

353217-2026 - Hange

Madalmaad – IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused – Deployment of BonafID and geteduroam services

OJ S 98/2026 22/05/2026

Hanketeade või kontsessiooniteade – üldkord

Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: GÉANT

E-posti aadress: joost.vankessel@geant.org

Hankija õiguslik vorm: Avalik-õiguslik isik

Hankija tegevus: Haridus

2. Menetlus

2.1. Menetlus

Pealkiri: Deployment of BonafID and geteduroam services

Kirjeldus: The objective of this ITT is to procure a qualified vendor, partnership, or consortium with demonstrated capability to deliver a scalable, operational, and supportable identity management platform, addressing development, execution, and adoption in an integrated manner. The selected bidder(s) will be responsible for ensuring that BonafID transitions from a prototype and pilot stage into an operational, scalable, and supportable service for African NREN environments. Through this ITT, WACREN seeks to establish a robust and scalable identity federation capability. The selected bidder(s) will be responsible for delivering a production-ready BonafID platform, ensuring seamless integration with geteduroam and eduroam, onboarding pilot institutions, building local operational capacity, and enabling a sustainable model for broader regional deployment.

Menetluse tunnus: 24a48397-8af8-4ed5-869a-7afd7d3407c0

Sisemine tunnus: fc2a9867-3639-45fe-8cf5-f616bd393ce5

Menetluse liik: Avatud

Kiirendatud menetlus: ei

2.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused

Täiendav liigitus (cpv): 72200000 Tarkvara programmeerimis- ja nõustamisteenused, 72230000 Tellimustarkvara arendusteenused, 72260000 Tarkvaraga seotud teenused

2.1.2. Lepingu täitmise koht

Riik: Ghana

Kõikjal asjaomases riigis

Lisateave: See documentation

2.1.3. Maksumus

Eeldatav maksumus käibemaksuta: 580 000,00 EUR

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/24/EL

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Euroopa ühtne hankedokument (ESPD)

5. Osa

5.1. Osa: LOT-0000

Pealkiri: Deployment of BonafID and geteduroam services

Kirjeldus: The objective of this ITT is to procure a qualified vendor, partnership, or consortium with demonstrated capability to deliver a scalable, operational, and supportable identity management platform, addressing development, execution, and adoption in an integrated manner. The selected bidder(s) will be responsible for ensuring that BonafID transitions from a prototype and pilot stage into an operational, scalable, and supportable service for African NREN environments. Through this ITT, WACREN seeks to establish a robust and scalable identity federation capability. The selected bidder(s) will be responsible for delivering a production-ready BonafID platform, ensuring seamless integration with geteduroam and eduroam, onboarding pilot institutions, building local operational capacity, and enabling a sustainable model for broader regional deployment.

Sisemine tunnus: f11bab81-940b-41cc-affc-011767c88d31

5.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused

Täiendav liigitus (cpv): 72200000 Tarkvara programmeerimis- ja nõustamisteenused, 72230000 Tellimustarkvara arendusteenused, 72260000 Tarkvaraga seotud teenused

5.1.2. Lepingu täitmise koht

Riik: Ghana

Kõikjal asjaomases riigis

Lisateave: See documentation

5.1.3. Eeldatav kestus

Kestus: 3 Aastad

5.1.4. Uuendamine

Maksimaalne lepingu uuendamiste arv: 0

5.1.5. Maksumus

Eeldatav maksumus käibemaksuta: 580 000,00 EUR

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.

