

221046-2026 - Kilpailu

Norja – Tietotekniset palvelut: neuvonta, ohjelmistojen kehittäminen, Internet ja tuki – Kvalifikasjon_Avregnings and invoicing system (AFI) for district heating customers.

OJ S 63/2026 31/03/2026

Hankintailmoitus tai käyttöoikeussopimusta koskeva ilmoitus – vakiojärjestelmä
Palvelut

1. Ostaja

1.1. Ostaja

Virallinen nimi: Lunera Energi AS

Sähköposti: tale.nergardronne@statkraft.com

Hankintayksikön toimiala: Kaasun tai lämmön tuotanto, siirto tai jakelu

2. Menettely

2.1. Menettely

Ilmoituksen nimi: Kvalifikasjon_Avregnings and invoicing system (AFI) for district heating customers.

Kuvaus: This procurement shall cover parts of the value chain that measure, calculate, invoice and send collections to customers for the consumption of district heating (the MAFI process). The measurement values are to be collected in a separate system and are not included in the scope/delivery in this procurement. This procurement is for clearing and correcting meter values, invoicing and collection, referred to as the AFI process. Lunera Energi was formed on December 1 after Statkraft Varmer was acquired. It is uncertain whether parts of the contract's extent (under survey) shall be an area of focus and the extent of the contract value is therefore somewhat uncertain. The value of the contract is estimated to be NOK 30-50 million over a ten year period, but if the surveying becomes a target area, the maximum extent of the contract is NOK 70 million over ten years, including options.

Menettelyn tunnistus: cf7fe63e-abea-40b0-bf3c-e4ac6aa35cd0

Edellinen ilmoitus: 121174-2025

Sisäinen tunnistus: 02/2026

Menettelyn tyyppi: Tarjouskilpailukutsun julkaisemisen jälkeinen neuvottelumenettely / tarjousperusteinen neuvottelumenettely

Käytetään nopeutettua menettelyä: ei

Menettelyn tärkeimmät piirteet: This procurement shall cover parts of the value chain that measure, calculate, invoice and send collections to customers for the consumption of district heating (the MAFI process). The measurement values are to be collected in a separate system and are not included in the scope/delivery in this procurement. This procurement is for clearing and correcting meter values, invoicing and collection, referred to as the AFI process. Lunera Energi was formed on December 1 after Statkraft Varmer was acquired. It is uncertain whether parts of the contract's extent (under survey) shall be an area of focus and the extent of the contract value is therefore somewhat uncertain. The value of the contract is estimated to be NOK 30-50 million over a ten year period, but if the surveying becomes a target area, the maximum extent of the contract is NOK 70 million over ten years, including options. The totality of the scope shall be provided as a connected integrated service, but direct contractual relationships will be signed between the contracting authority and the supplier of collection services.

2.1.1. Tarkoitus

Pääasiallinen hankintalaji: Palvelut

Pääasiallinen luokitus (cpv): 72000000 Tietotekniset palvelut: neuvonta, ohjelmistojen kehittäminen, Internet ja tuki

Lisäluokitus (cpv): 48000000 Ohjelmatuotteet ja tietojärjestelmät, 48444100

Laskutusjärjestelmä, 79940000 Perintätoimistojen palvelut, 79999200 Laskutuspalvelut

2.1.2. Suorituspaikka

Maaryhmittely (NUTS): Trøndelag/Tröndelage (NO060)

Maa: Norja

2.1.3. Arvo

Ennakoitu arvo ilman arvonlisäveroa: 70 000 000,00 NOK

2.1.4. Yleistä tietoa

Oikeusperusta:

Direktiivi 2014/25/EU

Forsyningsforskriften - The enquiry will be carried out in accordance with the Act 12 August 2016 no. 974 on public procurements (the Procurement Act) and the regulations 12 August 2016 no. 975 on procurement rules in the supply sectors (the Supply Regulations) parts I and part II. The scope of the delivery is calculated to above the EEA threshold.

2.1.6. Poissulkemisperusteet

Poissulkemisperusteiden ilmoittamispaikka: Yhteinen eurooppalainen hankinta-asiakirja (ESPD), Ilmoitus, Hankinta-asiakirja

Korruptio: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Petos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Rahanpesu tai terrorismin rahoitus: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Rikollisjärjestön toimintaan osallistuminen: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terrorismirikokset tai terroritoimintaan liittyvät rikokset: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Lapsityövoima ja muut ihmiskaupan muodot: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Ympäristölainsäädännön mukaisten velvoitteiden rikkominen: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Työlainsäädännön mukaisten velvoitteiden rikkominen: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Sosiaalilainsäädännön mukaisten velvoitteiden rikkominen: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Toisten talouden toimijoiden kanssa kilpailun vääristämiseksi tehdyt sopimukset: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Ammatin harjoittamiseen liittyvä vakava virhe: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Väärin tietojen antaminen, tietojen salaaminen, vaadittujen asiakirjojen toimittamatta jättäminen tai tätä menettelyä koskevien luottamuksellisten tietojen saaminen: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage

in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Talouden toimijan hankintamenettelyyn osallistumisesta johtuvat eturistiriidat: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Välitön tai välillinen osallistuminen tämän hankintamenettelyn valmisteluun: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Ennenaikainen irtisanominen, vahingonkorvaukset tai muut vastaavat seuraamukset: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Puhtaasti kansallisten poissulkemisperusteiden nojalla asetettujen velvoitteiden rikkominen: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Sosiaaliturvamaksujen maksamiseen liittyvän velvoitteen rikkominen: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Verojen maksamiseen liittyvän velvoitteen rikkominen: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Liiketoiminta on keskeytetty: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Konkurssi: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Järjestelyt velkojien kanssa: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Maksukyvyttömyys: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Varat selvitysmiehen hallinnassa: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Kansallisesta lainsäädännöstä johtuva konkurssia tai muuta sellaista vastaava tilanne: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Osa

5.1. Osa: LOT-0000

Ilmoituksen nimi: Kvalifikasjon_Avregnings and invoicing system (AFI) for district heating customers.

Kuvaus: This procurement shall cover parts of the value chain that measure, calculate, invoice and send collections to customers for the consumption of district heating (the MAFI process). The measurement values are to be collected in a separate system and are not included in the scope/delivery in this procurement. This procurement is for clearing and correcting meter values, invoicing and collection, referred to as the AFI process. Lunera Energi was formed on December 1 after Statkraft Varme was acquired. It is uncertain whether parts of the contract's extent (under survey) shall be an area of focus and the extent of the contract value is therefore somewhat uncertain. The value of the contract is estimated to be NOK 30-50 million over a ten year period, but if the surveying becomes a target area, the maximum extent of the contract is NOK 70 million over ten years, including options.

Sisäinen tunniste: 02/2026

5.1.1. Tarkoitus

Pääasiallinen hankintalaji: Palvelut

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Laskutusjärjestelmä, 79940000 Perintätoimistojen palvelut, 79999200 Laskutuspalvelut

5.1.2. Suorituspaikka

Maaryhmittely (NUTS): Trøndelag/Tröndelage (NO060)

Maa: Norja

5.1.3. Arvioitu kesto

Kesto: 120 Kuukaudet

5.1.4. Uusiminen

Sopimuksen optiokausien enimmäismäärä: 3

Lisätietoja uusimisesta: 2+2+2 years.

5.1.5. Arvo

Ennakoitu arvo ilman arvonlisäveroa: 70 000 000,00 NOK

5.1.6. Yleistä tietoa

Varattu osallistuminen:

Osallistumista ei ole varattu.

Hankintaa ei ole rahoitettu EU:n varoista

Hankintaan sovelletaan WTO:n julkisia hankintoja koskevaa sopimusta (GPA): kyllä

5.1.9. Valintaperusteet

Valintaperusteiden ilmoittamispaikka: Hankinta-asiakirja

Tiedot kaksivaiheisen menettelyn jälkimmäisestä vaiheesta:

Menettelyn jälkimmäiseen vaiheeseen kutsuttavien ehdokkaiden vähimmäismäärä: 3

Menettelyn jälkimmäiseen vaiheeseen kutsuttavien ehdokkaiden enimmäismäärä: 6

Menettely etenee peräkkäisissä vaiheissa. Kussakin vaiheessa osa osallistujista voidaan karsia

5.1.10. Vertailuperusteet

Kriteeri:

Tyyppi: Laatu

Nimi: TK1.1 Fulfilment of requirement specifications.

Kuvaus: Fulfilment of requirement specifications with evaluation requirements connected to non-functional and functional requirements, as well as evaluation requirements in user stories in the Requirement Specifications Annex 1.

Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)

Vertailuperusteen luku: 20

Kriteeri:

Tyyppi: Laatu

Nimi: TK1.2 User friendliness

Kuvaus: Tenderers will be evaluated based on the System's experienced user friendliness, clarity in interface, experienced simplicity, degree of automation and flexibility in set-ups, field use etc., as stated in demonstrations and descriptions of user stories.

Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)

Vertailuperusteen luku: 30

Kriteeri:

Tyyppi: Laatu

Nimi: Climate and environment

Kuvaus: Climate and environmentally friendly saa services, including: • What average energy efficiency Power usage Effectiveness (PUE) used data centres operate with and what the supplier does to improve PUE. • Which environment and climate measures have been implemented in computer centres that will be used to deliver the contract, connected, but not limited to: o Utilisation of excess heat o Handling electronic waste in relation to computer centres/server rooms. o Use of chemicals • Share of renewable energy in the portfolio of data centres that are used to provide the services in the contract. Tenderers shall describe documentable climate and environmental measures that are directly and measurable for the execution of this delivery. This can include measures that reduce the environmental impact connected to the operation of the service, energy use, data management, transport, emission reducing processes or other relevant environmental improvements that positively affect the delivery.

Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)

Vertailuperusteen luku: 30

Kriteeri:

Tyyppi: Hintä

Nimi: TK2 Price

Kuvaus: Total price for the system in accordance with Annex 7 - Annex 7.1 Price Form.

Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)

Vertailuperusteen luku: 20

5.1.11. Hankinta-asiakirjat

Kielet, joilla hankinta-asiakirjat ovat virallisesti saatavilla: norja

Lisätietojen pyytämisen määräaika: 20/04/2026 10:00:00 (UTC+00:00) Länsi-Euroopan aika, GMT

Hankinta-asiakirjojen osoite: <https://permalink.mercell.com/280426243.aspx>

Tilapäinen viestintäkanava:

Nimi: Mercell

5.1.12. Hankinnan ehdot

Tarjouksen/hakemuksen jättämisen ehdot:

Tarjouksen/hakemuksen jättäminen sähköisesti: Pakollinen

Tarjouksen/hakemuksen toimitusosoite: <https://permalink.mercell.com/280426243.aspx>

Kielet, joilla tarjoukset tai osallistumishakemukset voidaan toimittaa: norja

Sähköinen luettelo: Ei sallittu

Vaaditaan kehittynyt tai hyväksytty sähköinen allekirjoitus tai leima (sellaisena kuin se on määritelty asetuksessa (EU) N:o 910/2014)

Vaihtoehtoiset tarjoukset: Ei sallittu

Tarjoaja voi jättää useamman kuin yhden tarjouksen: Ei sallittu

Osallistumishakemusten vastaanottamisen määräaika: 27/04/2026 10:00:00 (UTC+00:00)

Länsi-Euroopan aika, GMT

Sopimusehdot:

Sopimuksen täytäntöönpano on rajattu tehtäväksi suojatyöohjelmien puitteissa: Ei

Sopimuksen täytäntöönpanoa koskevat ehdot: See the tender contest and contract documents.

Sähköinen laskutus: Sallittu

Tilaukset tehdään sähköisesti: kyllä

Maksut tehdään sähköisesti: kyllä

Rahoitusjärjestelyn kuvaus: No financial terms beyond qualification related to finances.

5.1.15. Menetelmät

Puitejärjestely:

Ei puitejärjestelyä

Tietoa dynaamisesta hankintajärjestelmästä:

Ei dynaamista hankintajärjestelmää

5.1.16. Lisätietoja, sovittelu ja muutoksenhaku

Muutoksenhakuelin: Oslo Tingrett

Tietoa muutoksenhaun määräajoista: See the tender documentation.

Sopimuksen suoritus- tai toteuttamipaikassa sovellettavista verotusta koskevista yleisistä säännöksistä tietoja antava organisaatio: Oslo Tingrett

Hankintamenettelystä lisätietoja antava organisaatio: Lunera Energi AS

Hankinta-asiakirjoja offline-tilassa tarjoava organisaatio: Lunera Energi AS

8. Organisaatiot

8.1. ORG-0001

Virallinen nimi: Lunera Energi AS

Rekisterinumero: 980396002

Postiosoite: Sluppenvegen 17B

Postitoimipaikka: TRONDHEIM

Postinumero: 7037

Maaryhmittely (NUTS): Trøndelag/Tröndelage (NO060)

Maa: Norja

Yhteyspiste: Tale Nergård Rønne

Sähköposti: tale.nergardronne@statkraft.com

Puhelin: 99772716

Tämän organisaation roolit:

Ostaja

Hankintamenettelystä lisätietoja antava organisaatio

Hankinta-asiakirjoja offline-tilassa tarjoava organisaatio

8.1. ORG-0002

Virallinen nimi: Oslo Tingrett

Rekisterinumero: 926 725 939

Postitoimipaikka: Oslo

Postinumero: 0164

Maaryhmittely (NUTS): Oslo (NO081)

Maa: Norja

Tämän organisaation roolit:

Muutoksenhakuelin

Sopimuksen suoritus- tai toteuttamispaiassa sovellettavista verotusta koskevista yleisistä säännöksistä tietoja antava organisaatio

Ilmoituksen tiedot

Ilmoituksen tunniste/versio: 8fd75c5e-a7a3-41c8-a936-9aec1b53d7e0 - 01

Lomakkeen tyyppi: Kilpailu

Ilmoituksen tyyppi: Hankintailmoitus tai käyttöoikeussopimusta koskeva ilmoitus – vakiojärjestelmä

Ilmoituksen alatyyppe: 17

Ilmoituksen lähetyspäivä: 27/03/2026 14:20:20 (UTC+00:00) Länsi-Euroopan aika, GMT

Ilmoituksen lähetyspäivä (eSender): 27/03/2026 14:20:52 (UTC+00:00) Länsi-Euroopan aika, GMT

Kielet, joilla tämä ilmoitus on virallisesti saatavilla: englanti

Ilmoituksen julkaisunumero: 221046-2026

EUVL S -lehden numero: 63/2026

Julkaisupäivä: 31/03/2026