on the replacement of welfare technological units and sensors for service recipients in private housing Option on door control on kms tømmerli Agreement applies to Ringsaker municipality's health and care services, including home services, 16 shared housing with approx. 100 users and institutions (7 pcs). Site inspection KMS Tømmerli: Tuesday 12.5.2026, 09.00 - 11.00. Meet at 09:00 at the main entrance. No registrations. Site inspections cannot be executed outside this point in time. Presentation days for tenders: Tuesday and Wednesday 9 - 10.6.2026. Tenderers must set aside both days. Invitations will be sent out after the tender deadline.

Menetluse tunnus: 402d6324-f251-4132-8d40-ed8ed4ea9510

Sisemine tunnus: 2026/7944

Menetluse liik: Avatud

Kiirendatud menetlus: ei

Menetluskorra kirjeldus: Contract form NS 8407 for installations at nursing homes and housing community SSA-L 2026 for a platform solution, Contract for replacing welfare technological units and sensors for service recipients in private residences Contract for the response centre service Framework agreement for the hire and purchase of products Absoluted value of the procurement is NOK 100,000 excluding VAT. 50.000.000

2.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72260000 Tarkvaraga seotud teenused

Täiendav liigitus (cpv): 33195000 Patsiendi monitooring, 33196000 Meditsiinilised abivahendid , 33196100 Seadmed vanuritele, 33196200 Seadmed puudega isikutele, 35125100 Sensorid,

45314000 Telekommunikatsiooniseadmete paigaldamine, 48814000 Meditsiiniinfosüsteemid, 80511000 Töötajate väljaõppe teenused, 85312000 Majutuseta sotsiaaltöö teenused

2.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Innlandet (NO020)

Riik: Norra

2.1.3. Maksumus

Eeldatav maksumus käibemaksuta: 30 000 000,00 NOK

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/24/EL

Anskaffelsesforskriften - Above the EEA threshold

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Euroopa ühtne hankedokument (ESPD)

5. Osa

5.1. Osa: LOT-0000

Pealkiri: Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

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Sisemine tunnus: 2026/7944

5.1.1. Eesmärk

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5.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Innlandet (NO020)

Riik: Norra

5.1.3. Eeldatav kestus

Kestus: 36 Kuud

5.1.5. Maksumus

Eeldatav maksumus käibemaksuta: 30 000 000,00 NOK

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.

Hankeprojekt, mida ei rahastata ELi vahenditest

Hanke suhtes kohaldatakse riigihankelepingut (GPA): ei

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Euroopa ühtne hankedokument (ESPD)

5.1.10. Pakkumuste hindamise kriteeriumid

Kriteerium:

Liik: Kvaliteet

Nimi: Quality - Solution proposal for KMS Tømmerli 30.0%

Kirjeldus: The Municipal Medisian Centre (KMS) Tømmerli is considered by the Contracting Authority to be the nursing home, where a new welfare technological system shall first be installed. The solution proposal for this nursing home is therefore included in the evaluation and the stated implementation plan under the quality criteria "Plan for establishment /implementation of the Agreement" will be binding for the tenderer. The tenderer will be completely responsible for planning, coordinating and implementing the delivery at KMS Tømmerli, including ICT installation, cabling and commissioning of welfare technological equipment and infrastructure. The delivery is entirely regulated by NS 8407 and the accompanying annexes. The tenderer is obliged to indemnify Ringsaker municipality for requirements from sub-suppliers, installers and third parties in connection with the execution of the delivery at KMS Tømmerli. The Customer will, under this criteria, judgementally assess the tenderer's solution proposal for KMS Tømmerli, against the needs description for the unit /property. The customer will, under the assessment, particularly emphasise how the offered system supports employee work flow and the patients' needs. The tenderer shall also present the offered system per team. The presentation shall be uploaded with the tender. The maximum presentation time is 60 minutes. The presentation will be taken up and transcribed by the Contracting Authority. If the tenderer in the presentation informs about information that has not been written in the tender, this information will not be emphasised when evaluating the tenders, as this will result in improvements to the already submitted tender. Documentation Solution proposal for KMS Tømmerli Presentation of the offered system that shall be used during the presentation meeting.

Kriteerium:

Liik: Hind

Nimi: Price

Kirjeldus: The tenderer's tender price, the total sum under the tab "Products", forms the basis for any price mark-up when the tenderer does not achieve the highest score on the quality criteria, cf. the Annex General regarding the procurement point 4.2 Evaluation Method.

Documentation Tenderers shall upload in point 10.1 under the tab "Requirements": Completed price form Detailed price offers for the implementation plan Detailed price offer for the solution proposal at KMS Tømmerli, including an option for door control. Detailed price offer for an option on replacing safety technology at service recipients in private residences. Detailed price offer for an option on preparing safety foil for service recipients in private residences. Detailed

price offer for the offered platform system. Detailed price offers for SLA Detailed price offers for training The detailed tender must include all elements included in the offered system/price line in the annex Price Form Welfare Technology.

