

678622-2026 - Hange

Norra – Kindlustusteenused – HO-26-05 Insurances

OJ S 191/2026 02/10/2026

Hanketeade või kontsessiooniteade – üldkord

Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: Trysil kommune

E-posti aadress: postmottak@trysil.kommune.no

Hankija õiguslik vorm: Kohaliku omavalitsuse kontrollitav avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

1.1. Hankija

Ametlik nimi: Folldal kommune

E-posti aadress: postmottak@folldal.kommune.no

Hankija õiguslik vorm: Kohaliku omavalitsuse kontrollitav avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

1.1. Hankija

Ametlik nimi: Abakus AS

E-posti aadress: post@abakus.as

Hankija õiguslik vorm: Kohaliku omavalitsuse kontrollitav avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

2. Menetlus

2.1. Menetlus

Pealkiri: HO-26-05 Insurances

Kirjeldus: Background Trysil and Folldal municipalities shall enter into new contracts for the procurement of insurances, as the current agreements expire. The aim is to establish contracts that give the municipalities a predictable, safe and appropriate insurance scheme. The procurement shall contribute to safeguarding the municipalities' insurance needs in a good way, at the same time facilitating effective use of resources, a good overview of risks and injuries as well as appropriate follow-up in the contract period. The municipalities would like a system that ensures stable and available follow-up, clear contact points and good assistance with injury incidents. Tenderers shall use their expertise and competence to contribute to fulfilling the objective of the agreement. Description of the assignment The assignment is for the delivery of insurance of persons and property damage insurances for Trysil and Folldal municipalities. The procurement includes coverage of insurance within the municipalities' needs, including i.a. insurance of employees and other relevant personal groups, property, vehicles, liability and other relevant insurance coverages. Further details on insurance objects, coverages, insurance sums and excesses are stated in the price form and other requirements in the competition. The price form is a guideline for which insurances and objects are covered by the procurement. The procurement is divided into the following two parts: Part 1: Insurance of persons Part 2: Property damage insurances Tenderers can submit tenders for one or both parts. The parts are evaluated and awarded separately. The contracting authority can enter into a contract with up to two tenderers. This means that the contracting authority can enter

into a contract with one tenderer for both parts, or enter into separate contracts with different tenderers for insurance of persons and property damage insurances respectively. The delivery shall include ordinary management and follow-up of the insurance contracts in the contract period. This includes, among other things, customer service, injury management, permanent gender neutral preferred and annual status or follow-up meetings with the municipalities. Furthermore, the tenderer shall be able to assist the municipalities with advice on damage prevention measures and risk mapping in municipal entities. The delivery shall also include appropriate digital solutions, for example a customer portal or equivalent system, which gives municipalities access to relevant information about the insurance contracts, damages, documentation and follow-up. The agreements shall, in total, provide the municipalities with a clear, efficient and robust insurance system, with clear routines and stable services throughout the entire contract period.

Menetluse tunnus: 1d76dd28-aae7-441c-9048-3906e52076d2

Sisemine tunnus: cmqp3ni0e000004l5in0xdahx

Menetluse liik: Avatud

Kiirendatud menetlus: ei

Menetluskorra kirjeldus: All interested suppliers can submit tender offers through Hyrr. The competition does not have a prequalification phase. The tenders will be evaluated directly, and dialogues or negotiations will not be allowed beyond minor clarifications and corrections of the tenders. Tenderers are strongly encouraged to follow the instructions given in this tender documentation with annexes and possibly ask questions about uncertainties in the communication module in Hyrr.

2.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 66510000 Kindlustusteenused

Täiendav liigitus (cpv): 66516000 Vastutuskindlustusteenused, 66511000

Elukindlustusteenused, 66513000 Juriidilise kindlustuse ja riskikindlustusteenused, 66515000

Kahjukindlustusteenused, 66514000 Veosekindlustus- ja transpordikindlustusteenused,

66519300 Lisakindlustusteenused, 66514110 Mootorsõiduki kindlustusteenused, 66500000

Kindlustus- ja pensionikindlustusteenused, 66000000 Finantsvahendus- ja kindlustusteenused

, 66515200 Varakindlustusteenused, 66516400 Üldvastutuskindlustusteenused, 66512000

