

593981-2026 - Hange

Soome – IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused – Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

OJ S 166/2026 28/08/2026

Hanketeade või kontsessiooniteade – üldkord - Paranduse teade
Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: Finnish Heritage Agency / Museovirasto

E-posti aadress: hankinnat@museovirasto.fi

Hankija õiguslik vorm: Avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

2. Menetlus

2.1. Menetlus

Pealkiri: Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

Kirjeldus: The Finnish Heritage Agency, the Exhibitions and Events department of the National Museum of Finland (hereinafter the "Procurement unit") invites suppliers to submit tenders for media design and production (hereinafter the "Service") in this call for tenders and its attached annexes. The Service consists of programming, project management and technical delivery of an artificial intelligence System in the form of an interactive media software which will be used according to attached plans. The entire deliverable procurement is referred to in hereinafter as the "System". The National Museum of Finland will conduct the procurement through an open tendering procedure. The aim is for production to begin immediately after the selection of the supplier in approximately September 2026, and for delivery to the Procurement Unit to be completed no later than January 2027. The procurement documents are available in English. The Procurement unit requests a tender for: 1. Exhibition Media, AV and Interactive Elements including: - Lobby Screen - Intro to the Universe (projection) - Chatty objects - 9 interactive conversational artificial intelligence stations: - Chatty Objects Birds - Chatty Object Scarab - Chatty Object Meteorite - Chatty Object Shiva - Chatty Object Canoe - Chatty Object Turtle Seats - Chatty Object Raven Mask - Chatty Object Chilkat Blanket - Chatty Object Bad Luck Bird - Chatty Object Scarab - Projection (Hybrid element) - Agnicayana film projection solution - Exhibition wide - soundscapes including: - Anvil & hammer - Chatty Objects Birds - Audio - Egg - Chatty Object Meteorite - (hybrid element) - Chatty Object Canoe - (hybrid element) - Chatty Object Raven Mask - (hybrid element) - World tree - Conch - Universe - Overhead Screen - Universe - Chatty Universe The following items are not included within this tender: - Film content for the Agnicayana film projection - Recording of poem for the Egg Soundscape 2. Software, Services and Project Management including: - Software development and testing - Software installation and configuration - Technical and user documentation - Support and on-call services during the exhibition run - Training for the client's staff in the operation of the delivered systems - Project management covering the entire Procurement 3. Documentation set: - Technical documentation (architecture, APIs, content formats, deployment instructions). - Operational documentation for daily use by exhibition staff. - Maintenance instructions,

including restart procedures and troubleshooting steps. - Documentation required under the attached Annex 3 "03_Data and privacy requirements annex". - The tenderer shall provide sufficient documentation to enable re-installation and re-use of the System by the Procurement unit without dependency on the tenderer if the Procurement unit wants to use the System in the future after the exhibition. 4. Installation & on site deployment The tenderer shall: - Install all required system software components on site in coordination with the AV integrator contractor (procured separately) and the Procurement unit's team. - Integrate "The Universe" content into existing overhead LED screen and newly purchased hardware. - Conduct full system testing. 5. Training for museum staff The tenderer shall: - Provide training sessions for Procurement unit's staff on System operation, daily use and safety as applicable and needed for the procurement. - Provide training materials (slides, troubleshooting guides, quickstart sheets). 6. Final handover package The tenderer shall provide: - Final approved versions of all media assets. - Backup copies of the System and its configurations. - A complete inventory of all delivered software. - End of project report summarizing methods, design decisions, and technical notes. The procurements requirements are explained in more detail further on in this call for tenders and its attached annexes. The estimated value of the procurement is according to the Procurement unit 400 000 - 550 000 EUR (VAT 0%). Some of the attached annexes in the call for tenders contains confidential information. The documents are available upon request via email to hankinnat@museovirasto.fi. The tenderer shall in its request to receive the documents ensure, that it keeps the information received from the Procurement unit only to itself and uses that information for its tender according to this procurement process. The information is considered confidential even after the procurement process has ended.

