

444529-2026 - Hange

Norra – Turvateenused – Procurement of security services with SOC/IRT/MDR/MSS

OJ S 122/2026 29/06/2026

Hanketeade või kontsessiooniteade – üldkord

Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: Statens Kartverk

E-posti aadress: post@kartverket.no

Hankija õiguslik vorm: Riigi osalusega äriühing

Hankija tegevus: Üldised avalikud teenused

2. Menetlus

2.1. Menetlus

Pealkiri: Procurement of security services with SOC/IRT/MDR/MSS

Kirjeldus: In order to strengthen the ability to detect, notify and handle IT events, the Norwegian Mapping Authority shall procure a 24 hour (24/7/365) service for proactive security monitoring and support for incident handling IT security events in the Contracting Authority's IT environment. This involves entering into a collaboration with a tenderer who provides a service that safeguards security monitoring, detection and incident management, where the security partner can also give the Contracting Authority quick access to expertise for assistance with major security incidents (IRT team). Services are requested that have elements from different categories of security services such as managed security services, SOC (security operations centre), incident response team and Managed detection & response (MDR). Proactive monitoring and notification and partial handling of vulnerabilities are expected, and not only reactive handling in the event of major unwanted events. The procured service is cosourcing and vulnerabilities and incidents shall be solved in cooperation with the Norwegian Mapping Authority's employees and partly in The Norwegian Mapping Authority's infrastructure. Kartverket has already established security and operational environments and the procurement must therefore focus on integration, operative interaction and further development. For more information see the tabs "Competition Details" and "Specifications";

Menetluse tunnus: c5f49358-eec4-44f1-b028-3aabd8774d36

Sisemine tunnus: 6190

Menetluse liik: Avatud

Kiirendatud menetlus: ei

2.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 79710000 Turvateenused

Täiendav liigitus (cpv): 79714000 Järelevalveteenused, 72220000 Süsteemialased ja tehnilised nõustamisteenused, 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused, 72212732 Andmekaitse tarkvara arendusteenused

2.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Buskerud (NO085)

2.1.3. Maksumus

Eeldatav maksumus käibemaksuta: 70 000 000,00 NOK

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/24/EL

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Teade

Siseriikliku õiguse kohane samalaadne olukord, näiteks pankrot: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Pankrot: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Korruptsioon: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Kokkulepe võlausaldajatega: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Kuritegelikus ühenduses osalemise: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Konkurentsi moonutamise eesmärgil teiste ettevõtjatega sõlmitud kokkulepped: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Keskkonnaõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Rahapesu või terrorismi rahastamine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Pettus: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Laste tööjõu kasutamine ja muud inimkaubanduse vormid: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Maksejõuetus: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Tööõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Vara haldab likvideerija: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Valeandmete esitamine, teabe esitamata jätmine, suutmatus nõutud dokumente esitada või selle menetluse kohta konfidentsiaalse teabe saamine: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Hankemenetluses osalemisega kaasnev huvide konflikt: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Otsene või kaude osalemine käesoleva hankemenetluse ettevalmistamisel: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Tõsine ametialane rikkumine: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Ennetähtaegne lõpetamine, kahjutasu või võrreldavad sanktsioonid: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Sotsiaalõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Sotsiaalkindlustusmaksete tasumise kohustuse rikkumine: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Äritegevus on peatatud: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Maksude tasumise kohustuse rikkumine: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terroriakti toimepanek või terroristliku tegevusega seotud õigusrikkumised: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Ametialaste käitumisreeglite rikkumine kaitsealaste riigihangete valdkonnas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Usaldusväarsuse puudumine riigi julgeolekule avalduvate ohtude välistamiseks: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Ainult siseriiklikest kõrvalejätmise alustest tulenevate kohustuste rikkumine: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Osa

