

400902-2026 - Hange

Norra – Kogukonna tervishoiuteenused – IK - EEA 094-2025 Stage 1 Qualification phase Localisation technology (Bergen municipality, Askøy municipality, Tromsø municipality, Voss herad and Kvam herad)

OJ S 111/2026 11/06/2026

Hanketeade või kontsessiooniteade – üldkord - Paranduse teade
Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: Bergen kommune - Byrådsavdeling for eldre, helse og omsorg

E-posti aadress: christian.sundelin@bergen.kommune.no

Hankija õiguslik vorm: Kohaliku omavalitsuse kontrollitav avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

2. Menetlus

2.1. Menetlus

Pealkiri: IK - EEA 094-2025 Stage 1 Qualification phase Localisation technology (Bergen municipality, Askøy municipality, Tromsø municipality, Voss herad and Kvam herad)

Kirjeldus: The aim of the procurement is to establish new contracts for localisation technology that fulfils the municipalities' requirements for quality, including functionality, user friendliness, operation and management. In addition new contracts shall fulfil statutory requirements for privacy and information security. The technology should also support the overall goal of increased safety, mastering and activity based on the needs of the individual, including facilitating that the individual can master as much as possible themselves, including with assistance from relatives. This means that the technology shall be able to function both as an option for active triggering of alarm for anyone who needs it regardless of their function level and passive way for triggering the alarm for those who need it. There are a great many different user groups and it is only imagination that sets limits for who it is. The procurement includes: Simple GPS and mobile safety alarms and colleague support.

Menetluse tunnus: bb259a53-04cb-4056-b5fb-167d5c27e30e

Sisemine tunnus: 2025/281569

Menetluse liik: Väljakuulutamisega läbirääkimistega hankemenetlus / konkurentsipõhine läbirääkimistega hankemenetlus

Kiirendatud menetlus: ei

Menetluskorra kirjeldus: The aim of the procurement is to establish new contracts for localisation technology that fulfils the municipalities' requirements for quality, including functionality, user friendliness, operation and management. In addition new contracts shall fulfil statutory requirements for privacy and information security. The technology should also support the overall goal of increased safety, mastering and activity based on the needs of the individual, including facilitating that the individual can master as much as possible themselves, including with assistance from relatives. This means that the technology shall be able to function both as an option for active triggering of alarm for anyone who needs it regardless of their function level and passive way for triggering the alarm for those who need it. There are a great many different user groups and it is only imagination that sets limits for who it is. The procurement includes: Simple GPS and mobile safety alarms and colleague support The

contract period is three (3) years from when the contract is signed, with the following options for the Contracting Authority to extend on the same terms and terms: First option: Extension with two (2) years Other options: Extension with two (2) years Contract options: Extension with two (2) years Options will be triggered automatically, as long as the Customer does not give up the contract in writing within two (2) months before the contract expires. The maximum contract period is 9 years. This competition is initiated with a qualification phase (stage 1). Only tenderers who fulfil the qualification requirements and who have been invited will be able to submit a tender (stage 2).

2.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 85323000 Kogukonna tervishoiuteenused

Täiendav liigitus (cpv): 33100000 Meditsiiniseadmed, 33195000 Patsiendi monitooring, 35121700 Häiresüsteemid, 38112100 Globaalsed navigatsiooni- ja positsioonimissüsteemid (GPS vms), 85000000 Tervishoiu ja sotsiaaltöö teenused

2.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Troms/Romsa/Tromssa (NO072)

Riik: Norra

2.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Vestland (NO0A2)

Riik: Norra

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/24/EL

Anskaffelsesforskriften - Public Procurement Law and Regulations

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Hankedokument, Teade

Korruptsioon: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Pettus: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Rahapesu või terrorismi rahastamine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than

five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Kuritegelikus ühenduses osalemine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroriakti toimepanek või terroristliku tegevusega seotud õigusrikkumised: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Laste tööjõu kasutamine ja muud inimkaubanduse vormid: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Keskkonnaõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Tööõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Sotsiaalõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Konkurentsi moonutamise eesmärgil teiste ettevõtjatega sõlmitud kokkulepped: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Tõsine ametialane rikkumine: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Valeandmete esitamine, teabe esitamata jätmine, suutmatuse nõutud dokumente esitada või selle menetluse kohta konfidentsiaalse teabe saamine: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for

rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Hankemenetluses osalemisega kaasnev huvide konflikt: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Otsene või kaude osalemine käesoleva hankemenetluse ettevalmistamisel: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Ennetähtaegne lõpetamine, kahjutasu või võrreldavad sanktsioonid: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Ainult siseriiklikest kõrvalejätmise alustest tulenevate kohustuste rikkumine: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Sotsiaalkindlustusmaksete tasumise kohustuse rikkumine: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Maksude tasumise kohustuse rikkumine: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Äritegevus on peatatud: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Pankrot: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Kokkulepe võlausaldajatega: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Maksejõuetus: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Vara haldab likvideerija: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers

made mandatory in accordance with the current national law without the possibility for exceptions.

