747407-2026 - Hange

Norra – Süsteemi hooldus- ja tugiteenused – Trade system for processing municipal fees
OJ S 209/2026 28/10/2026
Hanketeade või kontsessiooniteade – üldkord
Teenused

1. Hankija

1.1. Hankija

Ametlik nimi: Tromsø kommune
E-posti aadress: Edin.lasse.rebac@tromso.kommune.no
Hankija õiguslik vorm: Piirkondlik omavalitsus
Hankija tegevus: Üldised avalikud teenused

2. Menetlus

2.1. Menetlus

Pealkiri: Trade system for processing municipal fees
Kirjeldus: In Tromsø municipality municipal duties are to be invoiced together, but the different types of fees belong to separate entities and the foundations are to be prepared in separate systems. It is the accounting and receivable unit that has overall responsibility for invoicing and who owns the central customer register with an overview of properties and owners. The aim of the procurement is to procure a new system for calculating, printing, invoicing municipal fees and property taxes. The system shall replace the current system, which will be discontinued.
Menetluse tunnus: 48165108-5a04-444a-83b4-96ecd03675e2
Sisemine tunnus: 26/117
Menetluse liik: Avatud
Kiirendatud menetlus: ei

2.1.1. Eesmärk

Lepingu olemus: Teenused
Peamine liigitus (cpv): 72250000 Süsteemi hooldus- ja tugiteenused
Täiendav liigitus (cpv): 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused

2.1.2. Lepingu täitmise koht

Kõikjal Euroopa Majanduspiirkonnas

2.1.4. Üldine teave

Õiguslik alus:
Direktiiv 2014/24/EL

2.1.6. Kõrvaldamise alused

Väljajätmise aluste allikad: Hankedokument

5. Osa

5.1. Osa: LOT-0000

Pealkiri: Trade system for processing municipal fees
Kirjeldus: In Tromsø municipality municipal duties are to be invoiced together, but the different types of fees belong to separate entities and the foundations are to be prepared in separate systems. It is the accounting and receivable unit that has overall responsibility for invoicing and who owns the central customer register with an overview of properties and owners. The aim of the procurement is to procure a new system for calculating, printing, invoicing municipal fees and property taxes. The system shall replace the current system, which will be discontinued.
Sisemine tunnus: 26/117

5.1.1. Eesmärk

Lepingu olemus: Teenused
Peamine liigitus (cpv): 72250000 Süsteemi hooldus- ja tugiteenused
Täiendav liigitus (cpv): 72000000 IT-teenused: nõuande-, tarkvaraarendus-, Interneti- ja tugiteenused

5.1.2. Lepingu täitmise koht

Kõikjal Euroopa Majanduspiirkonnas

5.1.3. Eeldatav kestus

Alguskuupäev: 01/04/2027
Muu kestus: Piiramatu

5.1.6. Üldine teave

Reserveeritud osalemine:
Osalemine ei ole reserveeritud.
Hankeprojekt, mida ei rahastata ELi vahenditest
Hanke suhtes kohaldatakse riigihankelepingut (GPA): ei

5.1.9. Kvalifitseerimistingimused

Valikukriteeriumide allikad: Euroopa ühtse hankedokumendi taotlus, Hankedokument, Teade
Kriteerium: Registreerimine äriregistris
Valikukriteeriumi kirjeldus: Requirement: Tenderers shall document that the company is legally established and registered in a company register or a commerce register in the member state in which the tenderer is established. Documentation requirement: Tenderers shall document this by presenting documentation that shows that the tenderer is registered in a trade register, trade register or other company register as prescribed by the law of the country where the tenderer is established, for example the Brønnøysund Register Centre. National tenderers substantiate that the requirement is met by using eBevis. It is, therefore, not necessary for national tenderers to upload further documentation.

Kriteerium: Muud majanduslikud või finantsnõuded
Valikukriteeriumi kirjeldus: Requirement: Tenderers shall document that the company is legally established and registered in a company register or a commerce register in the member state in which the tenderer is established. Documentation requirement: Tenderers shall document this by presenting documentation that shows that the tenderer is registered in a trade register, trade register or other company register as prescribed by the law of the country where the tenderer is established, for example the Brønnøysund Register Centre. National tenderers substantiate that the requirement is met by using eBevis. It is, therefore, not necessary for national tenderers to upload further documentation.

Kriteerium: Finants suhtarv

Valikukriteeriumi kirjeldus: Requirement: The tenderer shall have sufficient economic and financial capacity to be able to fulfil the contract. Credit rating equivalent to A or better, measured against the AAA Soliditet's scale - or equivalent score. Documentation requirement: Credit rating based on the most recent financial figures. The rating shall be carried out by a credit rating company with licence to conduct this service. If a tenderer has a justifiable reason for not submitting the documentation that the contracting authority has required, he can document his economic and financial capacity by presenting any other document of relevance to the company's fiscal figures/economy and which the contracting authority deems suitable. Tenderers shall justify why they cannot submit the documentation required by the contracting authority.

Kriteerium: Viited määratud teenustele
Valikukriteeriumi kirjeldus: Requirement: Tenderers shall have sufficient experience of a relevant nature and degree of difficulty from previous assignments. Documentation: Tenderers shall document relevant experience by presenting a minimum of three reference assignments from the last five years calculated from the tender deadline. The contracting authorities shall be specified with contact information. Tenderers who are newly established and cannot therefore present references, must substantiate in another way that the tenderer is suitable for fulfilment of the contract.