Õnnetusjuhtumi- ja tervisekindlustusteenused

2.1.2. Lepingu täitmise koht

Riik: Norra

Kõikjal asjaomases riigis

Lisateave: Anywhere in Norway

2.1.3. Maksumus

Eeldatav maksumus käibemaksuta: 30 000 000,00 NOK

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/24/EL

Anskaffelsesforskriften -

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Hankedokument, Hankedokument

5. Osa

5.1. Osa: LOT-0001

Pealkiri: HO-26-05 Insurances

Kirjeldus: Background Trysil and Folldal municipalities shall enter into new contracts for the procurement of insurances, as the current agreements expire. The aim is to establish contracts that give the municipalities a predictable, safe and appropriate insurance scheme. The procurement shall contribute to safeguarding the municipalities' insurance needs in a good way, at the same time facilitating effective use of resources, a good overview of risks and injuries as well as appropriate follow-up in the contract period. The municipalities would like a system that ensures stable and available follow-up, clear contact points and good assistance with injury incidents. Tenderers shall use their expertise and competence to contribute to fulfilling the objective of the agreement. Description of the assignment The assignment is for the delivery of insurance of persons and property damage insurances for Trysil and Folldal municipalities. The procurement includes coverage of insurance within the municipalities' needs, including i.a. insurance of employees and other relevant personal groups, property, vehicles, liability and other relevant insurance coverages. Further details on insurance objects, coverages, insurance sums and excesses are stated in the price form and other requirements in the competition. The price form is a guideline for which insurances and objects are covered by the procurement. The procurement is divided into the following two parts: Part 1: Insurance of persons Part 2: Property damage insurances Tenderers can submit tenders for one or both parts. The parts are evaluated and awarded separately. The contracting authority can enter into a contract with up to two tenderers. This means that the contracting authority can enter into a contract with one tenderer for both parts, or enter into separate contracts with different tenderers for insurance of persons and property damage insurances respectively. The delivery shall include ordinary management and follow-up of the insurance contracts in the contract period. This includes, among other things, customer service, injury management, permanent gender neutral preferred and annual status or follow-up meetings with the municipalities. Furthermore, the tenderer shall be able to assist the municipalities with advice on damage prevention measures and risk mapping in municipal entities. The delivery shall also include appropriate digital solutions, for example a customer portal or equivalent system, which gives municipalities access to relevant information about the insurance contracts, damages, documentation and follow-up. The agreements shall, in total, provide the municipalities with a clear, efficient and robust insurance system, with clear routines and stable services throughout the entire contract period.

Sisemine tunnus: cmqp3ni1w000304I5zlmqzorr

5.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 66510000 Kindlustusteenused

Täiendav liigitus (cpv): 66516000 Vastutuskindlustusteenused, 66511000

Elukindlustusteenused, 66513000 Juriidilise kindlustuse ja riskikindlustusteenused, 66515000

Kahjukindlustusteenused, 66514000 Veosekindlustus- ja transpordikindlustusteenused,

66519300 Lisakindlustusteenused, 66514110 Mootorsõiduki kindlustusteenused, 66500000

Kindlustus- ja pensionikindlustusteenused, 66000000 Finantsvahendus- ja kindlustusteenused

, 66515200 Varakindlustusteenused, 66516400 Üldvastutuskindlustusteenused, 66512000

Õnnetusjuhtumi- ja tervisekindlustusteenused

Täiendavad hankevõimalused:

Täiendavate hankevõimaluste kirjeldus: It is a prerequisite for the insurance contracts that the tenderer has good knowledge of the municipality's activities, organisation, insurance objects, damage history and risk picture. A contract period of up to 5 years gives better continuity in the insurance relationship, injury treatment, advice and injury prevention work. This is particularly

important as damage development, risk reducing measures and the effect of damage prevention work must normally be followed over time. The contracting authority estimates that a maximum contract period of five years is proportional and does not go further than what is necessary to safeguard the municipalities' need for stability, continuity and effective follow-up of the insurance portfolio. The options are customer controlled and the contracting authority is free to not use the options if the contract does not function satisfactorily or the need changes. Based on this, the contracting authority considers special conditions that justify a framework agreement with a maximum duration of five years, cf. the procurement regulations § 26-1 fourth paragraph.