Hankeprojekt, mida rahastatakse täielikult või osaliselt ELi vahenditest

Hanke suhtes kohaldatakse riigihankelepingut (GPA): jah

See hange sobib ka väikestele ja keskmise suurusega ettevõtjatele (VKEd): jah

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Teade

Kriteerium: Viited määratud teenustele

Valikukriteeriumi kirjeldus: Compulsory Competence 1 Technical and professional ability The bidder must demonstrate that it has relevant and sufficient experience in delivering services comparable to the subject matter of this tender. The bidder shall confirm that, within the last three (3) years, it has performed at least one (1) contract of a minimum duration of twelve (12) consecutive months for a customer, in which the bidder has delivered an identity management and/or federated identity solution and has provided services comparable in scope and complexity to the BonafID platform and associated services described in this ITT. As part of this reference, the bidder shall demonstrate that it has provided, as a minimum, the following services to this customer: delivered or implemented an identity management and/or identity federation solution in a multi-institutional environment; supported integration with Identity Providers (IdPs), Service Providers (SPs), or comparable identity ecosystems; delivered a solution suitable for production use, including operationalisation and service enablement; supported onboarding of multiple organisations or user groups into the solution; provided technical documentation, operational support, and/or knowledge transfer to enable continued service operation; demonstrated experience with integration or support of authentication-based onboarding or network access services comparable to geteduroam and/or eduroam. Compliance with this selection criterion shall be assessed on a pass/fail basis. GÉANT reserves the right to request supporting evidence during the verification phase, including reference details, contract descriptions, and confirmation of performance by the customer.

5.1.10. Pakkumuste hindamise kriteeriumid

Kriteerium:

Liik: Kvaliteet

Nimi: Delivery Plan

Kirjeldus: GÉANT and WACREN require a clear understanding of how the Bidder intends to translate the scope and objectives of this ITT into a structured and realistic delivery approach. Given the complexity of transitioning BonafID from its current state into a production ready, regionally operated service, the delivery plan provides key insight into the Bidder's understanding of the technical, organisational, and coordination challenges involved. Through this criterion, Bidders are expected to describe how development, deployment, onboarding, training, governance, and risk management are combined into a coherent delivery plan that supports timely implementation, effective coordination with WACREN, and sustainable service operation within the proposed 36 month timeframe. The information provided should enable GÉANT to understand why the proposed sequencing, governance structures, and delivery approach are appropriate for this assignment and how they support qualitative delivery of the required services. Bidders are expected to address the following elements: 1. Overall delivery approach 2. Technical approach covering development and production readiness 3. Deployment, onboarding, and training plan 4. Governance and coordination model with WACREN 5. Workplan and timeline (36months?) 6. Budget breakdown 7. Risk assessment and mitigation strategy Assessment of the Scoring Criterion SC1 In 4.1.3.1 it is indicated how scores will be awarded. You will receive a higher score when your proposal exceeds these requirements. A lower score will be given when from your proposal it is not clear if all requirements are met and/or when it is not clear if your solution contributes to the objectives provided. Your response for SC1 must be limited to a maximum of five (5) pages. Any additional pages will not be taken into consideration.

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 30

Kriteerium:

Liik: Kvaliteet

Nimi: Solution

Kirjeldus: GÉANT and WACREN require a solution that is demonstrably suitable for deployment as a production grade, regionally operated service within a heterogeneous and federated research and education environment. Through this criterion, Bidders are expected to explain the rationale behind their proposed solution and how it will be implemented in practice to achieve the objectives of this ITT. This includes demonstrating that the solution is technically coherent, realistic to deploy, and appropriate for the operational, organisational, and adoption context of WACREN and its member NRENs. Given the transition from prototype and pilot activities to sustained service operation, it is important that the solution description shows how technical design choices, operational considerations, adoption and training strategies, and risk management are aligned and mutually reinforcing. The information provided under this criterion should enable GÉANT to understand why the proposed solution is effective, sustainable, and offers value for money over the full lifecycle of the service, rather than focusing solely on individual components or features in isolation. Bidders are expected to address the following elements: • technical competence and relevance, • coherence and realism of the turnkey approach, • demonstrated experience with similar transitions to production, • quality of the adoption and training strategy, • value for money, • delivery risk and mitigation. • demonstrate how the solution will meet non-functional requirements including security, availability, scalability, and compliance appropriate for a multi-institution federated service. • demonstrate how this solution will be sustained and maintained long-term and how previous experience with eduID contributes to this solution. Assessment of the Scoring Criterion SC2 In 4.1.3.1 it is indicated how scores will be awarded. You will receive a higher score when your proposal exceeds these requirements. A lower score will be given when from your proposal it is not clear if all requirements are met and/or when it is not clear if your solution contributes to the objectives provided. Your response for SC2 must be limited to a maximum of five (5) pages. Any additional pages will not be taken into consideration.