Menetluse tunnus: d090c66f-fef3-4e35-b5a0-1bf61475478a

Sisemine tunnus: 610535

Menetluse liik: Avatud

Kiirendatud menetlus: ei

2.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused

Täiendav liigitus (cpv): 72200000 Tarkvara programmeerimis- ja nõustamisteenused, 72212100 Tööstusliku tarkvara arendusteenused, 72222200 Infosüsteemide ja tehnoloogilise strateegia planeerimisteenused, 72224100 Süsteemi juurutamise planeerimisteenused, 73300000 Uurimis- ja arendustöö planeerimine ning elluviimine, 92521100 Muuseumi väljapanekute teenused

2.1.2. Lepingu täitmise koht

Postiaadress: National museum of Finland, Mannerheimintie 34, 00100, Helsinki

Linn: Helsinki

Sihtnumber: 00100

Riik – jaotus (NUTS): Helsinki-Uusimaa (FI1B1)

Riik: Soome

2.1.2. Lepingu täitmise koht

Postiaadress: Finnish heritage agency, PL 913, 00101 Helsinki

Linn: Helsinki

Sihtnumber: 00101

Riik – jaotus (NUTS): Helsinki-Uusimaa (FI1B1)

Riik: Soome

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/24/EL

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Hankedokument, Teade, Euroopa ühtne hankedokument (ESPD)

Korruptsioon: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for corruption, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Pettus: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for fraud, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Rahapesu või terrorismi rahastamine: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for money laundering or terrorist financing, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Kuritegelikus ühenduses osalemine: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for participation in a criminal organisation, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Terroriakti toimepanek või terroristliku tegevusega seotud õigusrikkumised: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for terrorist offences or offences linked to terrorist activities, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Laste tööjõu kasutamine ja muud inimkaubanduse vormid: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for child labour and other forms of trafficking in human beings, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Keskkonnaõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: The economic operator has breached its obligations in the field of environmental law.

Tööõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: The economic operator has breached its obligations in the field of labour law.

Sotsiaalõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: The economic operator has breached its obligations in the field of social law.

Konkurentsi moonutamise eesmärgil teiste ettevõtjatega sõlmitud kokkulepped: The economic operator has entered into agreements with other economic operators aimed at distorting competition.

Tõsine ametialane rikkumine: The economic operator is guilty of grave professional misconduct.

Valeandmete esitamine, teabe esitamata jätmine, suutmatus nõutud dokumente esitada või selle menetluse kohta konfidentsiaalse teabe saamine: The economic operator can confirm that: a) It has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria, b) It has withheld such information, c) It has not been able, without delay, to submit the supporting documents required by a contracting authority or contracting entity, and d) It has undertaken to unduly influence the decision making process of the contracting authority or contracting entity, to obtain confidential information that may confer upon it undue advantages in the procurement procedure or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award.

Hankemenetluses osalemisega kaasnev huvide konflikt: The economic operator is aware of any conflict of interest, as indicated in national law, the relevant notice or the procurement documents due to its participation in the procurement procedure.

Otsene või kaude osalemine käesoleva hankemenetluse ettevalmistamisel: The economic operator or an undertaking related to it has advised the contracting authority or contracting entity or otherwise been involved in the preparation of the procurement procedure.

Ennetähtaegne lõpetamine, kahjutasu või võrreldavad sanktsioonid: The economic operator has experienced that a prior public contract, a prior contract with a contracting entity or a prior concession contract was terminated early, or that damages or other comparable sanctions were imposed in connection with that prior contract.

Ainult siseriiklikest kõrvalejätmise alustest tulenevate kohustuste rikkumine: The tenderer itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has breached the following obligations defined in the Finnish criminal code: aggravated accounting offence, work safety offence, work hour offence, work discrimination, extortionate work discrimination, violation of the right to organise, the use of unauthorised foreign labour, aggravated degradation of the environment or aggravated nature conservation offence.

