

622026-2026 - Hange

Norra – Arvuti tugi- ja nõustamisteenused – Framework agreement digital development

OJ S 174/2026 09/09/2026

Hanketeade või kontsessiooniteade – üldkord - Paranduse teade

Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: Norad – Direktoratet for utviklingssamarbeid

E-posti aadress: sigbjorn.nerland@norad.no

Hankija õiguslik vorm: Keskvalitsusasutuse kontrollitav avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

2. Menetlus

2.1. Menetlus

Pealkiri: Framework agreement digital development

Kirjeldus: The contracting authority currently has a framework agreement for development services, but the financial limit will be exhausted in the transition between the 1st and 2nd quarter of 2027. The call-offs on the contract have been significantly higher than originally expected. This is because the contract was established before the preliminary project for Digital grant management and before the extent of the further digitalisation commitment was clear. The aim of the new framework agreement is to ensure the Customer access to the necessary competence and/or capacity throughout the entire contract period. The tenderers shall be strategic cooperation partners and pro-active consultants, support the further digitalisation and contribute to solve the Contracting Authority's social assignment. The contract shall particularly support: The implementation of the commitment to Digital Grant Management and the development of Norad's digital platform. Development, further development and management of the Contracting Authority's data platform, including data integrations, data modelling, data quality, management information and analysis capability. • Establishment and further development of knowledge products, such as dashboards, reporting systems, insight and analysis tools, visualisations and other user interface, which makes management, case officers and other users more knowledge driven. • Reuse of data across systems and processes so that information can be used efficiently in grant management and the Contracting Authority's other management and reporting processes. • digitalisation of administrative services. • Use of digitalisation to strengthen the effect of Norwegian development cooperation, i.a. through better use of data, analysis and digital services for partners and other target groups. • establishment of a modern development factory where the Contracting Authority itself is in control of the deliveries. • strategic consultancy for the use of digital joint goods in the digitalisation of Norwegian assistance work.

Menetluse tunnus: 92958aa0-d574-4add-8ae6-6db726eb33ad

Sisemine tunnus: 2601419

Menetluse liik: Väljakuulutamisega läbirääkimistega hankemenetlus / konkurentsipõhine läbirääkimistega hankemenetlus

Kiirendatud menetlus: ei

Menetluskorra kirjeldus: See the procurement rules.

2.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72600000 Arvuti tugi- ja nõustamisteenused

Täiendav liigitus (cpv): 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused, 72200000 Tarkvara programmeerimis- ja nõustamisteenused, 72220000 Süsteemialased ja tehnilised nõustamisteenused, 72243000 Programmeerimisteenused, 72246000 Süsteemi nõustamisteenused, 72260000 Tarkvaraga seotud teenused

2.1.2. Lepingu täitmise koht

Postiaadress: Bygdøy allé 2

Linn: Oslo

Sihtnumber: 0257

Riik – jaotus (NUTS): Oslo (NO081)

Riik: Norra

2.1.3. Maksumus

Eeldatav maksumus käibemaksuta: 150 000 000,00 NOK

Raamlepingu maksimaalne maksumus: 150 000 000,00 NOK

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/24/EL

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Hankedokument

5. Osa

5.1. Osa: LOT-0000

Pealkiri: Framework agreement digital development

Kirjeldus: The contracting authority currently has a framework agreement for development services, but the financial limit will be exhausted in the transition between the 1st and 2nd quarter of 2027. The call-offs on the contract have been significantly higher than originally expected. This is because the contract was established before the preliminary project for Digital grant management and before the extent of the further digitalisation commitment was clear. The aim of the new framework agreement is to ensure the Customer access to the necessary competence and/or capacity throughout the entire contract period. The tenderers shall be strategic cooperation partners and pro-active consultants, support the further digitalisation and contribute to solve the Contracting Authority's social assignment. The contract shall particularly support: The implementation of the commitment to Digital Grant Management and the development of Norad's digital platform. Development, further development and management of the Contracting Authority's data platform, including data integrations, data modelling, data quality, management information and analysis capability. • Establishment and further development of knowledge products, such as dashboards, reporting systems, insight and analysis tools, visualisations and other user interface, which makes management, case officers and other users more knowledge driven. • Reuse of data across systems and processes so that information can be used efficiently in grant management and the Contracting Authority's other management and reporting processes. • digitalisation of administrative services. • Use of digitalisation to strengthen the effect of Norwegian development cooperation, i.a. through better use of data, analysis and digital services for partners and other target groups. • establishment of a modern development factory where the

Contracting Authority itself is in control of the deliveries. • strategic consultancy for the use of digital joint goods in the digitalisation of Norwegian assistance work.

