

417096-2026 - Hange

Norra – Tarkvarapaketid ja infosüsteemid – Procurement of a serious follow-up system.

OJ S 115/2026 17/06/2026

Hanketeade või kontsessiooniteade – üldkord

Asjad

1. Hankija

1.1. Hankija

Ametlik nimi: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

E-posti aadress: postmottak@okf.oslo.kommune.no

Hankija õiguslik vorm: Kohaliku omavalitsuse kontrollitav avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

2. Menetlus

2.1. Menetlus

Pealkiri: Procurement of a serious follow-up system.

Kirjeldus: The aim is to procure a cloud based (SaaS) system that can as far as possible contribute to the Customer being able to comply with legal and regulation requirements connected to the Norwegian model, including the requirements for an electronic crew list in the builder regulations § 15, the control obligations connected to, among other things, wages and working conditions, as well as following up the Oslo model's seriousness requirements. The contracting authority shall revise the seriousness requirements in 2026, which can lead to changes in the municipality's follow-up need. The system shall therefore be flexible and scaleable for the municipality. This implies, among other things, that the Customer: * Can apply the solution to contract areas that are particularly vulnerable in relation to working life crime and social dumping, both now and in the future. * May cooperate with other public authorities in following-up work crime and social dumping. * Can see to other needs closely related to this type of follow-up. The system shall be built for high accessibility, safeguarding privacy as well as supporting automated data processing in real time where possible, so that the Customer can safeguard their responsibility in an efficient and secure manner. At the same time, the system should be user friendly with a low response time, simple navigation and work flow, limited risk for error registrations, as well as flexible for comparing and visualising relevant data. See SSA-L, annex 1 for further information on the Contracting Authority as well as its purpose and extent.

Menetluse tunnus: 2f50bb51-d28f-41a8-aef9-608dd3cbd4b3

Sisemine tunnus: 5717

Menetluse liik: Väljakuulutamisega läbirääkimistega hankemenetlus / konkurentsipõhine läbirääkimistega hankemenetlus

Kiirendatud menetlus: ei

2.1.1. Eesmärk

Lepingu olemus: Asjad

Peamine liigitus (cpv): 48000000 Tarkvarapaketid ja infosüsteemid

Täiendav liigitus (cpv): 48100000 Tööstusliku tarkvara pakett, 72260000 Tarkvaraga seotud teenused, 48700000 Tarkvarapaketi utiliit, 48170000 Vastavustarkvarapakett

2.1.2. Lepingu täitmise koht

2.1.3. Maksumus

Eeldatav maksumus käibemaksuta: 23 000 000,00 NOK

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/24/EL

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Teade

Siseriikliku õiguse kohane samalaadne olukord, näiteks pankrot: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Pankrot: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Korruptsioon: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Kokkulepe võlausaldajatega: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Kuritegelikus ühenduses osalemine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Konkurentsi moonutamise eesmärgil teiste ettevõtjatega sõlmitud kokkulepped: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Keskkonnaõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Rahapesu või terrorismi rahastamine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Pettus: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Laste tööjõu kasutamine ja muud inimkaubanduse vormid: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Maksejõuetus: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Tööõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Vara haldab likvideerija: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Valeandmete esitamine, teabe esitamata jätmine, suutmatus nõutud dokumente esitada või selle menetluse kohta konfidentsiaalse teabe saamine: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision

process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Hankemenetluses osalemisega kaasnev huvide konflikt: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Otsene või kaude osalemine käesoleva hankemenetluse ettevalmistamisel: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Tõsine ametialane rikkumine: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Ennetähtaegne lõpetamine, kahjutasu või võrreldavad sanktsioonid: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Sotsiaalõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Sotsiaalkindlustusmaksete tasumise kohustuse rikkumine: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Äritegevus on peatatud: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Maksude tasumise kohustuse rikkumine: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terroriakti toimepanek või terroristliku tegevusega seotud õigusrikkumised: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Ametialaste käitumisreeglite rikkumine kaitsealaste riigihangete valdkonnas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Usaldusväarsuse puudumine riigi julgeolekule avalduvate ohtude välistamiseks: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Ainult siseriiklikest kõrvalejätmise alustest tulenevate kohustuste rikkumine: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Osa

5.1. Osa: LOT-0001

Pealkiri: Procurement of a serious follow-up system.