Kriteerium:

Liik: Kvaliteet

Nimi: Quality - Plan for the establishment/implementation of the Agreement 20 %

Kirjeldus: Under this criteria, the tenderer's plan for the implementation will be judgementally assessed. The contracting authority considers that it is very important that the establishment /implementation of the Contract is carried out in a professional and structured manner with clear role distribution and good progress in an operation situation with continual service provision. The tenderer shall prepare a plan for the implementation of the Agreement, c.f. The contract's point 4.1. The plan shall as a minimum contain: Generic detailed progress plan for Implementation of a platform system Implementation of the response centre service. KMS Tømmerli Overview of key personnel, including roles, responsibilities and authority for the different progress plans. Information on any sub-suppliers/third-party suppliers, as well as an account of the role, responsibility and authority. The contracting authority's role and responsibility in the different progress plans. Five milestones that ensure that the Customer intends, cf. the tab "Requirement" point 1.1 - these milestones, day fines will be attached to Other elements that the tenderer believes are important in the implementation of the agreement Documentation The plan for the establishment/implementation with the accompanying annexes shall be uploaded under the tab 'Requirements' point 10.3

Kriteerium:

Liik: Kvaliteet

Nimi: Quality - offered system 20 %

Kirjeldus: Under this criteria, the Customer will judge on the offered platform system's user friendliness and the offered products' possible additional fulfilment of minimum requirements (required functions and any other relevant functions beyond the minimum requirements). The tenderer's response to the Contracting Authority's needs/requirement specifications will form the basis for the evaluation. The contracting authority reserves the right to request a demo user for the offered platform system if needed. The demo user will, in such cases, only be used to check the service provider's provided information. The following robustness properties will be assessed separately during the evaluation of the products: Assortment breadth and depth Generally for all products Degree of water tightness of units exposed to humidity Battery capacity of the elements in the system (sensors, wireless switches etc.) Robustness against breakage Expected lifetime and operational reliability over time Documentation The tenderer's response under the tab "Requirements" will form the basis

Selle meetodi kirjeldus, mida kasutatakse juhul, kui hindamist ei ole võimalik kriteeriumide abil teostada: See below

5.1.11. Hankedokumendid

Keeled, milles hankedokumendid on ametlikult kättesaadavad: norra keel

Lisateabe taotlemise tähtaeg: 27/05/2026 10:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Hankedokumentide aadress: <https://permalink.mercell.com/281349455.aspx>

5.1.12. Hanke tingimused

Esitamise tingimused:

Elektroniline esitamine: Nõutav

Esitamise aadress: <https://permalink.mercell.com/281349455.aspx>

Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra keel

Elektrooniline kataloog: Ei ole lubatud

Nõutav on täiustatud või kvalifitseeritud e-allkiri või e-tempel (nagu on määratletud määruses (EL) nr 910/2014)

Variandid: Ei ole lubatud

Pakkumuste esitamise tähtaeg: 03/06/2026 10:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Periood, mille jooksul pakkumus peab jääma kehtivaks: 4 Kuud

Teave avaliku avamise kohta:

Avamise kuupäev: 03/06/2026 10:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei

E-arveldamine: Nõutav

Kasutatakse elektroonilisi tellimusi: jah

Kasutatakse elektroonilisi makseid: jah

5.1.15. Vahendid

Raamleping:

Ei kohaldata raamlepingut

Teave dünaamilise hankesüsteemi kohta:

Ei kohaldata dünaamilist hankesüsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: Hedmarken og Østerdal tingrett

Teave vaidlustamise tähtaegade kohta: In the award letter

Organisatsioon, mis annab lisateavet vaidlustamise kohta: Hedmarken og Østerdal tingrett

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: Ringsaker kommune

Registreerimisnumber: 864950582

Postiaadress: Postboks 13

Linn: BRUMUNDDAL

Sihtnumber: 2381

Riik – jaotus (NUTS): Innlandet (NO020)

Riik: Norra

Kontaktpunkt: Ann Marit Holumsnes

E-posti aadress: anho@ringsaker.kommune.no

Telefon: +47 62335000

Internetiaadress: <http://www.ringsaker.kommune.no>

Selle organisatsiooni rollid:

Hankija

8.1. ORG-0002

Ametlik nimi: Hedmarken og Østerdal tingrett

Registreerimisnumber: 935364892

Linn: Hamar

Sihtnumber: 2326

Riik – jaotus (NUTS): Innlandet (NO020)

Riik: Norra

Selle organisatsiooni rollid:

Teave teate kohta

Teate tunnus/version: 38de16de-db50-4807-bdc3-00306bf9c5e3 - 01

Vormi liik: Hange

Teate liik: Hanketeade või kontsessiooniteade – üldkord

Teate alaliik: 16

Teate saatmise kuupäev: 30/04/2026 16:12:22 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Teate saatmise kuupäev (eSender): 30/04/2026 16:24:13 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel

Teate avaldamise number: 304653-2026

ELT S väljaande number: 86/2026

Avaldamise kuupäev: 05/05/2026