

451044-2026 - Hange

Norra – IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused – IK-EEA 046-2026
Case handling system for collection (debt collection).

OJ S 124/2026 01/07/2026

Hanketeade või kontsessiooniteade – üldkord

Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: Bergen kommune - Innkjøp konsern

E-posti aadress: benjamin.uppal@bergen.kommune.no

Hankija õiguslik vorm: Kohaliku omavalitsuse kontrollitav avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

2. Menetlus

2.1. Menetlus

Pealkiri: IK-EEA 046-2026 Case handling system for collection (debt collection).

Kirjeldus: Procurement of a new trade system for collection (debt collection) for Bergen municipality.

Menetluse tunnus: 597b0fd9-8360-477e-8633-9db7d04192a0

Sisemine tunnus: 2026/174181

Menetluse liik: Avatud

Kiirendatud menetlus: ei

Menetluskorra kirjeldus: The contract is for an ICT system for collection/debt collection and special debt management, provided as a service over the internet ("as a service" deliveries), and includes establishment, including training, configuration, conversion, adaptation and integrations, and operation/management as well as user support. The requirements and needs of the service are in the annexes.

2.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused

Täiendav liigitus (cpv): 48000000 Tarkvarapaketid ja infosüsteemid, 48441000

Finantsanalüüsi tarkvarapakett, 48443000 Raamatupidamistarkvarapakett, 48800000

Infosüsteemid ja serverid, 48812000 Finantsinfosüsteemid, 72268000 Tarkvara

tarnimisteenused, 72400000 Internetiteenused, 79940000 Inkassoettevõtte teenused

2.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Vestland (NO0A2)

Riik: Norra

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/24/EL

Anskaffelsesforskriften - The procurement is covered by the Public Procurement Act (LOA) and the Public Procurement Regulations (FOA). This is an open tender contest, cf. the Public Procurement Regulations § 13-1. Parts I and III apply for this procurement.

2.1.6. K rvaldamise alused

V ljaj tmise aluste allikad: Teade

Korruptsioon: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Pettus: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Rahapesu v i terrorismi rahastamine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Kuritegelikus  henduses osalemine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroriakti toimepanek v i terroristliku tegevusega seotud  igusrikkumised: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Laste tööjõu kasutamine ja muud inimkaubanduse vormid: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Keskkonnaõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Tööõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Sotsiaalõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Konkurentsi moonutamise eesmärgil teiste ettevõtjatega sõlmitud kokkulepped: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Tõsine ametialane rikkumine: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Valeandmete esitamine, teabe esitamata jätmine, suutmatus nõutud dokumente esitada või selle menetluse kohta konfidentsiaalse teabe saamine: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Hankemenetluses osalemisega kaasnev huvide konflikt: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Otsene või kaude osalemine käesoleva hankemenetluse ettevalmistamisel: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Ennetähtaegne lõpetamine, kahjutasu või võrreldavad sanktsioonid: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Ainult siseriiklikest kõrvalejätmise alustest tulenevate kohustuste rikkumine: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Sotsiaalkindlustusmaksete tasumise kohustuse rikkumine: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Maksude tasumise kohustuse rikkumine: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Äritegevus on peatatud: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Pankrot: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Kokkulepe võlausaldajatega: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Maksejõuetus: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Vara haldab likvideerija: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Siseriikliku õiguse kohane samalaadne olukord, näiteks pankrot: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Osa

5.1. Osa: LOT-0000

Pealkiri: IK-EEA 046-2026 Case handling system for collection (debt collection).

Kirjeldus: Procurement of a new trade system for collection (debt collection) for Bergen municipality.

Sisemine tunnus: 2026/174181

5.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused

Täiendav liigitus (cpv): 48000000 Tarkvarapakettid ja infosüsteemid, 48441000 Finantsanalüüsi tarkvarapakett, 48443000 Raamatupidamistarkvarapakett, 48800000 Infosüsteemid ja serverid, 48812000 Finantsinfosüsteemid, 72268000 Tarkvara tarnimisteenused, 72400000 Internetiteenused, 79940000 Inkassoettevõtte teenused

5.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Vestland (NO0A2)
Riik: Norra

5.1.3. Eeldatav kestus

Alguskuupäev: 31/10/2026
Kestuse lõppkuupäev: 31/10/2036

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.
Hankeprojekt, mida ei rahastata ELi vahenditest
Hanke suhtes kohaldatakse riigihankelepingut (GPA): ei

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Euroopa ühtne hankedokument (ESPD)

5.1.11. Hankedokumendid

Keeled, milles hankedokumendid on ametlikult kättesaadavad: norra keel
Lisateabe taotlemise tähtaeg: 26/08/2026 10:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Hankedokumentide aadress: <https://permalink.mercell.com/284586265.aspx>

5.1.12. Hanke tingimused

Esitamise tingimused:

Elektrooniline esitamine: Nõutav
Esitamise aadress: <https://permalink.mercell.com/284586265.aspx>
Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra keel
Elektrooniline kataloog: Ei ole lubatud
Nõutav on täiustatud või kvalifitseeritud e-allkiri või e-tempel (nagu on määratletud määruses (EL) nr 910/2014)
Variandid: Ei ole lubatud
Pakkumuste esitamise tähtaeg: 03/09/2026 12:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Periood, mille jooksul pakkumus peab jääma kehtivaks: 3 Kuud

Teave avaliku avamise kohta:

Avamise kuupäev: 03/09/2026 12:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei
E-arveldamine: Nõutav
Kasutatakse elektroonilisi tellimusi: ei
Kasutatakse elektroonilisi makseid: jah

5.1.15. Vahendid

Raamleping:

Ei kohaldata raamlepingut

Teave dünaamilise hankesüsteemi kohta:

Ei kohaldata dünaamilist hankesüsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: Hordaland tingrett

Teave vaidlustamise tähtaegade kohta: Ten Days

Organisatsioon, mis annab lisateavet vaidlustamise kohta: Bergen kommune - Innkjøp konsern

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: Bergen kommune - Innkjøp konsern

Registreerimisnumber: 964338531

Osakond: Innkjøp konsern

Postiaadress: Postboks 7700

Linn: BERGEN

Sihtnumber: 5020

Riik – jaotus (NUTS): Vestland (NO0A2)

Riik: Norra

Kontaktpunkt: Benjamin Uppal

E-posti aadress: benjamin.uppal@bergen.kommune.no

Telefon: +47 05556

Internetiaadress: <https://www.bergen.kommune.no>

Selle organisatsiooni rollid:

Hankija

Organisatsioon, mis annab lisateavet vaidlustamise kohta

8.1. ORG-0002

Ametlik nimi: Hordaland tingrett

Registreerimisnumber: 926 723 367

Osakond: rettstad Bergen

Linn: Bergen

Sihtnumber: 5020

Riik – jaotus (NUTS): Vestland (NO0A2)

Riik: Norra

E-posti aadress: hordaland.tingrett@domstol.no

Telefon: 55699700

Selle organisatsiooni rollid:

Vaidlustusorgan

Teave teate kohta

Teate tunnus/version: cf65c9ef-8a0c-4252-a5ee-6424685eb439 - 01

Vormi liik: Hange

Teate liik: Hanketeade või kontsessiooniteade – üldkord

Teate alaliik: 16

Teate saatmise kuupäev: 29/06/2026 14:22:08 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Teate saatmise kuupäev (eSender): 29/06/2026 14:34:24 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel

Teate avaldamise number: 451044-2026

ELT S väljaande number: 124/2026

Avaldamise kuupäev: 01/07/2026