Kirjeldus: The aim is to procure a cloud based (SaaS) system that can as far as possible contribute to the Customer being able to comply with legal and regulation requirements connected to the Norwegian model, including the requirements for an electronic crew list in the builder regulations § 15, the control obligations connected to, among other things, wages and working conditions, as well as following up the Oslo model's seriousness requirements. The contracting authority shall revise the seriousness requirements in 2026, which can lead to changes in the municipality's follow-up need. The system shall therefore be flexible and scaleable for the municipality. This implies, among other things, that the Customer: * Can apply the solution to contract areas that are particularly vulnerable in relation to working life crime and social dumping, both now and in the future. * May cooperate with other public authorities in following-up work crime and social dumping. * Can see to other needs closely related to this type of follow-up. The system shall be built for high accessibility, safeguarding privacy as well as supporting automated data processing in real time where possible, so that the Customer can safeguard their responsibility in an efficient and secure manner. At the same time, the system should be user friendly with a low response time, simple navigation and work flow, limited risk for error registrations, as well as flexible for comparing and visualising relevant data. See SSA-L, annex 1 for further information on the Contracting Authority as well as its purpose and extent.

Sisemine tunnus: 7432

5.1.1. Eesmärk

Lepingu olemus: Asjad

Peamine liigitus (cpv): 48000000 Tarkvarapaketid ja infosüsteemid

Täiendav liigitus (cpv): 48100000 Tööstusliku tarkvara pakett, 72260000 Tarkvaraga seotud teenused, 48700000 Tarkvarapaketi utiliit, 48170000 Vastavustarkvarapakett

5.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Oslo (NO081)

Riik: Norra

5.1.3. Eeldatav kestus

Kestus: 120 Kuud

5.1.4. Uuendamine

Maksimaalne lepingu uuendamiste arv: 4

Muu informatsioon uuendamise kohta: 2 + 2 + 1 + 1 years. The contract period is 4 years from Delivery Day. The contracting authority has the option to extend the contract for up to a further 2+2+1+1 years on unchanged terms. The options will be taken up after notification from the Contracting Authority.

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.

Hankeprojekt, mida ei rahastata ELi vahenditest
Hanke suhtes kohaldatakse riigihankelepingut (GPA): jah

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Teade

Kriteerium: Registreerimine äriregistris

Valikukriteeriumi kirjeldus: The tenderer shall be a legally established company.

Documentation requirements: Norwegian companies: Company Registration Certificate.

Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Kriteerium: Muud majanduslikud või finantsnõuded

Valikukriteeriumi kirjeldus: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Documentation requirements: The contracting authority will obtain a credit rating from Experian on its own initiative. The Contracting Authority reserves the right to obtain the company's last Annual Financial Statements including notes, the Board's Annual Reports and Audit Reports, as well as new information of relevance to the company's fiscal figures.

Kriteerium: Teabe turvalisus

Valikukriteeriumi kirjeldus: Tenderers shall have a management system for information security that fulfils the requirements in ISO 27001 or equivalent. The management system shall include all activities that contribute to the Contracting Authority's delivery. Documentation requirements: Certificate for the company's information security system issued by independent bodies which certify that the tenderer fulfils certain quality assurance standards, for example ISO 27001:2022. If a tenderer is not certified: The table of contents for the information security system as well as an indication of what standards or regulations form the basis for and how often the information security system is revised.

Kriteerium: Viited määratud tarnetele

Valikukriteeriumi kirjeldus: Tenderers shall have sufficient relevant experience. When assessing the tenderer's experience, emphasis will be put on the delivery, implementation and operation of a system that has an equivalent purpose and that has a sufficient transferable value as regards complexity. * Equivalent purposes means the seriousness follow-up of tenderers in public customers who are subject to equivalent regulations * Complexity means i. a. collecting and comparing information from different systems Documentation requirements: Short description of the most important deliveries in the last three years, including information on the contract's value, date of delivery as well as the name of the contracting authority and a description of the assignment's content.

