

180038-2026 - Kilpailu

Norja – Ohjelmatuotteet ja tietojärjestelmät – Procurement of a SaaS system for enterprise architecture and quality management.

OJ S 52/2026 16/03/2026

Hankintailmoitus tai käyttöoikeussopimusta koskeva ilmoitus – vakiojärjestelmä
Tavarahankinnat

1. Ostaja

1.1. Ostaja

Virallinen nimi: Oslo kommune v/ Plan- og bygningsetaten

Sähköposti: postmottak@pbe.oslo.kommune.no

Ostajan oikeudellinen muoto: Julkisoikeudellinen yhteisö, joka on paikallisviranomaisen määräysvallassa

Pääasiallinen toimiala: Yleinen julkishallinto

2. Menettely

2.1. Menettely

Ilmoituksen nimi: Procurement of a SaaS system for enterprise architecture and quality management.

Kuvaus: Oslo municipality c/o the Agency for Planning and Building Invites tenderers to a restricted tender contest. The aim of the competition is to enter into a contract for a SaaS service for the administration of our overall management system, which shall be administered by section quality. The procured service shall be able to facilitate for integrating both performance architecture, quality management, risk management and compliance/deviation management. Oslo municipality is one of Norway's largest employers with approx. 50,000 employees and an annual budget of approx. The Planning and Building Agency is responsible for the execution of the municipality's area management. In 2024, the agency carried out procurements for approx.

Menettelyn tunniste: 636b178b-0052-4abd-888d-a2aed6bb9686

Sisäinen tunniste: 4030

Menettelyn tyyppi: Rajoitettu

Käytetään nopeutettua menettelyä: ei

2.1.1. Tarkoitus

Pääasiallinen hankintalaji: Tavarahankinnat

Pääasiallinen luokitus (cpv): 48000000 Ohjelmatuotteet ja tietojärjestelmät

Lisäluokitus (cpv): 72000000 Tietotekniset palvelut: neuvonta, ohjelmistojen kehittäminen, Internet ja tuki, 48451000 Ohjelmatuotteet toiminnanohjaukseen (ERP), 48170000

Koetusohjelmatuotteet, 48310000 Asiakirjojen luontiohjelmatuotteet, 48400000 Liiketoimien ja henkilökohtaisen liiketoiminnan ohjelmatuotteet

2.1.2. Suorituspaikka

Maaryhmittely (NUTS): Oslo (NO081)

Maa: Norja

2.1.3. Arvo

Ennakoitu arvo ilman arvonlisäveroa: 11 000 000,00 NOK

2.1.4. Yleistä tietoa

Oikeusperusta:

Direktiivi 2014/24/EU

2.1.6. Poissulkemisperusteet

Poissulkemisperusteiden ilmoittamispaikka: Ilmoitus

Kansallisesta lainsäädännöstä johtuva konkurssia tai muuta sellaista vastaava tilanne: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Konkurssi: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Korruptio: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Järjestelyt velkojen kanssa: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Rikollisjärjestön toimintaan osallistuminen: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Toisten talouden toimijoiden kanssa kilpailun vääristämiseksi tehdyt sopimukset: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Ympäristölainsäädännön mukaisten velvoitteiden rikkominen: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Rahanpesu tai terrorismin rahoitus: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to

represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Petos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Lapsityövoima ja muut ihmiskaupan muodot: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Maksukyvyttömyys: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Työlainsäädännön mukaisten velvoitteiden rikkominen: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Varat selvitysmiehen hallinnassa: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Väärien tietojen antaminen, tietojen salaaminen, vaadittujen asiakirjojen toimittamatta jättäminen tai tätä menettelyä koskevien luottamuksellisten tietojen saaminen: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Talouden toimijan hankintamenettelyyn osallistumisesta johtuvat eturistiriidat: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Välitön tai välillinen osallistuminen tämän hankintamenettelyn valmisteluun: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Ammatin harjoittamiseen liittyvä vakava virhe: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Ennenaikainen irtisanominen, vahingonkorvaukset tai muut vastaavat seuraamukset: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Sosiaalilainsäädännön mukaisten velvoitteiden rikkominen: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Sosiaaliturvamaksujen maksamiseen liittyvän velvoitteen rikkominen: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Liiketoiminta on keskeytetty: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Verojen maksamiseen liittyvän velvoitteen rikkominen: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terrorismirikokset tai terroritoimintaan liittyvät rikokset: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Puolustusmateriaalihankintoja koskeva ammatin harjoittamiseen liittyvä rikkomus: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Kyvyyttömyys osoittaa luotettavasti, että maan turvallisuudelle aiheutuvat riskit voidaan sulkea pois: Is the tenderer assessed to lack reliability that is necessary to exclude the risk of national security?

