

594686-2026 - Hange

Norra – Inkassoettevõtte teenused – Receivable services

OJ S 166/2026 28/08/2026

Hanketeade või kontsessiooniteade – üldkord

Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: Horten kommune

E-posti aadress: postmottak@horten.kommune.no

Hankija õiguslik vorm: Kohaliku omavalitsuse kontrollitav avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

2. Menetlus

2.1. Menetlus

Pealkiri: Receivable services

Kirjeldus: Background and purpose The contract shall cover the collection of all outstanding requirements that the municipality has in the areas listed below, after we have sent an invoice and not received payment by the original determined due date. The collection shall be carried out in a professional and professionally good manner, in accordance with the existing rules and good debt collection practice. We expect an effective collection that shall, to the greatest possible degree, be pre-lawful. We currently have a contract for collection services with Fair Collection. This means that in the event of a change of supplier, the contract will only include new cases after the contract has come into force. The following municipal service areas are included in the collection assignment: The municipality's collection of rent Municipal duties (including property taxes) Payment for places in nurseries and before-and-after-school care. Health and care services Parking The library Other requirements (other fixed and variable invoicing) Procurement Briefly Horten municipality would like to enter into a multi-year contract for receivable services. A contract shall be signed with a tenderer who receives the outstanding requirements and undertakes to collect the outstanding requirements on behalf of Horten municipality. Horten municipality sent approx. 3,000 cases in 2025 to debt collection, with a main chair of approx. See the requirement specification in Annex 2 under the tab "Scope" for the distribution between the different types of requirements. The stated estimates are not guaranteed. The extent can be changed during the contract period. Horten emergency doctor surgery currently has a contract for receivables with its own system supplier. These or other entities may be added/expired in this agreement during the agreement period. The municipality currently purifies own requirements, but has a desire to postpone this to the tenderer together with collection collection. In 2025 the municipality issued approx. 5,500 reminders. Tenderers shall offer an option for reminder services and list a price on this in the price form.

Menetluse tunnus: 3076e790-ec45-4a09-9357-9976b8640c6d

Sisemine tunnus: cmt8d16qx000204l1zlqxccqy

Menetluse liik: Avatud

Kiirendatud menetlus: ei

Menetluskorra kirjeldus: All interested suppliers can submit tender offers through Hyrr. The competition does not have a prequalification phase. The tenders will be evaluated directly, and

dialogues or negotiations will not be allowed beyond minor clarifications and corrections of the tenders. Tenderers are strongly encouraged to follow the instructions given in this tender documentation with annexes and possibly ask questions about uncertainties in the communication module in Hyir.

2.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 79940000 Inkassoettevõtte teenused

Täiendav liigitus (cpv): 79941000 Maksukogumisteenused, 66000000 Finantsvahendus- ja kindlustusteenused, 79999000 Skaneerimise ja arvete esitamise teenused, 79999200 Arvete esitamise teenused, 66600000 Likviidsusjuhtimise teenused, 79000000 Õigus-, turundus-, nõustamis-, värbamis-, trüki- ja turvaalased kommertsteenused

2.1.2. Lepingu täitmise koht

Postiaadress: Teatergata 11

Linn: Horten

Sihtnumber: 3191

Riik – jaotus (NUTS): Vestfold (NO093)

Riik: Norra

Lisateave: Norway

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/24/EL

Anskaffelsesforskriften -

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Hankedokument, Hankedokument

5. Osa

5.1. Osa: LOT-0001

Pealkiri: Receivable services

Kirjeldus: Background and purpose The contract shall cover the collection of all outstanding requirements that the municipality has in the areas listed below, after we have sent an invoice and not received payment by the original determined due date. The collection shall be carried out in a professional and professionally good manner, in accordance with the existing rules and good debt collection practice. We expect an effective collection that shall, to the greatest possible degree, be pre-lawful. We currently have a contract for collection services with Fair Collection. This means that in the event of a change of supplier, the contract will only include new cases after the contract has come into force. The following municipal service areas are included in the collection assignment: The municipality's collection of rent Municipal duties (including property taxes) Payment for places in nurseries and before-and-after-school care. Health and care services Parking The library Other requirements (other fixed and variable invoicing) Procurement Briefly Horten municipality would like to enter into a multi-year contract for receivable services. A contract shall be signed with a tenderer who receives the outstanding requirements and undertakes to collect the outstanding requirements on behalf of Horten municipality. Horten municipality sent approx. 3,000 cases in 2025 to debt collection, with a main chair of approx. See the requirement specification in Annex 2 under the tab "Scope" for the distribution between the different types of requirements. The stated estimates are not guaranteed. The extent can be changed during the contract period. Horten emergency

doctor surgery currently has a contract for receivables with its own system supplier. These or other entities may be added/expired in this agreement during the agreement period. The municipality currently purifies own requirements, but has a desire to postpone this to the tenderer together with collection collection. In 2025 the municipality issued approx. 5,500 reminders. Tenderers shall offer an option for reminder services and list a price on this in the price form.