5.1.10. Pakkumuste hindamise kriteeriumid

Kriteerium:

Liik: Hind

Kirjeldus: Total price for the duration of the agreement

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 30

Kriteerium:

Liik: Kvaliteet

Kirjeldus: Fulfilment of functional requirements

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 50

Kriteerium:

Liik: Kvaliteet

Kirjeldus: Fulfilment of non-functional requirements

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 6,6

Kriteerium:

Liik: Kvaliteet

Kirjeldus: Fulfilment of establishment and training requirements

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 6,7

Kriteerium:

Liik: Kvaliteet

Kirjeldus: Fulfilment of service level requirements

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 6,7

5.1.11. Hankedokumendid

Juurdepääs teatavatele hankedokumentidele on piiratud

Teave piiratud juurdepääsuga dokumentide kohta on kättesaadav aadressil: <https://app.artifik.no/procurements/5717>

Sihtotstarbeline teabevahetuskanal:

Nimi: e-Tendering

5.1.12. Hanke tingimused

Esitamise tingimused:

Elektrooniline esitamine: Nõutav

Esitamise aadress: <https://app.artifik.no/procurements/5717>

Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra keel

Elektrooniline kataloog: Ei ole lubatud

Osalemistaotluste esitamise tähtaeg: 03/08/2026 10:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei

Lepingu täitmisega seotud tingimused: N/A

E-arveldamine: Nõutav

Kasutatakse elektroonilisi tellimusi: jah

Kasutatakse elektroonilisi makseid: jah

Rahastamiskord: N/A

5.1.15. Vahendid

Raamleping:

Ei kohaldata raamlepingut

Teave dūnaamilise hankesūsteemi kohta:

Ei kohaldata dūnaamilist hankesūsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: Oslo tingrett

Organisatsioon, mis annab lisateavet hankemenetluse kohta: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

Organisatsioon, mis annab lisateavet vaidlustamise kohta: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

Organisatsioon, millele laekuvad osalemistaotlused: Artifik AS

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

Registreerimisnumber: 935346282

Postiaadress: Grensesvingen 6

Linn: Oslo

Sihtnumber: 0663

Riik – jaotus (NUTS): Oslo (NO081)

Riik: Norra

Kontaktpunkt: Ebbe Hoel Sørensen

E-posti aadress: postmottak@okf.oslo.kommune.no

Telefon: +47 21802180

Internetiaadress: <https://www.oslo.kommune.no>

Hankija profiil: <https://www.oslo.kommune.no>

Selle organisatsiooni rollid:

Hankija

Organisatsioon, mis annab lisateavet hankemenetluse kohta

Organisatsioon, mis annab lisateavet vaidlustamise kohta

8.1. ORG-0002

Ametlik nimi: Oslo tingrett

Registreerimisnumber: 926725939

Postiaadress: Postboks 2106 Vika

Linn: Oslo

Sihtnumber: 0125

Riik – jaotus (NUTS): Oslo (NO081)

Riik: Norra

E-posti aadress: oslo.tingrett@domstol.no

Telefon: +47 22035200

Internetiaadress: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Selle organisatsiooni rollid:

Vaidlustusorgan

8.1. ORG-0003

Ametlik nimi: Artifik AS

Registreerimisnumber: 925364967

Postiaadress: Stortingsgata 12

Linn: Oslo

Sihtnumber: 0161

Riik – jaotus (NUTS): Oslo (NO081)

Riik: Norra

E-posti aadress: support@artifik.no

Internetiaadress: <https://artifik.no>

Selle organisatsiooni rollid:

Tugiteenuse osutaja

Teave teate kohta

Teate tunnus/version: 68aedecb-8b73-4d36-a49e-d14e7947afbf - 01

Vormi liik: Hange

Teate liik: Hanketeade või kontsessiooniteade – üldkord

Teate alaliik: 16

Teate saatmise kuupäev: 16/06/2026 10:01:33 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel

Teate avaldamise number: 417096-2026

ELT S väljaande number: 115/2026

Avaldamise kuupäev: 17/06/2026