

336196-2026 - Hange

Madalmaad – IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused – Provision of Certificate Authority Services for GÉANT Trusted Certificate Services (TCS)

OJ S 94/2026 18/05/2026

Hanketeade või kontsessiooniteade – üldkord

Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: GÉANT

E-posti aadress: olaf.verschoor@geant.org

Hankija õiguslik vorm: Avalik-õiguslik isik

Hankija tegevus: Haridus

2. Menetlus

2.1. Menetlus

Pealkiri: Provision of Certificate Authority Services for GÉANT Trusted Certificate Services (TCS)

Kirjeldus: The principal objective of this joint procurement is to engage a service provider capable of delivering a managed certificate service for the certificates outlined in this tender. Through this tender, and via the service provider ultimately contracted (who in this tender will be referred to as the Certificate Authority or CA), NRENs must be able to act as service providers to their constituencies. This arrangement will enable NRENs to support their communities against the most favourable cost conditions and terms that align with the requirements of the European research and education (R&E) community. By leveraging the collective purchasing power of GÉANT, the NRENs, and their members across the wider R&E community, GÉANT fully expects to receive offers that are not only more competitive, but significantly better than those achievable by individual organisations negotiating on their own. This aggregated approach is anticipated to deliver substantial advantages—not only in terms of markedly improved pricing, but also through more favourable terms and conditions, as well as a heightened level of service and understanding tailored specifically to the unique needs of the R&E community. In effect, this joint procurement is designed to secure outcomes that far exceed what could be attained through isolated, individual negotiations. Scope. This tender aims to contract a Certificate Authority that will provide the certificate infrastructure and services needed for the GÉANT Trusted Certificate Service (TCS) against a set annual fee for the entities mentioned and described in Annexes 1a and 1b. The CA will issue and manage:

- Publicly trusted TLS certificates (DV, OV, OV-IGTF).
- S/MIME certificates.
- IGTF-compliant certificate profiles, including support for private sub CAs where required.
- A certificate management portal or API for lifecycle management.
- Integration options for SAML-based identity vetting.
- Automation features and modern certificate management workflows.
- Ongoing policy and technical updates in line with CA/B Forum requirements.

The scope covers all operational support, documentation, and technical processes required for GÉANT and the NRENs to operate within the existing federated service model. This means the CA provides the PKI and certificate platform, GÉANT maintains the overarching agreement, and NRENs function as Registration Authorities within their national communities. Potential future developments may include improvements to automation, user experience, integration

capabilities, or support for emerging certificate types. While not guaranteed, the chosen supplier must be capable of supporting such developments over the duration of the contract. Out of scope are: • Any reseller or per-certificate pricing model that would classify GÉANT or NRENs as certificate resellers • Multi-supplier or backup-CA constructions, which do not align with the TCS cost and governance model • Organisations not included in Annexes 1A and 1B of the Tender document.

Menetluse tunnus: 144a9d49-6f39-4126-8835-f5fe78c2eef6

Sisemine tunnus: c557bfc4-a3f8-4363-b9e6-a9ee5d83fbf0

Menetluse liik: Avatud

Kiirendatud menetlus: ei

Menetluskorra kirjeldus: A full description of the tender procedure is described in detail in the document named "Invitation to Tender - GÉANT Trusted Certificate Services - 2026".

2.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused

Täiendav liigitus (cpv): 72200000 Tarkvara programmeerimis- ja nõustamisteenused, 72500000 Arvutiga seotud teenused, 72700000 Arvutivõrkude teenused

2.1.2. Lepingu täitmise koht

Kõikjal Euroopa Majanduspiirkonnas

Lisateave: See documentation

2.1.3. Maksumus

Eeldatav maksumus käibemaksuta: 9 000 000,00 EUR

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/24/EL

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Euroopa ühtne hankedokument (ESPD)

5. Osa

5.1. Osa: LOT-0000

Pealkiri: Provision of Certificate Authority Services for GÉANT Trusted Certificate Services (TCS)