Sisemine tunnus: 2601419

5.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72600000 Arvuti tugi- ja nõustamisteenused

Täiendav liigitus (cpv): 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused, 72200000 Tarkvara programmeerimis- ja nõustamisteenused, 72220000

Süsteemialased ja tehnilised nõustamisteenused, 72243000 Programmeerimisteenused, 72246000 Süsteemi nõustamisteenused, 72260000 Tarkvaraga seotud teenused

5.1.2. Lepingu täitmise koht

Postiaadress: Bygdøy allé 2

Linn: Oslo

Sihtnumber: 0257

Riik – jaotus (NUTS): Oslo (NO081)

Riik: Norra

5.1.3. Eeldatav kestus

Kestus: 2 Aastad

5.1.4. Uuendamine

Maksimaalne lepingu uuendamiste arv: 2

Muu informatsioon uuendamise kohta: 1+1 year.

5.1.5. Maksumus

Eeldatav maksumus käibemaksuta: 150 000 000,00 NOK

Raamlepingu maksimaalne maksumus: 150 000 000,00 NOK

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.

Hankeprojekt, mida ei rahastata ELi vahenditest

Hanke suhtes kohaldatakse riigihankelepingut (GPA): jah

See hange sobib ka väikestele ja keskmise suurusega ettevõtjatele (VKEd): jah

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Hankedokument

Teave kaheetapilise menetluse teise etapi kohta:

Menetluse teise etapi kutsutavate taotlejate miinimumarv: 3

Menetluse teise etapi kutsutavate taotlejate maksimumarv: 5

Menetlus toimub järjestikuste etappidena. Igas etapis võidakse mõni osaleja kõrvaldada

5.1.10. Pakkumuste hindamise kriteeriumid

Kriteerium:

Liik: Hind

Nimi: Price

Kirjeldus: The total sum in Annex 5-1 Price Form will be assessed under this criteria. See point 6.4.1 below, as well as Annex 5-1 Price Form for further details on what prerequisites the tenderer will apply.

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 30

Kriteerium:

Liik: Kvaliteet

Nimi: Quality

Kirjeldus: Under this criteria, the following is to be compared and assessed: • Competence profiles (ECP) • Competence building and strategic partnership (requirement marked EX. • Competence breadth and capacity (requirement marked ECB). For which conditions will be particularly weighted, please refer to 6.4.2 below.

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 70

Kriteerium:

Liik: Kvaliteet

Nimi: Miljø

Kirjeldus: Justification that climate and environmental considerations are not an award criteria
The procurement concerns a framework agreement for consultancy services, where the delivery mainly consists of knowledge based consulting, analysis, project assistance and the preparation of digital deliveries. The procurement does not include the purchase of goods, building and construction works, transport services or other deliveries that involve considerable use of resources, emissions or environmental impact. The contracting authority has assessed the nature, expected scope and delivery form of the procurement. The deliveries will mainly be carried out digitally and/or in the contracting authority's premises and are expected to have a limited need for materials, packaging, energy intensive equipment and travel activities. The climate footprint and the environmental impact of the procurement are therefore assessed together as immaterial. Based on this, the contracting authority uses the exception in the procurement regulations § 7-9 fifth paragraph. Climate and environmental considerations are therefore not weighted with a minimum of 30 percent as the award criteria. The contracting authority will, however, where relevant, facilitate digital meetings and deliveries and limit unnecessary travel activities in the execution of the contract.

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 0

5.1.11. Hankedokumendid

Lisateabe taotlemise tähtaeg: 15/09/2026 10:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Hankedokumentide aadress: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=459973&TID=200420432&B=

5.1.12. Hanke tingimused**Menetluse tingimused:**

Eeldatav kuupäev, millal saadetakse pakkumuste esitamise ettepanek: 05/10/2026

Esitamise tingimused:

Elektroniline esitamine: Nõutav

Esitamise aadress: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=459973&TID=200420432&B=

Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra keel

Elektroniline kataloog: Ei ole lubatud

Variandid: Ei ole lubatud

Pakkujad võivad esitada rohkem kui ühe pakkumuse: Ei ole lubatud

Osalemistaotluste esitamise tähtaeg: 22/09/2026 10:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Teave, mida saab pärast esitamise tähtaega täiendada:

Ostja äranägemisel võib osa puuduvad pakkujaga seotud dokumente esitada hiljem.
Lisateave: In qualification only supplementing the documents that have been submitted, provided that there is not publicly available information.