Sotsiaalkindlustusmaksete tasumise kohustuse rikkumine: The economic operator has breached its obligations relating to the payment social security contributions, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Maksude tasumise kohustuse rikkumine: The economic operator has breached its obligations relating to the payment of taxes, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Äritegevus on peatatud: The business activities of the economic operator are suspended.

Pankrot: The economic operator is bankrupt.

Kokkulepe võlausaldajatega: The economic operator is in arrangement with creditors.

Maksejõuetus: The economic operator is the subject of insolvency or winding-up.

Vara haldab likvideerija: The assets of the economic operator are being administered by a liquidator or by the court.

Siseriikliku õiguse kohane samalaadne olukord, näiteks pankrot: The economic operator is in any analogous situation like bankruptcy arising from a similar procedure under national laws and regulations.

5. Osa

5.1. Osa: LOT-0000

Pealkiri: Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

Kirjeldus: The Finnish Heritage Agency, the Exhibitions and Events department of the National Museum of Finland (hereinafter the "Procurement unit") invites suppliers to submit tenders for media design and production (hereinafter the "Service") in this call for tenders and its attached annexes. The Service consists of programming, project management and technical delivery of an artificial intelligence System in the form of an interactive media software which will be used according to attached plans. The entire deliverable procurement is referred to in hereinafter as the "System". The National Museum of Finland will conduct the procurement through an open tendering procedure. The aim is for production to begin immediately after the selection of the supplier in approximately September 2026, and for delivery to the Procurement Unit to be completed no later than January 2027. The procurement documents are available in English. The Procurement unit requests a tender for: 1. Exhibition Media, AV and Interactive Elements including: - Lobby Screen - Intro to the Universe (projection) - Chatty objects - 9 interactive conversational artificial intelligence stations: - Chatty Objects Birds - Chatty Object Scarab - Chatty Object Meteorite - Chatty Object Shiva - Chatty Object Canoe - Chatty Object Turtle Seats - Chatty Object Raven Mask - Chatty Object Chilkat Blanket - Chatty Object Bad Luck Bird - Chatty Object Scarab - Projection (Hybrid element) - Agnicayana film projection solution - Exhibition wide - soundscapes including: - Anvil & hammer - Chatty Objects Birds - Audio - Egg - Chatty Object Meteorite - (hybrid element) - Chatty Object Canoe - (hybrid element) - Chatty Object Raven Mask - (hybrid element) - World tree - Conch - Universe - Overhead Screen - Universe - Chatty Universe The following items are not included within this tender: - Film content for the Agnicayana film projection - Recording of poem for the Egg Soundscape 2. Software, Services and Project Management including: - Software development and testing - Software installation and configuration - Technical and user documentation - Support and on-call services during the exhibition run - Training for the client's staff in the operation of the delivered systems - Project management covering the entire Procurement 3. Documentation set: - Technical documentation (architecture, APIs, content formats, deployment instructions). - Operational documentation for daily use by exhibition staff. - Maintenance instructions, including restart procedures and troubleshooting steps. - Documentation required under the attached Annex 3 "03_Data and privacy requirements annex". - The tenderer shall provide sufficient documentation to enable re-installation and re-use of the System by the Procurement unit without dependency on the tenderer if the Procurement unit wants to use the System in the future after the exhibition. 4. Installation & on site deployment The tenderer shall: - Install all required system software components on site in coordination with the AV integrator contractor (procured separately) and the Procurement unit's team. - Integrate "The Universe" content into existing overhead LED screen and newly purchased hardware. - Conduct full system testing. 5. Training for museum staff The tenderer shall: - Provide training sessions for Procurement unit's staff on System operation, daily use and safety as applicable and needed for the procurement. - Provide training materials (slides, troubleshooting guides, quickstart sheets). 6. Final handover package The tenderer shall provide: - Final approved versions of all media assets. - Backup copies of the System and its configurations. - A complete inventory of all delivered software. - End of project report summarizing methods, design decisions, and technical notes. The procurements requirements are explained in more detail further on in this call for tenders and its attached annexes. The estimated value of the procurement is according to the Procurement unit 400 000 - 550 000 EUR (VAT 0%). Some of the attached annexes in the call for tenders contains confidential information. The documents are available upon request via email to hankinnat@museovirasto.fi. The tenderer shall in its request to receive the

documents ensure, that it keeps the information received from the Procurement unit only to itself and uses that information for its tender according to this procurement process. The information is considered confidential even after the procurement process has ended.
Sisemine tunnus: 610535

