455374-2026 - Hange

Norra – Süsteemialased ja tehnilised nõustamisteenused – Procurement of an ERP system and assistance (the qualification phase).
OJ S 125/2026 02/07/2026
Hanketeade või kontsessiooniteade – üldkord
Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: Norsk Helsenett SF
E-posti aadress: anskaffelser@nhn.no
Hankija õiguslik vorm: Avalik-õiguslik isik
Hankija tegevus: Tervishoid

2. Menetlus

2.1. Menetlus

Pealkiri: Procurement of an ERP system and assistance (the qualification phase).
Kirjeldus: The aim of the procurement is to procure and introduce a future orientated, cloud based ERP system and hourly consultancy services connected to the system. The Norwegian Health Network would like a contract partner who can deliver a combined, fully integrated system that supports digitalisation, streamlining and automation of processes and services in accounting, budget/forecasts, wages, invoicing, travel/outlay and hour registration (the list is not exhaustive).
Menetluse tunnus: 2c917a23-38ed-467e-967a-87a6546243bb
Sisemine tunnus: 26/02452
Menetluse liik: Väljakuulutamisega läbirääkimistega hankemenetlus / konkurentsipõhine läbirääkimistega hankemenetlus
Kiirendatud menetlus: ei
Menetluskorra kirjeldus: The Norwegian Health Network would like to procure standard off-the-shelf products where any adaptations to concrete needs are made through configurations of the tenderer's system(s). The procurement shall cover licences, establishment, configuration and integrations, as well as migration of data from the current system, in addition to training and introduction to the organisation. The system shall be delivered as a cloud service (SaaS), and the procurement shall cover ongoing operations, maintenance and support. The procurement shall also cover the need for further development after the implementation project has ended, as the Contracting Authority assumes that the needs can change during the contract period. An ERP system shall be procured that can be further developed and expanded in line with the business´s needs and technological development, in particular regarding the need for increased digitalisation and streamlining of processes. This includes, among other things, new modules, functionality, integrations and the accompanying services within the natural area of use of the ERP system, including, among other things, finance, procurement, HR, reporting, automation/KI and integrations. The procurement therefore includes an option for future procurements and development of new versions of the system, as well as additional services so that the system can support the contracting authority´s needs in the future as well.

2.1.1. Eesmärk

Lepingu olemus: Teenused
Peamine liigitus (cpv): 72220000 Süsteemialased ja tehnilised nõustamisteenused
Täiendav liigitus (cpv): 48400000 Äritehingute ja eraasjade tarkvarapakett, 48440000 Finantsanalüüsi ja raamatupidamistarkvarapakett, 48451000 Ettevõtte ressursside planeerimise tarkvarapakett, 48490000 Hanketarkvarapakett, 72230000 Tellimustarkvara arendusteenused

2.1.2. Lepingu täitmise koht

Riik: Norra
Kõikjal asjaomases riigis

2.1.3. Maksumus

Eeldatav maksumus käibemaksuta: 35 000 000,00 NOK

2.1.4. Üldine teave

Õiguslik alus:
Direktiiv 2014/24/EL
Anskaffelsesforskriften - Anskaffelsesforskriften § 13-2 letters a and d.

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Euroopa ühtne hankedokument (ESPD), Teade, Hankedokument
Korruptsioon: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council´s framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.
Pettus: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).
Rahapesu või terrorismi rahastamine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).
Kuritegelikus ühenduses osalemine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of

participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council´s framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)
Terroriakti toimepanek või terroristliku tegevusega seotud õigusrikkumised: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council´s framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.
Laste tööjõu kasutamine ja muud inimkaubanduse vormid: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council´s framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).
Keskkonnaõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Tööõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Sotsiaalõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Konkurentsi moonutamise eesmärgil teiste ettevõtjatega sõlmitud kokkulepped: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?
Tõsine ametialane rikkumine: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.
Valeandmete esitamine, teabe esitamata jätmine, suutmatus nõutud dokumente esitada või selle menetluse kohta konfidentsiaalse teabe saamine: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?
Hankemenetluses osalemisega kaasnev huvide konflikt: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Otsene või kaude osalemine käesoleva hankemenetluse ettevalmistamisel: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?
Ennetähtaegne lõpetamine, kahjutasu või võrreldavad sanktsioonid: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?
Ainult siseriiklikest kõrvalejätmise alustest tulenevate kohustuste rikkumine: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?
Sotsiaalkindlustusmaksete tasumise kohustuse rikkumine: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?
Maksude tasumise kohustuse rikkumine: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?
Äritegevus on peatatud: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Pankrot: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Kokkulepe võlausaldajatega: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Maksejõuetus: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Vara haldab likvideerija: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Siseriikliku õiguse kohane samalaadne olukord, näiteks pankrot: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Osa

5.1. Osa: LOT-0000

Pealkiri: Procurement of an ERP system and assistance (the qualification phase).
Kirjeldus: The aim of the procurement is to procure and introduce a future orientated, cloud based ERP system and hourly consultancy services connected to the system. The Norwegian Health Network would like a contract partner who can deliver a combined, fully integrated system that supports digitalisation, streamlining and automation of processes and services in accounting, budget/forecasts, wages, invoicing, travel/outlay and hour registration (the list is not exhaustive).
Sisemine tunnus: 26/02452

5.1.1. Eesmärk

Lepingu olemus: Teenused
Peamine liigitus (cpv): 72220000 Süsteemialased ja tehnilised nõustamisteenused
Täiendav liigitus (cpv): 48400000 Äritehingute ja eraasjade tarkvarapakett, 48440000 Finantsanalüüsi ja raamatupidamistarkvarapakett, 48451000 Ettevõtte ressursside planeerimise tarkvarapakett, 48490000 Hanketarkvarapakett, 72230000 Tellimustarkvara arendusteenused

Täiendavad hankevõimalused:

Täiendavate hankevõimaluste kirjeldus: The contract for ongoing service procurements (SSA-L) applies for 3 (three) years calculated from the delivery day. The contract will then be renewed automatically for 1 (one) year at a time, unless agreed to by the Customer with three months notice before the renewal date. The assistance contract (SSA-B) shall have a duration of 3 (three) years with an option to extend the contract five times for up to one year at a time (3+1+1+1+1+1).

5.1.2. Lepingu täitmise koht

Riik: Norra
Kõikjal asjaomases riigis

5.1.3. Eeldatav kestus

Kestus: 36 Kuud

5.1.5. Maksumus

Eeldatav maksumus käibemaksuta: 35 000 000,00 NOK

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.
Hankeprojekt, mida ei rahastata ELi vahenditest
Hanke suhtes kohaldatakse riigihankelepingut (GPA): jah

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Euroopa ühtne hankedokument (ESPD), Hankedokument

Teave kaheetapilise menetluse teise etapi kohta:

Menetluse teise etappi kutsutavate taotlejate miinimumarv: 3
Menetlus toimub järjestikuste etappidena. Igas etapis võidakse mõni osaleja kõrvaldada
Hankija jätab endale õiguse sõlmida leping esialgsete pakkumuste alusel ilma edasiste läbirääkimisteta