5.1. Osa: LOT-0001

Pealkiri: Procurement of security services with SOC/IRT/MDR/MSS

Kirjeldus: In order to strengthen the ability to detect, notify and handle IT events, the Norwegian Mapping Authority shall procure a 24 hour (24/7/365) service for proactive security monitoring and support for incident handling IT security events in the Contracting Authority's IT environment. This involves entering into a collaboration with a tenderer who provides a service that safeguards security monitoring, detection and incident management, where the security partner can also give the Contracting Authority quick access to expertise for assistance with major security incidents (IRT team). Services are requested that have elements from different categories of security services such as managed security services, SOC (security operations centre), incident response team and Managed detection & response (MDR). Proactive monitoring and notification and partial handling of vulnerabilities are expected, and not only reactive handling in the event of major unwanted events. The procured service is cosourcing and vulnerabilities and incidents shall be solved in cooperation with the Norwegian Mapping Authority's employees and partly in The Norwegian Mapping Authority's infrastructure. Kartverket has already established security and operational environments and the procurement must therefore focus on integration, operative interaction and further development. For more information see the tabs "Competition Details" and "Specifications";
Sisemine tunnus: 8103

5.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 79710000 Turvateenused

Täiendav liigitus (cpv): 79714000 Järelevalveteenused, 72220000 Süsteemialased ja tehnilised nõustamisteenused, 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused, 72212732 Andmekaitse tarkvara arendusteenused

5.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Buskerud (NO085)

Riik: Norra

5.1.3. Eeldatav kestus

Kestus: 96 Kuud

5.1.4. Uuendamine

Maksimaalne lepingu uuendamiste arv: 3

Muu informatsioon uuendamise kohta: 2 + 2 + 2 years. The contract period is 2 years, calculated from 11.12.2026 The contracting authority has an option to extend the contract, as well as trigger the options described in the requirement specifications on unchanged terms for 2+2+2 years so that the total possible contract length is 8 years. The options will automatically be taken up unless the contract is terminated by the Contracting Authority or the tenderer with 3 (three) months notice before the renewal date.

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.

Hankeprojekt, mida ei rahastata ELi vahenditest

Hanke suhtes kohaldatakse riigihankelepingle (GPA): ei

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Teade

Kriteerium: Muud majanduslikud või finantsnõuded

Valikukriteeriumi kirjeldus: The tenderer must be a legally established company.

Documentation requirements: company registration certificate.

Kriteerium: Muud majanduslikud või finantsnõuded

Valikukriteeriumi kirjeldus: Tenderers shall have their tax and VAT payments in order.

Documentation requirements: Tax certificate for tax and VAT. The certificate must not be more than six months old. Describe any insurances they have to ensure financial solidity. Last year's auditor confirmed accounts including annual reports with notes are to be submitted.

Kriteerium: Kvaliteedikontrolli instituutide sertifikaadid

Valikukriteeriumi kirjeldus: Tenderers shall have a quality system and a management system for information security. Documentation requirements: Documentation shall be given that the tenderer has this. ISO 9001/27001 or equivalent will be accepted as valid documentation.

Kriteerium: Turvalisus klassifitseeritud teabe töötlemiseks, salvestamiseks ja edastamiseks

Valikukriteeriumi kirjeldus: Tenderers must be able to handle and store classified information in a proper manner. throughout the contract period and after the contract expires.

Documentation requirements: Documentation must be given that the tenderer has the ability to handle classified information at a grading level CONFIDENTIAL.

Kriteerium: Turvalisus klassifitseeritud teabe töötlemiseks, salvestamiseks ja edastamiseks

Valikukriteeriumi kirjeldus: Tenderers must be a part of the NSM Quality Scheme for tenderers who handle ICT events. Documentation requirements: Documentation must be enclosed that the tenderer is included in the scheme and that it is valid.

Kriteerium: Viited määratud teenustele

Valikukriteeriumi kirjeldus: Tenderers must enclose information on at least 3 relevant projects carried out by the tenderer in during the last three years. Documentation requirements: A description must be given of clients, projects, contract value, time and length. At least one reference is wanted from public administration and that reference customers can be contacted.

Kriteerium: Juhtivtöötajate arv

Valikukriteeriumi kirjeldus: Description of the board, general manager, owners and localisation. Documentation requirements: Documentation of: Members and general manager of the Board, only from Norway countries Norway have a security agreement with or in the EU/EEA.

Localisation of the tenderer - Must be located in Norway - assistance and turn-outs shall be ensured in accordance with the response contract after the award. An overview of owners at the tenderer must be presented so that the contracting authority is able to assess ownership relationships with its tenderers.