Kirjeldus: The principal objective of this joint procurement is to engage a service provider capable of delivering a managed certificate service for the certificates outlined in this tender. Through this tender, and via the service provider ultimately contracted (who in this tender will be referred to as the Certificate Authority or CA), NRENs must be able to act as service providers to their constituencies. This arrangement will enable NRENs to support their communities against the most favourable cost conditions and terms that align with the requirements of the European research and education (R&E) community. By leveraging the collective purchasing power of GÉANT, the NRENs, and their members across the wider R&E community, GÉANT fully expects to receive offers that are not only more competitive, but significantly better than those achievable by individual organisations negotiating on their own. This aggregated approach is anticipated to deliver substantial advantages—not only in terms of markedly improved pricing, but also through more favourable terms and conditions, as well as a heightened level of service and understanding tailored specifically to the unique needs of

the R&E community. In effect, this joint procurement is designed to secure outcomes that far exceed what could be attained through isolated, individual negotiations. Scope. This tender aims to contract a Certificate Authority that will provide the certificate infrastructure and services needed for the GÉANT Trusted Certificate Service (TCS) against a set annual fee for the entities mentioned and described in Annexes 1a and 1b. The CA will issue and manage: • Publicly trusted TLS certificates (DV, OV, OV-IGTF). • S/MIME certificates. • IGTF-compliant certificate profiles, including support for private sub CAs where required. • A certificate management portal or API for lifecycle management. • Integration options for SAML-based identity vetting. • Automation features and modern certificate management workflows. • Ongoing policy and technical updates in line with CA/B Forum requirements. The scope covers all operational support, documentation, and technical processes required for GÉANT and the NRENs to operate within the existing federated service model. This means the CA provides the PKI and certificate platform, GÉANT maintains the overarching agreement, and NRENs function as Registration Authorities within their national communities. Potential future developments may include improvements to automation, user experience, integration capabilities, or support for emerging certificate types. While not guaranteed, the chosen supplier must be capable of supporting such developments over the duration of the contract. Out of scope are: • Any reseller or per-certificate pricing model that would classify GÉANT or NRENs as certificate resellers • Multi-supplier or backup-CA constructions, which do not align with the TCS cost and governance model • Organisations not included in Annexes 1A and 1B of the Tender document.

Sisemine tunnus: 24e5f80e-8929-4a19-822b-a54b7d860c7d

5.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused

Täiendav liigitus (cpv): 72200000 Tarkvara programmeerimis- ja nõustamisteenused, 72500000 Arvutiga seotud teenused, 72700000 Arvutivõrkude teenused

5.1.2. Lepingu täitmise koht

Kõikjal Euroopa Majanduspiirkonnas

Lisateave: See documentation

5.1.3. Eeldatav kestus

Kestus: 4 Aastad

5.1.4. Uuendamine

Maksimaalne lepingu uuendamiste arv: 2

Muu informatsioon uuendamise kohta: The agreement that GÉANT intends to award following this Invitation to Tender (ITT) has an initial term of four (4) years and may be extended twice for a period of two (2) years each. The maximum total duration of the agreement is therefore eight (8) years.

5.1.5. Maksumus

Eeldatav maksumus käibemaksuta: 9 000 000,00 EUR

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.

Tuleb esitada lepingu täitmiseks määratud töötajate nimed ja nende kutsekvalifikatsioonid: Ei ole nõutud

Hankeprojekt, mida ei rahastata ELi vahenditest
Hanke suhtes kohaldatakse riigihankelepingut (GPA): ei
See hange sobib ka väikestele ja keskmise suurusega ettevõtjatele (VKEd): jah

5.1.7. Strateegilised hanked

Keskkonnahoidlikud riigihanked – tingimused: Keskkonnahoidlike riigihangete kriteeriumid puuduvad

5.1.8. Ligipääsetavuse kriteeriumid

Puuetega inimeste juurdepääsukriteeriume ei ole lisatud järgmise põhjendusega
Põhendus: The subject matter of this procurement concerns the delivery of a Trusted Certificate Service (TCS), including the provision of publicly trusted digital certificates, Public Key Infrastructure (PKI) services, and associated technical and operational support to GÉANT and its member organisations. The services procured under this tender are primarily system-level, infrastructure, and back-end services, delivered to National Research and Education Networks (NRENs) and their affiliated organisations, rather than directly to end-users. While certain components of the service (such as management interfaces or portals) may include user-facing elements, these are intended for professional users operating within organisational contexts, and are not designed as public-facing services or products intended for general consumer use. As a result, the inclusion of specific accessibility requirements for persons with disabilities, as referred to in Article 42 of Directive 2014/24/EU, is not considered applicable or proportionate to the subject matter of this procurement. Notwithstanding the above, GÉANT expects the contractor to adhere to generally accepted industry standards and best practices, including where applicable considerations relating to usability and accessibility within professional environments.