Siseriikliku õiguse kohane samalaadne olukord, näiteks pankrot: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Osa

5.1. Osa: LOT-0000

Pealkiri: IK - EEA 094-2025 Stage 1 Qualification phase Localisation technology (Bergen municipality, Askøy municipality, Tromsø municipality, Voss herad and Kvam herad)

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Sisemine tunnus: 2025/281569

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Riik – jaotus (NUTS): Troms/Romsa/Tromssa (NO072)

Riik: Norra

5.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Vestland (NO0A2)

Riik: Norra

5.1.3. Eeldatav kestus

Alguskuupäev: 04/10/2026

Kestuse lõppkuupäev: 05/10/2035

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.

Hankeprojekt, mida ei rahastata ELi vahenditest

Hanke suhtes kohaldatakse riigihankelepingut (GPA): ei

See hange sobib ka väikestele ja keskmise suurusega ettevõtjatele (VKEd): jah

5.1.7. Strateegilised hanked

Keskkonnahoidlikud riigihanked – tingimused: Muud ELi keskkonnahoidlike riigihangete kriteeriumid

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Hankedokument, Teade

Kriteerium: Registreerimine asjakohases kutsealases registris

Valikukriteeriumi kirjeldus: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex. Minimum qualification requirements Point 6.2 The tenderer's organisational and legal position Qualification Requirement: Tenderers shall be a legally registered company.

Documentation requirement: Company Registration Certificate, or equivalent from the country where the company is registered. Documentation must not be enclosed for tenderers registered in the Norwegian Register of Units. The contracting authority will check the registration by using the organisation number stated in the tenderer's Merccell profile.

Tenderers who are not registered in the above register must present a certificate or confirmation (equivalent company registration certificate) for registration in a trade or business register as prescribed by the law of the country where the tenderer is established. Such a certificate shall not be issued more than six months before the tender deadline.

Kriteeriume kasutatakse menetluse teise etappi kutsutavate taotlejate väljavalimiseks

Kriteerium: Muud majanduslikud või finantsnõuded

Valikukriteeriumi kirjeldus: Regarding any other economic and financial requirements that have been stated in the notice or in the procurement documents, the tenderer declares that:

Minimum qualification requirements Point 6.3 Economic and financial capacity. Qualification

requirement: Tenderers shall be credit worthy and have sufficient economic and financial capacity to fulfil the contract. Documentation requirement: Credit evaluation/rating, assessment made in CreditPro, D&B, Bisnode AS or an equivalently certified credit information agency, not older than 3 months, based on the last known accounting figures. The income ratio, degree of liquidity, solidity, debt ratio and turnover shall be in the rating. For companies that cannot be credit rated, approved accounting figures shall show satisfactory good credit worthiness and sufficient financial implementation ability/capacity. This will be assessed based on an overall assessment based on the following parameters: result degree, degree of liquidity, solidity, debt ratio and turnover. If a tenderer cannot present the above mentioned documentation, or would like to document that it gives a misleading picture of his financial situation, he shall prove his economic and financial position, using another document of relevance to the company's fiscal figures/finances. Tenderers shall in particular justify why the requested documentation possibly cannot be delivered or gives a misleading picture. Any guarantees and insurances given by a third party must cover all the financial losses that may arise due to non fulfilment of the contract. Any guarantors must document that they independently fulfil the qualification requirement for finances. The contracting authority reserves the right, nevertheless, to obtain financial information from other sources (e.g. own credit rating) if there is uncertainty as to whether the requirement is fulfilled or not. Such a decision must not be justified. All the obtained and any submitted information will form the basis for an overall assessment of whether the qualification requirement is fulfilled.

Kriteeriume kasutatakse menetluse teise etappi kutsutavate taotlejate väljavalimiseks

Kriteerium: Viited määratud teenustele

Valikukriteeriumi kirjeldus: Only for services: In the reference period, the tenderer has carried out the following important goods deliveries of the requested type, or the following important services of the requested type. The contracting authority can require up to three years experience and allow experience from the previous three years to be taken into consideration. Minimum qualification requirements Point 6.4 Technical and professional qualifications. 6.4.1 Qualification Requirements: Tenderers shall have carried out relevant deliveries in the last three (3) years. Relevant means experience from contracting authorities with equivalent service requirements, volume and/or complexity. Documentation requirement: A description shall be given of the most relevant deliveries with equivalent complexity and need in the last three (3) years. Three (3) references are requested. It must be clearly stated that assignments have been carried out with clear relevance regarding service level, volume and/or complexity. Use Annex 5 to the Competition Rules. Template for the reference form in the reply. References shall as a minimum be described with the following information: Customer Name Contact information at the contracting authority; name, position, email and telephone number. Brief description of the contract and previous work Time period and duration Size and number of users References can be contacted and controlled. This contact information must be provided. If a tenderer will use capacity from a parent company or other binding statement, see "Annex 2 Commitment Statement".