5.1.10. Pakkumuste hindamise kriteeriumid

Kriteerium:
Liik: Kvaliteet
Nimi: Quality
Kirjeldus: The tenderer´s response to the B1 and B2 requirements set in # "Part II SSA-L Annex 1 - the Contracting Authority´s requirement specifications" # "Part II SSA-L Annex 3 - Plan for the establishment phase" # "Part II SSA-L Annex 4 - Service level with standardised compensation"
Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)
Hindamiskriteerium – arv: 70
Kriteerium:
Liik: Hind
Nimi: Price SSA-L
Kirjeldus: The tenderer´s stated prices, cf. "Part II SSA-L Annex 6 - Total price and price terms", evaluated over a period of 48 months. - Establishment (fixed price) - Annual cost of use of the system (service charge) - Additional costs connected to maintenance, support and operation. - Training - Assistance/consultancy services Any financial consequence of reservations/deviations will also be assessed.
Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)
Hindamiskriteerium – arv: 20
Kriteerium:
Liik: Hind
Nimi: Price SSA-B
Kirjeldus: The tenderer´s stated hourly rates, cf. "Part II SSA-B Annex 5 - Price and Price Terms". An average price is calculated for the stated categories and an estimated amount of 6,500 consultancy hours over a contract period of up to 8 years (including options).
Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)
Hindamiskriteerium – arv: 10

5.1.11. Hankedokumendid

Keeled, milles hankedokumendid on ametlikult kättesaadavad: norra keel
Lisateabe taotlemise tähtaeg: 18/08/2026 21:55:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Hankedokumentide aadress: https://permalink.mercell.com/287145320.aspx

5.1.12. Hanke tingimused

Menetluse tingimused:
Eeldatav kuupäev, millal saadetakse pakkumuste esitamise ettepanek: 04/09/2026
Esitamise tingimused:
Elektrooniline esitamine: Nõutav
Esitamise aadress: https://permalink.mercell.com/287145320.aspx
Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra keel
Elektrooniline kataloog: Ei ole lubatud
Variandid: Ei ole lubatud
Osalemistaotluste esitamise tähtaeg: 21/08/2026 10:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Teave, mida saab pärast esitamise tähtaega täiendada:
Dokumente ei ole võimalik hiljem esitada.
Lepingutingimused:
Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei
Vajalik on konfidentsiaalsuskokkulepe: jah

E-arveldamine: Nõutav
Kasutatakse elektroonilisi tellimusi: ei
Kasutatakse elektroonilisi makseid: jah

5.1.15. Vahendid

Raamleping:
Ei kohaldata raamlepingut
Teave dünaamilise hankesüsteemi kohta:
Ei kohaldata dünaamilist hankesüsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Lepitusorganisatsioon: Oslo Tingrett
Vaidlustusorgan: Oslo Tingrett
Organisatsioon, mis annab lisateavet vaidlustamise kohta: Norsk Helsenett SF
Organisatsioon, millele laekuvad osalemistaotlused: Norsk Helsenett SF
Pakkumusi menetlev organisatsioon: Norsk Helsenett SF

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: Norsk Helsenett SF
Registreerimisnumber: 994598759
Postiaadress: Abels gate 9
Linn: TRONDHEIM
Sihtnumber: 7030
Riik – jaotus (NUTS): Trøndelag/Tröndelage (NO060)
Riik: Norra
Kontaktpunkt: Avdeling anskaffelser
E-posti aadress: anskaffelser@nhn.no
Telefon: +47 24200000
Internetiaadress: http://www.nhn.no
Selle organisatsiooni rollid:
Hankija
Organisatsioon, millele laekuvad osalemistaotlused
Pakkumusi menetlev organisatsioon
Organisatsioon, mis annab lisateavet vaidlustamise kohta

8.1. ORG-0002

Ametlik nimi: Oslo Tingrett
Registreerimisnumber: 926 725 939
Linn: Oslo
Sihtnumber: 0164
Riik – jaotus (NUTS): Oslo (NO081)
Riik: Norra
Selle organisatsiooni rollid:
Vaidlustusorgan
Lepitusorganisatsioon

Teave teate kohta

Teate tunnus/versioon: 396e7c2d-c296-44cf-b981-0c10631f3a67 - 01

Vormi liik: Hange
Teate liik: Hanketeade või kontsessiooniteade – üldkord
Teate alaliik: 16
Teate saatmise kuupäev: 30/06/2026 14:52:30 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Teate saatmise kuupäev (eSender): 30/06/2026 16:53:21 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel
Teate avaldamise number: 455374-2026
ELT S väljaande number: 125/2026
Avaldamise kuupäev: 02/07/2026