

691873-2026 - Hange

Norra – IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused – Welfare technology for Nome and Midt-Telemark

OJ S 194/2026 07/10/2026

Hanketeade või kontsessiooniteade – üldkord

Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: Nome kommune

E-posti aadress: arne@innkjopskontoret.no

Hankija õiguslik vorm: Kohaliku omavalitsuse kontrollitav avalik-õiguslik isik

Hankija tegevus: Üldised avalikud teenused

2. Menetlus

2.1. Menetlus

Pealkiri: Welfare technology for Nome and Midt-Telemark

Kirjeldus: The competition concerns the delivery of welfare and independent living technology as ongoing services, where the selected supplier will have full responsibility for the integration, monitoring, support, and operation of the total solution, including all components. The deliveries comprise services for home-dwelling residents, institutions, and assisted living facilities, for both employees and service recipients. There is also a need to be able to purchase components for the solution where appropriate, for example, when implementing the solution for use in institutions. The solution is required to include an integration platform. The contracting authority also requires the potential delivery of response center services for handling alerts, if appropriate. Emergency response linked to the follow-up of users is not part of this request. Participants in the procurement: Nome and Midt-Telemark municipality The value of the procurement is estimated to be above the EEA threshold value. The volume is an estimate and is not binding for the contracting authority. For further information, please refer to the procurement documents. The contracting authority reserves the right to cancel the competition, including in connection with budgetary approval. The obligation to require apprentices has been assessed to apply to this procurement, cf. the Public Procurement Act § 5h. See the contract for more information.

Menetluse tunnus: 1cd21cc8-7c96-4047-b924-ef5df8694188

Sisemine tunnus: 26156

Menetluse liik: Väljakuulutamisega läbirääkimistega hankemenetlus / konkurentsipõhine läbirääkimistega hankemenetlus

Kiirendatud menetlus: ei

Menetluskorra kirjeldus: About this phase (STAGE 1): The competition is conducted in accordance with the Public Procurement Act of 17 June 2016 No. 73 (LOA) and the associated Public Procurement Regulations of 12 August 2016 No. 974 (FOA), as well as the provisions set forth in this tender specification. The competition is conducted as a procurement procedure pursuant to Parts I and III of the Regulations. Under this procedure type, all interested suppliers may submit a request to participate in the competition. Suppliers who qualify will be invited to submit a tender. About the subsequent tender phase (STAGE 2): An initial reduction in the number of tenders may take place before negotiations based on the

award criteria specified in section 1.3 of Stage 2, using the weighting indicated there. A reduction in the number of tenders may also be carried out during the negotiations. Negotiations will only be conducted if the contracting authority, after receiving the tenders, deems it appropriate. The supplier must therefore submit their best tender and cannot expect to be invited to negotiations. All aspects of the tender may be negotiated, and minutes will be kept of the negotiations. Revised tenders must be submitted in writing. The contracting authority has scheduled time for negotiations on Thursday 17 December 2026. Tenderers are requested to keep this date available. The contracting authority notes that the exemptions pursuant to § 13-2 (a), (c), and (d) of the Regulations apply to this procurement. The procurement has been published in the DOFFIN and TED databases.

2.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused

Täiendav liigitus (cpv): 33000000 Meditsiiniseadmed, farmaatsiatooted ja isikuhooldustooted, 33100000 Meditsiiniseadmed, 33190000 Mitmesugused meditsiiniseadmed ja tooted, 33195000 Patsiendi monitooring, 33196000 Meditsiinilised abivahendid, 72200000 Tarkvara programmeerimis- ja nõustamisteenused, 72220000 Süsteemialased ja tehnilised nõustamisteenused

2.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Telemark (NO094)

Riik: Norra

2.1.4. Üldine teave

Õiguslik alus:

Direktiiv 2014/24/EL

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Teade

Korruptsioon: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Pettus: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Rahapesu või terrorismi rahastamine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been

convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Kuritegelikus ühenduses osalemine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroriakti toimepanek või terroristliku tegevusega seotud õigusrikkumised: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Laste tööjõu kasutamine ja muud inimkaubanduse vormid: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Keskkonnaõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Tööõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Sotsiaalõiguse valdkonnas kohaldatavate kohustuste täitmata jätmine: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Konkurentsi moonutamise eesmärgil teiste ettevõtjatega sõlmitud kokkulepped: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Tõsine ametialane rikkumine: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Valeandmete esitamine, teabe esitamata jätmine, suutmatuse nõutud dokumente esitada või selle menetluse kohta konfidentsiaalse teabe saamine: Has the tenderer: a) given grossly

incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Hankemenetluses osalemisega kaasnev huvide konflikt: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Otsene või kaude osalemine käesoleva hankemenetluse ettevalmistamisel: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Ennetähtaegne lõpetamine, kahjutasu või võrreldavad sanktsioonid: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Sotsiaalkindlustusmaksete tasumise kohustuse rikkumine: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Maksude tasumise kohustuse rikkumine: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Äritegevus on peatatud: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Pankrot: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Kokkulepe võlausaldajatega: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Maksejõuetus: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Vara haldab likvideerija: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Siseriikliku õiguse kohane samalaadne olukord, näiteks pankrot: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned

circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Osa

5.1. Osa: LOT-0000

Pealkiri: Welfare technology for Nome and Midt-Telemark

Kirjeldus: The competition concerns the delivery of welfare and independent living technology as ongoing services, where the selected supplier will have full responsibility for the integration, monitoring, support, and operation of the total solution, including all components. The deliveries comprise services for home-dwelling residents, institutions, and assisted living facilities, for both employees and service recipients. There is also a need to be able to purchase components for the solution where appropriate, for example, when implementing the solution for use in institutions. The solution is required to include an integration platform. The contracting authority also requires the potential delivery of response center services for handling alerts, if appropriate. Emergency response linked to the follow-up of users is not part of this request. Participants in the procurement: Nome and Midt-Telemark municipality The value of the procurement is estimated to be above the EEA threshold value. The volume is an estimate and is not binding for the contracting authority. For further information, please refer to the procurement documents. The contracting authority reserves the right to cancel the competition, including in connection with budgetary approval. The obligation to require apprentices has been assessed to apply to this procurement, cf. the Public Procurement Act § 5h. See the contract for more information.