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei

Vajalik on konfidentsiaalsuskokkulepe: jah

Lisateave konfidentsiaalsuskokkuleppe kohta: Consultants who shall work in our premises and or have access to our network must write a confidentiality statement.

E-arveldamine: Lubatud

Kasutatakse elektroonilisi tellimusi: ei

Kasutatakse elektroonilisi makseid: jah

5.1.15. Vahendid

Raamleping:

Raamleping koos minikonkursiga

Osalejate maksimaalne arv: 2

Teave dūnaamilise hankesūsteemi kohta:

Ei kohaldata dūnaamilist hankesūsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: Klagenemnda for offentlige anskaffelser

Teave vaidlustamise tähtaegade kohta: Ten calendar days

Organisatsioon, mis annab lisateavet vaidlustamise kohta: Norad – Direktoratet for utviklingssamarbeid

Organisatsioon, millele laekuvad osalemistaotlused: Norad – Direktoratet for utviklingssamarbeid

Pakkumusi menetlev organisatsioon: Norad – Direktoratet for utviklingssamarbeid

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: Norad – Direktoratet for utviklingssamarbeid

Registreerimisnumber: 971277882

Postiaadress: Pb 1303 Vika

Linn: Oslo

Sihtnumber: 0112

Riik – jaotus (NUTS): Oslo (NO081)

Riik: Norra

Kontaktpunkt: Sigbjørn Nerland

E-posti aadress: sigbjorn.nerland@norad.no

Telefon: +47 223980000

Hankija profiil: <https://eu.eu-supply.com/ctm/company/companyinformation/index/336555>

Selle organisatsiooni rollid:

Hankija

Organisatsioon, millele laekuvad osalemistaotlused

Pakkumusi menetlev organisatsioon

Organisatsioon, mis annab lisateavet vaidlustamise kohta

8.1. ORG-0002

Ametlik nimi: Klagenemnda for offentlige anskaffelser

Registreerimisnumber: 912 660 680

Postiaadress: Pb 511 Sentrum
Linn: Bergen
Sihtnumber: 5805
Riik – jaotus (NUTS): Vestland (NO0A2)
Riik: Norra
E-posti aadress: post@knse.no
Telefon: +47 55193000
Selle organisatsiooni rollid:
Vaidlustusorgan

10. Muudatus

Eelmise teate versioon, mida muudetakse

:

35dcf6d0-8429-44c7-aea1-dc62aefa29c8-01

Muudatuse peamine põhjus

:

Avaldaja vea parandamine

Kirjeldus

:

Clarification of the assignment comprehension and the language need in the relevant call-offs.
This does not lead to other changes in the tender documentation.

10.1. Muudatus

Punkti tunnus: PROCEDURE

Muudatuste kirjeldus: Norad refers to the announced tender documentation for a framework agreement for development services. Emphasis is put on the fact that for the call-offs that are included in the competition, the offered consultant shall be able to communicate well in Norwegian, both orally and in writing, to the extent this is necessary for the execution of the assignment. This particularly applies to participation in multi-disciplinary teams, dialogue with business and users, as well as documentation and ongoing interaction in the assignment. The clarification applies to the following call-offs: Annex 1-2 Call-offs full-stack developer Annex 1-3 Call-off product designer Annex 1-4 Call-off data Annex 1-5 Call-off data

Hankedokumente muudeti: 08/09/2026

10.1. Muudatus

Punkti tunnus: ORG-0002

10.1. Muudatus

Punkti tunnus: LOT-0000

Teave teate kohta

Teate tunnus/versioon: daedd673-ca16-4896-9a16-847c856c4c3d - 01

Vormi liik: Hange

Teate liik: Hanketeade või kontsessiooniteade – üldkord

Teate alaliik: 16

Teate saatmise kuupäev: 08/09/2026 07:25:36 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Teate saatmise kuupäev (eSender): 08/09/2026 07:25:59 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel

Teate avaldamise number: 622026-2026

ELT S väljaande number: 174/2026

Avaldamise kuupäev: 09/09/2026