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Euroopa ühtne hankedokument (ESPD), Hankedokument

5.1.11. Hankedokumendid

Keeled, milles hankedokumendid on ametlikult kättesaadavad: inglise keel
Lisateabe taotlemise tähtaeg: 12/06/2026 09:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Hankedokumentide aadress: <https://s2c.mercell.com/today/209332>

5.1.12. Hanke tingimused

Esitamise tingimused:

Elektrooniline esitamine: Lubatud

Esitamise aadress: <https://s2c.mercell.com/today/209332>

Keeled, milles võib pakkumusi või osalemistaotlusi esitada: inglise keel

Elektrooniline kataloog: Ei ole lubatud

Variandid: Ei ole lubatud

Pakkujad võivad esitada rohkem kui ühe pakkumuse: Ei ole lubatud

Pakkumuste esitamise tähtaeg: 15/06/2026 11:00:57 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Periood, mille jooksul pakkumus peab jääma kehtivaks: 180 Päevad

Teave, mida saab pärast esitamise tähtaega täiendada:

Dokumente ei ole võimalik hiljem esitada.

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei

Vajalik on konfidentsiaalsuskokkulepe: ei

E-arveldamine: Ei ole lubatud

Kasutatakse elektroonilisi tellimusi: ei
Kasutatakse elektroonilisi makseid: jah

5.1.15. Vahendid

Raamleping:

Ei kohaldata raamlepingut

Teave dunaamilise hankesüsteemi kohta:

Ei kohaldata dunaamilist hankesüsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: District Court of Amsterdam (Rechtbank Amsterdam)

Teave vaidlustamise tähtaegade kohta: Expected duration evaluation phase submitted
Proposals. June 30 to July 6

Maksuõiguse veebiaadress: <https://www.belastingdienst.nl>

Keskkonnaõiguse veebiaadress: <https://www.rijksoverheid.nl/ministeries/ministerie-van-infrastructuur-en-waterstaat>

Tööõiguse veebiaadress: <https://www.rijksoverheid.nl/ministeries/ministerie-van-sociale-zaken-en-werkgelegenheid>

Organisatsioon, mis annab lisateavet hankemenetluse kohta: GÉANT

Hankedokumentidele internetivälist juurdepääsu pakkuv organisatsioon: GÉANT

Organisatsioon, mis annab lisateavet vaidlustamise kohta: District Court of Amsterdam
(Rechtbank Amsterdam)

Organisatsioon, millele laekuvad osalemistaotlused: GÉANT

Pakkumusi menetlev organisatsioon: GÉANT

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: GÉANT

Registreerimisnumber: 40535155

Postiaadress: Hoekenrode 3

Linn: Amsterdam

Sihtnumber: 1102BR

Riik – jaotus (NUTS): Groot-Amsterdam (NL32B)

Riik: Madalmaad

Kontaktpunkt: Olaf Verschoor

E-posti aadress: olaf.verschoor@geant.org

Telefon: +31611299145

Internetiaadress: <https://www.geant.org>

Hankija profiil: <https://s2c.mercell.com/buyer/2384>

Selle organisatsiooni rollid:

Hankija

Keskne hankija, kes sõlmib teiste hankijate jaoks ette nähtud ehitustööde, asjade või teenuste riigihankelepinguid või raamlepinguid

Organisatsioon, mis annab lisateavet hankemenetluse kohta

Hankedokumentidele internetivälist juurdepääsu pakkuv organisatsioon

Organisatsioon, millele laekuvad osalemistaotlused

Pakkumusi menetlev organisatsioon

8.1. ORG-0002

Ametlik nimi: District Court of Amsterdam (Rechtbank Amsterdam)

Registreerimisnumber: District Court of Amsterdam (Rechtbank Amsterdam)
Postiaadress: Parnassusweg 280
Linn: Amsterdam
Sihtnumber: 1076 AV
Riik – jaotus (NUTS): Groot-Amsterdam (NL32B)
Riik: Madalmaad
Internetiaadress: <https://www.rechtspraak.nl/organisatie-en-contact/organisatie/rechtbanken/rechtbank-amsterdam>
Selle organisatsiooni rollid:
Vaidlustusorgan
Organisatsioon, mis annab lisateavet vaidlustamise kohta

Teave teate kohta

Teate tunnus/version: 52201648-70f4-4903-a619-b4cc9cd3d5ae - 02
Vormi liik: Hange
Teate liik: Hanketeade või kontsessiooniteade – üldkord
Teate alaliik: 16
Teate saatmise kuupäev: 13/05/2026 13:27:55 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Teate saatmise kuupäev (eSender): 13/05/2026 13:28:14 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel
Teate avaldamise number: 336196-2026
ELT S väljaande number: 94/2026
Avaldamise kuupäev: 18/05/2026