Sisemine tunnus: 26156

5.1.1. Eesmärk

Lepingu olemus: Teenused

Peamine liigitus (cpv): 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused

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5.1.2. Lepingu täitmise koht

Riik – jaotus (NUTS): Telemark (NO094)

Riik: Norra

5.1.3. Eeldatav kestus

Alguskuupäev: 15/02/2027

Muu kestus: Piiramatult

5.1.6. Üldine teave

Reserveeritud osalemine:

Osalemine ei ole reserveeritud.

Hankeprojekt, mida ei rahastata ELi vahenditest

Hanke suhtes kohaldatakse riigihankelepingut (GPA): jah

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Hankedokument

Teave kaheetapilise menetluse teise etapi kohta:

Menetluse teise etapi kutsutavate taotlejate miinimumarv: 3

Menetlus toimub järjestikuste etappidena. Igas etapis võidakse mõni osaleja kõrvaldada Hankija jätab endale õiguse sõlmida leping esialgsete pakkumuste alusel ilma edasiste läbirääkimisteta

5.1.10. Pakkumuste hindamise kriteeriumid

Kriteerium:

Liik: Kulu

Nimi: Prices and costs

Kirjeldus: -

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 15

Kriteerium:

Liik: Kvaliteet

Nimi: Solution proposal, functionality and user-friendliness

Kirjeldus: -

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 40

Kriteerium:

Liik: Kvaliteet

Nimi: Implementation

Kirjeldus: -

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 10

Kriteerium:

Liik: Kvaliteet

Nimi: Service and assignment-specific competence

Kirjeldus: -

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 5

Kriteerium:

Liik: Kvaliteet

Nimi: Climate and environment

Kirjeldus: -

Hindamise kaalukriteeriumi kategooria: Kaal (protsentides, täpne)

Hindamiskriteerium – arv: 30

5.1.11. Hankedokumendid

Lisateabe taotlemise tähtaeg: 07/11/2026 23:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Hankedokumentide aadress: <https://tendsign.com/doc.aspx?MeFormsNoticeId=101058>

5.1.12. Hanke tingimused

Esitamise tingimused:

Elektrooniline esitamine: Nõutav

Esitamise aadress: <https://tendsign.com/doc.aspx?MeFormsNoticeId=101058&GoTo=Tender>

Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra keel

Elektrooniline kataloog: Lubatud

Nõutav on täiustatud või kvalifitseeritud e-allkiri või e-tempel (nagu on määratletud määruses (EL) nr 910/2014)

Osalemistaotluste esitamise tähtaeg: 09/11/2026 13:00:58 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Lepingutingimused:

Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Ei

E-arveldamine: Nõutav

Kasutatakse elektroonilisi tellimusi: jah

Kasutatakse elektroonilisi makseid: jah

5.1.15. Vahendid

Raamleping:

Ei kohaldata raamlepingut

Teave dünaamilise hankesüsteemi kohta:

Ei kohaldata dünaamilist hankesüsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: Telemark tingrett

Teave vaidlustamise tähtaegade kohta: -

Organisatsioon, mis annab lisateavet vaidlustamise kohta: Nome kommune

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: Nome kommune

Registreerimisnumber: 964963371

Osakond: Innkjøp

Postiaadress: Kommunehuset

Linn: Ulefoss

Sihtnumber: 3830

Riik – jaotus (NUTS): Telemark (NO094)

Riik: Norra

Kontaktpunkt: Arne Hvidsten

E-posti aadress: arne@innkjopskontoret.no

Telefon: +47 35 94 62 00

Selle organisatsiooni rollid:

Hankija

Organisatsioon, mis annab lisateavet vaidlustamise kohta

8.1. ORG-0002

Ametlik nimi: Telemark tingrett

Registreerimisnumber: 926 723 545

Postiaadress: Postboks 2624

Linn: Skien

Sihtnumber: 3702

Riik – jaotus (NUTS): Telemark (NO094)

Riik: Norra

E-posti aadress: telemark.tingrett@domstol.no

Telefon: 35 69 20 00

Internetiaadress: <https://www.domstol.no/no/domstoler/tingrett/telemark-tingrett/>

Selle organisatsiooni rollid:

Teave teate kohta

Teate tunnus/version: 9790a982-549f-4ad9-b6f2-12847f37ee78 - 01

Vormi liik: Hange

Teate liik: Hanketeade või kontsessiooniteade – üldkord

Teate alaliik: 16

Teate saatmise kuupäev: 06/10/2026 06:30:40 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Teate saatmise kuupäev (eSender): 06/10/2026 06:30:41 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg

Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel

Teate avaldamise number: 691873-2026

ELT S väljaande number: 194/2026

Avaldamise kuupäev: 07/10/2026