Kriteerium: Sõltumatute asutuste poolt väljastatud sertifikaadid kvaliteedi tagamise standardite kohta
Valikukriteeriumi kirjeldus: Requirement: The tenderer shall have a quality assurance system suitable for the delivery´s complexity, risk and aim. Documentation: A description of the tenderer's quality assurance methods. If a tenderer is certified in accordance with ISO 9001 or equivalent quality assurance certifications, it is sufficient to enclose a copy of a valid certificate.

Kriteerium: Keskkonnajuhtimise meetmed
Valikukriteeriumi kirjeldus: Requirement: The tenderer shall have established and implemented procedures for reducing damaging environmental impact in the execution of the contract. The procedures shall be relevant for the nature and scope of the contract, and as a minimum include: identification of significant environmental aspects. measures to reduce environmental impact follow-up and improvement of environmental achievements. Documentation requirement: Certificate for EMAS certification, ISO 14001 certification, Eco-lighthouse programme or equivalent certificates issued by bodies in other EEA countries. If a tenderer does not have such certificates, it must be submitted A description of the company's procedures and systems for reducing damaging environmental impact in projects. The description shall be sufficiently detailed to enable the contracting authority to assess whether the requirement is met

Kriteerium: Tarneahela juhtimine
Valikukriteeriumi kirjeldus: Tenderers can use the capacity of other companies for this contract to fulfil the requirements for economic and financial capacity, cf. the Public Procurement Regulations § 16-3 and technical and professional qualifications, cf. the Public Procurement Regulations § 16-5. Other companies/sub-suppliers are entities with an organisation number different from the tenderer. If a tenderer will use other companies' capacity, the tenderer shall document that the tenderer prevails over the necessary resources, e.g. by enclosing a commitment statement from these entities, cf. the Public Procurement Regulations § 16-10 (2). The contracting authority shall check that the entities that the tenderer will use fulfil the relevant qualification requirements and that there are no other reasons for rejection, cf. the

Public Procurement Regulations § 16-10 (3). Tenderers shall submit separate ESPD forms for the relevant sub-suppliers. The ESPD forms are attached to the tender contest as structured documents. The relevant sub-suppliers shall reply to the ESPD form themselves.

5.1.11. Hankedokumendid

Lisateabe taotlemise tähtaeg: 19/11/2026 23:00:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Hankedokumentide aadress: https://tendsign.com/doc.aspx?MeFormsNoticeId=102610

5.1.12. Hanke tingimused

Esitamise tingimused:
Elektrooniline esitamine: Nõutav
Esitamise aadress: https://tendsign.com/doc.aspx?MeFormsNoticeId=102610&GoTo=Tender
Keeled, milles võib pakkumusi või osalemistaotlusi esitada: norra keel
Elektrooniline kataloog: Lubatud
Nõutav on täiustatud või kvalifitseeritud e-allkiri või e-tempel (nagu on määratletud määruses (EL) nr 910/2014)
Pakkumuste esitamise tähtaeg: 30/11/2026 11:00:58 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Periood, mille jooksul pakkumus peab jääma kehtivaks: 150 Päevad
Teave avaliku avamise kohta:
Avamise kuupäev: 30/11/2026 11:01:00 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Koht: Tromsø
Lepingutingimused:
Lepingu täitmine peab toimuma kaitstud tööhõive programmide raames: Jah
E-arveldamine: Nõutav
Kasutatakse elektroonilisi tellimusi: jah
Kasutatakse elektroonilisi makseid: jah

5.1.15. Vahendid

Raamleping:
Ei kohaldata raamlepingut
Teave dünaamilise hankesüsteemi kohta:
Ei kohaldata dünaamilist hankesüsteemi

5.1.16. Lisateave, lepitus ja vaidlustus

Vaidlustusorgan: Nord-Troms og Senja tingrett
Teave vaidlustamise tähtaegade kohta: The waiting period is 10 days.

8. Organisatsioonid

8.1. ORG-0001

Ametlik nimi: Tromsø kommune
Registreerimisnumber: 940 101 808
Osakond: Seksjon for anskaffelser
Postiaadress: Rådhuset, Postboks 6900 Langnes
Linn: Tromsø
Sihtnumber: 9299
Riik – jaotus (NUTS): Troms/Romsa/Tromssa (NO072)
Riik: Norra
Kontaktpunkt: Edin Lasse Rebac

E-posti aadress: Edin.lasse.rebac@tromso.kommune.no
Telefon: +47 77 79 00 00
Selle organisatsiooni rollid:
Hankija

8.1. ORG-0002
Ametlik nimi: Nord-Troms og Senja tingrett
Registreerimisnumber: 926 723 022
Postiaadress: Postboks 2510
Linn: Tromsø
Sihtnumber: 9270
Riik – jaotus (NUTS): Troms/Romsa/Tromssa (NO072)
Riik: Norra
E-posti aadress: tntspost@domstol.no
Telefon: 77 60 34 00
Internetiaadress: https://www.domstol.no/no/domstoler/tingrett/nord-troms-og-senja-tingrett/
Selle organisatsiooni rollid:
Vaidlustusorgan

Teave teate kohta

Teate tunnus/versioon: 2b2779de-199f-45b7-87c9-da390c80f6dc - 01
Vormi liik: Hange
Teate liik: Hanketeade või kontsessiooniteade – üldkord
Teate alaliik: 16
Teate saatmise kuupäev: 26/10/2026 14:15:50 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Teate saatmise kuupäev (eSender): 26/10/2026 14:15:51 (UTC+00:00) Lääne-Euroopa aeg, Greenwichi aeg
Keeled, milles käesolev teade on ametlikult kättesaadav: inglise keel
Teate avaldamise number: 747407-2026
ELT S väljaande number: 209/2026
Avaldamise kuupäev: 28/10/2026