Puhtaasti kansallisten poissulkemisperusteiden nojalla asetettujen velvoitteiden rikkominen: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Osa

5.1. Osa: LOT-0001

Ilmoituksen nimi: Procurement of a SaaS system for enterprise architecture and quality management.

Kuvaus: Oslo municipality c/o the Agency for Planning and Building Invites tenderers to a restricted tender contest. The aim of the competition is to enter into a contract for a SaaS service for the administration of our overall management system, which shall be administered by section quality. The procured service shall be able to facilitate for integrating both performance architecture, quality management, risk management and compliance/deviation management. Oslo municipality is one of Norway's largest employers with approx. 50,000 employees and an annual budget of approx. The Planning and Building Agency is responsible for the execution of the municipality's area management. In 2024, the agency carried out procurements for approx.

Sisäinen tunniste: 5263

5.1.1. Tarkoitus

Pääasiallinen hankintalaji: Tavarahankinnat

Pääasiallinen luokitus (cpv): 48000000 Ohjelmatuotteet ja tietojärjestelmät

Lisäluokitus (cpv): 72000000 Tietotekniset palvelut: neuvonta, ohjelmistojen kehittäminen, Internet ja tuki, 48451000 Ohjelmatuotteet toiminnanohjaukseen (ERP), 48170000

Koetusohjelmatuotteet, 48310000 Asiakirjojen luontiohjelmatuotteet, 48400000 Liiketoimien ja henkilökohtaisen liiketoiminnan ohjelmatuotteet

5.1.2. Suorituspaikka

Maaryhmittely (NUTS): Oslo (NO081)

Maa: Norja

5.1.3. Arvioitu kesto

Alkamispäivä: 01/06/2026

Päätymispäivä: 01/06/2036

5.1.4. Uusiminen

Sopimuksen optiokausien enimmäismäärä: 2

Lisätietoja uusimisesta: 2 + 2 years. The contract will be valid for 6 years, with an option for an extension for 2+2 years.

5.1.6. Yleistä tietoa

Varattu osallistuminen:

Osallistumista ei ole varattu.

Hankintaa ei ole rahoitettu EU:n varoista

Hankintaan sovelletaan WTO:n julkisia hankintoja koskevaa sopimusta (GPA): kyllä

5.1.9. Valintaperusteet

Valintaperusteiden ilmoittamispaikka: Ilmoitus

Kriteeri: Rekisteröinti kaupparekisteriin

Valintaperusteen kuvaus: The tenderer shall be a legally established company. Documentation requirements: Norwegian companies: Company Registration Certificate. Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Kriteeri: Muut taloudelliset tai rahoitukselliset vaatimukset

Valintaperusteen kuvaus: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Documentation requirements: The company's last Annual

Financial Statements including notes, the Board's Annual Report and Audit Report, as well as new information of relevance to the company's fiscal numbers. The contracting authority reserves the right to obtain credit appraisal on its own initiative. If a tenderer has a justifiable reason (e.g. newly started company) of not submitting the documentation that the Contracting Authority has required, he can document his economic and financial capacity with any other document that the Contracting Authority deems suitable.

Kriteeri: Toimitusketjun hallinta

Valintaperusteen kuvaus: Tenderers shall be suitable for fulfilment of contract requirements for due diligence assessments for responsible businesses, cf. annex to the contract 'Oslo municipality's seriousness provisions and the requirements for due diligence assessments'. This means that the Tenderer has implemented measures and systems that are used in the Tenderer's work to safeguard basic human rights and decent working conditions, as well as prevent environmental degradation and corruption. **Documentation requirements:** A description of the tenderer's systems for working with due diligence assessments in accordance with the UN's guiding principles for business and human rights (UNGP) and OECD's guidelines for multinational companies. The documentation shall include: * Formal policies/policies that cover an obligation to comply with the requirements of responsible businesses. * Formal policy /guidelines for accountability for sub-suppliers/the supplier chain, (Supplier Code of Conduct). [This shall only be delivered if sub-suppliers are used.] * Descriptions of the tenderer's processes and routines for how the company works with due diligence assessments.