5.1.2. Lepingu täitmise koht

Riik: Norra

Kõikjal asjaomases riigis

Lisateave: Anywhere in Norway

5.1.3. Eeldatav kestus

Kestus: 59 Kuud

5.1.4. Uuendamine

Maksimaalne lepingu uuendamiste arv: 2

Muu informatsioon uuendamise kohta: The contract can be extended for 1 year at a time, up to 2 times (3+1+1).

5.1.5. Maksumus

Eeldatav maksumus käibemaksuta: 30 000 000,00 NOK

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.

Hankeprojekt, mida ei rahastata ELi vahenditest

Hanke suhtes kohaldatakse riigihankelepingut (GPA): jah

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Hankedokument

5.1.10. Pakkumuste hindamise kriteeriumid

Kriteerium:

Liik: Kvaliteet

Nimi: Customer follow-up, damage management and damage prevention.

Kirjeldus: Under this criteria, the quality of the tenderer's offered follow-up, damage management and injury prevention assistance will be assessed during the contract period. The contracting authority will particularly emphasise: * How customer follow-up is organised, including a permanent gender neutral preferred, deputy, availability and follow-up between meetings. * Routines for receiving, processing and following up injury events. * Handling serious personal injury, deaths, major damage to property, vehicles or other insurance objects and other incidents that require rapid coordination with the municipality. * Offered consultancy, training and injury prevention assistance. * How the tenderer uses damage history and damage statistics to follow up the municipalities and propose relevant measures. *

Functionality and usefulness in digital solutions for agreement overview, damage report, status in claims, statistics and documentation. The responses shall be concrete and adapted to Trysil and Folldal municipalities' needs. General descriptions of the tenderer's ordinary services will be given limited credit.

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 40

Kriteerium:

Liik: Hind

Nimi: Price

Kirjeldus: The price will be assessed on the basis of the offered total annual premium in the completed price form for the relevant part of the procurement. All costs connected to the delivery shall be included in the offered premium. This includes i.a. insurance coverage, contract administration, customer service, claims management, advice, training, reporting, digital systems, follow-up meetings and injury prevention assistance. The price will be evaluated separately for each part of the procurement. A price for personal insurances will be evaluated for part 1. Price for property damage insurances is evaluated for part 2.

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 60

Kriteerium:

Liik: Kvaliteet

Nimi: Climate and environment

Kirjeldus: According to its nature, the procurement has a climate footprint and an environmental impact that is immaterial. Climate and environmental considerations are therefore not used as the award criteria or as special requirements in the competition, cf. the procurement regulations § 7-9 fifth paragraph. Decisive emphasis has been put on the procurement for insurance services when assessing. The contract mainly consists of insurance coverage and financial risk hand over, premium and contract administration, customer service, consultancy, digital document handling and processing of claims. The service in itself involves limited consumption of goods, materials and transport, and the direct climate and environmental impact of the delivery is therefore considered immaterial. The procurement does not include trade works, clearance, repairs, reconstruction or delivery of goods and materials after damage. Such services are not a part of the contractual works in this competition. Based on this, the contracting authority considers that the exception in the procurement regulations § 7-9 fifth paragraph is applicable.

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 0

5.1.11. Hankedokumendid

Hankedokumentide aadress: <https://hyyr.no/procurement/cmqp3ni0e000004i5in0xdahx>

5.1.12. Hanke tingimused

Esitamise tingimused:

Elektrooniline esitamine: Nõutav

Esitamise aadress: <https://hyyr.no/procurement/cmqp3ni0e000004i5in0xdahx>

Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra keel, inglise keel

Elektrooniline kataloog: Ei ole lubatud

Pakkujad võivad esitada rohkem kui ühe pakkumuse: Ei ole lubatud

Pakkumuste esitamise tähtaeg: 06/11/2026 12:00:00 (UTC+01:00) Kesk-Euroopa aeg, Lääne-Euroopa suveaeg

Periood, mille jooksul pakkumus peab jääma kehtivaks: 90 Päevad

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei

Lepingu täitmisega seotud tingimused: See Tender Documents

E-arveldamine: Nõutav

Kasutatakse elektroonilisi tellimusi: ei
Kasutatakse elektroonilisi makseid: ei
Rahastamiskord: See tender documents

5.1.15. Vahendid

Raamleping:

Raamleping ilmaminikonkursita

Osalejate maksimaalne arv: 2

Raamlepingu kestuse põhjendus: It is a prerequisite for the insurance contracts that the tenderer has good knowledge of the municipality's activities, organisation, insurance objects, damage history and risk picture. A contract period of up to 5 years gives better continuity in the insurance relationship, injury treatment, advice and injury prevention work. This is particularly important as damage development, risk reducing measures and the effect of damage prevention work must normally be followed over time. The contracting authority estimates that a maximum contract period of five years is proportional and does not go further than what is necessary to safeguard the municipalities' need for stability, continuity and effective follow-up of the insurance portfolio. The options are customer controlled and the contracting authority is free to not use the options if the contract does not function satisfactorily or the need changes. Based on this, the contracting authority considers special conditions that justify a framework agreement with a maximum duration of five years, cf. the procurement regulations § 26-1 fourth paragraph.

Teave dünaamilise hankesüsteemi kohta:

Ei kohaldata dünaamilist hankesüsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: HEDMARKEN OG ØSTERDAL TINGRETT

Organisatsioon, mis annab lisateavet hankemenetluse kohta: Trysil kommune

Organisatsioon, mis annab lisateavet vaidlustamise kohta: HEDMARKEN OG ØSTERDAL TINGRETT

Organisatsioon, millele laekuvad osalemistaotlused: Hyyr AS

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: HEDMARKEN OG ØSTERDAL TINGRETT

Registreerimisnumber: 935364892

Postiaadress: Østregate 41

Linn: HAMAR

Sihtnumber: 2317

Riik – jaotus (NUTS): Innlandet (NO020)

Riik: Norra

Kontaktpunkt: HEDMARKEN OG ØSTERDAL TINGRETT

Selle organisatsiooni rollid:

Vaidlustusorgan

Organisatsioon, mis annab lisateavet vaidlustamise kohta

8.1. ORG-0002

Ametlik nimi: Hyyr AS

Registreerimisnumber: 924998687

Postiaadress: Gaustadalléen 21

Linn: Oslo

Sihtnumber: 0349
Riik – jaotus (NUTS): Oslo (NO081)
Riik: Norra
Kontaktpunkt: Hyrr Support
E-posti aadress: admin@hyrr.no
Telefon: +47 90 63 65 38
Selle organisatsiooni rollid:
Organisatsioon, millele laekuvad osalemistaotlused

8.1. ORG-0003

Ametlik nimi: Trysil kommune
Registreerimisnumber: 864948502
Postiaadress: Storvegen 5
Linn: Trysil
Sihtnumber: 2420
Riik – jaotus (NUTS): Innlandet (NO020)
Riik: Norra
Kontaktpunkt: Trysil kommune
E-posti aadress: postmottak@trysil.kommune.no
Telefon: 62 45 77 00
Selle organisatsiooni rollid:
Hankija
Organisatsioon, mis annab lisateavet hankemenetluse kohta

8.1. ORG-0004

Ametlik nimi: Folldal kommune
Registreerimisnumber: 939885684
Postiaadress: Gruvvegen 7
Linn: Folldal
Sihtnumber: 2580
Riik – jaotus (NUTS): Innlandet (NO020)
Riik: Norra
Kontaktpunkt: Folldal kommune
E-posti aadress: postmottak@folldal.kommune.no
Telefon: +4762491000
Selle organisatsiooni rollid:
Hankija

8.1. ORG-0005

Ametlik nimi: Abakus AS
Registreerimisnumber: 983335543
Postiaadress: Postboks 128
Linn: Engerdal
Sihtnumber: 2440
Riik – jaotus (NUTS): Innlandet (NO020)
Riik: Norra
Kontaktpunkt: Abakus AS
E-posti aadress: post@abakus.as
Telefon: 47476000
Selle organisatsiooni rollid:
Hankija

Teave teate kohta

Teate tunnus/version: ff07dd44-73ff-44af-bd24-8c5cfd7a8a5 - 01

Vormi liik: Hange

Teate liik: Hanketeade või kontsessiooniteade – üldkord

Teate alaliik: 16

Teate saatmise kuupäev: 01/10/2026 13:23:25 (UTC+02:00) Ida-Euroopa aeg, Kesk-Euroopa suveaeg

Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel

Teate avaldamise number: 678622-2026

ELT S väljaande number: 191/2026

Avaldamise kuupäev: 02/10/2026