Sisemine tunnus: cmt8d16sg000504l1hwzzlk7u

5.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 79940000 Inkassoettevõtte teenused

Täiendav liigitus (cpv): 79941000 Maksukogumisteenused, 66000000 Finantsvahendus- ja kindlustusteenused, 79999000 Skaneerimise ja arvete esitamise teenused, 79999200 Arvete esitamise teenused, 66600000 Likviidsusjuhtimise teenused, 79000000 Õigus-, turundus-, nõustamis-, värbamis-, trüki- ja turvaalased kommertsteenused

5.1.2. Lepingu täitmise koht

Postiaadress: Teatergata 11

Linn: Horten

Sihtnumber: 3191

Riik – jaotus (NUTS): Vestfold (NO093)

Riik: Norra

Lisateave: Norway

5.1.3. Eeldatav kestus

Alguskuupäev: 01/12/2026

Kestuse lõppkuupäev: 30/11/2028

5.1.4. Uuendamine

Maksimaalne lepingu uuendamiste arv: 2

Muu informatsioon uuendamise kohta: The contract can be extended for 2 years at a time, up to 2 times.

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.

Hankeprojekt, mida ei rahastata ELi vahenditest

Hanke suhtes kohaldatakse riigihankelepingut (GPA): jah

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Hankedokument

5.1.10. Pakkumuste hindamise kriteeriumid

Kriteerium:

Liik: Kvaliteet

Nimi: Quality

Kirjeldus: Under this criteria, associated requirements will be assessed.

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 80

Kriteerium:

Liik: Hind

Nimi: Price

Kirjeldus: The price form will be assessed under this criteria.

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 20

Kriteerium:

Liik: Kvaliteet

Nimi: Climate and environment

Kirjeldus: This procurement is considered to have an immaterial impact on climate and environment, cf. the Public Procurement Regulations §7-9, 5th paragraph. The justification for this is that the procurement concerns the procurement of services where the contracting authority has been cut off from affecting climate and environmental impact, as the requirements and criteria targeting these elements will not have sufficient connection to the delivery of DFØ's environment supervisor.

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 0

5.1.11. Hankedokumendid

Hankedokumentide aadress: <https://hyyr.no/procurement/cmt8d16qx000204l1zlqxccqy>

5.1.12. Hanke tingimused

Esitamise tingimused:

Elektrooniline esitamine: Nõutav

Esitamise aadress: <https://hyyr.no/procurement/cmt8d16qx000204l1zlqxccqy>

Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra keel, inglise keel

Elektrooniline kataloog: Ei ole lubatud

Pakkujad võivad esitada rohkem kui ühe pakkumuse: Ei ole lubatud

Pakkumuste esitamise tähtaeg: 01/10/2026 12:00:00 (UTC+02:00) Ida-Euroopa aeg, Kesk-Euroopa suveaeg

Periood, mille jooksul pakkumus peab jääma kehtivaks: 60 Päevad

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei

Lepingu täitmisega seotud tingimused: See Tender Documents

E-arveldamine: Nõutav

Kasutatakse elektroonilisi tellimusi: ei

Kasutatakse elektroonilisi makseid: ei

Rahastamiskord: See tender documents

5.1.15. Vahendid

Raamleping:

Ei kohaldata raamlepingut

Teave dūnaamilise hankesūsteemi kohta:

Ei kohaldata dūnaamilist hankesūsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: VESTFOLD TINGRETT

Organisatsioon, mis annab lisateavet hankemenetluse kohta: Horten kommune

Organisatsioon, mis annab lisateavet vaidlustamise kohta: VESTFOLD TINGRETT

Organisatsioon, millele laekuvad osalemistaotlused: Hyrr AS

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: VESTFOLD TINGRETT
Registreerimisnumber: 926723618
Postiaadress: Stenmalveien 2A
Linn: TØNSBERG
Sihtnumber: 3116
Riik – jaotus (NUTS): Vestfold (NO093)
Riik: Norra
Kontaktpunkt: VESTFOLD TINGRETT
Selle organisatsiooni rollid:
Vaidlustusorgan
Organisatsioon, mis annab lisateavet vaidlustamise kohta

8.1. ORG-0002

Ametlik nimi: Hyyr AS
Registreerimisnumber: 924998687
Postiaadress: Gaustadalléen 21
Linn: Oslo
Sihtnumber: 0349
Riik – jaotus (NUTS): Oslo (NO081)
Riik: Norra
Kontaktpunkt: Hyyr Support
E-posti aadress: admin@hyyr.no
Telefon: +47 90 63 65 38
Selle organisatsiooni rollid:
Organisatsioon, millele laekuvad osalemistaotlused

8.1. ORG-0003

Ametlik nimi: Horten kommune
Registreerimisnumber: 964951284
Postiaadress: Teatergata 11
Linn: Horten
Sihtnumber: 3191
Riik – jaotus (NUTS): Vestfold (NO093)
Riik: Norra
Kontaktpunkt: Horten kommune
E-posti aadress: postmottak@horten.kommune.no
Telefon: +4733085000
Selle organisatsiooni rollid:
Hankija
Organisatsioon, mis annab lisateavet hankemenetluse kohta

Teave teate kohta

Teate tunnus/version: 8fd93754-3c58-4e0f-a01b-8fc4e448ce7a - 01
Vormi liik: Hange
Teate liik: Hanketeade või kontsessiooniteade – üldkord
Teate alaliik: 16
Teate saatmise kuupäev: 27/08/2026 14:17:12 (UTC+02:00) Ida-Euroopa aeg, Kesk-Euroopa suveaeg
Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel

Teate avaldamise number: 594686-2026

ELT S väljaande number: 166/2026

Avaldamise kuupäev: 28/08/2026