

331374-2026 - Hange

Norra – Inkassoettevõtte teenused – Framework agreement for debt collection services

OJ S 93/2026 15/05/2026

Hanketeade või kontsessiooniteade – üldkord

Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: INNOVASJON NORGE

E-posti aadress: simon.kaute@innovasjon norge.no

Hankija õiguslik vorm: Riigi osalusega äriühing

Hankija tegevus: Majandus

2. Menetlus

2.1. Menetlus

Pealkiri: Framework agreement for debt collection services

Kirjeldus: The aim of the procurement is to cover the contracting authority's need for debt collection services and associated assignments. A significant part of Innovation Norway's business area consists of lending activities. Parts of the portfolio will be subject to breaches, brief or persistent. Between 200 and 250 cases are sent annually to debt collection. The cases are to be sent to a debt collection agency after the second reminder/debt collection notice. It is left to the debt collection provider to continue the receivable work. It shall be possible to report the loan well by the customer paying himself up-to-date. There will also be some other types of cases such as collecting grants and commissions for guarantees, bankruptcy proceedings, etc., innovation Norway care about having a good relationship with its customers. We therefore emphasise that good debt collection practice is emphasised in the case handling. The administration of voluntary repayment schemes with surety is also included in the assignment. Need for assistance with realisation or securing the mortgage can also be relevant in some cases. Long term monitoring is a minor part of the assignment. These are cases where the recection is written off internally, but where follow-up of, primarily, personal debtors shall try to attempt a full or partial refund of the requirement in the longer term. Tenderers must make reporting on loans and interest to the Norwegian Tax Administration for cases on long-term monitoring, as well as sending annual assignments to the customer. Furthermore, there are some cases that must be followed-up in accordance with the Debt Scheme Act. More information on the procurement's purpose and scope is included in annex no. 1 Requirement specification.

Menetluse tunnus: ad59dd0f-abb1-469f-bef2-69e9f7473add

Sisemine tunnus: 2026/130323

Menetluse liik: Väljakuulutamisega läbirääkimistega hankemenetlus / konkurentsipõhine läbirääkimistega hankemenetlus

Kiirendatud menetlus: ei

Menetluskorra kirjeldus: The estimated annual value of the framework agreement is NOK 1,500,000 - NOK 2.5 million excluding VAT. The contract is also subject to budget changes and the company's priorities being affected by the implementation of the competition and the contractual relationship. Another tenderer can be used if the contracting authority needs it.

2.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 79940000 Inkassoettevõtte teenused

2.1.2. Lepingu täitmise koht

Riik: Norra

Kõikjal asjaomases riigis

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/24/EL

Anskaffelsesforskriften - Foa. § 13-2

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Euroopa ühtne hankedokument (ESPD)

5. Osa

5.1. Osa: LOT-0000

Pealkiri: Framework agreement for debt collection services

Kirjeldus: The aim of the procurement is to cover the contracting authority's need for debt collection services and associated assignments. A significant part of Innovation Norway's business area consists of lending activities. Parts of the portfolio will be subject to breaches, brief or persistent. Between 200 and 250 cases are sent annually to debt collection. The cases are to be sent to a debt collection agency after the second reminder/debt collection notice. It is left to the debt collection provider to continue the receivable work. It shall be possible to report the loan well by the customer paying himself up-to-date. There will also be some other types of cases such as collecting grants and commissions for guarantees, bankruptcy proceedings, etc., innovation Norway care about having a good relationship with its customers. We therefore emphasise that good debt collection practice is emphasised in the case handling. The administration of voluntary repayment schemes with surety is also included in the assignment. Need for assistance with realisation or securing the mortgage can also be relevant in some cases. Long term monitoring is a minor part of the assignment. These are cases where the recection is written off internally, but where follow-up of, primarily, personal debtors shall try to attempt a full or partial refund of the requirement in the longer term. Tenderers must make reporting on loans and interest to the Norwegian Tax Administration for cases on long-term monitoring, as well as sending annual assignments to the customer. Furthermore, there are some cases that must be followed-up in accordance with the Debt Scheme Act. More information on the procurement's purpose and scope is included in annex no. 1 Requirement specification.

Sisemine tunnus: 2026/130323

5.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 79940000 Inkassoettevõtte teenused

5.1.2. Lepingu täitmise koht

Riik: Norra

Kõikjal asjaomases riigis

5.1.3. Eeldatav kestus

Kestus: 24 Kuud

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.

Hankeprojekt, mida ei rahastata ELi vahenditest

Hanke suhtes kohaldatakse riigihankelepingut (GPA): jah

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Euroopa ühtne hankedokument (ESPD)

Teave kaheetapilise menetluse teise etapi kohta:

Menetluse teise etapi kutsutavate taotlejate miinimumarv: 3

Menetluse teise etapi kutsutavate taotlejate maksimumarv: 5

Menetlus toimub järjestikuste etappidena. Igas etapis võidakse mõni osaleja kõrvaldada

Hankija jätab endale õiguse sõlmida leping esialgsete pakkumuste alusel ilma edasiste läbirääkimisteta

5.1.11. Hankedokumendid

Keeled, milles hankedokumendid on ametlikult kättesaadavad: norra keel

Hankedokumentide aadress: <https://permalink.mercell.com/283719809.aspx>

5.1.12. Hanke tingimused

Esitamise tingimused:

Elektrooniline esitamine: Nõutav

Esitamise aadress: <https://permalink.mercell.com/283719809.aspx>

Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra keel

Elektrooniline kataloog: Lubatud

Variandid: Ei ole lubatud

Osalemistaotluste esitamise tähtaeg: 12/06/2026 10:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei

E-arveldamine: Nõutav

Kasutatakse elektroonilisi tellimusi: jah

Kasutatakse elektroonilisi makseid: jah

5.1.15. Vahendid

Raamleping:

Raamleping ilmainikonkursita

Osalejate maksimaalne arv: 5

Teave dünaamilise hankesüsteemi kohta:

Ei kohaldata dünaamilist hankesüsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: Oslo Tingrett

Teave vaidlustamise tähtaegade kohta: See the procurement regulations and the tender documentation.

Organisatsioon, mis annab lisateavet vaidlustamise kohta: INNOVASJON NORGE

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: INNOVASJON NORGE

Registreerimisnumber: 986399445
Postiaadress: Grev Wedels Plass 9
Linn: OSLO
Sihtnumber: 0158
Riik – jaotus (NUTS): Oslo (NO081)
Riik: Norra
Kontaktpunkt: Simon Kaute
E-posti aadress: simon.kaute@innovasjon Norge.no
Telefon: 22002500
Internetiaadress: <http://www.innovasjon Norge.no>

Selle organisatsiooni rollid:

Hankija

Organisatsioon, mis annab lisateavet vaidlustamise kohta

8.1. ORG-0002

Ametlik nimi: Oslo Tingrett
Registreerimisnumber: 926 725 939
Linn: Oslo
Sihtnumber: 0164
Riik – jaotus (NUTS): Oslo (NO081)
Riik: Norra
Selle organisatsiooni rollid:
Vaidlustusorgan

Teave teate kohta

Teate tunnus/version: e6e7b701-f107-4b99-828d-c955ac1db91c - 01
Vormi liik: Hange
Teate liik: Hanketeade või kontsessiooniteade – üldkord
Teate alaliik: 16
Teate saatmise kuupäev: 12/05/2026 13:58:59 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Teate saatmise kuupäev (eSender): 12/05/2026 14:06:27 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel
Teate avaldamise number: 331374-2026
ELT S väljaande number: 93/2026
Avaldamise kuupäev: 15/05/2026