Kriteeriume kasutatakse menetluse teise etapi kutsutavate taotlejate väljavalimiseks

Kriteerium: Tehnikud või tehnilised organid kvaliteedikontrolliks

Valikukriteeriumi kirjeldus: Tenderers can use the following technical personnel or technical units, particularly those who are responsible for quality control: For technical personnel or technical units that do not directly belong to the tenderer's business, but if the capacity the tenderer will use, cf. part II, section C, separate ESPD forms shall be supplemented. Minimum qualification requirements Point 6.4 Technical and professional qualifications. 6.4.2 Qualification requirement: Tenderers shall have sufficient implementation ability.

Documentation requirement: Tenderers shall give a general description of the company's available resources for the requested delivery. If collaborating partners or sub-suppliers must enclose a Commitment Statement (Annex 2 to the Instructions to the tenderer's "Commitment Statement"). It is important that it is clearly stated in which area the collaboration partners or sub-suppliers contribute, cf. the above description.

Kriteeriume kasutatakse menetluse teise etapi kutsutavate taotlejate väljavalimiseks

Teave kaheetapilise menetluse teise etapi kohta:

Menetluse teise etapi kutsutavate taotlejate miinimumarv: 3

Menetlus toimub järjestikuste etappidena. Igas etapis võidakse mõni osaleja kõrvaldada

5.1.11. Hankedokumendid

Keeled, milles hankedokumendid on ametlikult kättesaadavad: norra keel

Hankedokumentide aadress: <https://permalink.mercell.com/285396720.aspx>

5.1.12. Hanke tingimused

Esitamise tingimused:

Elektroniline esitamine: Nõutav

Esitamise aadress: <https://permalink.mercell.com/285396720.aspx>

Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra keel

Elektroniline kataloog: Ei ole lubatud

Nõutav on täiustatud või kvalifitseeritud e-allkiri või e-tempel (nagu on määratletud määruses (EL) nr 910/2014)

Variandid: Ei ole lubatud

Pakkujad võivad esitada rohkem kui ühe pakkumuse: Ei ole lubatud
Osalemistaotluste esitamise tähtaeg: 09/07/2026 10:00:00 (UTC+00:00) Lääne-Euroopa aeg,
Greenwichi aeg

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei
Vajalik on konfidentsiaalsuskokkulepe: jah
E-arveldamine: Nõutav
Kasutatakse elektroonilisi tellimusi: jah
Kasutatakse elektroonilisi makseid: jah

5.1.15. Vahendid

Raamleping:

Ei kohaldata raamlepingut

Teave dünaamilise hankesüsteemi kohta:

Ei kohaldata dünaamilist hankesüsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: Hordaland Tingrett

Teave vaidlustamise tähtaegade kohta: In accordance with the Public Procurement Regulations. Appeals shall be submitted without delay. The Contracting Authority continually processes appeals. The deadline for requesting a provisional injunction, cf. § 20-7 has been set to 15 days after the contracting authority's decision to reject a request to participate in the competition, cf. § 24-1 and § 24-2, or not select a tenderer, cf. § 16-12.

Organisatsioon, mis annab lisateavet vaidlustamise kohta: Hordaland Tingrett

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: Bergen kommune - Byrådsavdeling for eldre, helse og omsorg

Registreerimisnumber: 964338531

Osakond: Byrådsavdeling for eldre, helse og omsorg

Postiaadress: Postboks 7700

Linn: BERGEN

Sihtnumber: 5020

Riik – jaotus (NUTS): Vestland (NO0A2)

Riik: Norra

Kontaktpunkt: Christian Rikheim Sundelin

E-posti aadress: christian.sundelin@bergen.kommune.no

Telefon: +47 93832104

Faks: +47 48400203

Internetiaadress: <https://www.hrpas.no>

Selle organisatsiooni rollid:

Hankija

8.1. ORG-0002

Ametlik nimi: Hordaland Tingrett

Registreerimisnumber: 984 195 796

Linn: Bergen

Sihtnumber: 5020

Riik – jaotus (NUTS): Vestland (NO0A2)

Riik: Norra

Selle organisatsiooni rollid:

Vaidlustusorgan

Organisatsioon, mis annab lisateavet vaidlustamise kohta

10. Muudatus

Eelmise teate versioon, mida muudetakse

:

de7de3e2-1922-42d7-b44a-401f44716623-01

Muudatuse peamine põhjus

:

Teave ajakohastatud

Kirjeldus

:

Contact person changed. Parallel tenders marked 'not allowed', c.f. the competition rules.

10.1. Muudatus

Punkti tunnus: ORG-0001

10.1. Muudatus

Punkti tunnus: LOT-0000

Teave teate kohta

Teate tunnus/versioon: 015c5829-89cb-4a50-8d1d-893d65c39f5d - 01

Vormi liik: Hange

Teate liik: Hanketeade või kontsessiooniteade – üldkord

Teate alaliik: 16

Teate saatmise kuupäev: 10/06/2026 11:18:30 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Teate saatmise kuupäev (eSender): 10/06/2026 11:29:50 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel

Teate avaldamise number: 400902-2026

ELT S väljaande number: 111/2026

Avaldamise kuupäev: 11/06/2026