5.1.1. Eesmärk

Lepingu olemus: Teenused

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Linn: Helsinki

Sihtnumber: 00100

Riik – jaotus (NUTS): Helsinki-Uusimaa (FI1B1)

Riik: Soome

5.1.2. Lepingu täitmise koht

Postiaadress: Finnish heritage agency, PL 913, 00101 Helsinki

Linn: Helsinki

Sihtnumber: 00101

Riik – jaotus (NUTS): Helsinki-Uusimaa (FI1B1)

Riik: Soome

5.1.3. Eeldatav kestus

Muu kestus: Teadmata

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.

Hankeprojekt, mida ei rahastata ELi vahenditest

Hanke suhtes kohaldatakse riigihankelepingut (GPA): jah

See hange sobib ka väikestele ja keskmise suurusega ettevõtjatele (VKEd): ei

5.1.7. Strateegilised hanked

Innovatsioonihange: Hanke alusel tellitud ehitustööd, asjad või teenused on uudsed või oluliselt täiustatud võrreldes muude juba turul olevate ehitustööde, asjade või teenustega.

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Hankedokument, Teade, Euroopa ühtne hankedokument (ESPD)

Kriteerium: Viited määratud tarnetele

Valikukriteeriumi kirjeldus: Description (English): The tenderer assures it has experience in delivering at least two (2) generative media systems. References must have been done within the last five (5) years, counting from the deadline for submitting tenders.

Kriteerium: Keskmise aastane käive

Valikukriteeriumi kirjeldus: Description (English): Tenderers turnover for each of the two (2) most recent fiscal years must exceed 1 000 000 euros.

5.1.10. Pakkumuste hindamise kriteeriumid

Kriteerium:

Liik: Hind

Nimi: Halvin hinta

Kirjeldus: Halvimman kokonaishinnas saanud tarbija saab hinnas osalt täidetud punkte. Muude tarbimise punkte määratakse tarbimise hinnas suhtes halvimman tarbimisele kaavalla: halvin hinta / tarbimise hinta * hinnas kokonaispunkte.

Hindamise fikseeritud väärtusega kriteeriumi kategooria: Fikseeritud väärtus (kokku)

Hindamiskriteerium – arv: 12 345 678

Kriteerium:

Liik: Kvaliteet

Nimi: Laatuvaatimused

Kirjeldus: Laatuvaatimustest tarbijad saavad punkte. Laadulised tegijad punkteatakse kohdas "Quality Requirements".

Hindamise fikseeritud väärtusega kriteeriumi kategooria: Fikseeritud väärtus (kokku)

Hindamiskriteerium – arv: 12 345 678

5.1.11. Hankedokumentid

Lisateabe taotlemise tähtaeg: 20/08/2026 13:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Hankedokumentide aadress: <https://tarjouspalvelu.fi/museovirasto?id=610535&tpk=f6f2964d-2e09-48f0-841d-2c542bf854d2>

5.1.12. Hanke tingimused

Esitamise tingimused:

Elektrooniline esitamine: Nõutav

Esitamise aadress: <https://tarjouspalvelu.fi/museovirasto?id=610535&tpk=f6f2964d-2e09-48f0-841d-2c542bf854d2>

Keeled, milles võib pakumusi või osalemistaotlusi esitada: inglise keel

Elektrooniline kataloog: Ei ole lubatud

Pakkumused võivad esitada rohkem kui ühe pakumuse: Ei ole lubatud

Pakkumuste esitamise tähtaeg: 07/09/2026 09:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Periood, mille jooksul pakumused peab jääma kehtivaks: 3 Kuud