Kriteerium: Alltöövõtu osakaal

Valikukriteeriumi kirjeldus: The contracting authority does not approve the use of sub-suppliers for the provision of the service. Documentation requirements: A list of third-party suppliers shall be enclosed. If changes occur during the contract period, the tenderer is obligated to keep the customer informed before the change occurs.

5.1.10. Pakkumuste hindamise kriteeriumid

Kriteerium:

Liik: Kvaliteet

Kirjeldus: Assignment comprehension, delivery ability and competence.

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 85

Kriteerium:

Liik: Hind

Kirjeldus: Price

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 15

5.1.11. Hankedokumendid

Juurdepääs teatavatele hankedokumentidele on piiratud

Teave piiratud juurdepääsuga dokumentide kohta on kättesaadav aadressil: <https://app.artifik.no/procurements/6190>

Sihtotstarbeline teabevahetuskanal:

Nimi: e-Tendering

5.1.12. Hanke tingimused

Esitamise tingimused:

Elektrooniline esitamine: Nõutav

Esitamise aadress: <https://app.artifik.no/procurements/6190>

Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra bokmåli keel

Elektrooniline kataloog: Ei ole lubatud

Pakkumuste esitamise tähtaeg: 31/08/2026 10:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Periood, mille jooksul pakkumus peab jääma kehtivaks: 111 Päevad

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei

Lepingu täitmisega seotud tingimused: N/A

E-arveldamine: Nõutav

Kasutatakse elektroonilisi tellimusi: jah

Kasutatakse elektroonilisi makseid: jah

Rahastamiskord: N/A

5.1.15. Vahendid

Raamleping:

Ei kohaldata raamlepingut

Teave dūnaamilise hankesūsteemi kohta:

Ei kohaldata dūnaamilist hankesūsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: Oslo tingrett

Organisatsioon, mis annab lisateavet hankemenetluse kohta: Statens Kartverk

Organisatsioon, mis annab lisateavet vaidlustamise kohta: Statens Kartverk

Organisatsioon, millele laekuvad osalemistaotlused: Artifik AS

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: Statens Kartverk

Registreerimisnumber: 971040238

Postiaadress: Kartverksveien 21

Linn: Ringerike

Sihtnumber: 3511
Riik – jaotus (NUTS): Buskerud (NO085)
Riik: Norra
Kontaktpunkt: Ståle Rovelstad
E-posti aadress: post@kartverket.no
Telefon: +47 32118000
Internetiaadress: <https://www.kartverket.no>
Hankija profiil: <https://www.kartverket.no>
Selle organisatsiooni rollid:
Hankija
Organisatsioon, mis annab lisateavet hankemenetluse kohta
Organisatsioon, mis annab lisateavet vaidlustamise kohta

8.1. ORG-0002

Ametlik nimi: Oslo tingrett
Registreerimisnumber: 926725939
Postiaadress: Postboks 2106 Vika
Linn: Oslo
Sihtnumber: 0125
Riik – jaotus (NUTS): Oslo (NO081)
Riik: Norra
E-posti aadress: oslo.tingrett@domstol.no
Telefon: +47 22035200
Internetiaadress: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>
Selle organisatsiooni rollid:
Vaidlustusorgan

8.1. ORG-0003

Ametlik nimi: Artifik AS
Registreerimisnumber: 925364967
Postiaadress: Stortingsgata 12
Linn: Oslo
Sihtnumber: 0161
Riik – jaotus (NUTS): Oslo (NO081)
Riik: Norra
E-posti aadress: support@artifik.no
Internetiaadress: <https://artifik.no>
Selle organisatsiooni rollid:
Tugiteenuse osutaja
Organisatsioon, millele laekuvad osalemistaotlused

Teave teate kohta

Teate tunnus/version: b7802508-4b8f-408e-a044-5914ef539cc2 - 01
Vormi liik: Hange
Teate liik: Hanketeade või kontsessiooniteade – üldkord
Teate alaliik: 16
Teate saatmise kuupäev: 26/06/2026 10:18:14 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel

Teate avaldamise number: 444529-2026

ELT S väljaande number: 122/2026

Avaldamise kuupäev: 29/06/2026