

213930-2026 - Kilpailu

Irlanti – Ajokokeiden järjestäminen – ET2604 - Provision of Driver Theory Test and National Driver Licence Services

OJ S 61/2026 27/03/2026

Hankintailmoitus tai käyttöoikeussopimusta koskeva ilmoitus – vakiojärjestelmä
Palvelut

1. Ostaja

1.1. Ostaja

Virallinen nimi: Road Safety Authority (RSA)

Sähköposti: kcoyne@rsa.ie

Ostajan oikeudellinen muoto: Julkisoikeudellinen yhteisö

Ostaja on hankintayksikkö

Pääasiallinen toimiala: Yleinen julkishallinto

2. Menettely

2.1. Menettely

Ilmoituksen nimi: ET2604 - Provision of Driver Theory Test and National Driver Licence Services

Kuvaus: The Road Safety Authority (Authority) is responsible for providing the Driver Theory Test Services (DTTS) in Ireland through which the Authority ensures that all potential drivers demonstrate essential knowledge of road rules, risk perception, hazard awareness and safe driving practices as part of the driver licensing process. The Authority is also responsible for providing the National Driver Licence Service (NDLS) in Ireland. NDLS is responsible for the provision of learner permits and driving licences in Ireland including issuance, renewals, category changes, replacement and exchange application for foreign licences. The Authority intends to procure a supplier to provide the DTTS and NDLS services under a new fully integrated contract with this integrated service transformation underpinned by a technology solution that aims to integrate, streamline and improve access to online services with an improved customer registration and application experience. The supplier will be responsible for providing services for the delivery of all types of driver theory tests and driving licences and learner permits in Ireland. Under this integrated DTTS and NDLS service contract there will also be a requirement for a consolidated real estate network of Authority centres. Each centre will integrate both DTTS and NDLS service delivery, allowing them to operate from within a single, combined facility. Interested parties should note that driving license and learner permit card production (also including the provision of tachograph cards and may also include certificate of professional competency or approved driving instructor cards), will remain a separate contract and be procured under a separate procurement process. A requirement of the services under the integrated DTT and NDLS contract will be the subsequent integration with this separate card production contract The process will be conducted under the Award of Concession Contracts Regulations and will be akin to a competitive dialogue procedure with a pre-qualification questionnaire stage, followed by an invitation to participate in competitive dialogue to shortlisted candidates as further detailed below.

Menettelyn tunniste: 3fd2657d-9574-4a5c-b83c-5cf395091c59

Sisäinen tunniste: ET2604

Menettelyn tyyppi: Tarjouskilpailukutsun julkaisemisen jälkeinen neuvottelumenettely / tarjousperusteinen neuvottelumenettely

2.1.1. Tarkoitus

Pääasiallinen hankintalaji: Palvelut

Pääasiallinen luokitus (cpv): 80411100 Ajokokeiden järjestäminen

Lisäluokitus (cpv): 22454000 Ajokortit, 48218000 Käyttöoikeuksien hallintaohjelmatuotteet, 72212218 Käyttöoikeuksien hallintaohjelmistojen kehittämispalvelut, 60000000

Kuljetuspalvelut (jätteen kuljetusta lukuun ottamatta), 60100000 Tieliikennepalvelut, 71311200

Liikennejärjestelmää koskevat konsulttipalvelut, 71600000 Tekniset testaus-, analysointi- ja neuvontapalvelut, 72212000 Sovellusohjelmiston ohjelmointipalvelut, 72416000

Sovelluspalveluntarjoajat, 70332000 Muiden kuin asuinkiinteistöjen hoitopalvelut, 79342300 Asiakaspalvelu

2.1.2. Suorituspaikka

Maa: Irlanti

Missä tahansa tietyn maan alueella

2.1.3. Arvo

Ennakoitu arvo ilman arvonlisäveroa: 607 000 000,00 EUR

2.1.4. Yleistä tietoa

Oikeusperusta:

Direktiivi 2014/23/EU

2.1.6. Poissulkemisperusteet

Poissulkemisperusteiden ilmoittamispaikka: Hankinta-asiakirja

5. Osa

5.1. Osa: LOT-0001

Ilmoituksen nimi: ET2604 - Provision of Driver Theory Test and National Driver Licence Services