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 40

Kriteerium:

Liik: Hind

Nimi: Price

Kirjeldus: Please fill in the price sheet attached to this ITT as Annex B. You are requested to fill in the yellow shaded cells only. The milestones each have allocated a percentage of the total amount you have offered. For example. When your offer (excl. VAT) is € 700.000,-- The price for the delivery of milestone #1 (Platform Development and Production Readiness) is € 70.000,-- (excl. VAT). After the acceptance of the milestone you can invoice GÉANT for an amount of € 70.000,-- + applicable VAT.

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 30

5.1.11. Hankedokumentid

Hankedokumentide aadress: <https://s2c.mercell.com/today/199636>

5.1.12. Hanke tingimused

Esitamise tingimused:

Elektroniline esitamine: Lubatud

Esitamise aadress: <https://s2c.mercell.com/today/199636>

Keeled, milles võib pakkumusi või osalemistaotlusi esitada: inglise keel

Elektroniline kataloog: Lubatud

Pakkumuste esitamise tähtaeg: 03/07/2026 09:00:57 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Periood, mille jooksul pakkumus peab jääma kehtivaks: 2 026 Aastad

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Jah

Vajalik on konfidentsiaalsuskokkulepe: ei

E-arveldamine: Lubatud

Kasutatakse elektroonilisi tellimusi: ei

Kasutatakse elektroonilisi makseid: jah

5.1.15. Vahendid

Raamleping:

Raamleping ilmaminikonkursita

Osalejate maksimaalne arv: 10

Teave dūnaamilise hankesūsteemi kohta:

Ei kohaldata dūnaamilist hankesūsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: Rechtbank Amsterdam

Teave vaidlustamise tähtaegade kohta: n/a

Organisatsioon, mis annab lisateavet vaidlustamise kohta: GÉANT

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: GÉANT

Registreerimisnumber: 40535155

Postiaadress: Hoekenrode 3

Linn: Amsterdam

Sihtnumber: 1102BR

Riik – jaotus (NUTS): Groot-Amsterdam (NL32B)

Riik: Madalmaad

Kontaktpunkt: Joost van Kessel

E-posti aadress: joost.vankessel@geant.org

Telefon: +31615322184

Internetiaadress: <https://www.geant.org>

Hankija profiil: <https://s2c.mercell.com/buyer/2384>

Selle organisatsiooni rollid:

Hankija

Keskne hankija, kes hangib teiste hankijate jaoks ette nähtud asju ja/või teenuseid

Organisatsioon, mis annab lisateavet vaidlustamise kohta

8.1. ORG-0002

Ametlik nimi: Rechtbank Amsterdam

Registreerimisnumber: Rechtbank Amsterdam

Linn: Amsterdam

Sihtnumber: 1076AV

Riik – jaotus (NUTS): Groot-Amsterdam (NL32B)

Riik: Madalmaad

Selle organisatsiooni rollid:

Vaidlustusorgan

Teave teate kohta

Teate tunnus/versioon: 0b987628-4b73-4252-a875-1b648f475210 - 01

Vormi liik: Hange

Teate liik: Hanketeade või kontsessiooniteade – üldkord

Teate alaliik: 16

Teate saatmise kuupäev: 21/05/2026 09:08:40 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Teate saatmise kuupäev (eSender): 21/05/2026 09:10:14 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel

Teate avaldamise number: 353217-2026

ELT S väljaande number: 98/2026

Avaldamise kuupäev: 22/05/2026