Teave avaliku avamise kohta:

Avamise kuupäev: 07/09/2026 09:05:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei

E-arveldamine: Nõutav

Kasutatakse elektroonilisi tellimusi: jah

Kasutatakse elektroonilisi makseid: jah

5.1.15. Vahendid

Raamleping:

Ei kohaldata raamlepingut

Teave dünaamilise hankesüsteemi kohta:

Ei kohaldata dünaamilist hankesüsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Lepitusorganisatsioon: Markkinaoikeus

Vaidlustusorgan: Markkinaoikeus

Teave vaidlustamise tähtaegade kohta: Suomeksi: Hankintapäätöksestä on oikeus tehdä valitus Markkinaoikeuteen. Valitus on tehtävä kirjallisesti 14 päivän kuluessa siitä, kun asianosainen on saanut tiedon hankintaa koskevasta päätöksestä valitusosoituksineen. Tiedoksisaantipäivää ei lasketa mukaan valitusaikaan.

Organisatsioon, mis annab lisateavet vaidlustamise kohta: Markkinaoikeus

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: Markkinaoikeus

Registreerimisnumber: 3006157-6

Postiaadress: Radanrakentajantie 5

Linn: Helsinki

Sihtnumber: 00520

Riik – jaotus (NUTS): Helsinki-Uusimaa (FI1B1)

Riik: Soome

E-posti aadress: markkinaoikeus@oikeus.fi

Telefon: +358 295643300

Internetiaadress: <https://www.markkinaoikeus.fi>

Selle organisatsiooni rollid:

Vaidlustusorgan

Organisatsioon, mis annab lisateavet vaidlustamise kohta

Lepitusorganisatsioon

8.1. ORG-0002

Ametlik nimi: Finnish Heritage Agency / Museovirasto

Registreerimisnumber: 0292559-2

Postiaadress: PL 913

Linn: Helsinki

Sihtnumber: 00101

Riik – jaotus (NUTS): Helsinki-Uusimaa (FI1B1)

Riik: Soome

Kontaktpunkt: National Museum of Finland

E-posti aadress: hankinnat@museovirasto.fi

Telefon: +358 295336070

Internetiaadress: <http://www.museovirasto.fi>

Selle organisatsiooni rollid:

Hankija

8.1. ORG-0003

Ametlik nimi: Hansel Oy (Hilma)

Registreerimisnumber: FI09880841

Postiaadress: Mannerheiminaukio 1a

Linn: Helsinki

Sihtnumber: 00100

Riik – jaotus (NUTS): Helsinki-Uusimaa (FI1B1)

Riik: Soome

Kontaktpunkt: eSender

E-posti aadress: tekninen@hankintailmoitukset.fi

Telefon: 029 55 636 30

Internetiaadress: <http://hankintailmoitukset.fi>

Selle organisatsiooni rollid:

TED eSender

10. Muudatus

Eelmise teate versioon, mida muudetakse

:

5ee357e9-712d-43bc-895a-d3932967dbc8-01

Muudatuse peamine põhjus

:

Teave ajakohastatud

Kirjeldus

:

The Procurement unit has decided to extend the deadline for submitting tenders to 7.9.2026.

10.1. Muudatus

Punkti tunnus: PROCEDURE

10.1. Muudatus

Punkti tunnus: LOT-0000

Teave teate kohta

Teate tunnus/versioon: e7a770a2-3ea1-4266-91a3-dbeaefe5ddb9 - 01

Vormi liik: Hange

Teate liik: Hanketeade või kontsessiooniteade – üldkord

Teate alaliik: 16

Teate saatmise kuupäev: 27/08/2026 07:45:19 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Teate saatmise kuupäev (eSender): 27/08/2026 07:45:20 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel

Teate avaldamise number: 593981-2026

ELT S väljaande number: 166/2026

Avaldamise kuupäev: 28/08/2026