Kuvaus: The Road Safety Authority (Authority) is responsible for providing the Driver Theory Test Services (DTTS) in Ireland through which the Authority ensures that all potential drivers demonstrate essential knowledge of road rules, risk perception, hazard awareness and safe driving practices as part of the licensing process. The Authority is also responsible for providing the National Driver Licence Service (NDLS) in Ireland. NDLS is responsible for the provision of learner permits and driving licences in Ireland including issuance, renewals, category changes, replacement and exchange application for foreign licences. The Authority intends to procure a supplier to provide the DTTS and NDLS services under a new fully integrated contract with this integrated service transformation underpinned by a technology solution that aims to integrate, streamline and improve access to online services with an improved customer registration and application experience. The supplier will be responsible for providing services for the delivery of all types of driver theory tests, driving licences and learner permits in Ireland. This new contract will also include integrated customer support services. Under this integrated DTTS and NDLS service contract there will be a requirement for a consolidated real estate network of Authority centres. Each centre will integrate both DTTS and NDLS service delivery, allowing them to operate from within a single, combined facility. The consolidation aims to create efficiencies, optimise resource utilisation, and enhance customer experience and convenience while ensuring that high standards of customer service quality are maintained. There is a requirement to have at least one centre in

each county. These centres should be strategically located to ensure that 95% of the population resides within 50 km of an Authority centre. Furthermore, each centre must be within 0.5 km of a public transport link, facilitating accessibility for all customers. The real estate network should be designed and established to be flexible that can adjust to changes in future NDLS and DTTS service demand over the contract period. Currently, approximately 60% of applications are processed online, and this number is anticipated to grow as users switch to the online channel, reducing the volume of applications handled at physical locations over time. On the other hand, for DTTS, the possibility of the introduction of hazard prediction and other driver education technology testing could increase footfall, while the possibility of the introduction of remote proctoring could lead to a decrease in footfall at Authority centres for DTTS customers. Hence the real estate network needs to be able to flex for these and any other future changes while ensuring it continues to meet required service levels. Through this notice, the Authority wishes to inform the market that it is commencing the procurement of a contract to provide the combined DTTS and NDLS service. The process will be held under the Award of Concession Contracts Regulations and will be akin to a competitive dialogue procedure with a pre-qualification questionnaire stage, followed by an invitation to participate in competitive dialogue to shortlisted candidates. The Authority intends to shortlist three candidates at the pre-qualification stage, however the Authority reserves the right to shortlist additional candidates. As part of the evaluation, among other requirements, interested candidates will be required to submit financial statements for each of the last two to three financial years for entities that are proposed as shareholders and if separate entities, the entities proposed to provide the DTTS services and the NDLS services. Interested candidates will be required to demonstrate how their experience can support the following or similar areas through the submission of case studies: • Design, development, implementation and operation of the following: o NDLS o DTTS o Customer Support Services • Transition of Services • Management of real estate network Interested candidates will be required to submit case studies of where it has provided the above listed services in the seven years preceding the date of publication of the Contract Notice. Interested parties should note that card production of driving license and learner permits (also including the provision of tachograph cards and may also include certificate of professional competency or approved driving instructor cards) will be a procured by way of a separate procurement process.

Sisäinen tunnistus: ET2604

5.1.1. Tarkoitus

Pääasiallinen hankintalaji: Palvelut

Pääasiallinen luokitus (cpv): 80411100 Ajokokeiden järjestäminen

Lisäluokitus (cpv): 22454000 Ajokortit, 48218000 Käyttöoikeuksien hallintaohjelmatuotteet, 72212218 Käyttöoikeuksien hallintaohjelmistojen kehittämispalvelut, 60000000

Kuljetuspalvelut (jätteen kuljetusta lukuun ottamatta), 60100000 Tieliikennepalvelut, 71311200

Liikennejärjestelmää koskevat konsulttipalvelut, 71600000 Tekniset testaus-, analysointi- ja neuvontapalvelut, 72212000 Sovellusohjelmiston ohjelmointipalvelut, 72416000

Sovelluspalveluntarjoajat, 70332000 Muiden kuin asuinkiinteistöjen hoitopalvelut, 79342300

Asiakaspalvelu

5.1.2. Suorituspaikka

Maa: Irlanti

Missä tahansa tietyn maan alueella

5.1.3. Arvioitu kesto

Kesto: 156 Kuukaudet

5.1.5. Arvo

Ennakoitu arvo ilman arvonlisäveroa: 607 000 000,00 EUR

5.1.6. Yleistä tietoa

Varattu osallistuminen:

Osallistumista ei ole varattu.

Hankintaa ei ole rahoitettu EU:n varoista

Hankintaan sovelletaan WTO:n julkisia hankintoja koskevaa sopimusta (GPA): ei

Lisätiedot: After the first 120 month contract duration the contract may be extended three times with each extension being for an additional 12 months. The €607m end user revenue referenced in this notice is a genuine estimate (ex VAT) of the total extended contract value in terms of revenue potential generated from the end users of the service, with actual revenue being dependent on the actual demand during the contract term. On a gross user charge basis, the end user revenue is estimated at €747m, which depending on VAT remuneration arrangements would equate to the Ex VAT €607m stated above. This estimated revenue from the contract over the contract period will primarily comprise revenue derived from the driver theory test and national driving license services from end users, including income from study materials and other ancillary income. Out of this estimated end user revenue, the contractor will need to discharge the following: (i) The contractor's retained portion, i.e. revenue, to cover the costs associated with the provision of services including contractor profits (estimated at Ex VAT €358m) (ii) Levies and royalties to be paid to the Authority (being the difference between the end user revenue and the contractor revenue) Total revenue will be dependent on the demand for services under the agreement and will be confirmed in the Contract Notice.