5.1.10. Vertailuperusteet

Kriteeri:

Tyyppi: Laatu

Kuvaus: Functionality, user friendliness and service level

Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)

Vertailuperusteen luku: 40

Kriteeri:

Tyyppi: Hinta

Kuvaus: Extendedprice

Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)

Vertailuperusteen luku: 30

Kriteeri:

Tyyppi: Laatu

Kuvaus: Implementation, technical quality and information security.

Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)

Vertailuperusteen luku: 30

Kriteeri:

Tyyppi: Laatu

Kuvaus: Grounds 1. The nature and work of the procurement. The procurement is for a Software as a Service (SaaS) system for performance architecture and quality management. The service is fully cloud based and market surveys show that such software is delivered as a standardised software system. As a starting point, it is known that the climate and environmental impact of cloud services can be significant. This is due to possibly high energy consumption, non-environmentally friendly cooling and a lack of reuse of waste heat in computer centres where the cloud service is coughed. 2. Assessments of the legal state The main rule for procurements is that the contracting authority shall weight climate and miljø consideration with a minimum of 30% cf. the Public Procurement Regulations (FOA) § 7-9 second paragraph. The aim of the provision is that the requirements and criteria in accordance

with this provision shall aim at "reducing the procurement's total climate footprint or environmental impact" cf. the Public Procurement Regulations § 7-9 first section. Alternatively, there can be requirements for climate and environment in the procurement's requirement specifications, cf. the Public Procurement Regulations § 7-9 fourth paragraph, but only if it is clear that it will have better climate and environmental effect than weighting climate and environment by 30 %. The contracting authority has assessed the use of the third section of this procurement. The contracting authority has, however, had market surveys published on Doffin/TED. The results of the survey indicate that the cloud service market must be seen as immature. The cloud service providers have little control and influence on the operation of data centres where the service is coughed. It is also difficult to document real climate impact. As relevant requirements in the requirement specifications would be related to hosting at sub-providers, it is considered that such requirements to the service provider would be disproportionate. The Regulations § 7-9 fifth paragraph states that the contracting authority can fail to set climate and environmental requirements if "the procurement is of its nature has a climate footprint and an environmental impact that is immaterial, and this is justified in the procurement documents." Review The procured service is a pure SaaS system that is completely developed in the market, where relevant systems are coughed at other than the cloud service provider. Storage and processing will be done in the tenderer's existing infrastructure. This procurement does not trigger expansions, particularly hardware or new operations that generate environmental impact. The procurement does not involve any hardware procurements, installation of physical components, transport or logistics, and will have a minimal consumption of resources at the contracting authority. There are, thus, no significant environmental impacts related to production, replacement or disposal of products connected to the procurement. The service stores a modest data quantity of 300 GB. This is equivalent to a very low energy consumption in a modern cloud system and it represents an insignificant environmental impact and climate footprint. Considering the low data volume, the Contracting Authority believes that the procurement will not affect energy consumption in a measurable way, change the choice of technology or operational model for suppliers, or give gains in the form of lower emissions or less resource use. The risk of limiting competition is considered to be real when weighting the climate and environment by 30%, without the award criteria in the competition contributing to real environmental effect. Conclusion The Planning and Building Agency assesses that the procurement of a SaaS system for enterprise architecture and quality management has an immaterial climate footprint and environmental impact, and that climate and environmental requirements in this competition will not have an actual effect. The terms for exemptions in the PPR § 7-9 fifth paragraph are therefore assessed.

Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)

Vertailuperusteen luku: 0

5.1.11. Hankinta-asiakirjat

Tiettyjen hankinta-asiakirjojen saatavuutta on rajoitettu

Tietoa rajoitetuista asiakirjoista on saatavilla osoitteessa: <https://app.artifik.no/procurements/4030>

Tilapäinen viestintäkanava:

Nimi: e-Tendering

5.1.12. Hankinnan ehdot

Tarjouksen/hakemuksen jättämisen ehdot:

Tarjouksen/hakemuksen jättäminen sähköisesti: Pakollinen

Tarjouksen/hakemuksen toimitusosoite: <https://app.artifik.no/procurements/4030>

Kielet, joilla tarjoukset tai osallistumishakemukset voidaan toimittaa: englanti, norja

Sähköinen luettelo: Ei sallittu

Osallistumishakemusten vastaanottamisen määräaika: 17/04/2026 21:59:00 (UTC+00:00)

Länsi-Euroopan aika, GMT

Sopimusehdot:

Sopimuksen täytäntöönpano on rajattu tehtäväksi suojatyöohjelmien puitteissa: Ei

Sopimuksen täytäntöönpanoa koskevat ehdot: N/A

Sähköinen laskutus: Pakollinen

Tilaukset tehdään sähköisesti: kyllä

Maksut tehdään sähköisesti: kyllä

Rahoitusjärjestelyn kuvaus: N/A

5.1.15. Menetelmät

Puitejärjestely:

Ei puitejärjestelyä

Tietoa dynaamisesta hankintajärjestelmästä:

Ei dynaamista hankintajärjestelmää

5.1.16. Lisätietoja, sovittelu ja muutoksenhaku

Muutoksenhakuelin: Oslo tingrett

Hankintamenettelystä lisätietoja antava organisaatio: Oslo kommune v/ Plan- og bygningsetaten

Muutoksenhakumenettelyjen määräajoista lisätietoja tarjoava organisaatio: Oslo kommune v/ Plan- og bygningsetaten

Osallistumishakemuksia vastaanottava organisaatio: Artifikk AS

8. Organisaatiot

8.1. ORG-0001

Virallinen nimi: Oslo kommune v/ Plan- og bygningsetaten

Rekisterinumero: 971040823

Postiosoite: Vahls gate 1

Postitoimipaikka: Oslo

Postinumero: 0187

Maaryhmittely (NUTS): Oslo (NO081)

Maa: Norja

Yhteyspiste: Linda Bredesen

Sähköposti: postmottak@pbe.oslo.kommune.no

Puhelin: +47 21802180

Internetosoite: <https://www.oslo.kommune.no/etater-foretak-og-ombud/plan-og-bygningsetaten/>

Hankkijaprofiili: <https://www.oslo.kommune.no/etater-foretak-og-ombud/plan-og-bygningsetaten/>

Tämän organisaation roolit:

Ostaja

Hankintamenettelystä lisätietoja antava organisaatio

Muutoksenhakumenettelyjen määräajoista lisätietoja tarjoava organisaatio

8.1. ORG-0002

Virallinen nimi: Oslo tingrett

Rekisterinumero: 926725939

Postiosoite: Postboks 2106 Vika

Postitoimipaikka: Oslo
Postinumero: 0125
Maaryhmittely (NUTS): Oslo (NO081)
Maa: Norja
Sähköposti: oslo.tingrett@domstol.no
Puhelin: +47 22035200
Internetosoite: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Tämän organisaation roolit:

Muutoksenhakuelin

8.1. ORG-0003

Virallinen nimi: Artifik AS
Rekisterinumero: 925364967
Postiosoite: Stortingsgata 12
Postitoimipaikka: Oslo
Postinumero: 0161
Maaryhmittely (NUTS): Oslo (NO081)
Maa: Norja
Sähköposti: support@artifik.no
Internetosoite: <https://artifik.no>
Tämän organisaation roolit:
Hankintapalvelujen tarjoaja
Osallistumishakemuksia vastaanottava organisaatio

Ilmoituksen tiedot

Ilmoituksen tunniste/versio: d35845ea-9a5f-4cee-a3f4-ec808a0efc29 - 01
Lomakkeen tyyppi: Kilpailu
Ilmoituksen tyyppi: Hankintailmoitus tai käyttöoikeussopimusta koskeva ilmoitus – vakiojärjestelmä
Ilmoituksen alatyyppe: 16
Ilmoituksen lähetyspäivä: 13/03/2026 13:08:59 (UTC+00:00) Länsi-Euroopan aika, GMT
Kielet, joilla tämä ilmoitus on virallisesti saatavilla: englanti
Ilmoituksen julkaisunumero: 180038-2026
EUVL S -lehden numero: 52/2026
Julkaisupäivä: 16/03/2026