5.1.9. Valintaperusteet

Valintaperusteiden ilmoittamispaikka: Hankinta-asiakirja

5.1.11. Hankinta-asiakirjat

Kielet, joilla hankinta-asiakirjat ovat virallisesti saatavilla: englanti

Kielet, joilla hankinta-asiakirjat (tai niiden osat) ovat epävirallisesti saatavilla: englanti

Lisätietojen pyytämisen määräaika: 23/04/2026 12:00:00 (UTC+00:00) Länsi-Euroopan aika, GMT

Hankinta-asiakirjojen osoite: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7782950>

5.1.12. Hankinnan ehdot

Menettelyn ehdot:

Arvioitu päivä, jona tarjouspyynnöt lähetetään valituille ehdokkaille: 01/07/2026

Tarjouksen/hakemuksen jättämisen ehdot:

Tarjouksen/hakemuksen jättäminen sähköisesti: Pakollinen

Tarjouksen/hakemuksen toimitusosoite: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7782950>

Kielet, joilla tarjoukset tai osallistumishakemukset voidaan toimittaa: englanti

Tarjoaja voi jättää useamman kuin yhden tarjouksen: Ei sallittu

Osallistumishakemusten vastaanottamisen määräaika: 30/04/2026 12:00:00 (UTC+00:00)

Länsi-Euroopan aika, GMT

Sopimusehdot:

Sopimuksen täytäntöönpano on rajattu tehtäväksi suojatyöohjelmien puitteissa: Ei

5.1.16. Lisätietoja, sovittelu ja muutoksenhaku

Muutoksenhakuelin: The High Court of Ireland

Hankintamenettelystä lisätietoja antava organisaatio: Road Safety Authority (RSA)

Hankinta-asiakirjoja offline-tilassa tarjoava organisaatio: Road Safety Authority (RSA)
Muutoksenhakumenettelyjen määräajoista lisätietoja tarjoava organisaatio: The High Court of Ireland
Osallistumishakemuksia vastaanottava organisaatio: Road Safety Authority (RSA)
Tarjouksia käsittelevä organisaatio: Road Safety Authority (RSA)

8. Organisaatiot

8.1. ORG-0001

Virallinen nimi: Road Safety Authority (RSA)
Rekisterinumero: Road Safety Authority (RSA)
Postiosoite: Moy Valley Business Park, Primrose Hill
Postitoimipaikka: Ballina
Postinumero: F26 V6E4
Maaryhmittely (NUTS): Dublin (IE061)
Maa: Irlanti
Yhteyspiste: Katharina Coyne
Sähköposti: kcoyne@rsa.ie
Puhelin: +353 96 25000
Internetosoite: <http://www.rsa.ie>
Hankkijaprofiili: <http://www.rsa.ie>
Tämän organisaation roolit:
Ostaja
Hankintamenettelystä lisätietoja antava organisaatio
Hankinta-asiakirjoja offline-tilassa tarjoava organisaatio
Osallistumishakemuksia vastaanottava organisaatio
Tarjouksia käsittelevä organisaatio

8.1. ORG-0002

Virallinen nimi: The High Court of Ireland
Rekisterinumero: The High Court of Ireland
Yksikkö: The High Court of Ireland
Postiosoite: Four Courts, Inns Quay, Dublin 7
Postitoimipaikka: Dublin
Postinumero: D07 WDX8
Maaryhmittely (NUTS): Dublin (IE061)
Maa: Irlanti
Sähköposti: HighCourtCentralOffice@courts.ie
Puhelin: +353 1 8886000
Tämän organisaation roolit:
Muutoksenhakuelin
Muutoksenhakumenettelyjen määräajoista lisätietoja tarjoava organisaatio

8.1. ORG-0003

Virallinen nimi: European Dynamics S.A.
Rekisterinumero: 002024901000
Yksikkö: European Dynamics S.A.
Postitoimipaikka: Athens
Postinumero: 15125
Maaryhmittely (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Maa: Kreikka

Sähköposti: eproc-esender@eurodyn.com

Puhelin: +30 2108094500

Tämän organisaation roolit:

TED eSender

Ilmoituksen tiedot

Ilmoituksen tunnisteversio: ae7c10d9-f312-4bd3-9ce3-46bf6f600fed - 01

Lomakkeen tyyppi: Kilpailu

Ilmoituksen tyyppi: Hankintailmoitus tai käyttöoikeussopimusta koskeva ilmoitus – vakiojärjestelmä

Ilmoituksen alatyypit: 19

Ilmoituksen lähetyspäivä: 25/03/2026 15:13:48 (UTC+00:00) Länsi-Euroopan aika, GMT

Kielet, joilla tämä ilmoitus on virallisesti saatavilla: englanti

Ilmoituksen julkaisunumero: 213930-2026

EUVL S -lehden numero: 61/2026

Julkaisupäivä: 27/03/2026